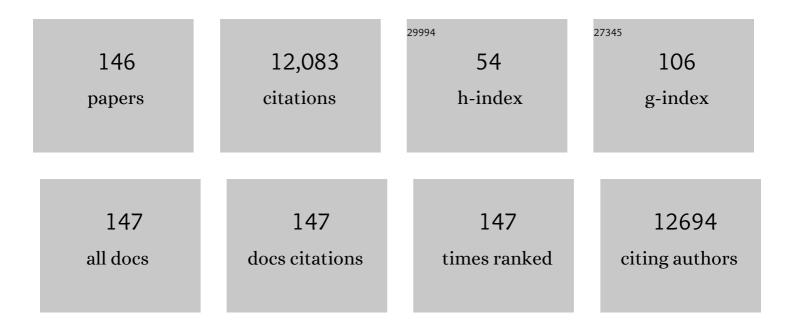
List of Publications by Year in descending order

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#	Article	IF	CITATIONS
1	Defining Comorbidity: Implications for Understanding Health and Health Services. Annals of Family Medicine, 2009, 7, 357-363.	0.9	1,183
2	Pay-for-Performance Programs in Family Practices in the United Kingdom. New England Journal of Medicine, 2006, 355, 375-384.	13.9	662
3	Linking Physicians' Pay to the Quality of Care — A Major Experiment in the United Kingdom. New England Journal of Medicine, 2004, 351, 1448-1454.	13.9	619
4	Effects of Pay for Performance on the Quality of Primary Care in England. New England Journal of Medicine, 2009, 361, 368-378.	13.9	566
5	Judging nudging: can nudging improve population health?. BMJ: British Medical Journal, 2011, 342, d228-d228.	2.4	441
6	Public acceptability of government intervention to change health-related behaviours: a systematic review and narrative synthesis. BMC Public Health, 2013, 13, 756.	1.2	408
7	The expanding role of primary care in cancer control. Lancet Oncology, The, 2015, 16, 1231-1272.	5.1	399
8	Quality of Primary Care in England with the Introduction of Pay for Performance. New England Journal of Medicine, 2007, 357, 181-190.	13.9	356
9	Relationship between Number of Medical Conditions and Quality of Care. New England Journal of Medicine, 2007, 356, 2496-2504.	13.9	232
10	What Patients Want From Primary Care Consultations: A Discrete Choice Experiment to Identify Patients' Priorities. Annals of Family Medicine, 2008, 6, 107-115.	0.9	213
11	Effect of financial incentives on incentivised and non-incentivised clinical activities: longitudinal analysis of data from the UK Quality and Outcomes Framework. BMJ: British Medical Journal, 2011, 342, d3590-d3590.	2.4	208
12	Impact of case management (Evercare) on frail elderly patients: controlled before and after analysis of quantitative outcome data. BMJ: British Medical Journal, 2007, 334, 31.	2.4	205
13	Measuring Patient Experience: Concepts and Methods. Patient, 2014, 7, 235-241.	1.1	205
14	Reduced Mortality with Hospital Pay for Performance in England. New England Journal of Medicine, 2012, 367, 1821-1828.	13.9	183
15	Framing the doctor-patient relationship in chronic illness: a comparative study of general practitioners' accounts. Sociology of Health and Illness, 2004, 26, 135-158.	1.1	163
16	Sexual Minorities in England Have Poorer Health and Worse Health Care Experiences: A National Survey. Journal of General Internal Medicine, 2015, 30, 9-16.	1.3	156
17	Pay for Performance in Primary Care in England and California: Comparison of Unintended Consequences. Annals of Family Medicine, 2009, 7, 121-127.	0.9	154
18	Exclusion of Patients from Pay-for-Performance Targets by English Physicians. New England Journal of Medicine, 2008, 359, 274-284.	13.9	151

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19	Barriers and facilitators to integrating care: experiences from the English Integrated Care Pilots. International Journal of Integrated Care, 2012, 12, e129.	0.1	146
20	Impact of financial incentives on clinical autonomy and internal motivation in primary care: ethnographic study. BMJ: British Medical Journal, 2007, 334, 1357.	2.4	134
21	Patient experience of access to primary care: identification of predictors in a national patient survey. BMC Family Practice, 2010, 11, 61.	2.9	133
22	Reliability of patient responses in pay for performance schemes: analysis of national General Practitioner Patient Survey data in England. BMJ: British Medical Journal, 2009, 339, b3851-b3851.	2.4	129
23	What benefits will choice bring to patients? Literature review and assessment of implications. Journal of Health Services Research and Policy, 2008, 13, 178-184.	0.8	125
24	The Lancet Global Health Commission on financing primary health care: putting people at the centre. The Lancet Global Health, 2022, 10, e715-e772.	2.9	125
25	The GP Patient Survey for use in primary care in the National Health Service in the UK – development and psychometric characteristics. BMC Family Practice, 2009, 10, 57.	2.9	124
26	Understanding why some ethnic minority patients evaluate medical care more negatively than white patients: a cross sectional analysis of a routine patient survey in English general practices. BMJ: British Medical Journal, 2009, 339, b3450-b3450.	2.4	121
27	Better management of patients with multimorbidity. BMJ, The, 2013, 346, f2510-f2510.	3.0	121
28	Factors affecting patients' trust and confidence in GPs: evidence from the English national GP patient survey. BMJ Open, 2013, 3, e002762.	0.8	111
29	Antidepressants for non-specific low back pain. The Cochrane Library, 2010, 2010, CD001703.	1.5	110
30	Effect of a national primary care pay for performance scheme on emergency hospital admissions for ambulatory care sensitive conditions: controlled longitudinal study. BMJ, The, 2014, 349, g6423-g6423.	3.0	106
31	Moral Distress Amongst American Physician Trainees Regarding Futile Treatments at the End of Life: A Qualitative Study. Journal of General Internal Medicine, 2016, 31, 93-99.	1.3	103
32	Reducing emergency admissions: are we on the right track?. BMJ, The, 2012, 345, e6017-e6017.	3.0	99
33	Coordinating primary health care: an analysis of the outcomes of a systematic review. Medical Journal of Australia, 2008, 188, S65-8.	0.8	97
34	Successes and Failures of Pay for Performance in the United Kingdom. New England Journal of Medicine, 2014, 370, 1944-1949.	13.9	96
35	Influence of Institutional Culture and Policies on Do-Not-Resuscitate Decision Making at the End of Life. JAMA Internal Medicine, 2015, 175, 812.	2.6	95
36	Quality and Outcomes Framework: what have we learnt?:. BMJ, The, 2016, 354, i4060.	3.0	95

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37	The General Practice Assessment Questionnaire (GPAQ) – Development and psychometric characteristics. BMC Family Practice, 2008, 9, 13.	2.9	91
38	Long-Term Effect of Hospital Pay for Performance on Mortality in England. New England Journal of Medicine, 2014, 371, 540-548.	13.9	90
39	Should measures of patient experience in primary care be adjusted for case mix? Evidence from the English General Practice Patient Survey. BMJ Quality and Safety, 2012, 21, 634-640.	1.8	88
40	Quality of Care in the United Kingdom after Removal of Financial Incentives. New England Journal of Medicine, 2018, 379, 948-957.	13.9	87
41	Shifting care from hospitals to the community: a review of the evidence on quality and efficiency. Journal of Health Services Research and Policy, 2007, 12, 110-117.	0.8	82
42	Setting standards based on patients' views on access and continuity: secondary analysis of data from the general practice assessment survey. BMJ: British Medical Journal, 2003, 326, 258-258.	2.4	79
43	Awareness of cervical cancer risk factors and symptoms: crossâ€sectional community survey in postâ€conflict northern Uganda. Health Expectations, 2016, 19, 854-867.	1.1	77
44	Does Higher Quality of Diabetes Management in Family Practice Reduce Unplanned Hospital Admissions?. Health Services Research, 2011, 46, 27-46.	1.0	76
45	Development and validation of the Cambridge Multimorbidity Score. Cmaj, 2020, 192, E107-E114.	0.9	71
46	Ambulatory Care Provided by Office-Based Specialists in the United States. Annals of Family Medicine, 2009, 7, 104-111.	0.9	69
47	Tackling the crisis in general practice. BMJ, The, 2016, 352, i942.	3.0	69
48	Relationship Between Clinical Quality and Patient Experience: Analysis of Data From the English Quality and Outcomes Framework and the National GP Patient Survey. Annals of Family Medicine, 2013, 11, 467-472.	0.9	67
49	What are the key attributes of primary care for patients? Building a conceptual 'map' of patient preferences. Health Expectations, 2006, 9, 275-284.	1.1	64
50	Experiences of care planning in England: interviews with patients with long term conditions. BMC Family Practice, 2012, 13, 71.	2.9	64
51	Investigating the relationship between consultation length and patient experience: a cross-sectional study in primary care. British Journal of General Practice, 2016, 66, e896-e903.	0.7	64
52	Evaluation of telephone first approach to demand management in English general practice: observational study. BMJ: British Medical Journal, 2017, 358, j4197.	2.4	62
53	Lessons From Major Initiatives To Improve Primary Care In The United Kingdom. Health Affairs, 2010, 29, 1023-1029.	2.5	61
54	Primary Medical Care in the United Kingdom. Journal of the American Board of Family Medicine, 2012, 25, S6-S11.	0.8	59

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55	Challenges to the credibility of patient feedback in primary healthcare settings: a qualitative study. British Journal of General Practice, 2013, 63, e200-e208.	0.7	58
56	Assessing communication quality of consultations in primary care: initial reliability of the Global Consultation Rating Scale, based on the Calgary-Cambridge Guide to the Medical Interview. BMJ Open, 2014, 4, e004339.	0.8	56
57	How can Health Care Organizations be Reliably Compared?. Medical Care, 2011, 49, 724-733.	1.1	55
58	How are patient characteristics relevant for physicians' clinical decision making in diabetes? An analysis of qualitative results from a cross-national factorial experiment. Social Science and Medicine, 2008, 67, 1391-1399.	1.8	54
59	Wasting the doctor's time? A video-elicitation interview study with patients in primary care. Social Science and Medicine, 2017, 176, 113-122.	1.8	54
60	Social, demographic and healthcare factors associated with stage at diagnosis of cervical cancer: cross-sectional study in a tertiary hospital in Northern Uganda. BMJ Open, 2016, 6, e007690.	0.8	53
61	Case management for at-risk elderly patients in the English integrated care pilots: observational study of staff and patient experience and secondary care utilisation. International Journal of Integrated Care, 2012, 12, e130.	0.1	53
62	Impacts of case management for frail elderly people: A qualitative study. Journal of Health Services Research and Policy, 2009, 14, 88-95.	0.8	51
63	Do English patients want continuity of care, and do they receive it?. British Journal of General Practice, 2012, 62, e567-e575.	0.7	51
64	Psychometric properties of the patient assessment of chronic illness care measure: acceptability, reliability and validity in United Kingdom patients with long-term conditions. BMC Health Services Research, 2012, 12, 293.	0.9	50
65	Factors associated with enablement in general practice: cross-sectional study using routinely-collected data. British Journal of General Practice, 2008, 58, 346-352.	0.7	49
66	How Financial and Reputational Incentives Can Be Used to Improve Medical Care. Health Services Research, 2015, 50, 2090-2115.	1.0	48
67	What makes British general practitioners take part in a quality improvement scheme?. Journal of Health Services Research and Policy, 2001, 6, 145-150.	0.8	47
68	The role of patient experience surveys in quality assurance and improvement: a focus group study in English general practice. Health Expectations, 2015, 18, 1982-1994.	1.1	47
69	Care plans and care planning in long-term conditions: a conceptual model. Primary Health Care Research and Development, 2014, 15, 342-354.	0.5	43
70	Why do patients with multimorbidity in England report worse experiences in primary care? Evidence from the General Practice Patient Survey. BMJ Open, 2015, 5, e006172-e006172.	0.8	41
71	Variations in GP–patient communication by ethnicity, age, and gender: evidence from a national primary care patient survey. British Journal of General Practice, 2016, 66, e47-e52.	0.7	39
72	Prevalence and Benefits of Care Plans and Care Planning for People with Long-Term Conditions in England. Journal of Health Services Research and Policy, 2012, 17, 64-71.	0.8	38

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73	Primary care groups: Improving the quality of care through clinical governance. BMJ: British Medical Journal, 2001, 322, 1580-1582.	2.4	37
74	Web-Based Textual Analysis of Free-Text Patient Experience Comments From a Survey in Primary Care. JMIR Medical Informatics, 2015, 3, e20.	1.3	37
75	Professional values and reported behaviours of doctors in the USA and UK: quantitative survey. BMJ Quality and Safety, 2011, 20, 515-521.	1.8	36
76	Improving the effectiveness and efficiency of outpatient services: a scoping review of interventions at the primary–secondary care interface. Journal of Health Services Research and Policy, 2017, 22, 53-64.	0.8	34
77	Users' understanding of medical knowledge in general practice. Social Science and Medicine, 2002, 54, 1215-1224.	1.8	33
78	Covid 19: a fork in the road for general practice. BMJ, The, 2020, 370, m3709.	3.0	33
79	A research priority in the UK. BMJ: British Medical Journal, 2007, 334, 1128.3-1128.	2.4	32
80	The Evaluation of Physicians' Communication Skills From Multiple Perspectives. Annals of Family Medicine, 2018, 16, 330-337.	0.9	32
81	Making sense of patient priorities: applying discrete choice methods in primary care using 'think aloud' technique. Family Practice, 2007, 24, 276-282.	0.8	31
82	Routine care provided by specialists to children and adolescents in the United States (2002-2006). BMC Health Services Research, 2009, 9, 221.	0.9	31
83	Integrated Care in England – what can we Learn from a Decade of National Pilot Programmes?. International Journal of Integrated Care, 2021, 21, 5.	0.1	31
84	English NHS Embarks on Controversial and Risky Market-Style Reforms in Health Care. New England Journal of Medicine, 2011, 364, 1360-1366.	13.9	30
85	Impact on alcohol purchasing of a ban on multiâ€buy promotions: a quasiâ€experimental evaluation comparing <scp>S</scp> cotland with <scp>E</scp> ngland and <scp>W</scp> ales. Addiction, 2014, 109, 558-567.	1.7	30
86	Does the availability of a South Asian language in practices improve reports of doctor-patient communication from South Asian patients? Cross sectional analysis of a national patient survey in English general practices. BMC Family Practice, 2015, 16, 55.	2.9	30
87	Financial incentives to improve the quality of primary care in the UK: predicting the consequences of change. Primary Health Care Research and Development, 2006, 7, 18-26.	0.5	28
88	Do difficulties in accessing in-hours primary care predict higher use of out-of-hours GP services? Evidence from an English National Patient Survey. Emergency Medicine Journal, 2015, 32, 373-378.	0.4	28
89	What dimensions underlie patient responses to the General Practice Assessment Survey? A factor analytic study. Family Practice, 2002, 19, 489-495.	0.8	27
90	Accessing primary care: a simulated patient study. British Journal of General Practice, 2013, 63, e171-e176.	0.7	26

MARTIN ROLAND

#	Article	IF	CITATIONS
91	Doctors' engagements with patient experience surveys in primary and secondary care: a qualitative study. Health Expectations, 2017, 20, 385-394.	1.1	26
92	Moving specialist care into the community: An initial evaluation. Journal of Health Services Research and Policy, 2008, 13, 233-239.	0.8	25
93	Characteristics of service users and provider organisations associated with experience of out of hours general practitioner care in England: population based cross sectional postal questionnaire survey. BMJ, The, 2015, 350, h2040-h2040.	3.0	25
94	Can pay for performance improve the quality of primary care?:. BMJ, The, 2016, 354, i4058.	3.0	25
95	How many patients can community matrons successfully case manage?. Journal of Nursing Management, 2007, 16, 071116232228006-???.	1.4	23
96	Pay-for-Performance: Not a Magic Bullet. Annals of Internal Medicine, 2012, 157, 912.	2.0	23
97	Improving patient experience in primary care: a multimethod programme of research on the measurement and improvement of patient experience. Programme Grants for Applied Research, 2017, 5, 1-452.	0.4	23
98	Changing practice as a quality indicator for primary care: analysis of data on voluntary disenrollment from the English GP Patient Survey. BMC Family Practice, 2013, 14, 89.	2.9	21
99	Care plans and care planning in the management of long-term conditions in the UK: a controlled prospective cohort study. British Journal of General Practice, 2014, 64, e568-e575.	0.7	21
100	Investigating the meaning of â€~good' or â€~very good' patient evaluations of care in English general practice: a mixed methods study. BMJ Open, 2017, 7, e014718.	0.8	21
101	Is the quality of care in general medical practice improving? Results of a longitudinal observational study. British Journal of General Practice, 2003, 53, 298-304.	0.7	21
102	Performance of small general practices under the UK's Quality and Outcomes Framework. British Journal of General Practice, 2010, 60, e335-e344.	0.7	20
103	Capturing patient experience: a qualitative study of implementing real-time feedback in primary care. British Journal of General Practice, 2016, 66, e786-e793.	0.7	20
104	Differences in the Diagnosis and Management of Type 2 Diabetes in 3 Countries (US, UK, and Germany). Medical Care, 2010, 48, 321-326.	1.1	19
105	Outpatient services and primary care: scoping review, substudies and international comparisons. Health Services and Delivery Research, 2016, 4, 1-290.	1.4	19
106	Lessons from the U.K New England Journal of Medicine, 2008, 359, 2087-2092.	13.9	18
107	Users' reports and evaluations of out-of-hours health care and the UK national quality requirements: a cross sectional study. British Journal of General Practice, 2009, 59, e8-e15.	0.7	18
108	Qualitative study of patient views on a †telephone-first' approach in general practice in England: speaking to the GP by telephone before making face-to-face appointments. BMJ Open, 2018, 8, e026197.	0.8	18

MARTIN ROLAND

#	Article	IF	CITATIONS
109	Understanding negative feedback from South Asian patients: an experimental vignette study. BMJ Open, 2016, 6, e011256.	0.8	16
110	GPAQ-R: development and psychometric properties of a version of the General Practice Assessment Questionnaire for use for revalidation by general practitioners in the UK. BMC Family Practice, 2013, 14, 160.	2.9	15
111	The future shape of primary care. British Journal of General Practice, 2014, 64, 63-64.	0.7	15
112	Future of quality measurement. BMJ: British Medical Journal, 2007, 335, 1130-1131.	2.4	14
113	Multimorbidity and delivery of care for long-term conditions in the English National Health Service: baseline data from a cohort study. Journal of Health Services Research and Policy, 2013, 18, 29-37.	0.8	14
114	Patients' use and views of realâ€ŧime feedback technology in general practice. Health Expectations, 2017, 20, 419-433.	1.1	14
115	Rating Communication in GP Consultations: The Association Between Ratings Made by Patients and Trained Clinical Raters. Medical Care Research and Review, 2018, 75, 201-218.	1.0	14
116	GPs' and practice staff's views of a telephone first approach to demand management: a qualitative study in primary care. British Journal of General Practice, 2019, 69, e321-e328.	0.7	14
117	What happens to patient experience when you want to see a doctor and you get to speak to a nurse? Observational study using data from the English General Practice Patient Survey. BMJ Open, 2018, 8, e018690.	0.8	13
118	A qualitative and quantitative evaluation of the Advancing Quality pay-for-performance programme in the NHS North West. Health Services and Delivery Research, 2015, 3, 1-104.	1.4	13
119	Incentives must be closely aligned to professional values. BMJ, The, 2012, 345, e5982-e5982.	3.0	11
120	Should doctors be able to exclude patients from pay-for-performance schemes?. BMJ Quality and Safety, 2016, 25, 653-656.	1.8	11
121	The Quality and Outcomes Framework: too early for a final verdict. British Journal of General Practice, 2007, 57, 525-7.	0.7	11
122	Associations between diagnostic activity and measures of patient experience in primary care: a cross-sectional ecological study of English general practices. British Journal of General Practice, 2018, 68, e9-e17.	0.7	10
123	Assessing the options available to Lord Darzi. BMJ: British Medical Journal, 2008, 336, 625-626.	2.4	9
124	What will the white paper mean for GPs?. BMJ: British Medical Journal, 2010, 341, c3985-c3985.	2.4	9
125	Does pay-for-performance in primary care save lives?. Lancet, The, 2016, 388, 217-218.	6.3	9
126	A â€~telephone first' approach to demand management in English general practice: a multimethod evaluation. Health Services and Delivery Research, 2019, 7, 1-158.	1.4	9

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127	Talking about smoking in primary care medical practice—Results of experimental studies from the US, UK and Germany. Patient Education and Counseling, 2012, 89, 51-56.	1.0	8
128	Patterns of disease presentation and management in Egyptian primary care: findings from a survey of 2458 primary care patient consultations. BMC Family Practice, 2013, 14, 161.	2.9	8
129	Evaluating Differential Item Functioning in the English General Practice Patient Survey. Medical Care, 2015, 53, 809-817.	1.1	7
130	Referral management centres as a means of reducing outpatients attendances: how do they work and what influences successful implementation and perceived effectiveness?. BMC Family Practice, 2016, 17, 37.	2.9	7
131	Impact of the Southwark and Lambeth Integrated Care Older People's Programme on hospital utilisation and costs: controlled time series and cost-consequence analysis. BMJ Open, 2019, 9, e024220.	0.8	7
132	The Primary Care Spend Model: a systems approach to measuring investment in primary care. BMJ Global Health, 2019, 4, e001601.	2.0	7
133	Developing measures to capture the true value of primary care. BJCP Open, 2021, 5, BJGPO.2020.0152.	0.9	7
134	Article missed published papers on GPAQ validity. British Journal of General Practice, 2007, 57, 918-918.	0.7	7
135	Performance measurement in primary care. , 2010, , 371-405.		6
136	Measuring and improving patient experience in primary care. Primary Health Care Research and Development, 2012, 13, 103-105.	0.5	6
137	Do Personal Medical Services contracts improve quality of care? A multi-method evaluation. Journal of Health Services Research and Policy, 2005, 10, 31-39.	0.8	5
138	Continuity of care: betrayed values or misplaced nostalgia?. International Journal of Integrated Care, 2012, 12, e200.	0.1	5
139	Primary care experience of people with long-standing psychological problems: Evidence from a national survey in England. International Review of Psychiatry, 2011, 23, 2-9.	1.4	4
140	When is referral from primary care to specialist services appropriate for survivors of stroke? A modified RAND-appropriateness consensus study. BMC Family Practice, 2020, 21, 66.	2.9	3
141	Economic evaluation of patient direct access to NHS physiotherapy services. Physiotherapy, 2021, 111, 40-47.	0.2	2
142	Hospital Pay for Performance in England. New England Journal of Medicine, 2013, 368, 968-969.	13.9	1
143	Urgent care in England. BMJ, The, 2013, 347, f7046-f7046.	3.0	1
144	Establishing the validity of English GP Patient Survey items evaluating out-of-hours care. BMJ Quality and Safety, 2016, 25, 842-850.	1.8	1

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145	Just another GP crisis: the Collings report 70 years on. British Journal of General Practice, 2020, 70, 325-326.	0.7	1
146	The changing face of commissioning in England. Journal of the Royal Society of Medicine, 2011, 104, 92-93.	1.1	0