Michael A Wiles

List of Publications by Year in descending order

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1040056 1372567 11 533 9 10 citations h-index g-index papers 11 11 11 430 docs citations times ranked citing authors all docs

#	Article	IF	CITATIONS
1	The Worth of Product Placement in Successful Films: An Event Study Analysis. Journal of Marketing, 2009, 73, 44-63.	11.3	111
2	The Impact of Brand Rating Dispersion on Firm Value. Journal of Marketing Research, 2013, 50, 399-415.	4.8	102
3	The Effect of Brand Acquisition and Disposal on Stock Returns. Journal of Marketing, 2012, 76, 38-58.	11.3	100
4	Shareholder value implications of service failures in triads: The case of customer information security breaches. Journal of Operations Management, 2015, 35, 21-39.	5.2	85
5	The effect of customer service on retailers' shareholder wealth: The role of availability and reputation cues. Journal of Retailing, 2007, 83, 19-31.	6.2	49
6	Attracting Graduates to Sales Positions and the Role of Recruiter Knowledge: A Reexamination. Journal of Personal Selling and Sales Management, 2004, 24, 39-48.	2.8	21
7	Marketing experience of CEOs and corporate social performance. Journal of the Academy of Marketing Science, 2022, 50, 460-481.	11.2	21
8	The effect of implementing chatbot customer service on stock returns: an event study analysis. Journal of the Academy of Marketing Science, 2023, 51, 802-822.	11.2	21
9	Trading on Up: An Examination of Factors Influencing the Degree of Upgrade: Evidence from Cash for Clunkers. Journal of Marketing, 2019, 83, 151-172.	11.3	16
10	Economic policy uncertainty and shareholder wealth: the role of marketing, operations, and R&D capabilities. Journal of the Academy of Marketing Science, 2022, 50, 1011-1031.	11.2	7
11	EXPRESS: Marketing Competence and Institutional Trust in Business. Journal of International Marketing, 0, , 1069031X2211095.	4.4	O