

# Nripendra Rana

## List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/7710461/publications.pdf>

Version: 2024-02-01

221  
papers

17,432  
citations

19608

61  
h-index

18075

120  
g-index

223  
all docs

223  
docs citations

223  
times ranked

8410  
citing authors

#	ARTICLE	IF	CITATIONS
1	Artificial Intelligence (AI): Multidisciplinary perspectives on emerging challenges, opportunities, and agenda for research, practice and policy. <i>International Journal of Information Management</i> , 2021, 57, 101994.	10.5	939
2	Factors influencing adoption of mobile banking by Jordanian bank customers: Extending UTAUT2 with trust. <i>International Journal of Information Management</i> , 2017, 37, 99-110.	10.5	863
3	Re-examining the Unified Theory of Acceptance and Use of Technology (UTAUT): Towards a Revised Theoretical Model. <i>Information Systems Frontiers</i> , 2019, 21, 719-734.	4.1	835
4	Advances in Social Media Research: Past, Present and Future. <i>Information Systems Frontiers</i> , 2018, 20, 531-558.	4.1	650
5	The unified theory of acceptance and use of technology (UTAUT): a literature review. <i>Journal of Enterprise Information Management</i> , 2015, 28, 443-488.	4.4	617
6	Social media in marketing: A review and analysis of the existing literature. <i>Telematics and Informatics</i> , 2017, 34, 1177-1190.	3.5	602
7	Impact of COVID-19 pandemic on information management research and practice: Transforming education, work and life. <i>International Journal of Information Management</i> , 2020, 55, 102211.	10.5	565
8	Blockchain research, practice and policy: Applications, benefits, limitations, emerging research themes and research agenda. <i>International Journal of Information Management</i> , 2019, 49, 114-129.	10.5	529
9	An empirical validation of a unified model of electronic government adoption (UMEGA). <i>Government Information Quarterly</i> , 2017, 34, 211-230.	4.0	382
10	Barriers to effective circular supply chain management in a developing country context. <i>Production Planning and Control</i> , 2018, 29, 551-569.	5.8	344
11	Consumer adoption of mobile banking in Jordan. <i>Journal of Enterprise Information Management</i> , 2016, 29, 118-139.	4.4	324
12	Understanding consumer adoption of mobile payment in India: Extending Meta-UTAUT model with personal innovativeness, anxiety, trust, and grievance redressal. <i>International Journal of Information Management</i> , 2020, 54, 102144.	10.5	307
13	Examining factors influencing Jordanian customers' intentions and adoption of internet banking: Extending UTAUT2 with risk. <i>Journal of Retailing and Consumer Services</i> , 2018, 40, 125-138.	5.3	300
14	Predicting the "helpfulness" of online consumer reviews. <i>Journal of Business Research</i> , 2017, 70, 346-355.	5.8	297
15	Consumer use of mobile banking (M-Banking) in Saudi Arabia: Towards an integrated model. <i>International Journal of Information Management</i> , 2019, 44, 38-52.	10.5	282
16	Social media marketing: Comparative effect of advertisement sources. <i>Journal of Retailing and Consumer Services</i> , 2019, 46, 58-69.	5.3	262
17	Citizens' adoption of an electronic government system: towards a unified view. <i>Information Systems Frontiers</i> , 2017, 19, 549-568.	4.1	253
18	Examining adoption of mobile internet in Saudi Arabia: Extending TAM with perceived enjoyment, innovativeness and trust. <i>Technology in Society</i> , 2018, 55, 100-110.	4.8	239

#	ARTICLE	IF	CITATIONS
19	The effect of characteristics of source credibility on consumer behaviour: A meta-analysis. <i>Journal of Retailing and Consumer Services</i> , 2020, 53, 101736.	5.3	216
20	Enablers to implement sustainable initiatives in agri-food supply chains. <i>International Journal of Production Economics</i> , 2018, 203, 379-393.	5.1	213
21	Citizen's adoption of an e-government system: Validating extended social cognitive theory (SCT). <i>Government Information Quarterly</i> , 2015, 32, 172-181.	4.0	208
22	Investigating success of an e-government initiative: Validation of an integrated IS success model. <i>Information Systems Frontiers</i> , 2015, 17, 127-142.	4.1	207
23	Adoption of online public grievance redressal system in India: Toward developing a unified view. <i>Computers in Human Behavior</i> , 2016, 59, 265-282.	5.1	205
24	Consumer adoption of Internet banking in Jordan: Examining the role of hedonic motivation, habit, self-efficacy and trust. <i>Journal of Financial Services Marketing</i> , 2015, 20, 145-157.	2.2	191
25	The battle of Brain vs. Heart: A literature review and meta-analysis of "hedonic motivation" use in UTAUT2. <i>International Journal of Information Management</i> , 2019, 46, 222-235.	10.5	188
26	The extended Unified Theory of Acceptance and Use of Technology (UTAUT2): A systematic literature review and theory evaluation. <i>International Journal of Information Management</i> , 2021, 57, 102269.	10.5	181
27	A meta-analysis of existing research on citizen adoption of e-government. <i>Information Systems Frontiers</i> , 2015, 17, 547-563.	4.1	175
28	Understanding AI adoption in manufacturing and production firms using an integrated TAM-TOE model. <i>Technological Forecasting and Social Change</i> , 2021, 170, 120880.	6.2	161
29	The effect of telepresence, social presence and involvement on consumer brand engagement: An empirical study of non-profit organizations. <i>Journal of Retailing and Consumer Services</i> , 2018, 40, 139-149.	5.3	158
30	Security, Privacy and Risks Within Smart Cities: Literature Review and Development of a Smart City Interaction Framework. <i>Information Systems Frontiers</i> , 2022, 24, 393-414.	4.1	158
31	Barriers to the Development of Smart Cities in Indian Context. <i>Information Systems Frontiers</i> , 2019, 21, 503-525.	4.1	154
32	Investigating the antecedents of customer brand engagement and consumer-based brand equity in social media. <i>Journal of Retailing and Consumer Services</i> , 2020, 53, 101767.	5.3	141
33	The Effect of Electronic Word of Mouth Communications on Intention to Buy: A Meta-Analysis. <i>Information Systems Frontiers</i> , 2020, 22, 1203-1226.	4.1	136
34	Using privacy calculus theory to explore entrepreneurial directions in mobile location-based advertising: Identifying intrusiveness as the critical risk factor. <i>Computers in Human Behavior</i> , 2019, 95, 295-306.	5.1	133
35	State-of-the-art in open data research: Insights from existing literature and a research agenda. <i>Journal of Organizational Computing and Electronic Commerce</i> , 2016, 26, 14-40.	1.0	131
36	A Meta-analysis of the Unified Theory of Acceptance and Use of Technology (UTAUT). <i>International Federation for Information Processing</i> , 2011, , 155-170.	0.4	127

#	ARTICLE	IF	CITATIONS
37	Impact of internet of things (IoT) in disaster management: a task-technology fit perspective. <i>Annals of Operations Research</i> , 2019, 283, 759-794.	2.6	127
38	A meta-analysis based modified unified theory of acceptance and use of technology (meta-UTAUT): a review of emerging literature. <i>Current Opinion in Psychology</i> , 2020, 36, 13-18.	2.5	124
39	Mobile applications in government services (mG-App) from user's perspectives: A predictive modelling approach. <i>Government Information Quarterly</i> , 2018, 35, 557-568.	4.0	116
40	Understanding dark side of artificial intelligence (AI) integrated business analytics: assessing firm's operational inefficiency and competitiveness. <i>European Journal of Information Systems</i> , 2022, 31, 364-387.	5.5	115
41	Consumer Acceptance and Use of Information Technology: A Meta-Analytic Evaluation of UTAUT2. <i>Information Systems Frontiers</i> , 2021, 23, 987-1005.	4.1	114
42	Barriers to the adoption of blockchain technology in business supply chains: a total interpretive structural modelling (TISM) approach. <i>International Journal of Production Research</i> , 2021, 59, 3338-3359.	4.9	112
43	Event classification and location prediction from tweets during disasters. <i>Annals of Operations Research</i> , 2019, 283, 737-757.	2.6	111
44	Trustworthiness of digital government services: deriving a comprehensive theory through interpretive structural modelling. <i>Public Management Review</i> , 2018, 20, 647-671.	3.4	103
45	Driving innovation through big open linked data (BOLD): Exploring antecedents using interpretive structural modelling. <i>Information Systems Frontiers</i> , 2017, 19, 197-212.	4.1	101
46	Information systems project failure – analysis of causal links using interpretive structural modelling. <i>Production Planning and Control</i> , 2016, 27, 1313-1333.	5.8	98
47	Exploring barriers of m-commerce adoption in SMEs in the UK: Developing a framework using ISM. <i>International Journal of Information Management</i> , 2019, 44, 141-153.	10.5	98
48	A meta-analysis of the UTAUT model in the mobile banking literature: The moderating role of sample size and culture. <i>Journal of Business Research</i> , 2021, 132, 354-372.	5.8	98
49	Social Media: The Good, the Bad, and the Ugly. <i>Information Systems Frontiers</i> , 2018, 20, 419-423.	4.1	86
50	From "œtouch" to a "œmultisensory" experience: The impact of technology interface and product type on consumer responses. <i>Psychology and Marketing</i> , 2021, 38, 385-396.	4.6	84
51	Three dimensional product presentation quality antecedents and their consequences for online retailers: The moderating role of virtual product experience. <i>Journal of Retailing and Consumer Services</i> , 2017, 36, 203-217.	5.3	82
52	Challenges for adopting and implementing IoT in smart cities. <i>Internet Research</i> , 2019, 29, 1589-1616.	2.7	82
53	Ranking online consumer reviews. <i>Electronic Commerce Research and Applications</i> , 2018, 29, 78-89.	2.5	80
54	The Impact of Social Media on Consumers' Acculturation and Purchase Intentions. <i>Information Systems Frontiers</i> , 2018, 20, 503-514.	4.1	79

#	ARTICLE	IF	CITATIONS
55	Jordanian consumersâ€™ adoption of telebanking. <i>International Journal of Bank Marketing</i> , 2016, 34, 690-709.	3.6	77
56	Has Covid-19 accelerated opportunities for digital entrepreneurship? An Indian perspective. <i>Technological Forecasting and Social Change</i> , 2022, 175, 121415.	6.2	75
57	Involvement in emergency supply chain for disaster management: a cognitive dissonance perspective. <i>International Journal of Production Research</i> , 2018, 56, 6758-6773.	4.9	74
58	Analysing challenges, barriers and CSF of egov adoption. <i>Transforming Government: People, Process and Policy</i> , 2013, 7, 177-198.	1.3	72
59	Interpretive structural modelling and fuzzy MICMAC approaches for customer centric beef supply chain: application of a big data technique. <i>Production Planning and Control</i> , 2017, 28, 945-963.	5.8	72
60	An integrated model for m-banking adoption in Saudi Arabia. <i>International Journal of Bank Marketing</i> , 2019, 37, 452-478.	3.6	72
61	Exploring reviews and review sequences on e-commerce platform: A study of helpful reviews on Amazon.in. <i>Journal of Retailing and Consumer Services</i> , 2018, 45, 21-32.	5.3	71
62	Perspectives on the future of manufacturing within the Industry 4.0 era. <i>Production Planning and Control</i> , 2022, 33, 138-158.	5.8	69
63	Predicting changing pattern: building model for consumer decision making in digital market. <i>Journal of Enterprise Information Management</i> , 2018, 31, 674-703.	4.4	67
64	A meta-analysis of the factors affecting eWOM providing behaviour. <i>European Journal of Marketing</i> , 2021, 55, 1067-1102.	1.7	67
65	The effect of AI-based CRM on organization performance and competitive advantage: An empirical analysis in the B2B context. <i>Industrial Marketing Management</i> , 2021, 97, 205-219.	3.7	64
66	A deep multi-modal neural network for informative Twitter content classification during emergencies. <i>Annals of Operations Research</i> , 2022, 319, 791-822.	2.6	63
67	Social Media Adoption, Usage And Impact In Business-To-Business (B2B) Context: A State-Of-The-Art Literature Review. <i>Information Systems Frontiers</i> , 2023, 25, 971-993.	4.1	63
68	Reflecting on E-Government Research. <i>International Journal of Electronic Government Research</i> , 2011, 7, 64-88.	0.5	62
69	Social media as a tool of knowledge sharing in academia: an empirical study using valance, instrumentality and expectancy (VIE) approach. <i>Journal of Knowledge Management</i> , 2020, 24, 2531-2552.	3.2	59
70	Adoption of AI-empowered industrial robots in auto component manufacturing companies. <i>Production Planning and Control</i> , 2022, 33, 1517-1533.	5.8	59
71	The IT way of loafing in class: Extending the theory of planned behavior (TPB) to understand studentsâ€™ cyberslacking intentions. <i>Computers in Human Behavior</i> , 2019, 101, 114-123.	5.1	53
72	Using Clickers in a Large Business Class. <i>Journal of Marketing Education</i> , 2016, 38, 47-64.	1.6	51

#	ARTICLE	IF	CITATIONS
73	Finding and Ranking High-Quality Answers in Community Question Answering Sites. <i>Global Journal of Flexible Systems Management</i> , 2018, 19, 53-68.	3.4	50
74	Impact assessment of social media usage in B2B marketing: A review of the literature and a way forward. <i>Journal of Business Research</i> , 2021, 131, 121-139.	5.8	50
75	Fifty years of information management research: A conceptual structure analysis using structural topic modeling. <i>International Journal of Information Management</i> , 2021, 58, 102316.	10.5	49
76	How does business analytics contribute to organisational performance and business value? A resource-based view. <i>Information Technology and People</i> , 2021, .	1.9	48
77	Mobile payment apps filling value gaps: Integrating consumption values with initial trust and customer involvement. <i>Journal of Retailing and Consumer Services</i> , 2022, 66, 102946.	5.3	48
78	Evaluating alternative theoretical models for examining citizen centric adoption of e-government. <i>Transforming Government: People, Process and Policy</i> , 2013, 7, 27-49.	1.3	47
79	Use of Social Media in Citizen-Centric Electronic Government Services. <i>International Journal of Electronic Government Research</i> , 2017, 13, 55-79.	0.5	47
80	Elucidation of IS project success factors: an interpretive structural modelling approach. <i>Annals of Operations Research</i> , 2020, 285, 35-66.	2.6	46
81	Towards Cyberbullying-free social media in smart cities: a unified multi-modal approach. <i>Soft Computing</i> , 2020, 24, 11059-11070.	2.1	44
82	Assessing Consumers' Co-production and Future Participation On Value Co-creation and Business Benefit: an F-P-C-B Model Perspective. <i>Information Systems Frontiers</i> , 2022, 24, 945-964.	4.1	44
83	Predicting the helpfulness score of online reviews using convolutional neural network. <i>Soft Computing</i> , 2020, 24, 10989-11005.	2.1	42
84	Social Commerce in Emerging Markets and its Impact on Online Community Engagement. <i>Information Systems Frontiers</i> , 2021, 23, 1499-1520.	4.1	42
85	Examining the Success of the Online Public Grievance Redressal Systems: An Extension of the IS Success Model. <i>Information Systems Management</i> , 2015, 32, 39-59.	3.2	41
86	The impact of social media on consumer acculturation: Current challenges, opportunities, and an agenda for research and practice. <i>International Journal of Information Management</i> , 2020, 51, 102026.	10.5	41
87	Examining the impact of mobile interactivity on customer engagement in the context of mobile shopping. <i>Journal of Enterprise Information Management</i> , 2020, 33, 627-653.	4.4	41
88	Smart Monitoring and Controlling of Government Policies Using Social Media and Cloud Computing. <i>Information Systems Frontiers</i> , 2020, 22, 315.	4.1	40
89	Disaster management in Bangladesh: developing an effective emergency supply chain network. <i>Annals of Operations Research</i> , 2019, 283, 1463-1487.	2.6	40
90	Drone as a Service (DaaS) in promoting cleaner agricultural production and Circular Economy for ethical Sustainable Supply Chain development. <i>Journal of Cleaner Production</i> , 2021, 287, 125522.	4.6	40

#	ARTICLE	IF	CITATIONS
91	Evolution of supply chain ripple effect: a bibliometric and meta-analytic view of the constructs. <i>International Journal of Production Research</i> , 2021, 59, 129-147.	4.9	40
92	Assessing Organizational Users' Intentions and Behavior to AI Integrated CRM Systems: a Meta-UTAUT Approach. <i>Information Systems Frontiers</i> , 2023, 25, 1299-1313.	4.1	40
93	The changing landscape of IS project failure: an examination of the key factors. <i>Journal of Enterprise Information Management</i> , 2017, 30, 142-165.	4.4	39
94	Developing a modified total interpretive structural model (M-TISM) for organizational strategic cybersecurity management. <i>Technological Forecasting and Social Change</i> , 2021, 170, 120872.	6.2	38
95	Detection of spam reviews: a sentiment analysis approach. <i>CSI Transactions on ICT</i> , 2018, 6, 137-148.	0.7	37
96	Challenges common service centers (CSCs) face in delivering e-government services in rural India. <i>Government Information Quarterly</i> , 2021, 38, 101573.	4.0	37
97	Evaluating the Validity of IS Success Models for the Electronic Government Research. <i>International Journal of Electronic Government Research</i> , 2013, 9, 1-22.	0.5	36
98	Factors influencing e-diplomacy implementation: Exploring causal relationships using interpretive structural modelling. <i>Government Information Quarterly</i> , 2018, 35, 502-514.	4.0	36
99	The impact of social networking sites on socialization and political engagement: Role of acculturation. <i>Technological Forecasting and Social Change</i> , 2019, 145, 503-512.	6.2	36
100	Mapping IS failure factors on PRINCE2® stages: an application of Interpretive Ranking Process (IRP). <i>Production Planning and Control</i> , 2017, 28, 776-790.	5.8	35
101	Examining the impact of social commerce dimensions on customers' value cocreation: The mediating effect of social trust. <i>Journal of Consumer Behaviour</i> , 2019, 18, 431-446.	2.6	34
102	Multi-modal aggression identification using Convolutional Neural Network and Binary Particle Swarm Optimization. <i>Future Generation Computer Systems</i> , 2021, 118, 187-197.	4.9	34
103	Exploring the Role of Social Media in e-Government. , 2017, , .		33
104	Digital Payments Adoption: An Analysis of Literature. <i>Lecture Notes in Computer Science</i> , 2017, , 61-70.	1.0	33
105	Consumer Adoption of Self-Service Technologies in the Context of the Jordanian Banking Industry: Examining the Moderating Role of Channel Types. <i>Information Systems Management</i> , 2019, 36, 286-305.	3.2	33
106	Use of "Habit" Is not a Habit in Understanding Individual Technology Adoption: A Review of UTAUT2 Based Empirical Studies. <i>IFIP Advances in Information and Communication Technology</i> , 2019, , 277-294.	0.5	33
107	Analysis of challenges for blockchain adoption within the Indian public sector: an interpretive structural modelling approach. <i>Information Technology and People</i> , 2022, 35, 548-576.	1.9	33
108	Purchase intention in an electronic commerce environment. <i>Information Technology and People</i> , 2019, 32, 1345-1375.	1.9	32

#	ARTICLE	IF	CITATIONS
109	Consumers's™ usage of food delivery app: a theory of consumption values. <i>Journal of Hospitality Marketing and Management</i> , 2022, 31, 601-619.	5.1	32
110	Virtual agents and flow experience: An empirical examination of AI-powered chatbots. <i>Technological Forecasting and Social Change</i> , 2022, 181, 121772.	6.2	31
111	Identifying reputation collectors in community question answering (CQA) sites: Exploring the dark side of social media. <i>International Journal of Information Management</i> , 2018, 42, 25-35.	10.5	29
112	Developing environmental collaboration among supply chain partners for sustainable consumption & production: Insights from an auto sector supply chain. <i>Journal of Cleaner Production</i> , 2022, 338, 130619.	4.6	29
113	Profiling Existing Research on Social Innovation in the Public Sector. <i>Information Systems Management</i> , 2014, 31, 259-273.	3.2	28
114	Citizen's Adoption of an E-Government System. <i>International Journal of Electronic Government Research</i> , 2015, 11, 1-23.	0.5	28
115	Key challenges to digital financial services in emerging economies: the Indian context. <i>Information Technology and People</i> , 2019, 33, 198-229.	1.9	27
116	E-government adoption research: an analysis of the employee's perspective. <i>International Journal of Business Information Systems</i> , 2013, 14, 414.	0.2	26
117	Should consumers request cost transparency?. <i>European Journal of Marketing</i> , 2015, 49, 1961-1979.	1.7	26
118	Attention-Based LSTM Network for Rumor Veracity Estimation of Tweets. <i>Information Systems Frontiers</i> , 2022, 24, 459-474.	4.1	26
119	Being socially responsible: How green self-identity and locus of control impact green purchasing intentions?. <i>Journal of Cleaner Production</i> , 2022, 357, 131895.	4.6	26
120	Can Marketing Strategies Enhance the Adoption of Electronic Government Initiatives?. <i>International Journal of Electronic Government Research</i> , 2014, 10, 1-7.	0.5	25
121	A review of literature on the use of clickers in the business and management discipline. <i>International Journal of Management Education</i> , 2016, 14, 74-91.	2.2	25
122	Indian Travellers's™ Adoption of Airbnb Platform. <i>Information Systems Frontiers</i> , 2022, 24, 77-96.	4.1	25
123	Lockdown and sustainability: An effective model of information and communication technology. <i>Technological Forecasting and Social Change</i> , 2021, 165, 120531.	6.2	25
124	Exploring the drivers of customers's™ brand attitudes of online travel agency services: A text-mining based approach. <i>Journal of Business Research</i> , 2021, 128, 391-404.	5.8	25
125	Advancing sustainable development goals through interdisciplinarity in sustainable tourism research. <i>Journal of Sustainable Tourism</i> , 2023, 31, 735-759.	5.7	25
126	I won't touch money because it is dirty: examining customer's loyalty toward M-payment. <i>International Journal of Bank Marketing</i> , 2022, 40, 992-1016.	3.6	25



#	ARTICLE	IF	CITATIONS
127	Common Services Centres (CSCs) as an approach to bridge the digital divide. Transforming Government: People, Process and Policy, 2016, 10, 511-525.	1.3	24
128	A Comparative Analysis of Machine Learning Techniques for Disaster-Related Tweet Classification. , 2019, , .		23
129	Examining the effects of enterprise social media on operational and social performance during environmental disruption. Technological Forecasting and Social Change, 2022, 175, 121364.	6.2	22
130	Impact of acculturation, online participation and involvement on voting intentions. Government Information Quarterly, 2019, 36, 510-519.	4.0	21
131	Spam review detection using LSTM autoencoder: an unsupervised approach. Electronic Commerce Research, 2022, 22, 113-133.	3.0	21
132	Quantifying the effect of eWOM embedded consumer perceptions on sales: An integrated aspect-level sentiment analysis and panel data modeling approach. Journal of Business Research, 2022, 138, 52-64.	5.8	21
133	A Systematic Review of Extant Literature in Social Media in the Marketing Perspective. Lecture Notes in Computer Science, 2016, , 79-89.	1.0	20
134	A Systematic Review of Citations of UTAUT2 Article and Its Usage Trends. Lecture Notes in Computer Science, 2017, , 38-49.	1.0	19
135	Drivers of circular economy for small and medium enterprises: Case study on the Indian state of Tamil Nadu. Journal of Business Research, 2022, 149, 997-1015.	5.8	19
136	Et-moone and marketing relationship governance: The effect of digital transformation and ICT during the COVID-19 pandemic. Industrial Marketing Management, 2021, 98, 241-254.	3.7	18
137	Cognitive computing based ethical principles for improving organisational reputation: A B2B digital marketing perspective. Journal of Business Research, 2022, 141, 685-701.	5.8	18
138	Consumer behaviour in the context of SMS-based marketing. The Marketing Review, 2015, 15, 135-160.	0.1	17
139	Social media research in the context of emerging markets. Journal of Advances in Management Research, 2018, 15, 115-129.	1.6	17
140	Role of Smart Cities in Creating Sustainable Cities and Communities: A Systematic Literature Review. IFIP Advances in Information and Communication Technology, 2019, , 311-324.	0.5	17
141	A Bibliometric Analysis of Articles Citing the Unified Theory of Acceptance and Use of Technology. Integrated Series on Information Systems, 2012, , 37-62.	0.1	17
142	Does Reshoring Affect the Resilience and Sustainability of Supply Chain Networks? The Cases of Apple and Jaguar Land Rover. British Journal of Management, 2023, 34, 1138-1156.	3.3	17
143	A review and weight analysis of the predictors and linkages in electronic government adoption research. International Journal of Indian Culture and Business Management, 2014, 8, 139.	0.1	16
144	Narcissism, interactivity, community, and online revenge behavior: The moderating role of social presence among Jordanian consumers. Computers in Human Behavior, 2020, 104, 106170.	5.1	16

#	ARTICLE	IF	CITATIONS
145	Influence of consumer cosmopolitanism on purchase intention of foreign vs local brands: a developing country perspective. <i>International Journal of Emerging Markets</i> , 2023, 18, 2301-2325.	1.3	16
146	Advancing the Understanding of the Role of Responsible AI in the Continued Use of IoMT in Healthcare. <i>Information Systems Frontiers</i> , 2023, 25, 2159-2178.	4.1	16
147	Bilingual Cyber-aggression detection on social media using LSTM autoencoder. <i>Soft Computing</i> , 2021, 25, 8999-9012.	2.1	15
148	Do Social Media Marketing Activities Improve Brand Loyalty? An Empirical Study on Luxury Fashion Brands. <i>Information Systems Frontiers</i> , 0, , 1.	4.1	15
149	An extended DeLone and McLean's information system model for examining success of online public grievance redressal system in Indian context. <i>International Journal of Indian Culture and Business Management</i> , 2015, 10, 267.	0.1	14
150	Propagation of online consumer perceived negativity: Quantifying the effect of supply chain underperformance on passenger car sales. <i>Journal of Business Research</i> , 2021, 132, 102-114.	5.8	14
151	Adoption of Mobile Banking in Jordan: Exploring Demographic Differences on Customers' Perceptions. <i>Lecture Notes in Computer Science</i> , 2015, , 13-23.	1.0	13
152	Netizens' behavior towards a blockchain-based esports framework: a TPB and machine learning integrated approach. <i>International Journal of Sports Marketing and Sponsorship</i> , 2022, 23, 665-683.	0.8	13
153	Impact of big data analytics on supply chain performance: an analysis of influencing factors. <i>Annals of Operations Research</i> , 2024, 333, 769-797.	2.6	13
154	Exploring the synergy between nano-influencers and sports community: behavior mapping through machine learning. <i>Information Technology and People</i> , 2022, 35, 1829-1854.	1.9	12
155	Sequential Purchase Recommendation System for E-Commerce Sites. <i>Lecture Notes in Computer Science</i> , 2017, , 366-375.	1.0	11
156	An empirical examination of antecedents determining students' usage of clickers in a digital marketing module. <i>International Journal of Business Information Systems</i> , 2018, 27, 86.	0.2	11
157	Digital Payments Adoption Research: A Meta-Analysis for Generalising the Effects of Attitude, Cost, Innovativeness, Mobility and Price Value on Behavioural Intention. <i>IFIP Advances in Information and Communication Technology</i> , 2019, , 194-206.	0.5	11
158	The inherent tensions within sustainable supply chains: a case study from Bangladesh. <i>Production Planning and Control</i> , 2020, 31, 932-949.	5.8	11
159	Social media analytics for end-users' expectation management in information systems development projects. <i>Information Technology and People</i> , 2021, 34, 1600-1614.	1.9	11
160	Assessing Supply Chain Resilience During the Pandemic Using Network Analysis. <i>IEEE Transactions on Engineering Management</i> , 2024, , 1-14.	2.4	11
161	Retail atmospherics effect on store performance and personalised shopper behaviour: a cognitive computing approach. <i>International Journal of Emerging Markets</i> , 2023, 18, 1948-1977.	1.3	10
162	Review of Theoretical Models and Limitations of Social Commerce Adoption Literature. <i>Lecture Notes in Computer Science</i> , 2019, , 3-12.	1.0	10

#	ARTICLE	IF	CITATIONS
163	Assessing challenges to the mobile wallet usage in India: an interpretive structural modelling approach. <i>Information Technology and People</i> , 2023, 36, 1533-1554.	1.9	10
164	Investigating gender differences in consumers' experience of guilt: A comparative study. <i>Journal of Retailing and Consumer Services</i> , 2017, 39, 71-78.	5.3	9
165	Mobile Application Adoption Predictors: Systematic Review of UTAUT2 Studies Using Weight Analysis. <i>Lecture Notes in Computer Science</i> , 2018, , 1-12.	1.0	9
166	The Optimal Configuration of IT-Enabled Dynamic Capabilities in a firm's Capabilities Portfolio: a Strategic Alignment Perspective. <i>Information Systems Frontiers</i> , 2022, 24, 1435-1450.	4.1	9
167	The impact of online vs. offline acculturation on purchase intentions: A multigroup analysis of the role of education. <i>Journal of Business Research</i> , 2021, 130, 724-735.	5.8	9
168	Diversity and Diffusion of Theories, Models, and Theoretical Constructs in eGovernment Research. <i>Lecture Notes in Computer Science</i> , 2011, , 1-12.	1.0	9
169	Categorizing and relating implementation challenges for realizing blockchain applications in government. <i>Information Technology and People</i> , 2023, 36, 1580-1602.	1.9	9
170	Can clicking promote learning?. <i>Journal of International Education in Business</i> , 2017, 10, 201-215.	0.8	8
171	A Techno-Business Platform to Improve Customer Experience Following the Brand Crisis Recovery: A B2B Perspective. <i>Information Systems Frontiers</i> , 2022, 24, 2027-2051.	4.1	8
172	Predicting Stock Movements using Social Network. <i>Lecture Notes in Computer Science</i> , 2016, , 567-572.	1.0	7
173	Mobile App Stores from the User's Perspective. <i>IFIP Advances in Information and Communication Technology</i> , 2019, , 21-30.	0.5	7
174	Critical Success Factors of the Digital Payment Infrastructure for Developing Economies. <i>IFIP Advances in Information and Communication Technology</i> , 2019, , 113-125.	0.5	7
175	Aggressive Social Media Post Detection System Containing Symbolic Images. <i>Lecture Notes in Computer Science</i> , 2019, , 415-424.	1.0	7
176	Social Commerce Adoption Predictors: A Review and Weight Analysis. <i>Lecture Notes in Computer Science</i> , 2020, , 176-191.	1.0	7
177	Examining the Influence of Mobile Store Features on User E-Satisfaction: Extending UTAUT2 with Personalization, Responsiveness, and Perceived Security and Privacy. <i>Lecture Notes in Computer Science</i> , 2019, , 50-61.	1.0	7
178	Sentiment Analysis of Products' Reviews Containing English and Hindi Texts. <i>Lecture Notes in Computer Science</i> , 2015, , 416-422.	1.0	6
179	Digital Payments Adoption Research: A Review of Factors Influencing Consumer's Attitude, Intention and Usage. <i>Lecture Notes in Computer Science</i> , 2018, , 45-52.	1.0	6
180	Investigating the Impact of Social Media Commerce Constructs on Social Trust and Customer Value Co-creation: A Theoretical Analysis. <i>Advances in Theory and Practice of Emerging Markets</i> , 2020, , 41-55.	0.7	6

#	ARTICLE	IF	CITATIONS
181	A Meta-analysis of Social Commerce Adoption Research. IFIP Advances in Information and Communication Technology, 2020, , 404-418.	0.5	6
182	Citizen's Adoption of an E-Government System. , 2020, , 651-674.		6
183	Optimising small-scale electronic commerce supply chain operations: a dynamic cost-sharing contract approach. Annals of Operations Research, 2022, 318, 453-499.	2.6	6
184	Examining the Factors Affecting Intention to Use of, and User Satisfaction with Online Public Grievance Redressal System (OPGRS) in India. IFIP Advances in Information and Communication Technology, 2013, , 240-260.	0.5	5
185	Does brand credibility matter? The case of organic food products. British Food Journal, 2022, 124, 987-1008.	1.6	5
186	Validating the antecedents of customer M-payment loyalty: anÂempirical investigation. Internet Research, 2022, 32, 1862-1890.	2.7	5
187	Examining the Factors Affecting Behavioural Intention to Adopt Mobile Health in Jordan. Lecture Notes in Computer Science, 2018, , 459-467.	1.0	4
188	Genre Fraction Detection of a Movie Using Text Mining. Advances in Intelligent Systems and Computing, 2018, , 167-177.	0.5	4
189	Rumour Veracity Estimation with Deep Learning for Twitter. IFIP Advances in Information and Communication Technology, 2019, , 351-363.	0.5	4
190	On the intellectual structure and influence of tourism social science research. Annals of Tourism Research, 2021, 91, 103142.	3.7	4
191	Use of Social Media by b2b Companies: Systematic Literature Review and Suggestions for Future Research. Lecture Notes in Computer Science, 2019, , 345-355.	1.0	4
192	Digital Payment Adoption in India: Insights from Twitter Analytics. Lecture Notes in Computer Science, 2019, , 425-436.	1.0	4
193	Employeesâ€™ Acceptance of AI Integrated CRM System: Development of a Conceptual Model. IFIP Advances in Information and Communication Technology, 2020, , 679-687.	0.5	4
194	A Methodological Critique of the Interpretive Ranking Process for Examining IS Project Failure. Information Systems Management, 2020, 37, 124-135.	3.2	3
195	The Use of Elaboration Likelihood Model in eWOM Research: Literature Review and Weight-Analysis. Lecture Notes in Computer Science, 2021, , 495-505.	1.0	3
196	Multi-Channel Convolutional Neural Network for the Identification of Eyewitness Tweets of Disaster. Information Systems Frontiers, 2023, 25, 1589-1604.	4.1	3
197	An Analysis of the Components of Project Success. SpringerBriefs in Information Systems, 2016, , 27-43.	0.4	2
198	Citizens' Awareness, Acceptance and Use of Mobile Government Services in India. , 2018, , .		2

#	ARTICLE	IF	CITATIONS
199	Toward a Conceptual Model for Examining the Role of Social Media on Social Customer Relationship Management (SCRM) System. IFIP Advances in Information and Communication Technology, 2019, , 102-109.	0.5	2
200	Journal of Computer Information Systems: Intellectual and Conceptual Structure. Journal of Computer Information Systems, 2023, 63, 37-67.	2.0	2
201	An Empirical Investigation on Business Analytics in Software and Systems Development Projects. Information Systems Frontiers, 0, , 1.	4.1	2
202	Predicting ratings of social media feeds: combining latent-factors and emotional aspects for improving performance of different classifiers. Aslib Journal of Information Management, 2022, ahead-of-print, .	1.3	2
203	Rejoinder: a reply to comments on "should consumers request cost transparency?" European Journal of Marketing, 2015, 49, 1999-2003.	1.7	1
204	A MapReduce Based Distributed Framework for Similarity Search in Healthcare Big Data Environment. Lecture Notes in Computer Science, 2015, , 173-182.	1.0	1
205	An Empirical Study of Facebook Adoption Among Young Adults in a Northeastern State of India: Validation of Extended Technology Acceptance Model (TAM). Lecture Notes in Computer Science, 2016, , 206-218.	1.0	1
206	Use of seminars for teaching and learning in higher education: recommendations for business and management teaching. International Journal of Business Excellence, 2017, 13, 238.	0.2	1
207	Advances in Electronic Government (e-Government) Adoption Research in SAARC Countries. Lecture Notes in Computer Science, 2017, , 147-158.	1.0	1
208	Guest Editorial: A special section on digital marketing. International Journal of Information Management, 2021, 59, 102355.	10.5	1
209	Driving Innovation Using Big Open Linked Data (BOLD) Panel. Lecture Notes in Computer Science, 2015, , 3-9.	1.0	1
210	Multi-channel Digital Marketing Strategy in an Emerging Economy: The Case of Flintobox in India. Advances in Theory and Practice of Emerging Markets, 2020, , 239-248.	0.7	1
211	A Review and Weight Analysis of Factors Affecting Helpfulness of Electronic Word-of-Mouth Communications. Developments in Marketing Science: Proceedings of the Academy of Marketing Science, 2020, , 469-479.	0.1	1
212	A Machine Learning Model for Review Rating Inconsistency in E-commerce Websites. Advances in Intelligent Systems and Computing, 2021, , 221-230.	0.5	1
213	Assessing the influence of COVID-19 protocol on online health information seeking intention of athletes in India. Benchmarking, 2022, ahead-of-print, .	2.9	1
214	understanding 'development' from the perspective of e-government, digital divide and ICT4D literature. , 2018, , .		0
215	Reflecting on E-Government Research. , 2013, , 358-382.		0
216	Evaluating the Validity of IS Success Models for the Electronic Government Research. , 2015, , 1965-1986.		0

#	ARTICLE	IF	CITATIONS
217	Use of Social Media in Citizen-Centric Electronic Government Services. , 2019, , 952-977.		0
218	Weight Analysis of the Factors Affecting eWOM Providing Behavior. Lecture Notes in Computer Science, 2020, , 266-275.	1.0	0
219	Consumer Mobile Shopping Acceptance Predictors and Linkages: A Systematic Review and Weight Analysis. Lecture Notes in Computer Science, 2020, , 161-175.	1.0	0
220	Assessing Challenges to Mobile Wallet Usage in India: An Interpretive Structural Modeling Approach. IFIP Advances in Information and Communication Technology, 2020, , 103-113.	0.5	0
221	Antecedences and Consequences of Customer Engagement in Online Brand Communities: Multi-national Perspective. IFIP Advances in Information and Communication Technology, 2020, , 419-427.	0.5	0