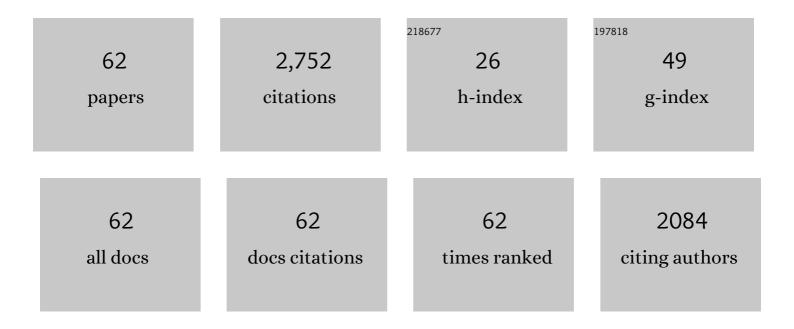
List of Publications by Year in descending order

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#	Article	IF	CITATIONS
1	Consumerâ€based brand equity for Australia as a longâ€haul tourism destination in an emerging market. International Marketing Review, 2010, 27, 434-449.	3.6	198
2	Risk, trust, and consumer online purchasing behaviour: a Chilean perspective. International Marketing Review, 2012, 29, 253-275.	3.6	160
3	Lessons learned from unsuccessful internationalization attempts: Examples of multinational retailers in Chile. Journal of Business Research, 2006, 59, 140-147.	10.2	153
4	Examining the role of wine brand love on brand loyalty: A multi-country comparison. International Journal of Hospitality Management, 2015, 49, 47-55.	8.8	127
5	Investigating attitudes towards three South American destinations in an emerging long haul market using a model of consumer-based brand equity (CBBE). Tourism Management, 2014, 42, 215-223.	9.8	124
6	Sell, give away, or donate: an exploratory study of fashion clothing disposal behaviour in two countries. International Review of Retail, Distribution and Consumer Research, 2010, 20, 353-368.	2.0	112
7	Consumer clothing disposal behaviour: a comparative study. International Journal of Consumer Studies, 2012, 36, 335-341.	11.6	111
8	Internet marketing capabilities and international market growth. International Business Review, 2016, 25, 820-830.	4.8	103
9	Drivers of local food consumption: a comparative study. British Food Journal, 2015, 117, 2282-2299.	2.9	95
10	On importer trust and commitment: a comparative study of two developing countries. International Marketing Review, 2010, 27, 55-86.	3.6	93
11	Internet marketing and export market growth in Chile. Journal of Business Research, 2016, 69, 426-434.	10.2	91
12	Understanding travelers' intentions to visit a short versus long-haul emerging vacation destination: The case of Chile. Tourism Management, 2017, 59, 312-324.	9.8	78
13	Retail internationalisation from emerging markets: case study evidence from Chile. International Marketing Review, 2009, 26, 221-243.	3.6	77
14	Solo Holiday Travellers: Motivators and Drivers of Satisfaction and Dissatisfaction. International Journal of Tourism Research, 2016, 18, 197-208.	3.7	77
15	Investigating marketing managers' perspectives on social media in Chile. Journal of Business Research, 2015, 68, 2552-2559.	10.2	76
16	SME international performance in Latin America. Journal of Small Business and Enterprise Development, 2017, 24, 176-195.	2.6	72
17	Antecedents of Destination Brand Loyalty for a Long-Haul Market: Australia's Destination Loyalty Among Chilean Travelers. Journal of Travel and Tourism Marketing, 2011, 28, 736-750.	7.0	67
18	Antecedents of SME export intensity in a Latin American Market. Journal of Business Research, 2016, 69, 4368-4376.	10.2	64

#	Article	IF	CITATIONS
19	Destination Brand Equity for Australia. Journal of Hospitality and Tourism Research, 2016, 40, 114-134.	2.9	63
20	Consumer internet purchasing behavior in Chile. Journal of Business Research, 2013, 66, 1791-1799.	10.2	60
21	Consumer engagement with retail firms through social media: an empirical study in Chile. International Journal of Retail and Distribution Management, 2018, 46, 364-385.	4.7	55
22	Internationalisation of emerging market firms: an exploratory study of Chilean companies. International Journal of Emerging Markets, 2014, 9, 54-78.	2.2	47
23	International opportunity recognition as a critical component for leveraging Internet capabilities and international market performance. Journal of International Entrepreneurship, 2017, 15, 1-35.	3.0	46
24	Exploring how internet services can enhance elderly well-being. Journal of Services Marketing, 2021, 35, 585-603.	3.0	41
25	Satisfiers and dissatisfiers for international students of higher education: an exploratory study in Australia. Journal of Higher Education Policy and Management, 2013, 35, 396-409.	2.3	33
26	Consumer motivations to purchase from benefit corporations (B Corps). Corporate Social Responsibility and Environmental Management, 2020, 27, 1445-1453.	8.7	33
27	Antecedents of consumer brand loyalty in the Australian wine industry. Journal of Wine Research, 2014, 25, 91-104.	1.5	32
28	Inward internationalization of consumer services: lessons from Australian firms. Journal of Services Marketing, 2011, 25, 282-293.	3.0	30
29	Defending the local market against foreign competitors: the example of Chilean retailers. International Journal of Retail and Distribution Management, 2004, 32, 495-504.	4.7	27
30	Exploring Urban Consumers' Attitudes and Intentions to Purchase Local Food in Chile. Journal of Food Products Marketing, 2017, 23, 553-569.	3.3	27
31	Consumer Brand Loyalty in the Chilean Wine Industry. Journal of Food Products Marketing, 2015, 21, 442-460.	3.3	24
32	Strategic management in Latin America: Challenges in a changing world. Journal of Business Research, 2019, 105, 306-309.	10.2	24
33	Virtual trade shows: Exhibitors' perspectives on virtual marketing capability requirements. Electronic Commerce Research and Applications, 2017, 21, 17-26.	5.0	23
34	An Exploratory Study of the Factors Enhancing and Inhibiting Export Growth in the Chilean Wine Industry. Journal of International Food and Agribusiness Marketing, 2013, 25, 85-102.	2.1	22
35	Tourism Destination Competitiveness of Chile: A Stakeholder Perspective. Tourism Planning and Development, 2017, 14, 447-466.	2.2	21
36	Soccer fields? What for? Effectiveness of corporate social responsibility initiatives in the mining industry. Corporate Social Responsibility and Environmental Management, 2018, 25, 866-879.	8.7	21

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37	Internationalisation commitment of emerging market firms. Journal of Small Business and Enterprise Development, 2018, 25, 201-221.	2.6	20
38	Consumer intentions to engage in s-commerce: a cross-national study. Journal of Marketing Management, 0, , 1-31.	2.3	17
39	Investigating SME importer–foreign supplier relationship trust and commitment. Journal of Business Research, 2020, 119, 572-584.	10.2	17
40	Inward Exporting of Professional Services: Lessons From an Exploratory Study of Australian Educational Firms. Services Marketing Quarterly, 2010, 31, 174-193.	1.1	16
41	The Growth and International Expansion of an Emerging Market Retailer in Latin America. Journal of Global Marketing, 2011, 24, 357-379.	3.4	16
42	Characterizing a mining space: Analysis from case studies in Chile and Australia. Resources Policy, 2019, 63, 101402.	9.6	16
43	Home Depot in Chile: Case study. Journal of Business Research, 2006, 59, 391-393.	10.2	14
44	Drivers of Satisfaction and Dissatisfaction for Overseas Service Customers: A Critical Incident Technique Approach. Australasian Marketing Journal, 2012, 20, 97-107.	5.4	14
45	Management characteristics and the decision to internationalize: exploration of exporters vs. non-exporters within the Chilean wine industry. Journal of Wine Research, 2013, 24, 195-209.	1.5	13
46	Exploring sustainable fashion consumption among eco-conscious women in Chile. International Review of Retail, Distribution and Consumer Research, 2021, 31, 375-392.	2.0	12
47	Exploring the role of family in enhancing the well-being of patients with developmental disorders. Journal of Services Marketing, 2019, 33, 721-734.	3.0	11
48	Investigating the drivers of wearable technology adoption for healthcare in South America. Information Technology and People, 2023, 36, 916-939.	3.2	11
49	Antecedents of tourists' solo travel intentions. Tourism Review, 2022, 77, 780-795.	6.4	10
50	Investigating non-visitors' intentions to travel to a long-haul holiday destination. Journal of Vacation Marketing, 2017, 23, 339-354.	4.3	9
51	Segmenting Brands' Social Network Site (Sns) Consumers: A Four-Country Study. Journal of International Consumer Marketing, 2019, 31, 22-38.	3.7	7
52	The transformational potential of Latin American retail experiences. Journal of Services Marketing, 2020, 34, 769-783.	3.0	7
53	Exploring the Attractiveness of Chile as a Vacation Destination for International Tourists. Tourism Analysis, 2018, 23, 351-364.	0.9	6
54	Costco and the Aussie Shopper: a case study of the market entry of an international retailer. International Review of Retail, Distribution and Consumer Research, 2012, 22, 507-527.	2.0	5

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55	Value co-creation behaviours from customer-to-customer interactions (CCIs) in recreational social tango experiences. Leisure Studies, 2019, 38, 666-681.	1.9	5
56	An empirical study of consumer purchase intention for responsible enterprises in Chile. Journal of Environmental Planning and Management, 2022, 65, 105-125.	4.5	4
57	Consumer brand hate: The role of ambivalence. International Review of Retail, Distribution and Consumer Research, 2022, 32, 100-125.	2.0	4
58	Leveraging Internet capabilities for international business relationships: a comparison between Australian, Chilean and Taiwanese exporting SMEs. Journal of Small Business and Enterprise Development, 2021, 28, 380-398.	2.6	3
59	Exploring the role of managerial and organizational capabilities for the inbound internationalization of small and medium-sized enterprises. Journal of Small Business Management, 2024, 62, 724-762.	4.8	3
60	Customer-to-customer interactions (CCIs) among older customers of outdoor recreational services: Implications for well-being. Journal of Outdoor Recreation and Tourism, 2021, 35, 100348.	2.9	2
61	The experience and well-being outcomes of tiny house owners in Latin America. Housing Studies, 2024, 39, 327-351.	2.4	2
62	Viewpoint: a transformative view for small service firms in the new Latin American service marketplace. Journal of Services Marketing, 2021, ahead-of-print, .	3.0	1

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