

Ahmad Jusoh

List of Publications by Year in descending order

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52
papers

3,891
citations

257450

24
h-index

223800

46
g-index

52
all docs

52
docs citations

52
times ranked

3687
citing authors

#	ARTICLE	IF	CITATIONS
1	Applicability of healthcare service quality models and dimensions: future research directions. TQM Journal, 2023, 35, 1378-1393.	3.3	4
2	Analyzing the role of knowledge management process to enhance sustainable corporate performance: A mediation moderation model. Knowledge and Process Management, 2022, 29, 205-220.	4.4	13
3	Bibliometrix analysis of information sharing in social media. Cogent Business and Management, 2022, 9, .	2.9	25
4	Effect of intrinsic and extrinsic motivations on cyber-market mavenism: Their role in information-sharing behavior. Innovative Marketing, 2022, 18, 198-211.	1.7	3
5	Relationships and impacts of perceived CSR, service quality, customer satisfaction and consumer rights awareness. Social Responsibility Journal, 2021, 17, 1116-1130.	2.9	33
6	Everything is Going Electronic, so do Services and Service Quality: Bibliometric Analysis of E-Services and E-Service Quality. International Journal of Interactive Mobile Technologies, 2021, 15, 148.	1.2	11
7	Nine Years of Mobile Healthcare Research: A Bibliometric Analysis. International Journal of Online and Biomedical Engineering, 2021, 17, 144.	1.4	16
8	Thirty-Eight Years of "Wellbeing"™ Research: Bibliometric Analysis of Open Access Documents.. Estudios De Economia Aplicada (discontinued), 2021, 39, .	0.5	1
9	Sustainable public value: a step towards green public organisation for a sustainable society. International Journal of Innovation and Sustainable Development, 2020, 1, 1.	0.4	0
10	Electronic word of mouth on social media websites: role of social capital theory, self-determination theory, and altruism. International Journal of Space-Based and Situated Computing, 2019, 9, 74.	0.2	0
11	A soft computing approach for diabetes disease classification. Health Informatics Journal, 2018, 24, 379-393.	2.1	30
12	Total quality management, knowledge management, and innovation: an empirical study in R&D units. Total Quality Management and Business Excellence, 2018, 29, 798-816.	3.8	50
13	Determining the utility in management by using multi-criteria decision support tools: a review. Economic Research-Ekonomska Istrazivanja, 2018, 31, 1666-1716.	4.7	27
14	Energy Consumption, Economic Growth, and CO2 Emissions in G20 Countries: Application of Adaptive Neuro-Fuzzy Inference System. Energies, 2018, 11, 2771.	3.1	41
15	The role of patron dining experience and emotions on relationship quality in chain restaurant industry. Intangible Capital, 2018, 14, 357.	0.9	7
16	The influence of service quality on customer satisfaction and customer behavioral intentions by moderating role of switching barriers in satellite pay TV market. Economics and Sociology, 2018, 11, 198-218.	2.3	25
17	APPLICATION OF MCDM APPROACH TO EVALUATE THE CRITICAL SUCCESS FACTORS OF TOTAL QUALITY MANAGEMENT IN THE HOSPITALITY INDUSTRY. Journal of Business Economics and Management, 2018, 19, 399-416.	2.4	16
18	Systematic Review of Public Value. Journal of Public Value and Administration Insights, 2018, 1, 1-6.	0.2	14

#	ARTICLE	IF	CITATIONS
19	A comprehensive review of data envelopment analysis (DEA) approach in energy efficiency. <i>Renewable and Sustainable Energy Reviews</i> , 2017, 70, 1298-1322.	16.4	442
20	Knowledge management and total quality management: a reciprocal relationship. <i>International Journal of Quality and Reliability Management</i> , 2017, 34, 91-102.	2.0	27
21	A review of multi-criteria decision-making applications to solve energy management problems: Two decades from 1995 to 2015. <i>Renewable and Sustainable Energy Reviews</i> , 2017, 71, 216-256.	16.4	238
22	Factors Influencing Consumers's Intention to Return the End of Life Electronic Products through Reverse Supply Chain Management for Reuse, Repair and Recycling. <i>Sustainability</i> , 2017, 9, 1657.	3.2	64
23	Application of Structural Equation Modeling (SEM) to Solve Environmental Sustainability Problems: A Comprehensive Review and Meta-Analysis. <i>Sustainability</i> , 2017, 9, 1814.	3.2	45
24	THE MEDIATING EFFECTS OF VALUE ON SERVICE QUALITY-SATISFACTION RELATIONSHIP IN MALAYSIAN TOURISM INDUSTRY. <i>International Journal of Business and Society</i> , 2017, 18, .	0.9	3
25	Selected Peer-Reviewed Articles from the ASIA International Conference (AIC-2016) on Emerging Issues in Economics and Finance (EIEF) and Future of Marketing and Management (FMM), Universiti Teknologi Malaysia, 10-11 December 2016. <i>Advanced Science Letters</i> , 2017, 23, 8021-8022.	0.2	1
26	Total Quality of Campus Life: University Students Experiences. <i>Advanced Science Letters</i> , 2017, 23, 8813-8821.	0.2	1
27	The influence of service quality on satisfaction: Does gender really matter?. <i>Intangible Capital</i> , 2016, 12, 444.	0.9	25
28	VIKOR Technique: A Systematic Review of the State of the Art Literature on Methodologies and Applications. <i>Sustainability</i> , 2016, 8, 37.	3.2	233
29	Development of TOPSIS Method to Solve Complicated Decision-Making Problems – An Overview on Developments from 2000 to 2015. <i>International Journal of Information Technology and Decision Making</i> , 2016, 15, 645-682.	3.9	304
30	Using fuzzy multiple criteria decision making approaches for evaluating energy saving technologies and solutions in five star hotels: A new hierarchical framework. <i>Energy</i> , 2016, 117, 131-148.	8.8	67
31	PROPOSING A NEW HIERARCHICAL FRAMEWORK FOR THE EVALUATION OF QUALITY MANAGEMENT PRACTICES: A NEW COMBINED FUZZY HYBRID MCDM APPROACH. <i>Journal of Business Economics and Management</i> , 2016, 17, 1-16.	2.4	30
32	A Review on Quality Management Systems Maintenance Framework based on Process Based Management, Knowledge Quality and Knowledge Self-efficacy. <i>Jurnal Teknologi (Sciences and Engineering)</i> , 2016, 18, 10-17.	0.2	1
33	Sustainable and Renewable Energy: An Overview of the Application of Multiple Criteria Decision Making Techniques and Approaches. <i>Sustainability</i> , 2015, 7, 13947-13984.	3.2	194
34	A Combined Hybrid Fuzzy Multiple Criteria Decision-making Approach to Evaluating of QM Critical Success Factors in SME's Hotels Firms. <i>Procedia, Social and Behavioral Sciences</i> , 2015, 172, 786-793.	0.5	15
35	MULTIPLE CRITERIA DECISION-MAKING TECHNIQUES IN TRANSPORTATION SYSTEMS: A SYSTEMATIC REVIEW OF THE STATE OF THE ART LITERATURE. <i>Transport</i> , 2015, 31, 359-385.	1.2	150
36	Fuzzy multiple criteria decision-making techniques and applications – Two decades review from 1994 to 2014. <i>Expert Systems With Applications</i> , 2015, 42, 4126-4148.	7.6	684

#	ARTICLE	IF	CITATIONS
37	Multiple criteria decision-making techniques and their applications â€“ a review of the literature from 2000 to 2014. <i>Economic Research-Ekonomiska Istrazivanja</i> , 2015, 28, 516-571.	4.7	649
38	APPLICATION OF MULTIPLE-CRITERIA DECISION-MAKING TECHNIQUES AND APPROACHES TO EVALUATING OF SERVICE QUALITY: A SYSTEMATIC REVIEW OF THE LITERATURE. <i>Journal of Business Economics and Management</i> , 2015, 16, 1034-1068.	2.4	84
39	Important motivators for buying green products. <i>Intangible Capital</i> , 2014, 10, .	0.9	16
40	Environmentally friendly as a new dimension of product quality. <i>International Journal of Quality and Reliability Management</i> , 2014, 31, 547-565.	2.0	24
41	Examining Adoption of Internet Banking System Among Future Managers and ICT Professionals Using Unified Theory of Acceptance and Use of Technology Model. <i>Advanced Science Letters</i> , 2014, 20, 2220-2224.	0.2	0
42	Web-based Factors Affecting Online Purchasing Behaviour. <i>IOP Conference Series: Materials Science and Engineering</i> , 2013, 46, 012038.	0.6	8
43	A Conceptual Model of Customer Behavioral Intentions: Moderating Effects of Switching Barriers and Social Ties. <i>Jurnal Teknologi (Sciences and Engineering)</i> , 2013, 64, .	0.4	0
44	Moderating Effect of Brand Equity on Relationship Quality in Chain Restaurant Industry: A Conceptual Paper. , 2013, , .		2
45	Knowledge Management, Total Quality Management and Innovation: A New Look. <i>Journal of Technology Management and Innovation</i> , 2012, 7, 22-31.	0.7	45
46	The Effects of Computer Self-Efficacy and Technology Acceptance Model on Behavioral Intention in Internet Banking Systems. <i>Procedia, Social and Behavioral Sciences</i> , 2012, 57, 448-452.	0.5	38
47	The Relationship of Green Supply Chain Management and Green Innovation Concept. <i>Procedia, Social and Behavioral Sciences</i> , 2012, 57, 453-457.	0.5	45
48	Examining Dimensions of Electronic Service Quality for Internet Banking Services. <i>Procedia, Social and Behavioral Sciences</i> , 2012, 65, 854-859.	0.5	30
49	Determining the Effects of Mobile Broadband Counter Service as Moderator Variable to the Relationship between Service Quality and Customer Satisfaction. <i>Procedia, Social and Behavioral Sciences</i> , 2012, 40, 264-268.	0.5	1
50	The Impact of Job Training, job satisfaction and Alternative Job Opportunities on Job Turnover in Libyan Oil Companies. <i>Procedia, Social and Behavioral Sciences</i> , 2012, 40, 389-394.	0.5	19
51	E-Service Quality Dimensions and Their Effects on E-Customer Satisfaction in Internet Banking Services. <i>Procedia, Social and Behavioral Sciences</i> , 2012, 40, 441-445.	0.5	86
52	Identification Of Public Value Dimensions In Pakistanâ€™s Public Sector Organizations. , 0, , .		3