

Ahmad Jusoh

List of Publications by Year in descending order

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Version: 2024-02-01

52
papers

3,891
citations

257450

24
h-index

223800

46
g-index

52
all docs

52
docs citations

52
times ranked

3687
citing authors

#	ARTICLE	IF	CITATIONS
1	Fuzzy multiple criteria decision-making techniques and applications – Two decades review from 1994 to 2014. <i>Expert Systems With Applications</i> , 2015, 42, 4126-4148.	7.6	684
2	Multiple criteria decision-making techniques and their applications – a review of the literature from 2000 to 2014. <i>Economic Research-Ekonomska Istrazivanja</i> , 2015, 28, 516-571.	4.7	649
3	A comprehensive review of data envelopment analysis (DEA) approach in energy efficiency. <i>Renewable and Sustainable Energy Reviews</i> , 2017, 70, 1298-1322.	16.4	442
4	Development of TOPSIS Method to Solve Complicated Decision-Making Problems – An Overview on Developments from 2000 to 2015. <i>International Journal of Information Technology and Decision Making</i> , 2016, 15, 645-682.	3.9	304
5	A review of multi-criteria decision-making applications to solve energy management problems: Two decades from 1995 to 2015. <i>Renewable and Sustainable Energy Reviews</i> , 2017, 71, 216-256.	16.4	238
6	VIKOR Technique: A Systematic Review of the State of the Art Literature on Methodologies and Applications. <i>Sustainability</i> , 2016, 8, 37.	3.2	233
7	Sustainable and Renewable Energy: An Overview of the Application of Multiple Criteria Decision Making Techniques and Approaches. <i>Sustainability</i> , 2015, 7, 13947-13984.	3.2	194
8	MULTIPLE CRITERIA DECISION-MAKING TECHNIQUES IN TRANSPORTATION SYSTEMS: A SYSTEMATIC REVIEW OF THE STATE OF THE ART LITERATURE. <i>Transport</i> , 2015, 31, 359-385.	1.2	150
9	E-Service Quality Dimensions and Their Effects on E-Customer Satisfaction in Internet Banking Services. <i>Procedia, Social and Behavioral Sciences</i> , 2012, 40, 441-445.	0.5	86
10	APPLICATION OF MULTIPLE-CRITERIA DECISION-MAKING TECHNIQUES AND APPROACHES TO EVALUATING OF SERVICE QUALITY: A SYSTEMATIC REVIEW OF THE LITERATURE. <i>Journal of Business Economics and Management</i> , 2015, 16, 1034-1068.	2.4	84
11	Using fuzzy multiple criteria decision making approaches for evaluating energy saving technologies and solutions in five star hotels: A new hierarchical framework. <i>Energy</i> , 2016, 117, 131-148.	8.8	67
12	Factors Influencing Consumers' Intention to Return the End of Life Electronic Products through Reverse Supply Chain Management for Reuse, Repair and Recycling. <i>Sustainability</i> , 2017, 9, 1657.	3.2	64
13	Total quality management, knowledge management, and innovation: an empirical study in R&D units. <i>Total Quality Management and Business Excellence</i> , 2018, 29, 798-816.	3.8	50
14	Knowledge Management, Total Quality Management and Innovation: A New Look. <i>Journal of Technology Management and Innovation</i> , 2012, 7, 22-31.	0.7	45
15	The Relationship of Green Supply Chain Management and Green Innovation Concept. <i>Procedia, Social and Behavioral Sciences</i> , 2012, 57, 453-457.	0.5	45
16	Application of Structural Equation Modeling (SEM) to Solve Environmental Sustainability Problems: A Comprehensive Review and Meta-Analysis. <i>Sustainability</i> , 2017, 9, 1814.	3.2	45
17	Energy Consumption, Economic Growth, and CO2 Emissions in G20 Countries: Application of Adaptive Neuro-Fuzzy Inference System. <i>Energies</i> , 2018, 11, 2771.	3.1	41
18	The Effects of Computer Self-Efficacy and Technology Acceptance Model on Behavioral Intention in Internet Banking Systems. <i>Procedia, Social and Behavioral Sciences</i> , 2012, 57, 448-452.	0.5	38

#	ARTICLE	IF	CITATIONS
19	Relationships and impacts of perceived CSR, service quality, customer satisfaction and consumer rights awareness. <i>Social Responsibility Journal</i> , 2021, 17, 1116-1130.	2.9	33
20	Examining Dimensions of Electronic Service Quality for Internet Banking Services. <i>Procedia, Social and Behavioral Sciences</i> , 2012, 65, 854-859.	0.5	30
21	PROPOSING A NEW HIERARCHICAL FRAMEWORK FOR THE EVALUATION OF QUALITY MANAGEMENT PRACTICES: A NEW COMBINED FUZZY HYBRID MCDM APPROACH. <i>Journal of Business Economics and Management</i> , 2016, 17, 1-16.	2.4	30
22	A soft computing approach for diabetes disease classification. <i>Health Informatics Journal</i> , 2018, 24, 379-393.	2.1	30
23	Knowledge management and total quality management: a reciprocal relationship. <i>International Journal of Quality and Reliability Management</i> , 2017, 34, 91-102.	2.0	27
24	Determining the utility in management by using multi-criteria decision support tools: a review. <i>Economic Research-Ekonomska Istrazivanja</i> , 2018, 31, 1666-1716.	4.7	27
25	The influence of service quality on satisfaction: Does gender really matter?. <i>Intangible Capital</i> , 2016, 12, 444.	0.9	25
26	The influence of service quality on customer satisfaction and customer behavioral intentions by moderating role of switching barriers in satellite pay TV market. <i>Economics and Sociology</i> , 2018, 11, 198-218.	2.3	25
27	Bibliometrix analysis of information sharing in social media. <i>Cogent Business and Management</i> , 2022, 9, .	2.9	25
28	Environmentally friendly as a new dimension of product quality. <i>International Journal of Quality and Reliability Management</i> , 2014, 31, 547-565.	2.0	24
29	The Impact of Job Training, job satisfaction and Alternative Job Opportunities on Job Turnover in Libyan Oil Companies. <i>Procedia, Social and Behavioral Sciences</i> , 2012, 40, 389-394.	0.5	19
30	Important motivators for buying green products. <i>Intangible Capital</i> , 2014, 10, .	0.9	16
31	APPLICATION OF MCDM APPROACH TO EVALUATE THE CRITICAL SUCCESS FACTORS OF TOTAL QUALITY MANAGEMENT IN THE HOSPITALITY INDUSTRY. <i>Journal of Business Economics and Management</i> , 2018, 19, 399-416.	2.4	16
32	Nine Years of Mobile Healthcare Research: A Bibliometric Analysis. <i>International Journal of Online and Biomedical Engineering</i> , 2021, 17, 144.	1.4	16
33	A Combined Hybrid Fuzzy Multiple Criteria Decision-making Approach to Evaluating of QM Critical Success Factors in SME's Hotels Firms. <i>Procedia, Social and Behavioral Sciences</i> , 2015, 172, 786-793.	0.5	15
34	Systematic Review of Public Value. <i>Journal of Public Value and Administration Insights</i> , 2018, 1, 1-6.	0.2	14
35	Analyzing the role of knowledge management process to enhance sustainable corporate performance: A mediation moderation model. <i>Knowledge and Process Management</i> , 2022, 29, 205-220.	4.4	13
36	Everything is Going Electronic, so do Services and Service Quality: Bibliometric Analysis of E-Services and E-Service Quality. <i>International Journal of Interactive Mobile Technologies</i> , 2021, 15, 148.	1.2	11

#	ARTICLE	IF	CITATIONS
37	Web-based Factors Affecting Online Purchasing Behaviour. IOP Conference Series: Materials Science and Engineering, 2013, 46, 012038.	0.6	8
38	The role of patron dining experience and emotions on relationship quality in chain restaurant industry. Intangible Capital, 2018, 14, 357.	0.9	7
39	Applicability of healthcare service quality models and dimensions: future research directions. TQM Journal, 2023, 35, 1378-1393.	3.3	4
40	THE MEDIATING EFFECTS OF VALUE ON SERVICE QUALITY-SATISFACTION RELATIONSHIP IN MALAYSIAN TOURISM INDUSTRY. International Journal of Business and Society, 2017, 18, .	0.9	3
41	Identification Of Public Value Dimensions In Pakistanâ€™s Public Sector Organizations. , 0, , .		3
42	Effect of intrinsic and extrinsic motivations on cyber-market mavenism: Their role in information-sharing behavior. Innovative Marketing, 2022, 18, 198-211.	1.7	3
43	A Review on Quality Management Systems Maintenance Framework based on Process Based Management, Knowledge Quality and Knowledge Self-efficacy. Jurnal Teknologi (Sciences and) Tj ETQq1 1 0.784314.4gBT /Overlock 10		
44	Moderating Effect of Brand Equity on Relationship Quality in Chain Restaurant Industry: A Conceptual Paper. , 2013, , .		2
45	Determining the Effects of Mobile Broadband Counter Service as Moderator Variable to the Relationship between Service Quality and Customer Satisfaction. Procedia, Social and Behavioral Sciences, 2012, 40, 264-268.	0.5	1
46	Thirty-Eight Years of â€˜Wellbeingâ€™ Research: Bibliometric Analysis of Open Access Documents.. Estudios De Economia Aplicada (discontinued), 2021, 39, .	0.5	1
47	Selected Peer-Reviewed Articles from the ASIA International Conference (AIC-2016) on Emerging Issues in Economics and Finance (EIEF) and Future of Marketing and Management (FMM), Universiti Teknologi Malaysia, 10â€™11 December 2016. Advanced Science Letters, 2017, 23, 8021-8022.	0.2	1
48	Total Quality of Campus Life: University Students Experiences. Advanced Science Letters, 2017, 23, 8813-8821.	0.2	1
49	A Conceptual Model of Customer Behavioral Intentions: Moderating Effects of Switching Barriers and Social Ties. Jurnal Teknologi (Sciences and Engineering), 2013, 64, .	0.4	0
50	Examining Adoption of Internet Banking System Among Future Managers and ICT Professionals Using Unified Theory of Acceptance and Use of Technology Model. Advanced Science Letters, 2014, 20, 2220-2224.	0.2	0
51	Electronic word of mouth on social media websites: role of social capital theory, self-determination theory, and altruism. International Journal of Space-Based and Situated Computing, 2019, 9, 74.	0.2	0
52	Sustainable public value: a step towards green public organisation for a sustainable society. International Journal of Innovation and Sustainable Development, 2020, 1, 1.	0.4	0