

# Ramayah T

## List of Publications by Year in descending order

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444  
papers

15,396  
citations

22153

59  
h-index

32842

100  
g-index

450  
all docs

450  
docs citations

450  
times ranked

8819  
citing authors

#	ARTICLE	IF	CITATIONS
1	Testing and Controlling for Common Method Variance: A Review of Available Methods. <i>Journal of Management Sciences</i> , 2017, 4, 142-168.	0.3	571
2	Green supply chain initiatives among certified companies in Malaysia and environmental sustainability: Investigating the outcomes. <i>Resources, Conservation and Recycling</i> , 2011, 55, 495-506.	10.8	525
3	Wearable technologies: The role of usefulness and visibility in smartwatch adoption. <i>Computers in Human Behavior</i> , 2016, 65, 276-284.	8.5	354
4	Factors influencing intention to use e-government services among citizens in Malaysia. <i>International Journal of Information Management</i> , 2009, 29, 458-475.	17.5	328
5	Senior managers's perception on green information systems (IS) adoption and environmental performance: Results from a field survey. <i>Information and Management</i> , 2013, 50, 431-438.	6.5	311
6	Green product purchase intention: Some insights from a developing country. <i>Resources, Conservation and Recycling</i> , 2010, 54, 1419-1427.	10.8	306
7	Sustaining the environment through recycling: An empirical study. <i>Journal of Environmental Management</i> , 2012, 102, 141-147.	7.8	282
8	Urban vs. rural destinations: Residents' perceptions, community participation and support for tourism development. <i>Tourism Management</i> , 2017, 60, 147-158.	9.8	279
9	The impact of sustainable manufacturing practices on sustainability performance. <i>International Journal of Operations and Production Management</i> , 2017, 37, 182-204.	5.9	275
10	Pathways towards sustainability in manufacturing organizations: Empirical evidence on the role of green human resource management. <i>Business Strategy and the Environment</i> , 2020, 29, 212-228.	14.3	260
11	Nexus between green intellectual capital and green human resource management. <i>Journal of Cleaner Production</i> , 2019, 215, 364-374.	9.3	259
12	Convergent validity assessment of formatively measured constructs in PLS-SEM. <i>International Journal of Contemporary Hospitality Management</i> , 2018, 30, 3192-3210.	8.0	242
13	Green Human Resource Management for organisational citizenship behaviour towards the environment and environmental performance on a university campus. <i>Journal of Cleaner Production</i> , 2020, 256, 120401.	9.3	223
14	Sample Size for Survey Research: Review and Recommendations. , 2020, 4, i-xx.		212
15	Developing a general extended UTAUT model for M-payment adoption. <i>Technology in Society</i> , 2020, 62, 101293.	9.4	204
16	Applicability of theory of planned behavior in predicting intention to trade online. <i>International Journal of Emerging Markets</i> , 2007, 2, 348-360.	2.2	200
17	A revised framework of social exchange theory to investigate the factors influencing residents' perceptions. <i>Tourism Management Perspectives</i> , 2015, 16, 335-345.	5.2	198
18	Network collaboration and performance in the tourism sector. <i>Service Business</i> , 2011, 5, 411-428.	4.2	168

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19	A decomposed theory of reasoned action to explain intention to use Internet stock trading among Malaysian investors. <i>Computers in Human Behavior</i> , 2009, 25, 1222-1230.	8.5	165
20	Is entrepreneurial competency and business success relationship contingent upon business environment?. <i>International Journal of Entrepreneurial Behaviour and Research</i> , 2010, 16, 182-203.	3.8	163
21	A structural model of the impact of green intellectual capital on sustainable performance. <i>Journal of Cleaner Production</i> , 2020, 249, 119334.	9.3	149
22	Online learning usage within Yemeni higher education: The role of compatibility and task-technology fit as mediating variables in the IS success model. <i>Computers and Education</i> , 2019, 136, 113-129.	8.3	143
23	Factors Influencing Residentsâ€™ Perceptions toward Tourism Development: Differences across Rural and Urban World Heritage Sites. <i>Journal of Travel Research</i> , 2017, 56, 760-775.	9.0	142
24	An Empirical Inquiry on Knowledge Sharing Among Academicians in Higher Learning Institutions. <i>Minerva</i> , 2013, 51, 131-154.	2.4	139
25	Factors influencing intention to use diminishing partnership home financing. <i>International Journal of Islamic and Middle Eastern Finance and Management</i> , 2008, 1, 235-248.	2.1	132
26	The effects of service quality, perceived value and trust in home delivery service personnel on customer satisfaction: Evidence from a developing country. <i>Journal of Retailing and Consumer Services</i> , 2021, 63, 102721.	9.4	132
27	SMEs internationalization: The role of product innovation, market intelligence, pricing and marketing communication capabilities as drivers of SMEsâ€™ international performance. <i>Technological Forecasting and Social Change</i> , 2020, 152, 119908.	11.6	130
28	Factors influencing SMEs website continuance intention in Malaysia. <i>Telematics and Informatics</i> , 2016, 33, 150-164.	5.8	117
29	TQM practices, service quality, and market orientation. <i>Management Research Review</i> , 2006, 29, 713-728.	0.7	114
30	Sustaining customer engagement behavior through corporate social responsibility: The roles of environmental concern and green trust. <i>Journal of Cleaner Production</i> , 2020, 262, 121348.	9.3	114
31	MEDIATION ANALYSIS: ISSUES AND RECOMMENDATIONS. , 2018, 2, i-ix.		113
32	The role of transformational leadership as a mediating variable in DeLone and McLean information system success model: The context of online learning usage in Yemen. <i>Telematics and Informatics</i> , 2018, 35, 1421-1437.	5.8	111
33	Pathways towards Sustainability in Organizations: Empirical Evidence on the Role of Green Human Resource Management Practices and Green Intellectual Capital. <i>Sustainability</i> , 2020, 12, 3228.	3.2	111
34	Modelling digital library success using the DeLone and McLean information system success model. <i>Journal of Librarianship and Information Science</i> , 2019, 51, 291-306.	2.4	107
35	Extending the theory of planned behavior (TPB) to explain online game playing among Malaysian undergraduate students. <i>Telematics and Informatics</i> , 2017, 34, 239-251.	5.8	104
36	Structural equation modelling on knowledge creation in Six Sigma DMAIC project and its impact on organizational performance. <i>International Journal of Production Economics</i> , 2015, 168, 105-117.	8.9	99

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37	Factors propelling the adoption of m-learning among students in higher education. <i>Electronic Markets</i> , 2016, 26, 323-338.	8.1	95
38	A comparison of five reflectiveâ€“formative estimation approaches: reconsideration and recommendations for tourism research. <i>Quality and Quantity</i> , 2019, 53, 1421-1458.	3.7	94
39	The relationship between leadership styles and organizational commitment in Malaysia: role of leaderâ€“member exchange. <i>Asia Pacific Business Review</i> , 2010, 16, 79-103.	2.9	91
40	Satisfaction and trust on customer loyalty: a PLS approach. <i>Business Strategy Series</i> , 2012, 13, 154-167.	0.4	91
41	Impact of brand experience on loyalty. <i>Journal of Hospitality Marketing and Management</i> , 2018, 27, 755-774.	8.2	91
42	Multigroup Analysis using SmartPLS: Step-by-Step Guidelines for Business Research. <i>Asian Journal of Business Research</i> , 2020, 10, .	0.8	86
43	Internet usage, user satisfaction, task-technology fit, and performance impact among public sector employees in Yemen. <i>International Journal of Information and Learning Technology</i> , 2017, 34, 210-241.	2.3	84
44	An Investigation of Pro-Environmental Behaviour and Sustainable Development in Malaysia. <i>Sustainability</i> , 2020, 12, 7083.	3.2	84
45	To use or not to use: Modelling end user grumbling as user resistance in pre-implementation stage of enterprise resource planning system. <i>Information Systems</i> , 2017, 69, 164-179.	3.6	82
46	User Acceptance of the E-Government Services in Malaysia: Structural Equation Modelling Approach. <i>Interdisciplinary Journal of Information, Knowledge, and Management</i> , 0, 5, 395-413.	0.0	82
47	Technology acceptance among micro-entrepreneurs in marginalized social strata: The case of social innovation in Bangladesh. <i>Technological Forecasting and Social Change</i> , 2017, 118, 236-245.	11.6	80
48	The role of social media on recycling behaviour. <i>Sustainable Production and Consumption</i> , 2019, 20, 365-374.	11.0	80
49	Online word-of-mouth antecedents, attitude and intention-to-purchase electronic products in Pakistan. <i>Telematics and Informatics</i> , 2016, 33, 388-400.	5.8	79
50	PLS-SEM STATISTICAL PROGRAMS: A REVIEW. , 2021, 5, i-xiv.		79
51	How higher education students in Egypt perceived online learning engagement and satisfaction during the COVID-19 pandemic. <i>Journal of Computers in Education</i> , 2021, 8, 527-550.	8.3	79
52	Greening the workforce to achieve environmental performance in hotel industry: A serial mediation model. <i>Journal of Hospitality and Tourism Management</i> , 2020, 44, 50-60.	6.6	77
53	Market orientation, service quality and organizational performance in service organizations in Malaysia. <i>Asia-Pacific Journal of Business Administration</i> , 2011, 3, 8-27.	2.7	76
54	Reverse logistics in Malaysia: The Contingent role of institutional pressure. <i>International Journal of Production Economics</i> , 2016, 175, 96-108.	8.9	75

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55	The effect of market orientation as a mediating variable in the relationship between entrepreneurial orientation and SMEs performance. <i>Nankai Business Review International</i> , 2016, 7, 39-59.	1.0	75
56	Corporate Social Responsibility, Green Human Resources Management, and Sustainable Performance: Is Organizational Citizenship Behavior towards Environment the Missing Link?. <i>Sustainability</i> , 2021, 13, 1044.	3.2	75
57	Factors Affecting Purchase Intention and Social Media Publicity of Green Products: The Mediating Role of Concern for Consequences. <i>Corporate Social Responsibility and Environmental Management</i> , 2018, 25, 225-236.	8.7	73
58	B2B E-Commerce Adoption in Iranian Manufacturing Companies: Analyzing the Moderating Role of Organizational Culture. <i>International Journal of Human-Computer Interaction</i> , 2018, 34, 621-639.	4.8	73
59	How functional and emotional ads drive smartwatch adoption. <i>Internet Research</i> , 2019, 29, 578-602.	4.9	73
60	Internet shopping acceptance. <i>Journal of Research in Interactive Marketing</i> , 2008, 2, 97-110.	0.3	72
61	Parenting styles and academic achievement of young adolescents: A systematic literature review. <i>Quality and Quantity</i> , 2015, 49, 2411-2433.	3.7	72
62	Impact of shared beliefs on "perceived usefulness" and "ease of use" in the implementation of an enterprise resource planning system. <i>Management Research Review</i> , 2007, 30, 420-431.	0.7	70
63	The role of quality factors in intention to continue using an e-learning system in Malaysia. <i>Procedia, Social and Behavioral Sciences</i> , 2010, 2, 5422-5426.	0.5	69
64	The adoption of cryptocurrency as a disruptive force: Deep learning-based dual stage structural equation modelling and artificial neural network analysis. <i>PLoS ONE</i> , 2021, 16, e0247582.	2.5	69
65	Coordination of efforts in disaster relief supply chains: the moderating role of resource scarcity and redundancy. <i>International Journal of Logistics Research and Applications</i> , 2018, 21, 407-430.	8.8	66
66	Antecedents and outcomes of human resource information system (HRIS) use. <i>International Journal of Productivity and Performance Management</i> , 2012, 61, 603-623.	3.7	63
67	Strategic management model with lens of knowledge management and competitive intelligence. <i>VINE Journal of Information and Knowledge Management Systems</i> , 2017, 47, 55-93.	2.0	63
68	Barriers and enablers in adopting of <i>Halal</i> warehousing. <i>Journal of Islamic Marketing</i> , 2015, 6, 354-376.	3.5	62
69	Consumer lifestyles and online shopping continuance intention. <i>Business Strategy Series</i> , 2010, 11, 227-243.	0.4	61
70	Applying the TOE framework in the Halal warehouse adoption study. <i>Journal of Islamic Accounting and Business Research</i> , 2017, 8, 161-181.	1.9	61
71	Factors affecting consumers'™ intention to purchase counterfeit product. <i>Asia Pacific Journal of Marketing and Logistics</i> , 2017, 29, 837-853.	3.2	61
72	Community Empowerment and Sustainable Tourism Development: The Mediating Role of Community Support for Tourism. <i>Sustainability</i> , 2019, 11, 6248.	3.2	61

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73	Knowledge management practices and performance: are they truly linked?. Knowledge Management Research and Practice, 2013, 11, 255-264.	4.1	60
74	The moderating effect of religiosity on ethical behavioural intentions. Personnel Review, 2017, 46, 429-448.	2.7	60
75	Why do satisfied customers defect? A closer look at the simultaneous effects of switching barriers and inducements on customer loyalty. Journal of Service Theory and Practice, 2017, 27, 616-641.	3.2	60
76	Interface Characteristics, Perceived Ease of Use and Intention to Use an Online Library in Malaysia. Information Development, 2006, 22, 123-133.	2.3	59
77	External Factors in Hospital Information System (HIS) Adoption Model: A Case on Malaysia. Journal of Medical Systems, 2012, 36, 2129-2140.	3.6	57
78	Determining consumers's™ most preferred eWOM platform for movie reviews: A fuzzy analytic hierarchy process approach. Computers in Human Behavior, 2014, 31, 250-258.	8.5	56
79	Entrepreneurial Leadership and Sustainable Performance of Manufacturing SMEs in Malaysia: The Contingent Role of Entrepreneurial Bricolage. Sustainability, 2020, 12, 3100.	3.2	54
80	Linking ethical leadership and ethical climate to employees' ethical behavior: the moderating role of person's™organization fit. Personnel Review, 2021, 50, 159-185.	2.7	54
81	Maintenance strategy in Malaysian manufacturing companies: a total productive maintenance (TPM) approach. Business Strategy Series, 2010, 11, 387-396.	0.4	52
82	Social Media as a Tool to Help Select Tourism Destinations: The Case of Malaysia. Information Systems Management, 2017, 34, 265-279.	5.7	50
83	Entrepreneurial orientation and performance: the interaction effect of customer capital. World Journal of Entrepreneurship, Management and Sustainable Development, 2014, 10, 48-68.	1.1	49
84	Determinants of green product buying decision among young consumers in Malaysia. Young Consumers, 2019, 20, .	3.5	49
85	The impact of attitude, subjective norms, and perceived behavioural control on managers's™ intentions to behave ethically. Total Quality Management and Business Excellence, 2018, 29, 481-501.	3.8	48
86	Does the Notion of 'Doing Well by Doing Good'™ Prevail Among Entrepreneurial Ventures in a Developing Nation?. Journal of Business Ethics, 2012, 106, 479-490.	6.0	47
87	Analyzing the Use of Web 2.0 for Brand Awareness and Competitive Advantage: An Empirical Study in the Malaysian Hospitality Industry. Information Systems Management, 2014, 31, 96-103.	5.7	47
88	Drivers for the adoption of sustainable manufacturing practices: A Malaysia perspective. International Journal of Precision Engineering and Manufacturing, 2017, 18, 1619-1631.	2.2	47
89	Entrepreneurial competencies and SMEs's™ growth: the mediating role of network competence. Asia-Pacific Journal of Business Administration, 2019, 11, 2-29.	2.7	46
90	Quality of Work Life and Turnover Intention: A Partial Least Square (PLS) Approach. Social Indicators Research, 2014, 119, 405-420.	2.7	45

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91	Entrepreneurial Competencies and SMEs Business Success: The Contingent Role of External Integration. <i>Mediterranean Journal of Social Sciences</i> , 2015, , .	0.2	45
92	Adoption of Halal Supply Chain among Malaysian Halal Manufacturers: An Exploratory Study. <i>Procedia, Social and Behavioral Sciences</i> , 2014, 129, 388-395.	0.5	44
93	Determinants of cyberloafing: a comparative study of a public and private sector organization. <i>Internet Research</i> , 2017, 27, 97-117.	4.9	44
94	Critical factors characterizing consumers's intentions to use drones for last-mile delivery: Does delivery risk matter?. <i>Journal of Retailing and Consumer Services</i> , 2022, 65, 102865.	9.4	44
95	Assessing Knowledge Sharing Among Academics. <i>Evaluation Review</i> , 2014, 38, 160-187.	1.0	43
96	Modelling upper echelons's behavioural drivers of Green IT/IS adoption using an integrated Interpretive Structural Modelling & Analytic Network Process approach. <i>Telematics and Informatics</i> , 2017, 34, 583-603.	5.8	43
97	An exploratory study on cost of quality implementation in Malaysia: The case of Penang manufacturing firms. <i>Total Quality Management and Business Excellence</i> , 2011, 22, 1299-1315.	3.8	41
98	Applied Artificial Intelligence and user satisfaction: Smartwatch usage for healthcare in Bangladesh during COVID-19. <i>Technology in Society</i> , 2021, 67, 101780.	9.4	41
99	Validation of the RSQS in apparel specialty stores. <i>Measuring Business Excellence</i> , 2011, 15, 16-18.	2.4	40
100	The effect of awareness and perceived risk on the technology acceptance model (TAM): mobile banking in Yemen. <i>International Journal of Services and Standards</i> , 2018, 12, 180.	0.2	40
101	Technology readiness among managers of Malaysian construction firms. <i>Engineering, Construction and Architectural Management</i> , 2007, 14, 180-191.	3.1	39
102	Critical success factors for successful implementation of enterprise resource planning systems in manufacturing organisations. <i>International Journal of Business Information Systems</i> , 2007, 2, 276.	0.2	39
103	Customer aggression and organizational turnover among service employees. <i>Personnel Review</i> , 2017, 46, 1672-1688.	2.7	39
104	Social dilemmas in knowledge sharing: an examination of the interplay between knowledge sharing culture and performance climate. <i>Journal of Knowledge Management</i> , 2021, 25, 1708-1725.	5.1	39
105	Moderating role of personal values on managers's intention to adopt Green IS. <i>Industrial Management and Data Systems</i> , 2017, 117, 582-604.	3.7	38
106	Bridging the Gap of Green IT/IS and Sustainable Consumption. <i>Global Business Review</i> , 2015, 16, 571-593.	3.1	37
107	Perceived Risk Factors Influence on Intention to Continue Using Internet Banking among Malaysians. <i>Global Business Review</i> , 2015, 16, 393-414.	3.1	36
108	INFORMATION EXCHANGE AND SUPPLY CHAIN PERFORMANCE. <i>International Journal of Information Technology and Decision Making</i> , 2010, 09, 35-52.	3.9	35



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109	Determinants of Online Waqf Acceptance: An Empirical Investigation. <i>Electronic Journal of Information Systems in Developing Countries</i> , 2014, 60, 1-18.	1.4	35
110	Knowledge sharing. <i>VINE Journal of Information and Knowledge Management Systems</i> , 2019, 49, 136-159.	2.0	35
111	Explaining intention to use an enterprise resource planning (ERP) system: an extension of the UTAUT model. <i>Business Strategy Series</i> , 2012, 13, 173-180.	0.4	34
112	Empirical investigation on factors influencing the behavioral intention to use Facebook. <i>Universal Access in the Information Society</i> , 2012, 11, 223-231.	3.0	34
113	Transformational leadership and organizational citizenship behavior: Modeling emotional intelligence as mediator. <i>Management and Marketing</i> , 2017, 12, 571-590.	1.7	34
114	The relationship between critical success factors, internal control and safety performance in the Malaysian manufacturing sector. <i>Safety Science</i> , 2018, 104, 179-188.	4.9	34
115	Halal transportation adoption among pharmaceuticals and cosmetics manufacturers. <i>Journal of Islamic Marketing</i> , 2019, 11, 1619-1639.	3.5	34
116	Modelling the effects of institutional support and international knowledge on competitive capabilities and international performance: Evidence from an emerging economy. <i>Journal of International Management</i> , 2020, 26, 100779.	4.2	34
117	Sampling weight adjustments in partial least squares structural equation modeling: guidelines and illustrations. <i>Total Quality Management and Business Excellence</i> , 2021, 32, 1594-1613.	3.8	34
118	Do ethical leaders enhance employee ethical behaviors?. <i>Asian Journal of Business Ethics</i> , 2022, 11, 105-135.	1.4	34
119	The role of absorptive capacity, communication and trust in ERP adoption. <i>Journal of Systems and Software</i> , 2016, 119, 58-69.	4.5	33
120	Competitive Capabilities and Business Performance among Manufacturing SMEs: Evidence from an Emerging Economy, Malaysia. <i>Journal of Asia-Pacific Business</i> , 2016, 17, 37-58.	1.5	33
121	The Mediating of Perceived Usefulness and Perceived Ease of Use. <i>International Journal of Technology Diffusion</i> , 2018, 9, 21-40.	0.3	33
122	The Roles of The Physical Environment, Social Servicescape, Co-Created Value, and Customer Satisfaction in Determining Touristsâ€™ Citizenship Behavior: Malaysian Cultural and Creative Industries. <i>Sustainability</i> , 2020, 12, 3229.	3.2	33
123	Workplace internet leisure and employeesâ€™ productivity. <i>Internet Research</i> , 2019, 29, 725-748.	4.9	33
124	â€˜I am competent so I can be choosyâ€™: choosiness and its implication on graduate employability. <i>Studies in Higher Education</i> , 2018, 43, 1119-1134.	4.5	32
125	Recycling Intention and Behavior among Low-Income Households. <i>Sustainability</i> , 2018, 10, 2407.	3.2	32
126	E-Government service delivery by a local government agency: The case of E-Licensing. <i>Telematics and Informatics</i> , 2016, 33, 925-935.	5.8	31



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127	Does Usability Matter? An Analysis of the Impact of Usability on Technology Acceptance in ERP Settings. <i>Interdisciplinary Journal of Information, Knowledge, and Management</i> , 0, 11, 309-330.	0.0	31
128	User Acceptance of Internet Banking In Malaysia. <i>International Journal of E-Adoption</i> , 2009, 1, 1-19.	1.0	30
129	Mentoring and job satisfaction in Malaysian SMEs. <i>Journal of Management Development</i> , 2011, 30, 427-440.	2.1	30
130	Innovation Culture in SMEs: The Importance of Organizational Culture, Organizational Learning and Market Orientation. <i>Entrepreneurship Research Journal</i> , 2019, 9, .	1.3	30
131	Organizational context, supplier management practices and supplier performance. <i>Journal of Enterprise Information Management</i> , 2010, 23, 724-758.	7.5	29
132	The impact of technological learning on NPD outcomes: The moderating effect of project complexity. <i>Technovation</i> , 2012, 32, 452-463.	7.8	29
133	Classifications of Sustainable Manufacturing Practices in ASEAN Region: A Systematic Review and Bibliometric Analysis of the Past Decade of Research. <i>Sustainability</i> , 2020, 12, 8950.	3.2	29
134	Evaluating the cyber security readiness of organizations and its influence on performance. <i>Journal of Information Security and Applications</i> , 2021, 58, 102726.	2.5	29
135	SMS Banking: Explaining the Effects of Attitude, Social Norms and Perceived Security and Privacy. <i>Electronic Journal of Information Systems in Developing Countries</i> , 2010, 41, 1-15.	1.4	28
136	Does the organizational culture act as a moderator in Indian enterprise resource planning (ERP) projects?. <i>Journal of Manufacturing Technology Management</i> , 2013, 24, 555-587.	6.4	28
137	Greening the environment through recycling: an empirical study. <i>Management of Environmental Quality</i> , 2013, 24, 782-801.	4.3	28
138	Investigating a framework to facilitate the implementation of city development strategy using balanced scorecard. <i>Habitat International</i> , 2015, 46, 156-165.	5.8	28
139	PAKSERV “measuring higher education service quality in a collectivist cultural context. <i>Total Quality Management and Business Excellence</i> , 2016, 27, 265-278.	3.8	28
140	Examining the mediating role of innovativeness in the link between core competencies and SME performance. <i>Journal of Small Business and Enterprise Development</i> , 2019, 27, 103-129.	2.6	28
141	Determinants of Attitude Towards E-HRM: an Empirical Study Among HR Professionals. <i>Procedia, Social and Behavioral Sciences</i> , 2012, 57, 312-319.	0.5	27
142	Market Orientation and Organizational Performance. <i>SAGE Open</i> , 2013, 3, 215824401351266.	1.7	27
143	A Structural Equation Modeling Approach for the Adoption of Cloud Computing to Enhance the Malaysian Healthcare Sector. <i>Journal of Medical Systems</i> , 2014, 38, 82.	3.6	27
144	Evaluating academics’ knowledge sharing intentions in Malaysian public universities. <i>Malaysian Journal of Library and Information Science</i> , 2019, 24, 123-143.	0.4	27

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145	Determinants of Pro-Environmental Behaviour in the Workplace. Sustainability, 2022, 14, 4420.	3.2	27
146	Enterprise resource planning (ERP) benefits survey of Indian manufacturing firms. Business Process Management Journal, 2011, 17, 495-509.	4.2	26
147	Supply chain information integration and its impact on the operational performance of manufacturing firms in Malaysia. Information and Management, 2020, 57, 103386.	6.5	26
148	Does uncertainty avoidance moderate the effect of self-congruity on revisit intention? A two-city (Auckland and Glasgow) investigation. Journal of Destination Marketing & Management, 2022, 24, 100703.	5.3	26
149	Outsourcing: is the social exchange theory still relevant in developing countries?. Journal of Research in Interactive Marketing, 2010, 4, 316-345.	8.9	25
150	Personal web usage and work inefficiency. Business Strategy Series, 2010, 11, 295-301.	0.4	25
151	Validating Teacher Commitment Scale Using a Malaysian Sample. SAGE Open, 2014, 4, 215824401453674.	1.7	25
152	Understanding the Effect of Demographic and Personality Traits on the E-Filing Continuance Usage Intention in Malaysia. Global Business Review, 2015, 16, 1-20.	3.1	25
153	The role of continuous trust in usage of online product recommendations. Online Information Review, 2020, 44, 745-766.	3.2	25
154	Status-quo satisfaction and smartwatch adoption: a multi-group analysis. Industrial Management and Data Systems, 2020, 120, 2319-2347.	3.7	25
155	A multi-country study of bank reputation among customers in Africa: Key antecedents and consequences. Journal of Retailing and Consumer Services, 2020, 56, 102182.	9.4	25
156	Social Media Addiction and Empathy: Moderating impact of personality traits among high school students. Telematics and Informatics, 2021, 57, 101516.	5.8	25
157	The Relationships between Belief, Attitude, Subjective Norm, and Behavior Towards Infant Food Formula Selection: The Views of the Malaysian Mothers. Gadjah Mada International Journal of Business, 2013, 6, 405.	1.1	25
158	A theory of planned behavior perspective on hiring Malaysians with disabilities. Equality, Diversity and Inclusion, 2015, 34, 186-200.	1.4	24
159	Bridging the gap between justice and citizenship behavior in Asian culture. Cross Cultural and Strategic Management, 2016, 23, 633-656.	1.7	24
160	Personality Traits, Demographic Factors and Entrepreneurial Intentions: Improved Understanding from a Moderated Mediation Study. Entrepreneurship Research Journal, 2021, 11, .	1.3	24
161	The laws of attraction: Role of green human resources, culture and environmental performance in the hospitality sector. International Journal of Hospitality Management, 2022, 103, 103222.	8.8	24
162	Accentuating the interconnection between green intellectual capital, green human resource management and sustainability. Benchmarking, 2023, 30, 2783-2808.	4.6	24

#	ARTICLE	IF	CITATIONS
163	What makes undergraduate students enroll into an elective course?. International Journal of Islamic and Middle Eastern Finance and Management, 2009, 2, 289-304.	2.1	23
164	Does transformational leadership style foster commitment to change? The case of higher education in Malaysia. Procedia, Social and Behavioral Sciences, 2010, 2, 5384-5388.	0.5	23
165	The effects of partnership quality on business process outsourcing success in Malaysia: key users perspective. Service Business, 2013, 7, 227-253.	4.2	23
166	The role of transformational leadership, entrepreneurial competence and technical competence on enterprise success of owner-managed SMEs. Journal of General Management, 2016, 42, 23-43.	1.2	23
167	Corporate Governance Mechanisms and Jordanian Companies' Financial Performance. Asian Social Science, 2014, 10, .	0.2	22
168	Managing virtual teams for open innovation in Global Business Services industry. Management Decision, 2018, 56, 1285-1305.	3.9	22
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