

Muslim Amin

List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/7572816/publications.pdf>

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49
papers

2,667
citations

279798
23
h-index

233421
45
g-index

51
all docs

51
docs citations

51
times ranked

1706
citing authors

#	ARTICLE	IF	CITATIONS
1	Social Entrepreneurship and Sustainability: A Conceptual Framework. Journal of Social Entrepreneurship, 2024, 15, 26-49.	2.5	20
2	The role of empowering leadership and psychological empowerment on nurses's work engagement and affective commitment. International Journal of Organizational Analysis, 2023, 31, 2536-2560.	2.9	13
3	How luxury restaurants will enhance the concept of guest delight. Journal of Hospitality and Tourism Insights, 2022, 5, 311-330.	3.4	15
4	The best practice of marketing strategies for the Malaysian business event industry from experts' perspective. Journal of Hospitality and Tourism Insights, 2022, 5, 413-434.	3.4	1
5	A systematic review of human capital and employee well-being: putting human capital back on the track. European Journal of Training and Development, 2022, 46, 504-534.	2.2	21
6	Revisiting the moderating role of culture between job characteristics and job satisfaction: a multilevel analysis of 33 countries. Employee Relations, 2022, 44, 70-93.	2.4	10
7	Social entrepreneurial sustainability during the COVID-19 pandemic. Social Enterprise Journal, 2022, 18, 344-363.	1.8	12
8	A literature review of franchisee performance: Insights for further research. Cogent Business and Management, 2022, 9, .	2.9	0
9	Unveiling the Role of Entrepreneurial Education in Preparing the Next Generation of Entrepreneurs in Malaysia. , 2022, , 17-30.		3
10	Leader-member exchange, work-family enrichment and their effects on mental health: the moderating role of remote-work. International Journal of Workplace Health Management, 2022, 15, 657-676.	1.9	6
11	Internal marketing strategies in United Arab Emirates higher education. Journal of Enterprise Information Management, 2021, 34, 1798-1820.	7.5	1
12	Examining the Effect of Shopping Mall Attributes in Predicting Tourist Shopping Satisfaction and Behavioral Intentions: Variation across Generation X and Y. Journal of Quality Assurance in Hospitality and Tourism, 2021, 22, 367-394.	3.0	19
13	Panic buying: The effect of thinking style and situational ambiguity. Journal of Retailing and Consumer Services, 2021, 60, 102455.	9.4	30
14	Determinants of online hotel booking intentions: website quality, social presence, affective commitment, and e-trust. Journal of Hospitality Marketing and Management, 2021, 30, 845-870.	8.2	33
15	Customer personal values of hygiene product consumption: a means-end analytic approach. Young Consumers, 2021, ahead-of-print, .	3.5	3
16	Brand anthropomorphism, love and defense: does attitude towards social distancing matter?. Service Industries Journal, 2021, 41, 58-83.	8.3	44
17	Airline service: low-cost-carriers (LCCs) failure and passenger emotional experience. Tourism Review, 2021, , .	6.4	7
18	Does emotional intelligence and empowering leadership affect psychological empowerment and work engagement?. Leadership and Organization Development Journal, 2020, 41, 971-991.	3.0	55

#	ARTICLE	IF	CITATIONS
19	How smart tourism technologies affect tourist destination loyalty. <i>Journal of Hospitality and Tourism Technology</i> , 2020, 11, 603-625.	3.8	73
20	Repurchase intention: the effect of similarity and client knowledge. <i>International Journal of Bank Marketing</i> , 2020, 38, 1351-1371.	6.4	29
21	Are functional, emotional and social values interrelated? A study of traditional guesthouses in Iran. <i>International Journal of Contemporary Hospitality Management</i> , 2020, 32, 2857-2880.	8.0	22
22	Total quality and socially responsible management (TQSR-M). <i>Benchmarking</i> , 2018, 25, 2566-2588.	4.6	18
23	Qualities of effective cruise marketing strategy. <i>International Journal of Quality and Reliability Management</i> , 2018, 35, 2304-2327.	2.0	27
24	Trust, commitment, customer intimacy and customer loyalty in Islamic banking relationships. <i>International Journal of Bank Marketing</i> , 2018, 36, 823-848.	6.4	108
25	The structural relationship between TQM, employee satisfaction and hotel performance. <i>International Journal of Contemporary Hospitality Management</i> , 2017, 29, 1256-1278.	8.0	80
26	3G post adoption users experience with telecommunications services. <i>Nankai Business Review International</i> , 2016, 7, 361-394.	1.0	23
27	Determinants of App Stores Continuance Behavior: A PLS Path Modelling Approach. <i>Journal of Internet Commerce</i> , 2016, 15, 408-440.	5.5	55
28	Internet banking service quality and its implication on e-customer satisfaction and e-customer loyalty. <i>International Journal of Bank Marketing</i> , 2016, 34, 280-306.	6.4	227
29	Online impulse buying of tourism products. <i>Journal of Hospitality and Tourism Technology</i> , 2016, 7, 60-83.	3.8	97
30	The effect of market orientation as a mediating variable in the relationship between entrepreneurial orientation and SMEs performance. <i>Nankai Business Review International</i> , 2016, 7, 39-59.	1.0	75
31	International studentsâ€™ course satisfaction and continuance behavioral intention in higher education setting: an empirical assessment in Malaysia. <i>Asia Pacific Education Review</i> , 2016, 17, 41-62.	2.5	23
32	The Role of Physical Environment, Price Perceptions, and Consumption Emotions in Developing Customer Satisfaction in Chinese Resort Hotels. <i>Journal of Quality Assurance in Hospitality and Tourism</i> , 2016, 17, 45-70.	3.0	64
33	An Integrated Model of Service Experience, Emotions, Satisfaction, and Price Acceptance: An Empirical Analysis in the Chinese Hospitality Industry. <i>Journal of Hospitality Marketing and Management</i> , 2016, 25, 449-475.	8.2	139
34	Examining job seekers' perception and behavioural intention toward online recruitment: a PLS path modelling approach. <i>Journal for Global Business Advancement</i> , 2015, 8, 305.	0.1	14
35	Gender differences and consumer's repurchase intention: the impact of trust propensity, usefulness and ease of use for implication of innovative online retail. <i>International Journal of Innovation and Learning</i> , 2015, 17, 217.	0.4	42
36	The effectiveness of green product positioning and marketing strategies towards purchase intention in Malaysia. <i>International Journal of Innovation and Learning</i> , 2015, 17, 516.	0.4	8

#	ARTICLE	IF	CITATIONS
37	The effect of entrepreneurship orientation and learning orientation on SMEs' performance: an SEM-PLS approach. <i>Journal for International Business and Entrepreneurship Development</i> , 2015, 8, 215.	0.4	33
38	User satisfaction with mobile websites: the impact of perceived usefulness (PU), perceived ease of use (PEOU) and trust. <i>Nankai Business Review International</i> , 2014, 5, 258-274.	1.0	193
39	The influence of physical environment on emotions, customer satisfaction and behavioural intentions in Chinese resort hotel industry. <i>Journal for Global Business Advancement</i> , 2014, 7, 249.	0.1	113
40	Online repatronage intention: an empirical study among Malaysian experienced online shoppers. <i>International Journal of Retail and Distribution Management</i> , 2014, 42, 390-421.	4.7	66
41	The impact of human resource management practices on performance. <i>TQM Journal</i> , 2014, 26, 125-142.	3.3	102
42	Islamic banks. <i>International Journal of Bank Marketing</i> , 2013, 31, 79-97.	6.4	197
43	Hospital service quality and its effects on patient satisfaction and behavioural intention. <i>Clinical Governance</i> , 2013, 18, 238-254.	0.3	132
44	Exploring online repurchase behavioural intention of university students in Malaysia. <i>Journal for Global Business Advancement</i> , 2013, 6, 92.	0.1	49
45	Service Quality Dimension and Customer Satisfaction: An Empirical Study in the Malaysian Hotel Industry. <i>Services Marketing Quarterly</i> , 2013, 34, 115-125.	1.1	105
46	The role of customer satisfaction in enhancing customer loyalty in Malaysian Islamic banks. <i>Service Industries Journal</i> , 2011, 31, 1519-1532.	8.3	59
47	An examination of the relationship between service quality perception and customer satisfaction. <i>International Journal of Islamic and Middle Eastern Finance and Management</i> , 2008, 1, 191-209.	2.1	180
48	Antecedents and consequences of students' attitudes towards internationally accredited business schools: a signalling theory perspective. <i>Journal of Marketing for Higher Education</i> , 0, , 1-17.	3.2	5
49	Exploring the role of commitment in potential absorptive capacity and its impact on new financial product knowledge: a social media banking perspective. <i>Journal of Financial Services Marketing</i> , 0, , .	3.4	2