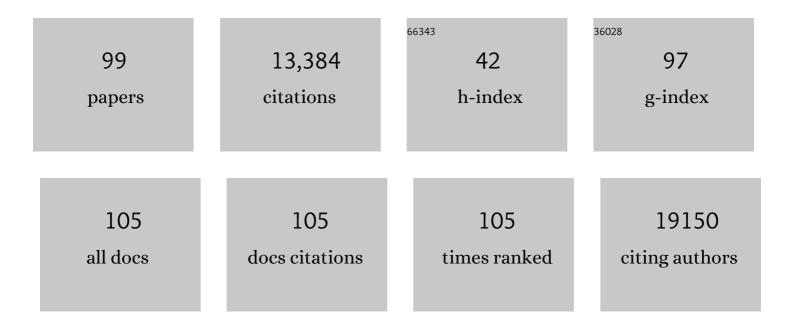
List of Publications by Year in descending order

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| # | Article | IF | CITATIONS |
|----|---|-----|-----------|
| 1 | Process evaluation of complex interventions: Medical Research Council guidance. BMJ, The, 2015, 350, h1258-h1258. | 6.0 | 3,602 |
| 2 | The Mixed Methods Appraisal Tool (MMAT) version 2018 for information professionals and researchers. Education for Information, 2018, 34, 285-291. | 0.5 | 1,312 |
| 3 | Three techniques for integrating data in mixed methods studies. BMJ: British Medical Journal, 2010, 341, c4587-c4587. | 2.3 | 865 |
| 4 | The Quality of Mixed Methods Studies in Health Services Research. Journal of Health Services Research and Policy, 2008, 13, 92-98. | 1.7 | 749 |
| 5 | Guidance on how to develop complex interventions to improve health and healthcare. BMJ Open, 2019, 9, e029954. | 1.9 | 690 |
| 6 | Improving the content validity of the mixed methods appraisal tool: aÂmodified e-Delphi study. Journal of Clinical Epidemiology, 2019, 111, 49-59.e1. | 5.0 | 441 |
| 7 | Rethinking pragmatic randomised controlled trials: introducing the "cohort multiple randomised controlled trial" design. BMJ: British Medical Journal, 2010, 340, c1066-c1066. | 2.3 | 391 |
| 8 | "Any other comments?" Open questions on questionnaires – a bane or a bonus to research?. BMC Medical Research Methodology, 2004, 4, 25. | 3.1 | 386 |
| 9 | Taxonomy of approaches to developing interventions to improve health: a systematic methods overview. Pilot and Feasibility Studies, 2019, 5, 41. | 1.2 | 266 |
| 10 | Maximising the impact of qualitative research in feasibility studies for randomised controlled trials: guidance for researchers. Pilot and Feasibility Studies, 2015, 1, 32. | 1.2 | 240 |
| 11 | Process evaluation in complex public health intervention studies: the need for guidance. Journal of Epidemiology and Community Health, 2014, 68, 101-102. | 3.7 | 228 |
| 12 | Why, and how, mixed methods research is undertaken in health services research in England: a mixed methods study. BMC Health Services Research, 2007, 7, 85. | 2.2 | 227 |
| 13 | The facilitators and barriers to implementing patient reported outcome measures in organisations delivering health related services: a systematic review of reviews. Journal of Patient-Reported Outcomes, 2018, 2, 46. | 1.9 | 194 |
| 14 | Guidance for reporting intervention development studies in health research (GUIDED): an evidence-based consensus study. BMJ Open, 2020, 10, e033516. | 1.9 | 171 |
| 15 | Impact of NHS Direct on demand for immediate care: observational study. BMJ: British Medical Journal, 2000, 321, 150-153. | 2.3 | 160 |
| 16 | Integration and Publications as Indicators of "Yield" From Mixed Methods Studies. Journal of Mixed Methods Research, 2007, 1, 147-163. | 2.6 | 154 |
| 17 | Mixed Methods in Biomedical and Health Services Research. Circulation: Cardiovascular Quality and Outcomes, 2013, 6, 119-123. | 2.2 | 144 |
| 18 | Adapting interventions to new contexts—the ADAPT guidance. BMJ, The, 2021, 374, n1679. | 6.0 | 130 |

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|----|--|-----|-----------|
| 19 | The continuum of patient satisfaction—from satisfied to very satisfied. Social Science and Medicine, 2003, 57, 2465-2470. | 3.8 | 111 |
| 20 | Maximising the value of combining qualitative research and randomised controlled trials in health research: the QUAlitative Research in Trials (QUART) study – a mixed methods study. Health Technology Assessment, 2014, 18, 1-197, v-vi. | 2.8 | 106 |
| 21 | Are People With Chronic Diseases Interested in Using Telehealth? A Cross-Sectional Postal Survey. Journal of Medical Internet Research, 2014, 16, e123. | 4.3 | 103 |
| 22 | Assessing the implementability of telehealth interventions for self-management support: a realist review. Implementation Science, 2015, 10, 59. | 6.9 | 101 |
| 23 | How to incorporate patient and public perspectives into the design and conduct of research. F1000Research, 2018, 7, 752. | 1.6 | 100 |
| 24 | Multidisciplinary, Interdisciplinary, or Dysfunctional? Team Working in Mixed-Methods Research. Qualitative Health Research, 2008, 18, 1574-1585. | 2.1 | 86 |
| 25 | Getting added value from using qualitative research with randomized controlled trials: a qualitative interview study. Trials, 2014, 15, 215. | 1.6 | 85 |
| 26 | Socioeconomic inequalities in mortality, morbidity and diabetes management for adults with type 1 diabetes: A systematic review. PLoS ONE, 2017, 12, e0177210. | 2.5 | 83 |
| 27 | The acceptability of computerised cognitive behavioural therapy for the treatment of depression in people with chronic physical disease: A qualitative study of people with multiple sclerosis. Psychology and Health, 2010, 25, 699-712. | 2.2 | 82 |
| 28 | The appropriateness of, and compliance with, telephone triage decisions: a systematic review and narrative synthesis. Journal of Advanced Nursing, 2012, 68, 2610-2621. | 3.3 | 77 |
| 29 | Editorial: Mixed Methods Research in the Health Sciences: A Quiet Revolution. Journal of Mixed Methods Research, 2009, 3, 3-6. | 2.6 | 76 |
| 30 | Effectiveness of an integrated telehealth service for patients with depression: a pragmatic randomised controlled trial of a complex intervention. Lancet Psychiatry,the, 2016, 3, 515-525. | 7.4 | 73 |
| 31 | TElehealth in CHronic disease: mixed-methods study to develop the TECH conceptual model for intervention design and evaluation. BMJ Open, 2015, 5, e006448-e006448. | 1.9 | 66 |
| 32 | Women's perceptions of informed choice in maternity care. Midwifery, 2002, 18, 136-144. | 2.3 | 64 |
| 33 | A system-wide approach to explaining variation in potentially avoidable emergency admissions: national ecological study. BMJ Quality and Safety, 2014, 23, 47-55. | 3.7 | 62 |
| 34 | A Practical Guide to Using Qualitative Research with Randomized Controlled Trials. , 2018, , . | | 62 |
| 35 | When and how do â€~effective' interventions need to be adapted and/or re-evaluated in new contexts? The need for guidance. Journal of Epidemiology and Community Health, 2019, 73, 481-482. | 3.7 | 59 |
| 36 | Nurses' views of using computerized decision support software in NHS Direct. Journal of Advanced Nursing, 2004, 45, 280-286. | 3.3 | 53 |

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| 37 | Does NHS Direct empower patients?. Social Science and Medicine, 2005, 61, 1761-1771. | 3.8 | 53 |
| 38 | Conducting qualitative research within Clinical Trials Units: Avoiding potential pitfalls. Contemporary Clinical Trials, 2014, 38, 338-343. | 1.8 | 53 |
| 39 | Intimate Partner Violence in Pakistan. Trauma, Violence, and Abuse, 2015, 16, 299-315. | 6.2 | 52 |
| 40 | Characteristics of the Emergency and Urgent Care System Important to Patients: A Qualitative Study. Journal of Health Services Research and Policy, 2008, 13, 19-25. | 1.7 | 50 |
| 41 | Telehealth for patients at high risk of cardiovascular disease: pragmatic randomised controlled trial. BMJ, The, 2016, 353, i2647. | 6.0 | 50 |
| 42 | †̃Clinically unnecessary' use of emergency and urgent care: A realist review of patients' decision making. Health Expectations, 2020, 23, 19-40. | 2.6 | 49 |
| 43 | Evaluation of advanced access in the national primary care collaborative. British Journal of General Practice, 2004, 54, 334-40. | 1.4 | 45 |
| 44 | Who does not participate in telehealth trials and why? A cross-sectional survey. Trials, 2015, 16, 258. | 1.6 | 44 |
| 45 | The use of co-production, co-design and co-creation to mobilise knowledge in the management of health conditions: a systematic review. BMC Health Services Research, 2022, 22, . | 2.2 | 44 |
| 46 | Computerised cognitive behavioural therapy for the treatment of depression in people with multiple sclerosis: external pilot trial. Trials, 2011, 12, 259. | 1.6 | 42 |
| 47 | Integrating quantitative and qualitative data and findings when undertaking randomised controlled trials. BMJ Open, 2019, 9, e032081. | 1.9 | 42 |
| 48 | Combining Qualitative and Quantitative Methods. , 0, , 102-111. | | 42 |
| 49 | Do different types of nurses give different triage decisions in NHS Direct? A mixed methods study. Journal of Health Services Research and Policy, 2004, 9, 226-233. | 1.7 | 41 |
| 50 | Understanding successful development of complex health and healthcare interventions and its drivers from the perspective of developers and wider stakeholders: an international qualitative interview study. BMJ Open, 2019, 9, e028756. | 1.9 | 41 |
| 51 | Reassurance as a key outcome valued by emergency ambulance service users: a qualitative interview study. Health Expectations, 2015, 18, 2951-2961. | 2.6 | 40 |
| 52 | Understanding variation in ambulance service non-conveyance rates: a mixed methods study. Health Services and Delivery Research, 2018, 6, 1-192. | 1.4 | 39 |
| 53 | Equity of access to health care. Evidence from NHS Direct in the UK. Journal of Telemedicine and Telecare, 2006, 12, 262-265. | 2.7 | 38 |
| 54 | Describing qualitative research undertaken with randomised controlled trials in grant proposals: a documentary analysis. BMC Medical Research Methodology, 2014, 14, 24. | 3.1 | 38 |

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| 55 | Adherence to medication in adults with Cystic Fibrosis: An investigation using objective adherence data and the Theoretical Domains Framework. British Journal of Health Psychology, 2019, 24, 357-380. | 3.5 | 34 |
| 56 | Effectiveness and cost-effectiveness of a telehealth intervention to support the management of long-term conditions: study protocol for two linked randomized controlled trials. Trials, 2014, 15, 36. | 1.6 | 33 |
| 57 | Exploring the effect of changes to service provision on the use of unscheduled care in England: population surveys. BMC Health Services Research, 2007, 7, 61. | 2.2 | 32 |
| 58 | Structural issues affecting mixed methods studies in health research: a qualitative study. BMC Medical Research Methodology, 2009, 9, 82. | 3.1 | 32 |
| 59 | Attending to design when developing complex health interventions: AÂqualitative interview study with intervention developers and associated stakeholders. PLoS ONE, 2019, 14, e0223615. | 2.5 | 28 |
| 60 | Feeling Fixed and its Contribution to Patient Satisfaction with Primary Angioplasty: A Qualitative Study. European Journal of Cardiovascular Nursing, 2009, 8, 85-90. | 0.9 | 27 |
| 61 | Patients' experiences and views of an emergency and urgent care system. Health Expectations, 2012, 15, 78-86. | 2.6 | 27 |
| 62 | Supporting medication adherence for adults with cystic fibrosis: a randomised feasibility study. BMC Pulmonary Medicine, 2019, 19, 77. | 2.0 | 27 |
| 63 | Self-management intervention to reduce pulmonary exacerbations by supporting treatment adherence in adults with cystic fibrosis: a randomised controlled trial. Thorax, 2022, 77, 461-469. | 5.6 | 27 |
| 64 | Testing survey methodology to measure patients' experiences and views of the emergency and urgent care system: telephone versus postal survey. BMC Medical Research Methodology, 2010, 10, 52. | 3.1 | 26 |
| 65 | Advanced access: more than just GP waiting times?. Family Practice, 2006, 23, 233-239. | 1.9 | 25 |
| 66 | Being Human: A Qualitative Interview Study Exploring Why a Telehealth Intervention for Management of Chronic Conditions Had a Modest Effect. Journal of Medical Internet Research, 2016, 18, e163. | 4.3 | 24 |
| 67 | Acceptability of NHS 111 the telephone service for urgent health care: cross sectional postal survey of users' views. Family Practice, 2014, 31, 193-200. | 1.9 | 23 |
| 68 | Developing interventions to improve health: a systematic mapping review of international practice between 2015 and 2016. Pilot and Feasibility Studies, 2019, 5, 127. | 1.2 | 23 |
| 69 | Evaluating decision aids - where next?. Health Expectations, 2004, 7, 98-103. | 2.6 | 22 |
| 70 | Impact of same-day appointments on patient satisfaction with general practice appointment systems. British Journal of General Practice, 2008, 58, 641-643. | 1.4 | 22 |
| 71 | Exploring variation in how ambulance services address non-conveyance: a qualitative interview study. BMJ Open, 2018, 8, e024228. | 1.9 | 22 |
| 72 | Why do ambulance services have different non-transport rates? A national cross sectional study. PLoS ONE, 2018, 13, e0204508. | 2.5 | 21 |

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| 73 | Awareness and use of a new urgent care telephone service, NHS 111: cross-sectional population survey. Journal of Health Services Research and Policy, 2014, 19, 224-230. | 1.7 | 19 |
| 74 | When Is Forgetting Not Forgetting? A Discursive Analysis of Differences in Forgetting Talk Between Adults With Cystic Fibrosis With Different Levels of Adherence to Nebulizer Treatments. Qualitative Health Research, 2019, 29, 2119-2131. | 2.1 | 16 |
| 75 | Mechanisms of Action of a Web-Based Intervention With Health Professional Support to Increase Adherence to Nebulizer Treatments in Adults With Cystic Fibrosis: Qualitative Interview Study. Journal of Medical Internet Research, 2020, 22, e16782. | 4.3 | 16 |
| 76 | Variation in avoidable emergency admissions: multiple case studies of emergency and urgent care systems. Journal of Health Services Research and Policy, 2016, 21, 5-14. | 1.7 | 15 |
| 77 | Socioeconomic disparities in access to intensive insulin regimens for adults with type 1 diabetes: a qualitative study of patient and healthcare professional perspectives. International Journal for Equity in Health, 2019, 18, 150. | 3.5 | 15 |
| 78 | Measuring patients' experiences and views of the emergency and urgent care system: psychometric testing of the urgent care system questionnaire. BMJ Quality and Safety, 2011, 20, 134-140. | 3.7 | 13 |
| 79 | Not Managing Expectations: A Grounded Theory of Intimate Partner Violence From the Perspective of Pakistani People. Journal of Interpersonal Violence, 2019, 34, 4085-4113. | 2.0 | 13 |
| 80 | ls primary angioplasty an acceptable alternative to thrombolysis? Quantitative and qualitative study of patient and carer satisfaction. Health Expectations, 2010, 13, 350-358. | 2.6 | 10 |
| 81 | Developing new ways of measuring the quality and impact of ambulance service care: the PhOEBE mixed-methods research programme. Programme Grants for Applied Research, 2019, 7, 1-90. | 1.0 | 10 |
| 82 | Do walk-in centres for commuters work? A mixed methods evaluation. British Journal of General Practice, 2009, 59, e383-e389. | 1.4 | 9 |
| 83 | Drivers of â€ [~] clinically unnecessary' use of emergency and urgent care: the DEUCE mixed-methods study. Health Services and Delivery Research, 2020, 8, 1-256. | 1.4 | 9 |
| 84 | Factors influencing unspecified chest pain admission rates in England. Emergency Medicine Journal, 2015, 32, 439-443. | 1.0 | 8 |
| 85 | Feasibility study for supporting medication adherence for adults with cystic fibrosis: mixed-methods process evaluation. BMJ Open, 2020, 10, e039089. | 1.9 | 8 |
| 86 | The effect of attitude to risk on decisions made by nurses using computerised decision support software in telephone clinical assessment: an observational study. BMC Medical Informatics and Decision Making, 2007, 7, 39. | 3.0 | 7 |
| 87 | An intervention to support adherence to inhaled medication in adults with cystic fibrosis: the ACtiF research programme including RCT. Programme Grants for Applied Research, 2021, 9, 1-146. | 1.0 | 6 |
| 88 | Understanding young adults' reasons for seeking â€~clinically unnecessary' urgent and emergency care: A qualitative interview study. Health Expectations, 2021, 24, 1535-1544. | 2.6 | 5 |
| 89 | The Mixed Methods Research Workbook: Activities for Designing, Implementing, and Publishing Projects. Journal of Mixed Methods Research, 2020, 14, 548-549. | 2.6 | 4 |
| 90 | Evaluating alcohol intoxication management services: the EDARA mixed-methods study. Health Services and Delivery Research, 2020, 8, 1-214. | 1.4 | 4 |

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| 91 | An evidence-based approach to the use of telehealth in long-term health conditions: development of an intervention and evaluation through pragmatic randomised controlled trials in patients with depression or raised cardiovascular risk. Programme Grants for Applied Research, 2017, 5, 1-468. | 1.0 | 4 |
| 92 | Tendency to contact general practice instead of self-care: a population vignette study. BJGP Open, 2020, 4, bjgpopen20X101024. | 1.8 | 4 |
| 93 | Tendency to call an ambulance or attend an emergency department for minor or non-urgent problems: a vignette-based population survey in Britain. Emergency Medicine Journal, 2022, 39, 436-442. | 1.0 | 4 |
| 94 | Objective Nebuliser Adherence Data as "Proof―of Adherence in the Management of Cystic Fibrosis: A Qualitative Interview Study. Patient Preference and Adherence, 2022, Volume 16, 771-780. | 1.8 | 4 |
| 95 | Socioeconomic Deprivation and Dropout from Contemporary Psychological Intervention for Common Mental Disorders: A Systematic Review. Administration and Policy in Mental Health and Mental Health Services Research, 2022, 49, 490-505. | 2.1 | 3 |
| 96 | How do third sector organisations or charities providing health and well-being services in England implement patient-reported outcome measures (PROMs)? A qualitative interview study. BMJ Open, 2020, 10, e039116. | 1.9 | 3 |
| 97 | Integrating community pharmacy with NHS Direct: evaluation of a pilot scheme. International Journal of Pharmacy Practice, 2011, 9, 33-33. | 0.6 | 0 |
| 98 | How do third sector organisations or charities providing health and well-being services in England implement patient-reported outcome measures (PROMs)? A qualitative interview study. BMJ Open, 2020, 10, e039116. | 1.9 | 0 |
| 99 | Feasibility study for supporting medication adherence for adults with cystic fibrosis: mixed-methods process evaluation. BMJ Open, 2020, 10, e039089. | 1.9 | 0 |