

Christina geng-qing Chi

List of Publications by Year in descending order

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59
papers

6,276
citations

136950
32
h-index

144013
57
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59
all docs

59
docs citations

59
times ranked

3920
citing authors

#	ARTICLE	IF	CITATIONS
1	Tourists' Attitudes toward the Use of Artificially Intelligent (AI) Devices in Tourism Service Delivery: Moderating Role of Service Value Seeking. <i>Journal of Travel Research</i> , 2022, 61, 170-185.	9.0	66
2	Reminiscing Other People's Memories: Conceptualizing and Measuring Vicarious Nostalgia Evoked by Heritage Tourism. <i>Journal of Travel Research</i> , 2022, 61, 33-49.	9.0	30
3	Ghost kitchens on the rise: Effects of knowledge and perceived benefit-risk on customers' behavioral intentions. <i>International Journal of Hospitality Management</i> , 2022, 101, 103110.	8.8	24
4	Evolving effects of COVID-19 safety precaution expectations, risk avoidance, and socio-demographics factors on customer hesitation toward patronizing restaurants and hotels. <i>Journal of Hospitality Marketing and Management</i> , 2022, 31, 396-412.	8.2	21
5	Drinking "Green": What Drives Organic Wine Consumption in an Emerging Wine Market. <i>Cornell Hospitality Quarterly</i> , 2021, 62, 516-534.	3.8	5
6	Consumers' continuance intention to use fitness and health apps: an integration of the expectation-confirmation model and investment model. <i>Information Technology and People</i> , 2021, 34, 978-998.	3.2	76
7	The impact of religiosity on political skill: evidence from Muslim hotel employees in Turkey. <i>International Journal of Contemporary Hospitality Management</i> , 2021, 33, 1059-1079.	8.0	5
8	Celebrating 30 years of excellence amid the COVID-19 pandemic – An update on the effects of COVID-19 pandemic and COVID-19 vaccines on hospitality industry: overview of the current situation and a research agenda. <i>Journal of Hospitality Marketing and Management</i> , 2021, 30, 277-281.	8.2	13
9	Pictures vs. reality: Roles of disconfirmation magnitude, disconfirmation sensitivity, and branding. <i>International Journal of Hospitality Management</i> , 2021, 98, 103040.	8.8	21
10	Wellness hotel: Conceptualization, scale development, and validation. <i>International Journal of Hospitality Management</i> , 2020, 89, 102404.	8.8	27
11	Understanding sustained usage of health and fitness apps: Incorporating the technology acceptance model with the investment model. <i>Technology in Society</i> , 2020, 63, 101429.	9.4	36
12	A recipe for food promotion: effects of color brightness on food evaluations and behavioral intentions. <i>International Journal of Contemporary Hospitality Management</i> , 2020, 32, 3925-3947.	8.0	18
13	Developing relationship quality in economy hotels: the role of perceived justice, service quality, and commercial friendship. <i>Journal of Hospitality Marketing and Management</i> , 2020, 29, 1027-1051.	8.2	28
14	Effects of COVID-19 pandemic on hospitality industry: review of the current situations and a research agenda. <i>Journal of Hospitality Marketing and Management</i> , 2020, 29, 527-529.	8.2	405
15	Environment management in the hotel industry: does institutional environment matter?. <i>International Journal of Hospitality Management</i> , 2019, 77, 353-364.	8.8	37
16	Determinants of corporate social responsibility (CSR) attitudes: perspective of travel and tourism managers at world heritage sites. <i>International Journal of Contemporary Hospitality Management</i> , 2019, 31, 2253-2269.	8.0	23
17	Determinants of Chinese consumers' organic wine purchase. <i>International Journal of Contemporary Hospitality Management</i> , 2019, 31, 3761-3778.	8.0	14
18	Examining nostalgia in sport tourism: The case of US college football fans. <i>Tourism Management Perspectives</i> , 2019, 29, 97-104.	5.2	58

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19	Socially responsible investment by generation Z: a cross-cultural study of Taiwanese and American investors. <i>Journal of Hospitality Marketing and Management</i> , 2019, 28, 334-350.	8.2	23
20	Developing a Consumer Complaining and Recovery Effort Scale. <i>Journal of Hospitality and Tourism Research</i> , 2018, 42, 686-715.	2.9	17
21	Examining destination personality: Its antecedents and outcomes. <i>Journal of Destination Marketing & Management</i> , 2018, 9, 149-159.	5.3	40
22	The impacts of complaint efforts on customer satisfaction and loyalty. <i>Service Industries Journal</i> , 2018, 38, 1095-1115.	8.3	35
23	Changing perceptions and reasoning process: Comparison of residents' pre- and post-event attitudes. <i>Annals of Tourism Research</i> , 2018, 70, 39-53.	6.4	44
24	Examining diners' decision-making of local food purchase: The role of menu stimuli and involvement. <i>International Journal of Hospitality Management</i> , 2018, 69, 113-123.	8.8	50
25	Examining incentive travelers: How motivation affects organizational commitment. <i>International Journal of Tourism Research</i> , 2018, 20, 830-842.	3.7	5
26	An examination of the perceived value of organic dining. <i>International Journal of Contemporary Hospitality Management</i> , 2018, 30, 2826-2844.	8.0	41
27	Revisiting destination loyalty. , 2018, , 316-347.		1
28	Ready to Embrace Genetically Modified Wines? The Role of Knowledge Exposure and Intrinsic Wine Attributes. <i>Cornell Hospitality Quarterly</i> , 2017, 58, 23-38.	3.8	15
29	Examining Operating Efficiency of U.S. Hotels: A Window Data Envelopment Analysis Approach. <i>Journal of Hospitality Marketing and Management</i> , 2017, 26, 770-784.	8.2	14
30	Examine destination loyalty of first-time and repeat visitors at all-inclusive resorts. <i>International Journal of Contemporary Hospitality Management</i> , 2017, 29, 1834-1853.	8.0	51
31	Factors influencing residents' subjective well-being at World Heritage Sites. <i>Tourism Management</i> , 2017, 63, 209-222.	9.8	80
32	Sensation Seeking, Message Sensation Value, and Destinations. <i>Journal of Hospitality and Tourism Research</i> , 2017, 41, 357-383.	2.9	15
33	Can knowledge and product identity shift sensory perceptions and patronage intentions? The case of genetically modified wines. <i>International Journal of Hospitality Management</i> , 2016, 53, 152-160.	8.8	17
34	Consequences of "greenwashing". <i>International Journal of Contemporary Hospitality Management</i> , 2015, 27, 1054-1081.	8.0	192
35	Authenticity, involvement, and image: Evaluating tourist experiences at historic districts. <i>Tourism Management</i> , 2015, 50, 85-96.	9.8	263
36	Theoretical examination of destination loyalty formation. <i>International Journal of Contemporary Hospitality Management</i> , 2014, 26, 809-827.	8.0	165

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37	Examine the cognitive and affective antecedents to service recovery satisfaction. <i>International Journal of Contemporary Hospitality Management</i> , 2013, 25, 306-327.	8.0	132
38	Investigating the Structural Relationships Between Food Image, Food Satisfaction, Culinary Quality, and Behavioral Intentions: The Case of Malaysia. <i>International Journal of Hospitality and Tourism Administration</i> , 2013, 14, 99-120.	2.5	87
39	DEVELOPING DESTINATION LOYALTY: THE CASE OF HAINAN ISLAND. <i>Annals of Tourism Research</i> , 2013, 43, 547-577.	6.4	229
40	Employees'™ perceptions of younger and older managers by generation and job category. <i>International Journal of Hospitality Management</i> , 2013, 34, 42-50.	8.8	40
41	Generational differences in work values and attitudes among frontline and service contact employees. <i>International Journal of Hospitality Management</i> , 2013, 32, 40-48.	8.8	201
42	An Examination of Destination Loyalty. <i>Journal of Hospitality and Tourism Research</i> , 2012, 36, 3-24.	2.9	148
43	Destination Loyalty Formation and Travelers'™ Demographic Characteristics: A Multiple Group Analysis Approach. <i>Journal of Hospitality and Tourism Research</i> , 2011, 35, 191-212.	2.9	59
44	Alcohol-service liability: Consequences of guest intoxication. <i>International Journal of Hospitality Management</i> , 2011, 30, 714-724.	8.8	3
45	Temporal Change in Resident Perceptions of a Mega-event: The Beijing 2008 Olympic Games. <i>Tourism Geographies</i> , 2011, 13, 299-324.	4.0	83
46	An Examination of General, Nondestination-Specific Versus Destination-Specific Motivational Factors. <i>Journal of Hospitality Marketing and Management</i> , 2010, 19, 340-357.	8.2	13
47	Locals'™ Attitudes toward Mass and Alternative Tourism: The Case of Sunshine Coast, Australia. <i>Journal of Travel Research</i> , 2010, 49, 381-394.	9.0	366
48	Culinary Tourism as a Destination Attraction: An Empirical Examination of Destinations' Food Image. <i>Journal of Hospitality Marketing and Management</i> , 2010, 19, 531-555.	8.2	254
49	AN EXAMINATION OF LOCALS'™ ATTITUDES. <i>Annals of Tourism Research</i> , 2009, 36, 723-726.	6.4	89
50	Destination Competitiveness of Middle Eastern Countries: An Examination of Relative Positioning. <i>Anatolia</i> , 2009, 20, 151-163.	2.4	30
51	Employee satisfaction, customer satisfaction, and financial performance: An empirical examination. <i>International Journal of Hospitality Management</i> , 2009, 28, 245-253.	8.8	436
52	Examining the Relationship Between Tourists'™ Attribute Satisfaction and Overall Satisfaction. <i>Journal of Hospitality Marketing and Management</i> , 2009, 18, 4-25.	8.2	52
53	How to help your graduates secure better jobs? An industry perspective. <i>International Journal of Contemporary Hospitality Management</i> , 2009, 21, 308-322.	8.0	72
54	Examining the structural relationships of destination image, tourist satisfaction and destination loyalty: An integrated approach. <i>Tourism Management</i> , 2008, 29, 624-636.	9.8	1,500

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55	Generational differences: An examination of work values and generational gaps in the hospitality workforce. <i>International Journal of Hospitality Management</i> , 2008, 27, 448-458.	8.8	439
56	Impacts of Organizational Responses on Complainants' Justice Perceptions and Post-Purchase Behaviors. <i>Journal of Quality Assurance in Hospitality and Tourism</i> , 2007, 8, 1-25.	3.0	19
57	A Study of Differential Employers' Attitude Towards Hiring People with Physical, Mental, and Sensory Disabilities in Restaurant Industry. <i>Journal of Human Resources in Hospitality and Tourism</i> , 2005, 3, 1-31.	2.0	12
58	Integrating Persons with Disabilities into the Work Force. <i>International Journal of Hospitality and Tourism Administration</i> , 2003, 4, 59-83.	2.5	35
59	Cohesion in cycling neo-tribes: a netnographic approach. <i>Leisure Studies</i> , 0, , 1-16.	1.9	2