Jeffrey Braithwaite

List of Publications by Year in descending order

Source: https://exaly.com/author-pdf/7322417/publications.pdf

Version: 2024-02-01

548 papers 15,685 citations

20817 60 h-index 97 g-index

570 all docs

570 docs citations

times ranked

570

13938 citing authors

#	Article	IF	CITATIONS
1	When complexity science meets implementation science: a theoretical and empirical analysis of systems change. BMC Medicine, 2018, 16, 63.	5.5	399
2	Health sector accreditation research: a systematic review. International Journal for Quality in Health Care, 2008, 20, 172-183.	1.8	378
3	Resilient health care: turning patient safety on its head. International Journal for Quality in Health Care, 2015, 27, 418-420.	1.8	339
4	CareTrack: assessing the appropriateness of health care delivery in Australia. Medical Journal of Australia, 2012, 197, 100-105.	1.7	327
5	Bridges, brokers and boundary spanners in collaborative networks: a systematic review. BMC Health Services Research, 2013, 13, 158.	2.2	306
6	How and why are communities of practice established in the healthcare sector? A systematic review of the literature. BMC Health Services Research, 2011, 11, 273.	2.2	276
7	Changing how we think about healthcare improvement. BMJ: British Medical Journal, 2018, 361, k2014.	2.3	265
8	Integrating Genomics into Healthcare: A Global Responsibility. American Journal of Human Genetics, 2019, 104, 13-20.	6.2	264
9	Association between organisational and workplace cultures, and patient outcomes: systematic review. BMJ Open, 2017, 7, e017708.	1.9	247
10	How and where clinicians exercise power: Interprofessional relations in health care. Social Science and Medicine, 2010, 71, 898-909.	3.8	235
11	An open letter to <i>The BMJ</i> editors on qualitative research. BMJ, The, 2016, 352, i563.	6.0	234
12	Health professional networks as a vector for improving healthcare quality and safety: a systematic review. BMJ Quality and Safety, 2012, 21, 239-249.	3.7	201
13	The struggle of translating science into action: Foundational concepts of implementation science. Journal of Evaluation in Clinical Practice, 2018, 24, 117-126.	1.8	184
14	Patientâ€reported outcome measures (PROMs): A review of generic and conditionâ€specific measures and a discussion of trends and issues. Health Expectations, 2021, 24, 1015-1024.	2.6	173
15	Nurses' workarounds in acute healthcare settings: a scoping review. BMC Health Services Research, 2013, 13, 175.	2.2	167
16	Effects of Two Commercial Electronic Prescribing Systems on Prescribing Error Rates in Hospital In-Patients: A Before and After Study. PLoS Medicine, 2012, 9, e1001164.	8.4	153
17	Narrative synthesis of health service accreditation literature. BMJ Quality and Safety, 2012, 21, 979-991.	3.7	151
18	Health service accreditation as a predictor of clinical and organisational performance: a blinded, random, stratified study. Quality and Safety in Health Care, 2010, 19, 14-21.	2.5	139

#	Article	IF	Citations
19	Towards safer, better healthcare: harnessing the natural properties of complex sociotechnical systems. Quality and Safety in Health Care, 2009, 18, 37-41.	2.5	138
20	Unintended consequences of performance measurement in healthcare: 20 salutary lessons from the English National Health Service. Internal Medicine Journal, 2012, 42, 569-574.	0.8	138
21	Multimethod Evaluation of Information and Communication Technologies in Health in the Context of Wicked Problems and Sociotechnical Theory. Journal of the American Medical Informatics Association: JAMIA, 2007, 14, 746-755.	4.4	133
22	The impact of clinical leadership on health information technology adoption: Systematic review. International Journal of Medical Informatics, 2014, 83, 393-405.	3.3	131
23	Harnessing implementation science to improve care quality and patient safety: a systematic review of targeted literature. International Journal for Quality in Health Care, 2014, 26, 321-329.	1.8	129
24	Positive deviance: a different approach to achieving patient safety. BMJ Quality and Safety, 2014, 23, 880-883.	3.7	124
25	What are incident reports telling us? A comparative study at two Australian hospitals of medication errors identified at audit, detected by staff and reported to an incident system. International Journal for Quality in Health Care, 2015, 27, 1-9.	1.8	111
26	High performing hospitals: a qualitative systematic review of associated factors and practical strategies for improvement. BMC Health Services Research, 2015, 15, 244.	2.2	108
27	The three numbers you need to know about healthcare: the 60-30-10 Challenge. BMC Medicine, 2020, 18, 102.	5.5	105
28	Understanding communication networks in the emergency department. BMC Health Services Research, 2009, 9, 247.	2.2	101
29	A realist evaluation of the role of communities of practice in changing healthcare practice. Implementation Science, 2011, 6, 49.	6.9	98
30	Turning the medical gaze in upon itself: Root cause analysis and the investigation of clinical error. Social Science and Medicine, 2006, 62, 1605-1615.	3.8	96
31	Health system frameworks and performance indicators in eight countries: A comparative international analysis. SAGE Open Medicine, 2017, 5, 205031211668651.	1.8	95
32	Association between organisational and workplace cultures, and patient outcomes: systematic review protocol: TableÂ1. BMJ Open, 2016, 6, e013758.	1.9	92
33	Learning from incidents in health care: Critique from a Safety-II perspective. Safety Science, 2017, 99, 115-121.	4.9	91
34	Developing the evidence base for accreditation of healthcare organisations: a call for transparency and innovation. Quality and Safety in Health Care, 2009, 18, 162-163.	2.5	90
35	Patterns of resilience: A scoping review and bibliometric analysis of resilient health care. Safety Science, 2019, 118, 241-257.	4.9	88
36	A prospective, multi-method, multi-disciplinary, multi-level, collaborative, social-organisational design for researching health sector accreditation [LP0560737]. BMC Health Services Research, 2006, 6, 113.	2.2	81

#	Article	IF	CITATIONS
37	An overview of clinical governance policies, practices and initiatives. Australian Health Review, 2008, 32, 10.	1.1	80
38	Vital signs monitoring and nurse–patient interaction: A qualitative observational study of hospital practice. International Journal of Nursing Studies, 2016, 56, 9-16.	5.6	78
39	Quality of Health Care for Children in Australia, 2012-2013. JAMA - Journal of the American Medical Association, 2018, 319, 1113.	7.4	77
40	Integrated care in the emergency department: A complex adaptive systems perspective. Social Science and Medicine, 2010, 71, 1997-2004.	3.8	76
41	Cultural and associated enablers of, and barriers to, adverse incident reporting. Quality and Safety in Health Care, 2010, 19, 229-233.	2.5	76
42	The standard of healthcare accreditation standards: a review of empirical research underpinning their development and impact. BMC Health Services Research, 2012, 12, 329.	2.2	75
43	The basis of clinical tribalism, hierarchy and stereotyping: a laboratory-controlled teamwork experiment. BMJ Open, 2016, 6, e012467.	1.9	7 5
44	Vital signs monitoring on general wards: clinical staff perceptions of current practices and the planned introduction of continuous monitoring technology. International Journal for Quality in Health Care, 2016, 28, 515-521.	1.8	75
45	Australian Genomics: A Federated Model for Integrating Genomics into Healthcare. American Journal of Human Genetics, 2019, 105, 7-14.	6.2	75
46	Contextual Implementation Model: A Framework for Assisting Clinical Information System Implementations. Journal of the American Medical Informatics Association: JAMIA, 2008, 15, 255-262.	4.4	74
47	The time has come: Embedded implementation research for health care improvement. Journal of Evaluation in Clinical Practice, 2019, 25, 373-380.	1.8	74
48	Experiences of health professionals who conducted root cause analyses after undergoing a safety improvement programme. Quality and Safety in Health Care, 2006, 15, 393-399.	2.5	71
49	Between-group behaviour in health care: gaps, edges, boundaries, disconnections, weak ties, spaces and holes. A systematic review. BMC Health Services Research, 2010, 10, 330.	2.2	71
50	The application of the Global Trigger Tool: a systematic review. International Journal for Quality in Health Care, 2016, 28, 640-649.	1.8	71
51	What motivates professionals to engage in the accreditation of healthcare organizations?. International Journal for Quality in Health Care, 2011, 23, 8-14.	1.8	69
52	Work Pressure and Patient Flow Management in the Emergency Department: Findings From an Ethnographic Study. Academic Emergency Medicine, 2011, 18, 1045-1052.	1.8	68
53	COVID-19 as †Game Changer' for the Physical Activity and Mental Well-Being of Augmented Reality Game Players During the Pandemic: Mixed Methods Survey Study. Journal of Medical Internet Research, 2020, 22, e25117.	4.3	67
54	Healthcare quality and safety: a review of policy, practice and research. Sociology of Health and Illness, 2016, 38, 198-215.	2.1	66

#	Article	IF	CITATIONS
55	Profiling health-care accreditation organizations: an international survey. International Journal for Quality in Health Care, 2013, 25, 222-231.	1.8	65
56	Implementation of a patient safety incident management system as viewed by doctors, nurses and allied health professionals. Health (United Kingdom), 2009, 13, 277-296.	1.5	64
57	Patterns of collaboration in complex networks: the example of a translational research network. BMC Health Services Research, 2014, 14, 225.	2.2	64
58	A tale of two hospitals11We draw on the title from Charles Dickens. He opened his famous novel A tale of two cities (London: Signet, 1859/1997) with the lines "lt was the best of times, it was the worst of times, it was the age of wisdom, it was the age of foolishnessâ€: assessing cultural landscapes and compositions. Social Science and Medicine, 2005, 60, 1149-1162.	3.8	61
59	When requests become orders—A formative investigation into the impact of a computerized physician order entry system on a pathology laboratory service. International Journal of Medical Informatics, 2007, 76, 583-591.	3.3	61
60	The dynamic interaction of quality and efficiency in the emergency department: Squaring the circle?. Social Science and Medicine, 2010, 70, 511-517.	3.8	60
61	Sustainable healthcare accreditation: messages from Europe in 2009. International Journal for Quality in Health Care, 2010, 22, 341-350.	1.8	59
62	Implementing strategies in consumer and community engagement in health care: results of a large-scale, scoping meta-review. BMC Health Services Research, 2014, 14, 402.	2.2	59
63	The end of professionalism?. Social Science and Medicine, 1998, 46, 23-28.	3.8	58
64	COVID-19: patient safety and quality improvement skills to deploy during the surge. International Journal for Quality in Health Care, 2021, 33, .	1.8	58
65	Health services accreditation: what is the evidence that the benefits justify the costs?. International Journal for Quality in Health Care, 2013, 25, 606-620.	1.8	57
66	What are the attitudes of health professionals regarding patient reported outcome measures (PROMs) in oncology practice? A mixed-method synthesis of the qualitative evidence. BMC Health Services Research, 2020, 20, 102.	2.2	57
67	Is it worth engaging in multi-stakeholder health services research collaborations? Reflections on key benefits, challenges and enabling mechanisms. International Journal for Quality in Health Care, 2014, 26, 124-128.	1.8	56
68	Are root cause analyses recommendations effective and sustainable? An observational study. International Journal for Quality in Health Care, 2018, 30, 124-131.	1.8	55
69	Clinical Team Functioning and IT Innovation: A Study of the Diffusion of a Point-of-care Online Evidence System. Journal of the American Medical Informatics Association: JAMIA, 2003, 10, 244-251.	4.4	54
70	Applying the Theoretical Domains Framework to identify barriers and targeted interventions to enhance nurses' use of electronic medication management systems in two Australian hospitals. Implementation Science, 2017, 12, 42.	6.9	54
71	Medical leadership, a systematic narrative review: do hospitals and healthcare organisations perform better when led by doctors?. BMJ Open, 2017, 7, e014474.	1.9	54
72	Designing safer health care through responsive regulation. Medical Journal of Australia, 2006, 184, S56-9.	1.7	53

#	Article	IF	CITATIONS
73	A root cause analysis of clinical error: Confronting the disjunction between formal rules and situated clinical activity. Social Science and Medicine, 2006, 63, 1201-1212.	3.8	53
74	Attitudes toward the large-scale implementation of an incident reporting system. International Journal for Quality in Health Care, 2008, 20, 184-191.	1.8	52
75	Stakeholder perspectives on implementing accreditation programs: a qualitative study of enabling factors. BMC Health Services Research, 2013, 13, 437.	2.2	52
76	What do patients really want? An in-depth examination of patient experience in four Australian hospitals. BMC Health Services Research, 2019, 19, 38.	2.2	52
77	Built to last? The sustainability of healthcare system improvements, programmes and interventions: a systematic integrative review. BMJ Open, 2020, 10, e036453.	1.9	52
78	Rethinking clinical organisational structures: An attitude survey of doctors, nurses and allied health staff in clinical directorates. Journal of Health Services Research and Policy, 2005, 10, 10-17.	1.7	51
79	Barriers and Facilitators to Cochlear Implant Uptake in Australia and the United Kingdom. Ear and Hearing, 2020, 41, 374-385.	2.1	50
80	Clinicians' attitudes and perceived barriers and facilitators to cancer treatment clinical practice guideline adherence: a systematic review of qualitative and quantitative literature. Implementation Science, 2020, 15, 39.	6.9	50
81	An empiricallyâ€based model for clinicianâ€managers' behavioural routines. Journal of Health Organization and Management, 2004, 18, 240-261.	1.3	49
82	Are accreditation surveys reliable?. International Journal of Health Care Quality Assurance, 2009, 22, 105-116.	0.9	49
83	The development, design, testing, refinement, simulation and application of an evaluation framework for communities of practice and social-professional networks. BMC Health Services Research, 2009, 9, 162.	2.2	49
84	Can the theoretical domains framework account for the implementation of clinical quality interventions?. BMC Health Services Research, 2013, 13, 530.	2.2	49
85	Does restructuring hospitals result in greater efficiency - an empirical test using diachronic data. Health Services Management Research, 2006, 19, 1-12.	1.7	48
86	A four-year, systems-wide intervention promoting interprofessional collaboration. BMC Health Services Research, 2012, 12, 99.	2.2	48
87	Key concepts in consumer and community engagement: a scoping meta-review. BMC Health Services Research, 2014, 14, 250.	2.2	47
88	The future of health systems to 2030: a roadmap for global progress and sustainability. International Journal for Quality in Health Care, 2018, 30, 823-831.	1.8	47
89	Cultures in hospitals and their influence on attitudes to, and satisfaction with, the use of clinical information systems. Social Science and Medicine, 2007, 65, 635-639.	3.8	46
90	Will information and communication technology disrupt the health system and deliver on its promise?. Medical Journal of Australia, 2010, 193, 399-400.	1.7	46

#	Article	IF	CITATIONS
91	Comparison of health service accreditation programs in low- and middle-income countries with those in higher income countries: a cross-sectional study. International Journal for Quality in Health Care, 2012, 24, 568-577.	1.8	46
92	Towards the delivery of appropriate health care in Australia. Medical Journal of Australia, 2012, 197, 78-81.	1.7	45
93	Continuing differences between health professions' attitudes: the saga of accomplishing systems-wide interprofessionalism. International Journal for Quality in Health Care, 2013, 25, 8-15.	1.8	45
94	Towards a sociology of healthcare safety and quality. Sociology of Health and Illness, 2016, 38, 181-197.	2.1	45
95	A revised model of uncertainty in complex healthcare settings: A scoping review. Journal of Evaluation in Clinical Practice, 2019, 25, 176-182.	1.8	45
96	Clinical governance: a review of key concepts in the literature. Clinical Governance, 2011, 16, 62-77.	0.3	44
97	Investigating patient safety culture across a health system: multilevel modelling of differences associated with service types and staff demographics. International Journal for Quality in Health Care, 2012, 24, 311-320.	1.8	44
98	Improvement in quality of hospital care during accreditation: A nationwide stepped-wedge study. International Journal for Quality in Health Care, 2016, 28, 715-720.	1.8	44
99	A scoping review of Q-methodology in healthcare research. BMC Medical Research Methodology, 2021, 21, 125.	3.1	44
100	â€~Between the flags': implementing a rapid response system at scale. BMJ Quality and Safety, 2014, 23, 714-717.	3.7	43
101	False Dawns and New Horizons in Patient Safety Research and Practice. International Journal of Health Policy and Management, 2017, 6, 685-689.	0.9	43
102	The Effect of Physicians' Long-term Use of CPOE on Their Test Management Work Practices. Journal of the American Medical Informatics Association: JAMIA, 2006, 13, 643-652.	4.4	42
103	Rethinking clinical organisational structures: an attitude survey of doctors, nurses and allied health staff in clinical directorates. Journal of Health Services Research and Policy, 2005, 10, 10-17.	1.7	42
104	Determination of health-care teamwork training competencies: a Delphi study. International Journal for Quality in Health Care, 2009, 21, 433-440.	1.8	41
105	Dimensions of safety culture: a systematic review of quantitative, qualitative and mixed methods for assessing safety culture in hospitals. BMJ Open, 2021, 11, e043982.	1.9	41
106	The influence of complexity: a bibliometric analysis of complexity science in healthcare. BMJ Open, 2019, 9, e027308.	1.9	40
107	The outcomes for patients with incidental lesions: serendipitous or iatrogenic?. American Journal of Roentgenology, 1998, 171, 1193-1196.	2.2	39
108	A survey of staff attitudes and comparative managerial and non-managerial views in a clinical directorate. Health Services Management Research, 2004, 17, 141-166.	1.7	39

#	Article	IF	CITATIONS
109	Computerized Provider Order Entryâ€"What are health professionals concerned about? A qualitative study in an Australian hospital. International Journal of Medical Informatics, 2009, 78, 60-70.	3.3	39
110	Do large-scale hospital- and system-wide interventions improve patient outcomes: a systematic review. BMC Health Services Research, 2014, 14, 369.	2.2	39
111	Structuring successful collaboration: a longitudinal social network analysis of a translational research network. Implementation Science, 2015, 11, 19.	6.9	39
112	Critical incidents and journey mapping as techniques to evaluate the impact of online evidence retrieval systems on health care delivery and patient outcomes. International Journal of Medical Informatics, 2007, 76, 234-245.	3.3	37
113	Strengthening organizational performance through accreditation research-a framework for twelve interrelated studies: the ACCREDIT project study protocol. BMC Research Notes, 2011, 4, 390.	1.4	37
114	Factors that shape the development of interprofessional improvement initiatives in health organisations. BMJ Quality and Safety, 2011, 20, 332-337.	3.7	37
115	An action research protocol to strengthen system-wide inter-professional learning and practice [LP0775514]. BMC Health Services Research, 2007, 7, 144.	2.2	36
116	An Empirical Assessment of Social Structural and Cultural Change in Clinical Directorates. Health Care Analysis, 2006, 14, 185-193.	2.2	35
117	Net benefits: assessing the effectiveness of clinical networks in Australia through qualitative methods. Implementation Science, 2012, 7, 108.	6.9	35
118	Preparing national health systems to cope with the impending tsunami of ageing and its associated complexities: Towards more sustainable health care. International Journal for Quality in Health Care, 2016, 28, 412-414.	1.8	35
119	Use of information and communication technologies to support effective work practice innovation in the health sector: a multi-site study. BMC Health Services Research, 2009, 9, 201.	2.2	34
120	Mental health services conceptualised as complex adaptive systems: what can be learned?. International Journal of Mental Health Systems, 2017, 11, 43.	2.7	34
121	Avoiding unnecessary hospitalisation for patients with chronic conditions: a systematic review of implementation determinants for hospital avoidance programmes. Implementation Science, 2020, 15, 91.	6.9	34
122	Staff members' prioritisation of care in residential aged care facilities: a Q methodology study. BMC Health Services Research, 2020, 20, 423.	2.2	34
123	The prevalence and impact of unprofessional behaviour among hospital workers: a survey in seven Australian hospitals. Medical Journal of Australia, 2021, 214, 31-37.	1.7	34
124	Gaps, Disconnections, and Discontinuitiesâ€"The Role of Information Exchange in the Delivery of Quality Long-Term Care. Gerontologist, The, 2013, 53, 770-779.	3.9	33
125	The rise of rapid implementation: a worked example of solving an existing problem with a new method by combining concept analysis with a systematic integrative review. BMC Health Services Research, 2020, 20, 449.	2.2	33
126	Scoping Meta-Review: Introducing a New Methodology. Clinical and Translational Science, 2015, 8, 77-81.	3.1	32

#	Article	IF	Citations
127	Nursing home leaders' and nurses' experiences of resources, staffing and competence levels and the relation to hospital readmissions – a case study. BMC Health Services Research, 2018, 18, 955.	2.2	32
128	Perceptions of the Effect of Information and Communication Technology on the Quality of Care Delivered in Emergency Departments: A Cross-Site Qualitative Study. Annals of Emergency Medicine, 2013, 61, 131-144.	0.6	31
129	Re-energising the way we manage change in healthcare: the case for soft systems methodology and its application to evidence-based practice. BMC Health Services Research, 2019, 19, 666.	2.2	31
130	Turning the health system 90° down under. Lancet, The, 2004, 364, 397-399.	13.7	30
131	CareTrack Kids-part 1. Assessing the appropriateness of healthcare delivered to Australian children: study protocol for clinical indicator development. BMJ Open, 2015, 5, e007748-e007748.	1.9	30
132	Attitudes towards accreditation among hospital employees in Denmark: a cross-sectional survey. International Journal for Quality in Health Care, 2017, 29, 693-698.	1.8	30
133	Interprofessional collaboration in hospitals: a critical, broad-based review of the literature. Journal of Interprofessional Care, 2020, 34, 509-519.	1.7	30
134	Regulating nursing homes: The challenge of regulating care for older people in Australia. BMJ: British Medical Journal, 2001, 323, 443-446.	2.3	29
135	Health care accreditation surveyor styles typology. International Journal of Health Care Quality Assurance, 2008, 21, 435-443.	0.9	29
136	Auditing an organization's interprofessional learning and interprofessional practice: The interprofessional praxis audit framework (IPAF). Journal of Interprofessional Care, 2010, 24, 436-449.	1.7	29
137	Can Questions of the Privatization and Corporatization, and the Autonomy and Accountability of Public Hospitals, Ever be Resolved?. Health Care Analysis, 2011, 19, 133-153.	2.2	29
138	Who are the key players in a new translational research network? BMC Health Services Research, 2013, 13, 338.	2.2	29
139	Classroom and simulation team training: a randomized controlled trial. International Journal for Quality in Health Care, 2013, 25, 314-321.	1.8	29
140	Can we fix the uber-complexities of healthcare?. Journal of the Royal Society of Medicine, 2017, 110, 392-394.	2.0	29
141	Strategies to measure and improve emergency department performance: a scoping review. Scandinavian Journal of Trauma, Resuscitation and Emergency Medicine, 2020, 28, 55.	2.6	29
142	Too much theory and not enough practice? The challenge of implementation science application in healthcare practice. Journal of Evaluation in Clinical Practice, 2022, 28, 991-1002.	1.8	29
143	Visualising differences in professionals' perspectives on quality and safety. BMJ Quality and Safety, 2012, 21, 778-783.	3.7	28
144	What information do patients want across their cancer journeys? A network analysis of cancer patients' information needs. Cancer Medicine, 2019, 8, 155-164.	2.8	28

#	Article	IF	Citations
145	The Application of e-Mental Health in Response to COVID-19: Scoping Review and Bibliometric Analysis. JMIR Mental Health, 2021, 8, e32948.	3.3	28
146	Restructuring as Gratification. Journal of the Royal Society of Medicine, 2005, 98, 542-544.	2.0	27
147	An empirical test of short notice surveys in two accreditation programmes. International Journal for Quality in Health Care, 2012, 24, 65-71.	1.8	27
148	Leadership in complex networks: the importance of network position and strategic action in a translational cancer research network. Implementation Science, 2013, 8, 122.	6.9	27
149	CareTrack Kids-part 2. Assessing the appropriateness of the healthcare delivered to Australian children: study protocol for a retrospective medical record review. BMJ Open, 2015, 5, e007749-e007749.	1.9	27
150	Towards sustainable healthcare system performance in the 21st century in high-income countries: a protocol for a systematic review of the grey literature. BMJ Open, 2019, 9, e025892.	1.9	27
151	The challenge of putting principles into practice: Resource tensions and realâ€world constraints in multidisciplinary oncology team meetings. Asia-Pacific Journal of Clinical Oncology, 2019, 15, 199-207.	1.1	27
152	Social network research in health care settings: Design and data collection. Social Networks, 2022, 69, 14-21.	2.1	27
153	Video Research in Health. Qualitative Research Journal, 2006, 6, 15-30.	0.7	26
154	Managing the scope and impact of root cause analysis recommendations. Journal of Health Organization and Management, 2008, 22, 569-585.	1.3	26
155	The role of community representatives on health service committees: staff expectations vs. reality. Health Expectations, 2011, 14, 272-284.	2.6	26
156	The impact of nurse practitioners on care delivery in the emergency department: a multiple perspectives qualitative study. BMC Health Services Research, 2013, 13, 356.	2.2	26
157	Health outcomes and costs for injured young people hospitalised with and without chronic health conditions. Injury, 2017, 48, 1776-1783.	1.7	26
158	Built to last? The sustainability of health system improvements, interventions and change strategies: a study protocol for a systematic review. BMJ Open, 2017, 7, e018568.	1.9	26
159	Potential solutions to improve the governance of multicentre health services research. Medical Journal of Australia, 2018, 208, 152-154.	1.7	26
160	The boundaryless hospital. Australian and New Zealand Journal of Medicine, 1994, 24, 565-571.	0.5	25
161	CareTrack: assessing the appropriateness of health care delivery in Australia. Medical Journal of Australia, 2012, 197, 549-550.	1.7	25
162	Accomplishing reform: successful case studies drawn from the health systems of 60 countries. International Journal for Quality in Health Care, 2017, 29, 880-886.	1.8	25

#	Article	IF	CITATIONS
163	Endemic unprofessional behaviour in health care: the mandate for a change in approach. Medical Journal of Australia, 2018, 209, 380-381.	1.7	25
164	Implementation of eâ€mental health for depression and anxiety: A critical scoping review. Journal of Community Psychology, 2020, 48, 904-920.	1.8	25
165	Restructuring as gratification. Journal of the Royal Society of Medicine, 2005, 98, 542-544.	2.0	24
166	Are health systems changing in support of patient safety?. International Journal of Health Care Quality Assurance, 2007, 20, 585-601.	0.9	24
167	CareTrack Australia: assessing the appropriateness of adult healthcare: protocol for a retrospective medical record review. BMJ Open, 2012, 2, e000665.	1.9	24
168	The emergency department "carousel― An ethnographically-derived model of the dynamics of patient flow. International Emergency Nursing, 2014, 22, 3-9.	1.5	24
169	Selling patients. BMJ: British Medical Journal, 2009, 339, b5201-b5201.	2.3	24
170	Beyond patient safety Flatland. Journal of the Royal Society of Medicine, 2010, 103, 219-225.	2.0	23
171	Improving patient safety: the comparative views of patient-safety specialists, workforce staff and managers. BMJ Quality and Safety, 2011, 20, 424-431.	3.7	23
172	Network structure and the role of key players in a translational cancer research network: a study protocol. BMJ Open, 2012, 2, e001434.	1.9	23
173	Hospital accreditation: staff experiences and perceptions. International Journal of Health Care Quality Assurance, 2018, 31, 420-427.	0.9	23
174	The 40 health systems, COVID-19 (40HS, C-19) study. International Journal for Quality in Health Care, 2021, 33, .	1.8	23
175	Implementing large-system, value-based healthcare initiatives: a realist study protocol for seven natural experiments. BMJ Open, 2020, 10, e044049.	1.9	23
176	Resilient Health Care., 0,,.		23
177	Analysing â€~big picture' policy reform mechanisms: the Australian health service safety and quality accreditation scheme. Health Expectations, 2015, 18, 3110-3122.	2.6	22
178	Service provider perceptions of transitioning from audio to video capability in a telehealth system: a qualitative evaluation. BMC Health Services Research, 2017, 17, 558.	2.2	22
179	Using behaviour change and implementation science to address low referral rates in oncology. BMC Health Services Research, 2018, 18, 904.	2.2	22
180	Coping with complexity in intensive care units: A systematic literature review of improvement interventions. Safety Science, 2019, 118, 814-825.	4.9	22

#	Article	IF	CITATIONS
181	Building a learning community of Australian clinical genomics: a social network study of the Australian Genomic Health Alliance. BMC Medicine, 2019, 17, 44.	5.5	22
182	Approaches of integrating the development of guidelines and quality indicators: a systematic review. BMC Health Services Research, 2020, 20, 875.	2.2	22
183	Preoperative Anticoagulation Management in Everyday Clinical Practice: An International Comparative Analysis of Work-as-Done Using the Functional Resonance Analysis Method. Journal of Patient Safety, 2021, 17, 157-165.	1.7	22
184	Making implementation science more real. BMC Medical Research Methodology, 2022, 22, .	3.1	22
185	How important are quality and safety for clinician managers? Evidence from triangulated studies. Clinical Governance, 2004, 9, 34-41.	0.3	21
186	The teleo-affective limits of end-of-life care in the intensive care unit. Social Science and Medicine, 2005, 60, 845-857.	3.8	21
187	Hunter-gatherer human nature and health system safety: an evolutionary cleft stick?. International Journal for Quality in Health Care, 2005, 17, 541-545.	1.8	21
188	Diabetes Education: the Experiences of Young Adults with Type 1 Diabetes. Diabetes Therapy, 2014, 5, 299-321.	2.5	21
189	Models of care choices in today's nursing workplace: where does team nursing sit?. Australian Health Review, 2015, 39, 489.	1.1	21
190	Comprehensive Researcher Achievement Model (CRAM): a framework for measuring researcher achievement, impact and influence derived from a systematic literature review of metrics and models. BMJ Open, 2019, 9, e025320.	1.9	21
191	A transformative translational change programme to introduce genomics into healthcare: a complexity and implementation science study protocol. BMJ Open, 2019, 9, e024681.	1.9	21
192	Organisational change in hospitals: a qualitative case-study of staff perspectives. BMC Health Services Research, 2019, 19, 840.	2.2	21
193	Learning from disasters to improve patient safety: applying the generic disaster pathway to health system errors. BMJ Quality and Safety, 2011, 20, 1-8.	3.7	20
194	Nation-scale adoption of new medicines by doctors: an application of the Bass diffusion model. BMC Health Services Research, 2012, 12, 248.	2.2	20
195	Health practitioners' perceptions of the barriers and enablers to the implementation of reproductive genetic carrier screening: A systematic review. Prenatal Diagnosis, 2021, 41, 708-719.	2.3	20
196	Organizational Change, Patient-Focused Care: An Australian Perspective. Health Services Management Research, 1995, 8, 172-185.	1.7	19
197	Introducing soft systems methodology plus (SSM+): why we need it and what it can contribute. Australian Health Review, 2002, 25, 191.	1.1	19
198	Analysing Structural and Cultural Change in Acute Settings using a Giddens–Weick Paradigmatic Approach. Health Care Analysis, 2006, 14, 91-102.	2.2	19

#	Article	IF	CITATIONS
199	The Importance of Medical and Nursing Sub-cultures in the Implementation of Clinical Information Systems. Methods of Information in Medicine, 2009, 48, 196-202.	1.2	19
200	Distributed leadership to mobilise capacity for accreditation research. Journal of Health Organization and Management, 2009, 23, 255-267.	1.3	19
201	Analysis of Australian newspaper coverage of medication errors. International Journal for Quality in Health Care, 2012, 24, 1-8.	1.8	19
202	The politics of action research: "lf you don't like the way things are going, get off the bus― Social Science and Medicine, 2012, 75, 1946-1953.	3.8	19
203	Counting the costs of accreditation in acute care: an activity-based costing approach. BMJ Open, 2015, 5, e008850.	1.9	19
204	Coping with more people with more illness. Part 1: the nature of the challenge and the implications for safety and quality. International Journal for Quality in Health Care, 2019, 31, 154-158.	1.8	19
205	An 11-year review of hip fracture hospitalisations, health outcomes, and predictors of access to in-hospital rehabilitation for adults ≥ 65Âyears living with and without dementia: a population-based cohort study. Osteoporosis International, 2020, 31, 465-474.	3.1	19
206	Adults' cochlear implant journeys through care: a qualitative study. BMC Health Services Research, 2020, 20, 457.	2.2	19
207	Clinical genomic testing: what matters to key stakeholders?. European Journal of Human Genetics, 2020, 28, 866-873.	2.8	19
208	Unfinished Care in Residential Aged Care Facilities: An Integrative Review. Gerontologist, The, 2021, 61, e61-e74.	3.9	19
209	Learning from scaling up ultra-rapid genomic testing for critically ill children to a national level. Npj Genomic Medicine, 2021, 6, 5.	3.8	19
210	Multilevel influences on resilient healthcare in six countries: an international comparative study protocol. BMJ Open, 2020, 10, e039158.	1.9	19
211	The Science of Learning Health Systems: Scoping Review of Empirical Research. JMIR Medical Informatics, 2022, 10, e34907.	2.6	19
212	Trust, communication, theory of mind and the social brain hypothesis. Journal of Health Organization and Management, 2007, 21, 353-367.	1.3	18
213	Time matters $\hat{a} \in A$ theoretical and empirical examination of the temporal landscape of a hospital pathology service and the impact of e-health. Social Science and Medicine, 2011, 72, 1603-1610.	3.8	18
214	Researching the Reliability of Accreditation Survey Teams: Lessons Learnt When Things Went Awry. Health Information Management Journal, 2013, 42, 4-10.	1.2	18
215	Deepening our Understanding of Quality in Australia (DUQuA): a study protocol for a nationwide, multilevel analysis of relationships between hospital quality management systems and patient factors. BMJ Open, 2015, 5, e010349.	1.9	18
216	Strengthening the capacity of nursing leaders through multifaceted professional development initiatives: A mixed method evaluation of the †Take The Lead' program. Collegian, 2016, 23, 19-28.	1.3	18

#	Article	lF	Citations
217	Predictors of the effectiveness of accreditation on hospital performance: A nationwide stepped-wedge study. International Journal for Quality in Health Care, 2017, 29, 477-483.	1.8	18
218	Control Room Operators' Cue Utilization Predicts Cognitive Resource Consumption During Regular Operational Tasks. Frontiers in Psychology, 2019, 10, 1967.	2.1	18
219	Resilient Health Care as the basis for teaching patient safety – A Safety-II critique of the World Health Organisation patient safety curriculum. Safety Science, 2019, 118, 15-21.	4.9	18
220	Models of care that avoid or improve transitions to hospital services for residential aged care facility residents: An integrative review. Geriatric Nursing, 2020, 41, 360-372.	1.9	18
221	Nudging clinicians: A systematic scoping review of the literature. Journal of Evaluation in Clinical Practice, 2021, 27, 175-192.	1.8	18
222	Understanding implementation science from the standpoint of health organisation and management: an interdisciplinary exploration of selected theories, models and frameworks. Journal of Health Organization and Management, 2021, 35, 782-801.	1.3	18
223	Multiple Perspectives on the Impact of Electronic Ordering on Hospital Organisational and Communication Processes. Health Information Management Journal, 2005, 34, 130-135.	1.2	17
224	Promoting safety. International Journal of Health Care Quality Assurance, 2007, 20, 555-571.	0.9	17
225	The Role of Computerized Decision Support in Reducing Errors in Selecting Medicines for Prescription. Drug Safety, 2011, 34, 289-298.	3.2	17
226	Sidestepping questions of legitimacy: How community representatives manoeuvre to effect change in a health service. Health (United Kingdom), 2014, 18, 23-40.	1.5	17
227	Are we on the cusp of a fourth research paradigm? Predicting the future for a new approach to methods-use in medical and health services research. BMC Medical Research Methodology, 2018, 18, 131.	3.1	17
228	Tackling the wicked problem of health networks: the design of an evaluation framework. BMJ Open, 2019, 9, e024231.	1.9	17
229	Learning health systems: A review of key topic areas and bibliometric trends. Learning Health Systems, 2022, 6, e10265.	2.0	17
230	Reforming New South Wales public hospitals: an assessment of the Garling inquiry. Medical Journal of Australia, 2009, 190, 78-79.	1.7	16
231	Evaluation of current Australian health service accreditation processes (ACCREDIT-CAP): protocol for a mixed-method research project. BMJ Open, 2012, 2, e001726.	1.9	16
232	An empirically-derived approach for investigating Health Information Technology: the Elementally Entangled Organisational Communication (EEOC) framework. BMC Medical Informatics and Decision Making, 2012, 12, 68.	3.0	16
233	Shared decision-making: the perspectives of young adults with type 1 diabetes mellitus. Patient Preference and Adherence, $2014,8,423.$	1.8	16
234	Patients as story-tellers of healthcare journeys. Medical Humanities, 2016, 42, 207-209.	1.2	16

#	Article	IF	Citations
235	Assessing the appropriateness of prevention and management of venous thromboembolism in Australia: a cross-sectional study: TableÂ1. BMJ Open, 2016, 6, e008618.	1.9	16
236	A systems science perspective on the capacity for change in public hospitals. Israel Journal of Health Policy Research, 2017, 6, 16.	2.6	16
237	The effects of hearing loss on person-centred care in residential aged care: a narrative review. Geriatric Nursing, 2018, 39, 296-302.	1.9	16
238	How people fit in at work: systematic review of the association between person–organisation and person–group fit with staff outcomes in healthcare. BMJ Open, 2019, 9, e026266.	1.9	16
239	Coping with more people with more illness. Part 2: new generation of standards for enabling healthcare system transformation and sustainability. International Journal for Quality in Health Care, 2019, 31, 159-163.	1.8	16
240	Clinical indicators for common paediatric conditions: Processes, provenance and products of the CareTrack Kids study. PLoS ONE, 2019, 14, e0209637.	2.5	16
241	Speaking about dying in the intensive care unit, and its implications for multidisciplinary end-of-life care. Communication and Medicine, 2004, 1, 85-96.	0.2	15
242	Analysing the "field―of patient safety employing Bourdieusian technologies. Journal of Health Organization and Management, 2009, 23, 597-609.	1.3	15
243	An empirical test of accreditation patient journey surveys: randomized trial. International Journal for Quality in Health Care, 2012, 24, 495-500.	1.8	15
244	A multimethod research investigation of consumer involvement in Australian health service accreditation programmes: the ACCREDIT-SCI study protocol. BMJ Open, 2012, 2, e002024.	1.9	15
245	On a Wing and a Prayer: An Assessment of Modularized Crew Resource Management Training for Health Care Professionals. Journal of Continuing Education in the Health Professions, 2014, 34, 56-67.	1.3	15
246	How to do better health reform: a snapshot of change and improvement initiatives in the health systems of 30 countries. International Journal for Quality in Health Care, 2016, 28, 843-846.	1.8	15
247	When Patients Tell Their Own Stories: A Meta-Narrative Study of Web-Based Personalized Texts of 214 Melanoma Patients' Journeys in Four Countries. Qualitative Health Research, 2018, 28, 1564-1583.	2.1	15
248	Making health care responsive to the needs of older people. Age and Ageing, 2019, 48, 785-788.	1.6	15
249	Promoting faster pathways to surgery: a clinical audit of patients with refractory epilepsy. BMC Neurology, 2019, 19, 29.	1.8	15
250	Interprofessional collaboration in mental health settings: a social network analysis. Journal of Interprofessional Care, 2019, 33, 497-503.	1.7	15
251	Development of an implementation and evaluation strategy for the Australian †Zero Childhood Cancer' (Zero) Program: a study protocol. BMJ Open, 2020, 10, e034522.	1.9	15
252	The impact of lean management on frontline healthcare professionals: a scoping review of the literature. BMC Health Services Research, 2021, 21, 383.	2.2	15

#	Article	IF	Citations
253	Systematic review of the factors and the key indicators that identify doctors at risk of complaints, malpractice claims or impaired performance. BMJ Open, 2021, 11, e050377.	1.9	15
254	Hospitals: To the next millennium. International Journal of Health Planning and Management, 1995, 10, 87-98.	1.7	14
255	Casemix funding in Australia. Medical Journal of Australia, 1998, 168, 558-560.	1.7	14
256	Economic evaluation of Australian acute care accreditation (ACCREDIT-CBA (Acute)): study protocol for a mixed-method research project. BMJ Open, 2013, 3, e002381.	1.9	14
257	Multidisciplinary diabetes team care: the experiences of young adults with <scp>T</scp> ype 1 diabetes. Health Expectations, 2015, 18, 1783-1796.	2.6	14
258	An ethnographic investigation of junior doctors' capacities to practice interprofessionally in three teaching hospitals. Journal of Interprofessional Care, 2015, 29, 347-353.	1.7	14
259	When is enough, enough? Understanding and solving your sample size problems in health services research. BMC Research Notes, 2016, 9, 90.	1.4	14
260	A hybrid health service accreditation program model incorporating mandated standards and continuous improvement: interview study of multiple stakeholders in Australian health care. International Journal of Health Planning and Management, 2016, 31, e116-30.	1.7	14
261	Leading up to saying "yes": A qualitative study on the experience of patients with refractory epilepsy regarding presurgical investigation for resective surgery. Epilepsy and Behavior, 2018, 83, 36-43.	1.7	14
262	Transformational improvement in quality care and health systems: the next decade. BMC Medicine, 2020, 18, 340.	5.5	14
263	Access to rehabilitation services for older adults living with dementia or in a residential aged care facility following a hip fracture: healthcare professionals' views. Disability and Rehabilitation, 2021, 43, 834-845.	1.8	14
264	International survey of COVID-19 management strategies. International Journal for Quality in Health Care, 2021, 33, .	1.8	14
265	Health system organization and governance in Canada and australia: a comparison of historical developments, recent policy changes and future implications. Healthcare Policy, 2008, 4, e168-86.	0.6	14
266	IDENTIFYING THE ELEMENTS IN THE AUSTRALIAN HEALTH SERVICE MANAGEMENT REVOLUTION. Australian Journal of Public Administration, 1993, 52, 417-430.	1.7	13
267	Hospitalisation, care plans and not for resuscitation orders in older people in the last year of life. Age and Ageing, 2003, 32, 445-449.	1.6	13
268	Health System Organization and Governance in Canada and Australia: A Comparison of Historical Developments, Recent Policy Changes and Future Implications. Healthcare Policy, 2008, 4, e168-e186.	0.6	13
269	Interprofessional learning and practice can make a difference. Medical Journal of Australia, 2011, 194, 364-365.	1.7	13
270	The public disclosure of accreditation information in Australia: Stakeholder perceptions of opportunities and challenges. Health Policy, 2013, 113, 151-159.	3.0	13

#	Article	lF	Citations
271	Patient safety and rapid response systems. Medical Journal of Australia, 2014, 201, 654-656.	1.7	13
272	Bridging gaps to promote networked care between teams and groups in health delivery systems: a systematic review of non-health literature. BMJ Open, 2015, 5, e006567.	1.9	13
273	A Parsonian Approach to Patient Safety: Transformational Leadership and Social Capital as Preconditions for Clinical Risk Management—the GI Factor. International Journal of Environmental Research and Public Health, 2020, 17, 3989.	2.6	13
274	Government Actions and Their Relation to Resilience in Healthcare During the COVID-19 Pandemic in New South Wales, Australia and Ontario, Canada. International Journal of Health Policy and Management, 2021, , .	0.9	13
275	Empowerment and the performance of health services. Journal of Health, Organization and Management, 1999, 13, 83-94.	0.6	12
276	Does an integrated Emergency Department Information System change the sequence of clinical work? A mixed-method cross-site study. International Journal of Medical Informatics, 2014, 83, 958-966.	3.3	12
277	Disentangling quality and safety indicator data: a longitudinal, comparative study of hand hygiene compliance and accreditation outcomes in 96 Australian hospitals. BMJ Open, 2014, 4, e005284-e005284.	1.9	12
278	A mechanism for revising accreditation standards: a study of the process, resources required and evaluation outcomes. BMC Health Services Research, 2014, 14, 571.	2.2	12
279	Reframing implementation as an organisational behaviour problem. Journal of Health Organization and Management, 2015, 29, 670-683.	1.3	12
280	Relational autonomy in breast diseases care: a qualitative study of contextual and social conditions of patients' capacity for decision-making. BMC Health Services Research, 2018, 18, 818.	2.2	12
281	Deepening our Understanding of Quality in Australia (DUQuA): An overview of a nation-wide, multi-level analysis of relationships between quality management systems and patient factors in 32 hospitals. International Journal for Quality in Health Care, 2020, 32, 8-21.	1.8	12
282	Change and improvement 50 years in the making: a scoping review of the use of soft systems methodology in healthcare. BMC Health Services Research, 2020, 20, 1063.	2.2	12
283	Family members' prioritisation of care in residential aged care facilities: A case for individualised care. Journal of Clinical Nursing, 2020, 29, 3272-3285.	3.0	12
284	Decisions and Dilemmas: The Context of Prioritization Dilemmas and Influences on Staff Members' Prioritization Decisions in Residential Aged Care. Qualitative Health Research, 2021, 31, 1306-1318.	2.1	12
285	Antibiotic use for acute respiratory infections among under-5 children in Bangladesh: a population-based survey. BMJ Global Health, 2021, 6, e004010.	4.7	12
286	How to sustainably build capacity in quality improvement within a healthcare organisation: a deep-dive, focused qualitative analysis. BMC Health Services Research, 2021, 21, 588.	2.2	12
287	Quality of care in the COVID-19 era: a global perspective. IJQHC Communications, 2021, 1, .	0.3	12
288	An overview of systematic reviews to determine the impact of socioâ€environmental factors on health outcomes of people with disabilities. Health and Social Care in the Community, 2022, 30, 1254-1274.	1.6	12

#	Article	lF	CITATIONS
289	What Constitutes "Appropriate Care―for Low Back Pain?. Spine, 2022, 47, 879-891.	2.0	12
290	Can resident-centred inspection of nursing homes work with very sick residents?. Health Policy, 1993, 24, 19-33.	3.0	11
291	Giving Voice to Health Professionals' Attitudes About Their Clinical Service Structures in Theoretical Context. Health Care Analysis, 2005, 13, 315-335.	2.2	11
292	Venous thromboembolism â€" a major health and financial burden: how can we do better to prevent this disease?. Medical Journal of Australia, 2008, 189, 134-135.	1.7	11
293	Progress in assessing the quality of Australian nursing home care. Australian Journal of Public Health, 2010, 16, 89-97.	0.2	11
294	Computerized provider order entry systems - Research imperatives and organizational challenges facing pathology services. Journal of Pathology Informatics, 2010, 1, 11.	1.7	11
295	Building clinical networks: a developmental evaluation framework. BMJ Quality and Safety, 2014, 23, 422-427.	3.7	11
296	Is accreditation linked to hospital infection rates? A 4-year, data linkage study of <i>Staphylococcus aureus </i> rates and accreditation scores in 77 Australian acute hospitals. International Journal for Quality in Health Care, 2015, 27, 479-485.	1.8	11
297	Social-Professional Networks in Long-Term Care Settings With People With Dementia: An Approach to Better Care? A Systematic Review. Journal of the American Medical Directors Association, 2016, 17, 183.e17-183.e27.	2.5	11
298	It's time to step it up. Why safety investigations in healthcare should look more to safety science. International Journal for Quality in Health Care, 2020, 32, 281-284.	1.8	11
299	Bringing two worlds closer together: a critical analysis of an integrated approach to guideline development and quality assurance schemes. BMC Health Services Research, 2021, 21, 172.	2.2	11
300	Identifying Constraints on Everyday Clinical Practice: Applying Work Domain Analysis to Emergency Department Care. Human Factors, 2022, 64, 74-98.	3.5	11
301	Child and caregiver experiences and perceptions of asthma self-management. Npj Primary Care Respiratory Medicine, 2021, 31, 42.	2.6	11
302	Aged care residents' prioritization of care: A mixedâ€methods study. Health Expectations, 2021, 24, 525-536.	2.6	11
303	Advancing Australian public health initiatives targeting dementia risk reduction. Australasian Journal on Ageing, 2022, 41, .	0.9	11
304	Pressures exerted on managers by their superior and peer managers. Journal of Managerial Psychology, 2007, 22, 227-256.	2.2	10
305	Market-based control mechanisms for patient safety. Quality and Safety in Health Care, 2009, 18, 99-103.	2.5	10
306	What makes the health system tick?. International Journal for Quality in Health Care, 2010, 22, 1-2.	1.8	10

#	Article	IF	Citations
307	Benefits of participating in accreditation surveying. International Journal of Health Care Quality Assurance, 2010, 23, 141-152.	0.9	10
308	Lessons from the 4â€hour standard in England for Australia. Medical Journal of Australia, 2011, 194, 268-268.	1.7	10
309	The impact of national accreditation reform on survey reliability: a 2â€year investigation of survey coordinators' perspectives. Journal of Evaluation in Clinical Practice, 2016, 22, 662-667.	1.8	10
310	Older, vulnerable patient view: a pilot and feasibility study of the patient measure of safety (PMOS) with patients in Australia. BMJ Open, 2016, 6, e011069.	1.9	10
311	Mainstreaming gender and promoting intersectionality in Papua New Guinea's health policy: a triangulated analysis applying data-mining and content analytic techniques. International Journal for Equity in Health, 2017, 16, 65.	3.5	10
312	Women's Perceptions of Journeying Toward an Unknown Future With Breast Cancer: The "Lives at Risk Study― Qualitative Health Research, 2018, 28, 30-46.	2.1	10
313	Qualitative, multimethod study of behavioural and attitudinal responses to cochlear implantation from the patient and healthcare professional perspective in Australia and the UK: study protocol. BMJ Open, 2018, 8, e019623.	1.9	10
314	â€Broken hospital windows': debating the theory of spreading disorder and its application to healthcare organizations. BMC Health Services Research, 2018, 18, 201.	2.2	10
315	Mapping the use of soft systems methodology for change management in healthcare: a scoping review protocol. BMJ Open, 2019, 9, e026028.	1.9	10
316	Exploring the ripple effects of an Australian hospital redevelopment: a protocol for a longitudinal, mixed-methods study. BMJ Open, 2019, 9, e027186.	1.9	10
317	Validation of the patient measure of safety (PMOS) questionnaire in Australian public hospitals. International Journal for Quality in Health Care, 2020, 32, 67-74.	1.8	10
318	Can benchmarking Australian hospitals for quality identify and improve high and low performers? Disseminating research findings for hospitals. International Journal for Quality in Health Care, 2020, 32, 84-88.	1.8	10
319	Accreditation as a management tool: a national survey of hospital managers' perceptions and use of a mandatory accreditation program in Denmark. BMC Health Services Research, 2020, 20, 306.	2.2	10
320	Investigating the Adoption of Clinical Genomics in Australia. An Implementation Science Case Study. Genes, 2021, 12, 317.	2.4	10
321	Co-designing a dashboard of predictive analytics and decision support to drive care quality and client outcomes in aged care: a mixed-method study protocol. BMJ Open, 2021, 11, e048657.	1.9	10
322	Health outcomes: of means and ends. Medical Journal of Australia, 1995, 162, 4-5.	1.7	10
323	The Australian health system response to COVID-19 from a resilient health care perspective: what have we learned?. Public Health Research and Practice, 2020, 30, .	1.5	10
324	Strategic management and organisational structure: transformational processes at work in hospitals. Australian Health Review, 1993, 16, 383-404.	1.1	10

#	Article	IF	CITATIONS
325	L(H) ≠Σ(m1, m2… mn). Leadership in Health Services, 2008, 21, 8-15.	1.2	9
326	Experimenting with clinical networks: the Australasian experience. Journal of Health Organization and Management, 2012, 26, 685-696.	1.3	9
327	CareTrack Kidspart 3. Adverse events in children's healthcare in Australia: study protocol for a retrospective medical record review. BMJ Open, 2015, 5, e007750-e007750.	1.9	9
328	Achieving behaviour change for detection of Lynch syndrome using the Theoretical Domains Framework Implementation (TDFI) approach: a study protocol. BMC Health Services Research, 2016, 16, 89.	2.2	9
329	Identification and internal validation of models for predicting survival and ICU admission following a traumatic injury. Scandinavian Journal of Trauma, Resuscitation and Emergency Medicine, 2018, 26, 95.	2.6	9
330	Qualitative analysis of perceptions and experiences of emergency department staff in relation to implementation and outcomes of the Fourâ∈Hour Rule/National Emergency Access Target in Australia. EMA - Emergency Medicine Australasia, 2019, 31, 378-386.	1.1	9
331	Inside the black box of comparative national healthcare performance in 35 OECD countries: Issues of culture, systems performance and sustainability. PLoS ONE, 2020, 15, e0239776.	2.5	9
332	The leadership behaviors needed to implement clinical genomics at scale: a qualitative study. Genetics in Medicine, 2020, 22, 1384-1390.	2.4	9
333	Identification and referral of patients with refractory epilepsy from the primary to the tertiary care interface in New South Wales, Australia. Epilepsy and Behavior, 2020, 111, 107232.	1.7	9
334	The relationships between quality management systems, safety culture and leadership and patient outcomes in Australian Emergency Departments. International Journal for Quality in Health Care, 2020, 32, 43-51.	1.8	9
335	A qualitative content analysis of retained surgical items: learning from root cause analysis investigations. International Journal for Quality in Health Care, 2020, 32, 184-189.	1.8	9
336	Guideline-based quality assurance: a conceptual framework for the definition of key elements. BMC Health Services Research, 2021, 21, 173.	2.2	9
337	Teamwork in clinical genomics: A dynamic sociotechnical healthcare setting. Journal of Evaluation in Clinical Practice, 2021, 27, 1369-1380.	1.8	9
338	Funding research translation: how we got here and what to do next. Australian and New Zealand Journal of Public Health, 2021, 45, 420-423.	1.8	9
339	Complexity Science as a Frame for Understanding the Management and Delivery of High Quality and Safer Care., 2021,, 375-391.		9
340	Effectiveness of an electronic patient-centred self-management tool for gout sufferers: a cluster randomised controlled trial protocol. BMJ Open, 2017, 7, e017281.	1.9	9
341	What will be the outcome of the outcomes movement?. Australian and New Zealand Journal of Medicine, 1995, 25, 731-735.	0.5	8
342	Strategic constraints in health informatics: are expectations realistic?., 1997, 12, 3-13.		8

#	Article	IF	CITATIONS
343	Time spent by health managers in two cultures on work pursuits: real time, ideal time and activities' importance. International Journal of Health Planning and Management, 2011, 26, 56-69.	1.7	8
344	Contested innovation: the diffusion of interprofessionalism across a health system. International Journal for Quality in Health Care, 2011, 23, 629-636.	1.8	8
345	The scope and impact of community participation. Journal of Health Organization and Management, 2014, 28, 405-421.	1.3	8
346	The medical miracles delusion. Journal of the Royal Society of Medicine, 2014, 107, 92-93.	2.0	8
347	The paradoxes of gender mainstreaming in developing countries: The case of health care in Papua New Guinea. Global Public Health, 2015, 10, 41-54.	2.0	8
348	Levers for change: an investigation of how accreditation programmes can promote consumer engagement in healthcare. International Journal for Quality in Health Care, 2016, 28, 561-565.	1.8	8
349	Understanding stakeholders' perspectives and experiences of general practice accreditation. Health Policy, 2017, 121, 816-822.	3.0	8
350	Determinants of health and wellbeing in refractory epilepsy and surgery: The Patient Reported, ImpleMentation sciEnce (PRIME) model. Epilepsy and Behavior, 2019, 92, 79-89.	1.7	8
351	Assessing appropriateness of paediatric asthma management: A populationâ€based sample survey. Respirology, 2020, 25, 71-79.	2.3	8
352	Do quality management systems influence clinical safety culture and leadership? A study in 32 Australian hospitals. International Journal for Quality in Health Care, 2020, 32, 60-66.	1.8	8
353	A mobile methods pilot study of surgical spaces: †fit for purpose? Organisational productivity and workforce wellbeing in workspaces in hospital' (FLOURISH). BMC Health Services Research, 2020, 20, 78.	2.2	8
354	Changes in public perceptions and experiences of the Australian health are system: A decade of change. Health Expectations, 2021, 24, 95-110.	2.6	8
355	Accessible and affordable healthcare? Views of Australians with and without chronic conditions. Internal Medicine Journal, 2021, 51, 1060-1067.	0.8	8
356	The Reality of Uncertainty in Mental Health Care Settings Seeking Professional Integration: A Mixed-Methods Approach. International Journal of Integrated Care, 2018, 18, 13.	0.2	8
357	Technology in the emergency department: Using cognitive work analysis to model and design sustainable systems. Safety Science, 2022, 147, 105613.	4.9	8
358	Bad stars or guiding lights? Learning from disasters to improve patient safety. Quality and Safety in Health Care, 2010, 19, 332-336.	2.5	7
359	A lasting legacy from Tony Blair? NHS culture change. Journal of the Royal Society of Medicine, 2011, 104, 87-89.	2.0	7
360	Facilitating the action of community representatives in a health service: the role of a community participation coordinator. BMC Health Services Research, 2013, 13, 154.	2.2	7

#	Article	IF	CITATIONS
361	Examining challenges to reliability of health service accreditation during a period of healthcare reform in Australia. Journal of Health Organization and Management, 2015, 29, 912-924.	1.3	7
362	Time to shut down the acute care conveyor belt?. Medical Journal of Australia, 2015, 203, 429-430.	1.7	7
363	Packaging Patients and Handing Them Over: Communication Context and Persuasion in theÂEmergency Department. Annals of Emergency Medicine, 2017, 69, 210-217.e2.	0.6	7
364	The goldilocks effect: the rhythms and pace of hospital life. BMC Health Services Research, 2018, 18, 529.	2.2	7
365	Future hospital service utilisation in older adults living in long-term residential aged care or the community hospitalised with a fall-related injury. Osteoporosis International, 2019, 30, 1995-2008.	3.1	7
366	Reading Between the Lines: A Five-Point Narrative Approach to Online Accounts of Illness. Journal of Medical Humanities, 2019, 40, 569-590.	0.7	7
367	Fit for purpose? OrganisationaL prOdUctivity and woRkforce wellbelng in workSpaces in Hospital (FLOURISH): a multimethod qualitative study protocol. BMJ Open, 2019, 9, e027636.	1.9	7
368	The clinician safety culture and leadership questionnaire: refinement and validation in Australian public hospitals. International Journal for Quality in Health Care, 2020, 32, 52-59.	1.8	7
369	What methods are used to promote patient and family involvement in healthcare regulation? A multiple case study across four countries. BMC Health Services Research, 2020, 20, 616.	2.2	7
370	Do organization-level quality management systems influence department-level quality? A cross-sectional study across 32 large hospitals in Australia. International Journal for Quality in Health Care, 2020, 32, 35-42.	1.8	7
371	A dynamic systems view of clinical genomics: a rich picture of the landscape in Australia using a complexity science lens. BMC Medical Genomics, 2021, 14, 63.	1.5	7
372	Group Pregnancy Care for refugee background women: a codesigned, multimethod evaluation protocol applying a community engagement framework and an interrupted time series design. BMJ Open, 2021, 11, e048271.	1.9	7
373	The long and winding road: perspectives of people and parents of children with mitochondrial conditions negotiating management after diagnosis. Orphanet Journal of Rare Diseases, 2021, 16, 310.	2.7	7
374	Competition, Productivity and the Cult of â€~More is Good' in the Australian Health Care Sector. Australian Journal of Public Administration, 1997, 56, 37-44.	1.7	6
375	Research and the acuteâ€care hospital of the future. Medical Journal of Australia, 1999, 170, 292-293.	1.7	6
376	Practice Management: Observations, Issues, and Empirical Evidence. Journal of Periodontology, 2001, 72, 196-203.	3.4	6
377	How subordinates exert pressure on their managers: Anglo and Confucianâ€Asian comparisons. Journal of Managerial Psychology, 2008, 23, 40-53.	2.2	6
378	A valuesâ€based health system. Medical Journal of Australia, 2011, 194, 259-262.	1.7	6

#	Article	IF	Citations
379	Government plans for public reporting of performance data in health care: the case against. Medical Journal of Australia, 2011, 195, 41-41.	1.7	6
380	<i>STANDING Collaboration</i> : a study protocol for developing clinical standards. BMJ Open, 2017, 7, e014048.	1.9	6
381	Unwarranted clinical variation in the care of children and young people hospitalised for injury: a population-based cohort study. Injury, 2018, 49, 1781-1786.	1.7	6
382	Systems transformation: learning from change in 60 countries. Journal of Health Organization and Management, 2019, 34, 237-253.	1.3	6
383	Assessing the Quality of the Management of Tonsillitis among Australian Children: A Populationâ€Based Sample Survey. Otolaryngology - Head and Neck Surgery, 2019, 160, 137-144.	1.9	6
384	An empirical application of "broken windows―and related theories in healthcare: examining disorder, patient safety, staff outcomes, and collective efficacy in hospitals. BMC Health Services Research, 2020, 20, 1123.	2.2	6
385	Identifying challenges to implementation of clinical practice guidelines for sentinel lymph node biopsy in patients with melanoma in Australia: protocol paper for a mixed methods study. BMJ Open, 2020, 10, e032636.	1.9	6
386	The COVID-19 System Shock Framework: Capturing Health System Innovation During the COVID-19 Pandemic. International Journal of Health Policy and Management, 2021, , .	0.9	6
387	Achieving and Resisting Change: Workarounds Straddling and Widening Gaps in Health Care. , 2012, , 177-192.		6
388	Invest in people, not restructuring. BMJ: British Medical Journal, 2005, 331, 1272.2.	2.3	6
389	To what degree and how do healthcare professionals in nursing homes and homecare practice user involvement? A mixed methods study. Tidsskrift for Omsorgsforskning, 2020, 6, 119-136.	0.2	6
390	Integrating Quality Assurance and Quality Improvement With Guidelines: Systematic Stakeholder-Driven Development of an Extension of the Guidelines International Network–McMaster Guideline Development Checklist. Annals of Internal Medicine, 2022, 175, 735-739.	3.9	6
391	Re-Imagining the Data Collection and Analysis Research Process by Proposing a Rapid Qualitative Data Collection and Analytic Roadmap Applied to the Dynamic Context of Precision Medicine. International Journal of Qualitative Methods, The, 2022, 21, 160940692211030.	2.8	6
392	How can the healthcare system deliver sustainable performance? A scoping review. BMJ Open, 2022, 12, e059207.	1.9	6
393	Defining excellence in health service management: Evidence from an international study. International Journal of Health Planning and Management, 1993, 8, 5-23.	1.7	5
394	The 21stâ€century hospital. Medical Journal of Australia, 1997, 166, 6-6.	1.7	5
395	Medical Education and Curriculum Reform: Putting Reform Proposals in Context. Medical Education Online, 2004, 9, 4368.	2.6	5
396	Why openness with health inspectors pays. Australian Journal of Public Health, 2010, 18, 165-169.	0.2	5

#	Article	IF	Citations
397	Professional conceptualisation and accomplishment of patient safety in mental healthcare: an ethnographic approach. BMC Health Services Research, 2011, 11, 100.	2.2	5
398	The role of individual diligence in improving safety. Journal of Health Organization and Management, 2011, 25, 247-260.	1.3	5
399	The role of organisational and cultural factors in the implementation of system-wide interventions in acute hospitals to improve patient outcomes: protocol for a systematic literature review. BMJ Open, 2013, 3, e002268.	1.9	5
400	Patient Safety and Quality., 2016,,.		5
401	Assessing the quality of care for paediatric depression and anxiety in Australia: A population-based sample survey. Australian and New Zealand Journal of Psychiatry, 2019, 53, 1013-1025.	2.3	5
402	Appropriate management of acute gastroenteritis in Australian children: A population-based study. PLoS ONE, 2019, 14, e0224681.	2.5	5
403	Assessing the appropriateness of the management of upper respiratory tract infection in Australian children: a population-based sample survey. BMJ Open, 2019, 9, e026915.	1.9	5
404	Understanding the priorities of residents, family members and care staff in residential aged care using Q methodology: a study protocol. BMJ Open, 2019, 9, e027479.	1.9	5
405	Addressing clinical equipoise for hearing devices: the qualitative COACH (q-COACH) study protocol for Australian stakeholder involvement in the design of a randomised controlled trial. BMJ Open, 2019, 9, e030100.	1.9	5
406	Managers' perceptions of the effects of a national mandatory accreditation program in Danish hospitals. A cross-sectional survey. International Journal for Quality in Health Care, 2019, 31, 331-337.	1.8	5
407	Advancing interprofessional theory: Deliberative democracy as a participatory research antidote to power differentials in aged care. Journal of Interprofessional Education and Practice, 2019, 15, 100-111.	0.4	5
408	Evaluation of a hospital-based integrated model of eye care for diabetic retinopathy assessment: a multimethod study. BMJ Open, 2020, 10, e034699.	1.9	5
409	The patient died: What about involvement in the investigation process?. International Journal for Quality in Health Care, 2020, 32, 342-346.	1.8	5
410	Organization quality systems and department-level strategies: refinement of the Deepening our Understanding in Quality in Australia (DUQuA) organization and department-level scales. International Journal for Quality in Health Care, 2020, 32, 22-34.	1.8	5
411	Implementation and data-related challenges in the Deepening our Understanding of Quality in Australia (DUQuA) study: implications for large-scale cross-sectional research. International Journal for Quality in Health Care, 2020, 32, 75-83.	1.8	5
412	Assessing the appropriateness of paediatric antibiotic overuse in Australian children: a population-based sample survey. BMC Pediatrics, 2020, 20, 185.	1.7	5
413	Clinicians' attitudes to oncology clinical practice guidelines and the barriers and facilitators to adherence: a mixed methods study protocol. BMJ Open, 2020, 10, e035448.	1.9	5
414	Frailty and risk of reâ€hospitalisation and mortality for aged care residents following a fall injury hospitalisation. Australasian Journal on Ageing, 2021, 40, e44-e53.	0.9	5

#	Article	IF	Citations
415	Guideline adherence in the management of attention deficit hyperactivity disorder in children: An audit of selected medical records in three Australian states. PLoS ONE, 2021, 16, e0245916.	2.5	5
416	Factors impacting hospital avoidance program utilisation in the care of acutely unwell residential aged care facility residents. BMC Health Services Research, 2021, 21, 599.	2.2	5
417	Organizational perspectives on implementing complex health interventions: clinical genomics in Australia. Journal of Health Organization and Management, 2021, 35, 825-845.	1.3	5
418	Acute health sector reform: an analysis of the Australian Senate's proposals. Australian Health Review, 2001, 24, 3.	1.1	5
419	The reification of numbers: statistics and the distance between self, work, and others. BMJ: British Medical Journal, 2003, 326, 771-771.	2.3	5
420	Where is Patient Safety Research and Practice Heading? A Response to Recent Commentaries. International Journal of Health Policy and Management, 2019, 8, 136-137.	0.9	5
421	Victorian public hospitals: taking a sledgehammer …?. Medical Journal of Australia, 1994, 160, 136-139.	1.7	5
422	Venous thromboembolism - management in general practice. Australian Family Physician, 2009, 38, 36-40.	0.5	5
423	Designing clinical indicators for common residential aged care conditions and processes of care: the CareTrack Aged development and validation study. International Journal for Quality in Health Care, 2022, 34, .	1.8	5
424	Conceptualising contexts, mechanisms and outcomes for implementing large-scale, multisite hospital improvement initiatives: a realist synthesis. BMJ Open, 2022, 12, e058158.	1.9	5
425	New professionalism in the 21st century. Lancet, The, 2006, 367, 645-646.	13.7	4
426	How to restructure-proof your health service. BMJ: British Medical Journal, 2007, 335, 99-99.	2.3	4
427	Another inquiry into public hospitals?. Medical Journal of Australia, 2008, 188, 437-438.	1.7	4
428	Patient safety teaching in Australian medical schools: a national survey. Clinical Risk, 2012, 18, 46-51.	0.1	4
429	New ways to get policy into practice. Journal of Health Organization and Management, 2018, 32, 809-824.	1.3	4
430	The comparative performance of the Canadian and Australian health systems. Healthcare Management Forum, 2018, 31, 239-244.	1.4	4
431	<i>CareTrack Aged</i> : the appropriateness of care delivered to Australians living in residential aged care facilities: a study protocol. BMJ Open, 2019, 9, e030988.	1.9	4
432	What is multidisciplinary cancer care like in practice? a protocol for a mixed-method study to characterise ambulatory oncology services in the Australian public sector. BMJ Open, 2019, 9, e031179.	1.9	4

#	Article	IF	Citations
433	Impact of the Fourâ€Hour Rule/National Emergency Access Target policy implementation on emergency department staff: A qualitative perspective of emergency department management changes. EMA - Emergency Medicine Australasia, 2019, 31, 362-371.	1.1	4
434	Bending the quality curve. International Journal for Quality in Health Care, 2020, 32, 1-7.	1.8	4
435	Assessing guideline adherence in the management of type 1 diabetes mellitus in Australian children: a population-based sample survey. BMJ Open Diabetes Research and Care, 2020, 8, e001141.	2.8	4
436	Management of fever in Australian children: a population-based sample survey. BMC Pediatrics, 2020, 20, 16.	1.7	4
437	Evidence-informed health care policy and practice: using record linkage to uncover new knowledge. Journal of Health Services Research and Policy, 2021, 26, 62-67.	1.7	4
438	Comparison of the quick Sepsisâ€related Organ Failure Assessment and adult sepsis pathway in predicting adverse outcomes among adult patients in general wards: a retrospective observational cohort study. Internal Medicine Journal, 2021, 51, 254-263.	0.8	4
439	Turbulence health systems: engineering a rapidly adaptive health system for times of crisis. BMJ Health and Care Informatics, 2021, 28, e100363.	3.0	4
440	Attempting Clinical Democracy: Enhancing Multivocality in a Multidisciplinary Clinical Team. , 2008, , 250-272.		4
441	The scope for adaptive capacity in emergency departments: modelling performance constraints using control task analysis and social organisational cooperation analysis. Ergonomics, 2022, 65, 467-484.	2.1	4
442	What Can Health Services Researchers Offer Health Systems? Developing Meaningful Partnerships Between Academics and Health System Workers Comment on "Experience of Health Leadership in Partnering with University-Based Researchers in Canada - A Call to †Re-imagine†Research". International Journal of Health Policy and Management, 2021, 10, 90-92.	0.9	4
443	Examining the pathways by which work–life balance influences safety culture among healthcare workers in Taiwan: path analysis of data from a cross-sectional survey on patient safety culture among hospital staff. BMJ Open, 2021, 11, e054143.	1.9	4
444	We can't mitigate what we don't monitor: using informatics to measure and improve healthcare systems' climate impact and environmental footprint. Journal of the American Medical Informatics Association: JAMIA, 2022, 29, 2168-2173.	4.4	4
445	HEALTH-CARE REFORM UNDER PRESIDENT CLINTON: ISSUES, IDEAS AND IMPLICATIONS. Australian Journal of Public Administration, 1995, 54, 102-112.	1.7	3
446	Product Costing, Managerialism and Organisational Learning: Some Insights from a Case Study from the Tasmanian Health Sector. Australian Journal of Public Administration, 1998, 57, 36-45.	1.7	3
447	How does accreditation influence staff perceptions of quality in residential aged care?. Quality in Ageing and Older Adults, 2017, 18, 131-144.	0.8	3
448	Potential solutions to improve the governance of multicentre health services research. Medical Journal of Australia, 2018, 209, 187-188.	1.7	3
449	Reflections from health systems researchers on nursing practices in dementia care. International Journal of Nursing Studies, 2019, 96, A3-A6.	5.6	3
450	Assessing the quality of health care in the management of bronchiolitis in Australian children: a population-based sample survey. BMJ Quality and Safety, 2019, 28, 817-825.	3.7	3

#	Article	IF	CITATIONS
451	Are external management consultancies effective in healthcare improvement, do they reflect value for money and what are the alternative models?. Internal Medicine Journal, 2019, 49, 1451-1455.	0.8	3
452	Assessing the appropriateness of the management of otitis media in Australia: A populationâ€based sample survey. Journal of Paediatrics and Child Health, 2020, 56, 215-223.	0.8	3
453	Exploring the recruitment, ethical considerations, conduct and information dissemination of an audiology trial: a pretrial qualitative study (q-COACH). Trials, 2020, 21, 28.	1.6	3
454	Characterising the types of paediatric adverse events detected by the global trigger tool – CareTrack Kids. Journal of Patient Safety and Risk Management, 2020, 25, 239-249.	0.6	3
455	How Do We Work as Researchers in the Real World? Mapping the Trajectory of Methodological Decision Making in Health Services Research. International Journal of Qualitative Methods, The, 2020, 19, 160940692091367.	2.8	3
456	"Are you ready?―Validation of the Hospital Change Readiness (HCR) Questionnaire. BMJ Open, 2020, 10, e037611.	1.9	3
457	Knowledge and attitudes of Australian dermatologists towards sentinel lymph node biopsy for melanoma: a mixed methods study. Australasian Journal of Dermatology, 2021, 62, 168-176.	0.7	3
458	Reducing preventable harm to residents in aged care: A systems approach. Australasian Journal on Ageing, 2021, 40, 72-76.	0.9	3
459	Personal Accounts of Young-Onset Colorectal Cancer Organized as Patient-Reported Data: Protocol for a Mixed Methods Study. JMIR Research Protocols, 2021, 10, e25056.	1.0	3
460	Health service utilisation and health outcomes of residential aged care residents referred to a hospital avoidance program: A multiâ€site retrospective quasiâ€experimental study. Australasian Journal on Ageing, 2021, 40, e244-e253.	0.9	3
461	Adherence to clinical practice guidelines (CPGs) for the treatment of cancers in Australia and the factors associated with adherence: a systematic review protocol. BMJ Open, 2021, 11, e050912.	1.9	3
462	Healthcare Systems and Their (Lack of) Integration. , 2011, , 79-86.		3
463	Transitional Care in a Federated Landscape. , 2017, , 179-200.		3
464	Structuring Emergency Care: Policy and Organisational Behavioural Dimensions. , 2012, , 151-163.		3
465	Monitoring Health and Well-Being in Emerging Adults: Protocol for a Pilot Longitudinal Cohort Study. JMIR Research Protocols, 2020, 9, e16108.	1.0	3
466	Japanese workplace productivity: what can health care managers learn from this phenomenon?. Australian Health Review, 1992, 15, 354-66.	1.1	3
467	America's Health Care Reforms. Health Information Management Journal, 1994, 24, 32-33.	1.2	2
468	Lekking displays in contemporary organizations. Journal of Health Organization and Management, 2008, 22, 529-559.	1.3	2

#	Article	IF	CITATIONS
469	Debating market-based control for patient safety: response to commentaries. Quality and Safety in Health Care, 2009, 18, 90-91.	2.5	2
470	How viable is Victoria's funding policy?. Australian Journal of Public Health, 1994, 18, 355-357.	0.2	2
471	Mandating health care by creeps and jerks. International Journal for Quality in Health Care, 2012, 24, 197-199.	1.8	2
472	Controlled pre–post, mixed-methods study to determine the effectiveness of a national delirium clinical care standard to improve the diagnosis and care of patients with delirium in Australian hospitals: a protocol. BMJ Open, 2018, 8, e019423.	1.9	2
473	Assessing the adherence to guidelines in the management of croup in Australian children: a population-based sample survey. International Journal for Quality in Health Care, 2019, 31, 759-767.	1.8	2
474	A cross-sectional study investigating the associations of person-organisation and person-group fit with staff outcomes in mental healthcare. BMJ Open, 2019, 9, e030669.	1.9	2
475	Conclusion: the road ahead: where should we go now to improve healthcare quality in acute settings?. International Journal for Quality in Health Care, 2020, 32, 99-103.	1.8	2
476	Using accreditation surveyors to conduct health services research: a qualitative, comparative study in Australia. International Journal for Quality in Health Care, 2020, 32, 89-98.	1.8	2
477	Guideline adherence in the management of head injury in Australian children: A population-based sample survey. PLoS ONE, 2020, 15, e0228715.	2.5	2
478	Comparison of health service use trajectories of residential aged care residents reviewed by a hospital avoidance program versus usual care. Archives of Gerontology and Geriatrics, 2021, 93, 104293.	3.0	2
479	Providing outpatient cancer care for CALD patients: a qualitative study. BMC Research Notes, 2021, 14, 304.	1.4	2
480	A neuro-cardiac self-regulation therapy to improve autonomic and neural function after SCI: a randomized controlled trial protocol. BMC Neurology, 2021, 21, 329.	1.8	2
481	Hospital Sector Organisational Restructuring: Evidence of Its Futility., 2008,, 33-45.		2
482	Coordination of Care in Emergency Departments: A Comparative International Ethnography. , 2013, , 197-213.		2
483	Clinton's plan under an Australian microscope. Medical Journal of Australia, 1994, 160, 245-246.	1.7	2
484	Patients Experience More Support, Information and Involvement After First-Time Hospital Accreditation: A Before and After Study in the Faroe Islands. International Journal for Quality in Health Care, 2021, 33, .	1.8	2
485	"Time is of the essence― relationship between hospital staff perceptions of time, safety attitudes and staff wellbeing. BMC Health Services Research, 2021, 21, 1256.	2.2	2
486	Feasibility of Monitoring Health and Well-being in Emerging Adults: Pilot Longitudinal Cohort Study. JMIR Formative Research, 2022, 6, e30027.	1.4	2

#	Article	IF	CITATIONS
487	Standardizing variation: Scaling up clinical genomics in Australia. Genetics in Medicine, 2023, 25, 100109.	2.4	2
488	The GIN-McMaster guideline tool extension for the integration of quality improvement and quality assurance in guidelines: a description of the methods for its development. Journal of Clinical Epidemiology, 2023, 154, 197-203.	5.0	2
489	Systematic development of quality indicators for skin cancer management in primary care: a mixed-methods study protocol. BMJ Open, 2022, 12, e059829.	1.9	2
490	CHARTING A COURSE THROUGH THE HEALTH CARE POLICY MAZE. Australian Journal of Public Administration, 1994, 53, 257-261.	1.7	1
491	Through a Dark Glass More Clearly? Health Information Managers and Strategic Planning in the 1990s. Health Information Management Journal, 1995, 25, 6-11.	1.2	1
492	Future Health Services Managers' and Health Information Managers' Views on Information Technology: A Pilot Survey. Health Information Management Journal, 1996, 26, 82-87.	1.2	1
493	The hierarchy of work pursuits of public health managers. Health Services Management Research, 2007, 20, 71-83.	1.7	1
494	Health care participants' dualism: are new sub-species evolving?. Journal of the Royal Society of Medicine, 2007, 100, 78-80.	2.0	1
495	Republished paper: Bad stars or guiding lights? Learning from disasters to improve patient safety. Postgraduate Medical Journal, 2010, 86, 675-679.	1.8	1
496	Letter to the Editor: A Peer-To-Peer Model to Improve Patient Safety. American Journal of Medical Quality, 2012, 27, 353-354.	0.5	1
497	ISQUA16-2548WHAT WOULD IT TAKE FOR ACCREDITATION TO BE COST-EFFECTIVE? A THRESHOLD ANALYSIS CASE STUDY. International Journal for Quality in Health Care, 2016, 28, 15-16.	1.8	1
498	ISQUA18-2317The Clinician View: The Relationship Between Clinicians Leadership and Culture and Quality Management in 32 Australian Hospitals. International Journal for Quality in Health Care, 2018, 30, 24-24.	1.8	1
499	The plot thickens: Archetypal narrative structure in the melanoma patient journey. Cogent Medicine, 2018, 5, 1484053.	0.7	1
500	The Quality of Care for Australian Children with Autism Spectrum Disorders. Journal of Autism and Developmental Disorders, 2019, 49, 4919-4928.	2.7	1
501	The quality of preventive care for pre-school aged children in Australian general practice. BMC Medicine, 2019, 17, 218.	5.5	1
502	Determining the role and responsibilities of the Australian epilepsy nurse in the management of epilepsy: a study protocol. BMJ Open, 2021, 11, e043553.	1.9	1
503	Assessing the appropriateness of the management of gastro-oesophageal reflux in Australian children: a population-based sample survey. Scientific Reports, $2021, 11, 7744$.	3.3	1
504	Access to surgical care as an efficiency issue: using lean management in French and Australian operating theatres. Journal of Health Organization and Management, 2021, 35, 628-642.	1.3	1

#	Article	IF	CITATIONS
505	The pace of hospital life: A mixed methods study. PLoS ONE, 2021, 16, e0255775.	2.5	1
506	The association between first-time accreditation and the delivery of recommended care: a before and after study in the Faroe Islands. BMC Health Services Research, 2021, 21, 917.	2.2	1
507	MED13/378: Using the Internet to Learn about Health Care Systems: The Health care game. Journal of Medical Internet Research, 0, 1, e56.	4.3	1
508	Health outcomes: of means and ends. Medical Journal of Australia, 1995, 162, 551-553.	1.7	1
509	Work-as-Imagined Versus Work-as-Done: The Disconnect Between Policy Expectations and Staff Experiences in Hospital Redevelopment. Organizational Behaviour in Health Care, 2021, , 133-149.	0.4	1
510	RRS and the Culture of Safety. , 2017, , 53-57.		1
511	Beyond management by objectives: the implementation of a goal-directed performance management system in an Australian teaching hospital. Australian Health Review, 1991, 14, 110-26.	1.1	1
512	An exploratory survey study of disorder and its association with safety culture in four hospitals. BMC Health Services Research, 2022, 22, 530.	2.2	1
513	Improving the Performance of Clinical Decision Support for Early Detection of Sepsis: A Retrospective Observational Cohort Study. Studies in Health Technology and Informatics, 2019, 264, 679-683.	0.3	1
514	Rebuilding the English National Health Service: doctors in the driving seat?. Medical Journal of Australia, 1998, 169, 71-72.	1.7	0
515	Development and application of an indicator assessment tool for measuring health services accreditation programs. BMC Research Notes, 2015, 8, 363.	1.4	O
516	ISQUA16-2861UNDERTAKING LARGE-SCALE RESEARCH IN AUSTRALIA: ENCOUNTERING THE COMPLEX WEB OF ETHICS AND GOVERNANCE IN HOSPITALS AND HEALTH SERVICES. International Journal for Quality in Health Care, 2016, 28, 57.2-58.	1.8	0
517	Disseminating from the Centre to the Frontline: The Diffusion and Local Ownership of a National Health Policy Through the Use of Icons. , 2018, , 169-182.		O
518	ISQUA18-2411Implementation of Genomics: A New Frontier in Clinical Practice. International Journal for Quality in Health Care, 2018, 30, 31-32.	1.8	0
519	ISQUA18-2324Organisation Level Quality Processes In Public Hospitals: Findings from the Deepening our Understanding of Quality in Australia (DUQuA) Project. International Journal for Quality in Health Care, 2018, 30, 55-56.	1.8	O
520	ISQUA18-1699Complexity Science: The Next Frontier for Improving Quality and Safety in Healthcare. International Journal for Quality in Health Care, 2018, 30, 47-48.	1.8	0
521	Quality of care for acute abdominal pain in children. BMJ Quality and Safety, 2020, 29, 509-516.	3.7	O
522	The â€~goodness-of-fit' of fit models: creating a multidimensional survey for person-organisation and person-group fit in health care. BMC Medical Research Methodology, 2020, 20, 144.	3.1	0

#	Article	IF	Citations
523	Misalignment between policy and staff experience: the case of an Australian hospital redevelopment. Journal of Health Organization and Management, 2021, 35, 511-522.	1.3	0
524	Examining trajectories of hospital readmission in older adults hospitalised with hip fracture from residential aged care and the community. Archives of Osteoporosis, 2021, 16, 120.	2.4	0
525	Policy Delusions and Dutiful Daughters: Imagined Versus Real Care Integration for Older People. Organizational Behaviour in Health Care, 2021, , 67-92.	0.4	0
526	The Rights and Wrongs, Ups and Downs, and Ins and Outs of Organisational Cultures in Australian Public Hospitals. Organizational Behaviour in Health Care, 2021, , 175-199.	0.4	0
527	Clinical Governance: Complexities and Promises. , 2005, , 253-278.		0
528	Axioms for governing health systems. BMJ: British Medical Journal, 2005, 330, 1032.	2.3	0
529	A rejoinder by Jeffrey Braithwaite: Darwinian evolution and the social sciences. Journal of Health Organization and Management, 2009, 23, .	1.3	0
530	Team Climate and Clinical Information Systems. , 2010, , 126-137.		0
531	Promoting Patient-Centred Health Care: An Empirically Derived Organizational Model of Interprofessional Collaboration., 2013,, 90-102.		0
532	Harold Garfinkel: Lessons on Emergent Behaviours in Complex Organisations. , 2015, , 251-261.		0
533	The Path from Policy to Practice: Resilience of Everyday Work in Acute Settings. , 2015, , 26-38.		0
534	What Is the Role of Theory in Research on Patient Safety and Quality Improvement?: Is There a Nordic Perspective to Theorising., 2016,, 57-74.		0
535	How Does an Accreditation Programme in Residential Aged Care Inform the Way Residents Manage Their Healthcare and Lifestyle?. , 2018, , 295-310.		0
536	Partnering with Patients for Change and Improvement: An Australian Perspective. Organizational Behaviour in Health Care, 2019, , 169-198.	0.4	0
537	Towards a Syllabus for Resilient Health Care. , 2019, , .		0
538	Safety climate, leadership and patient views associated with hip fracture care quality and clinician perceptions of hip fracture care performance. International Journal for Quality in Health Care, 2021, 33, .	1.8	0
539	The complexities, coordination, culture and capacities that characterise the delivery of oncology services in the common areas of ambulatory settings. BMC Health Services Research, 2022, 22, 190.	2.2	0
540	St Vincent's Hospital: a case study. Quality improvement programme in the Division of Corporate Services. Australian Clinical Review / Australian Medical Association [and] the Australian Council on Hospital Standards, 1991, 11, 51-5.	0.1	O

#	Article	IF	CITATIONS
541	Victorian public hospitals: taking a sledgehammer?. Medical Journal of Australia, 1994, 160, 136-9.	1.7	О
542	A survey of senior managers' participation in performance review programs in NSW public hospitals. Australian Health Review, 1991, 14, 97-109.	1.1	0
543	Accreditation and Clinical Outcomes: Shorter Length of Stay After First-Time Hospital Accreditation in the Faroe Islands. International Journal for Quality in Health Care, 2022, , .	1.8	0
544	Harold Garfinkel., 0,,.		0
545	Title is missing!. , 2020, 15, e0228715.		O
546	Title is missing!. , 2020, 15, e0228715.		0
547	Title is missing!. , 2020, 15, e0228715.		O
548	Title is missing!. , 2020, 15, e0228715.		0