

# John Barton Cunningham

## List of Publications by Year in descending order

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Version: 2024-02-01

66  
papers

1,979  
citations

430442

18  
h-index

264894

42  
g-index

67  
all docs

67  
docs citations

67  
times ranked

1226  
citing authors

#	ARTICLE	IF	CITATIONS
1	The diffusion of Internet banking among Singapore consumers. <i>International Journal of Bank Marketing</i> , 2003, 21, 16-28.	3.6	429
2	Sickness Presenteeism, Sickness Absenteeism, and Health Following Restructuring in a Public Service Organization. <i>Journal of Management Studies</i> , 2007, 44, 304-319.	6.0	296
3	Why consumers are not using internet banking: a qualitative study. <i>Journal of Services Marketing</i> , 2006, 20, 160-168.	1.7	192
4	Consumer switching behavior in the Asian banking market. <i>Journal of Services Marketing</i> , 2004, 18, 215-223.	1.7	87
5	The Effects of Performance Rating, Leader-Member Exchange, Perceived Utility, and Organizational Justice on Performance Appraisal Satisfaction: Applying a Moral Judgment Perspective. <i>Journal of Business Ethics</i> , 2014, 119, 265-273.	3.7	72
6	Singapore's undergraduates: how they choose which bank to patronise. <i>International Journal of Bank Marketing</i> , 2001, 19, 104-114.	3.6	69
7	Rebus puzzles as insight problems. <i>Behavior Research Methods</i> , 2008, 40, 263-268.	2.3	56
8	Implementing change in public sector organizations. <i>Management Decision</i> , 2009, 47, 330-344.	2.2	54
9	Categories of insight and their correlates: An exploration of relationships among classic-type insight problems, rebus puzzles, remote associates and esoteric analogies. <i>Journal of Creative Behavior</i> , 2009, 43, 262-280.	1.6	50
10	Factors in absenteeism and presenteeism: life events and health events. <i>Management Research Review</i> , 2008, 31, 607-615.	0.8	49
11	Approaches to the Evaluation of Organizational Effectiveness. <i>Academy of Management Review</i> , 1977, 2, 463-474.	7.4	43
12	Feelings and interpretations during an organization's death. <i>Journal of Organizational Change Management</i> , 1997, 10, 471-490.	1.7	27
13	Training Insightful Problem Solving: Effects of Realistic and Puzzle-Like Contexts. <i>Creativity Research Journal</i> , 2008, 20, 291-296.	1.7	27
14	Facilitating a Mentorship Programme. <i>Leadership and Organization Development Journal</i> , 1993, 14, 15-20.	1.6	25
15	A compressed shift schedule: Dealing with some of the problems of shiftwork. <i>Journal of Organizational Behavior</i> , 1989, 10, 231-245.	2.9	20
16	Characteristics of the Mentoring Experience: A Qualitative Study. <i>Personnel Review</i> , 1993, 22, 54-66.	1.6	20
17	Skills for managing human resources in a complex environment: the perceptions of human resource managers in Singapore. <i>International Journal of Human Resource Management</i> , 1995, 6, 79-101.	3.3	20
18	Assumptions Underlying the Use of Different Types of Simulations. <i>Simulation &amp; Games</i> , 1984, 15, 213-234.	0.1	19

#	ARTICLE	IF	CITATIONS
19	An entrepreneurial logic for the new economy. <i>Management Decision</i> , 2002, 40, 734-744.	2.2	17
20	Designing flexible logistics systems: a review of some Singaporean examples. <i>Logistics Information Management</i> , 1996, 9, 40-48.	0.8	15
21	The bank switching behaviour of Singapore's graduates. <i>Journal of Financial Services Marketing</i> , 2000, 5, 118-128.	2.2	15
22	Values and Skills of Female Entrepreneurs in Vietnam: an Exploratory Study. <i>Asia Pacific Business Review</i> , 2003, 10, 139-159.	2.0	15
23	A Systems-Resource Approach for Evaluating Organizational Effectiveness. <i>Human Relations</i> , 1978, 31, 631-656.	3.8	14
24	Training Insight Problem Solving Through Focus on Barriers and Assumptions. <i>Journal of Creative Behavior</i> , 2011, 45, 47-58.	1.6	14
25	Enhancing recruitment and retention of visible minority police officers in Canadian policing agencies. <i>Policing and Society</i> , 2021, 31, 454-482.	1.8	14
26	Gathering Data in a Changing Organization. <i>Human Relations</i> , 1983, 36, 403-420.	3.8	13
27	The service quality of e-banks: an exploratory study. <i>International Journal of Financial Services Management</i> , 2005, 1, 102.	0.1	12
28	Underlying values and competencies of public and private sector managers. <i>Asian Education and Development Studies</i> , 2016, 5, 371-387.	1.3	12
29	Gazetted hotels in Singapore: a banking study. <i>International Journal of Bank Marketing</i> , 2000, 18, 135-147.	3.6	11
30	Assessing the Impact of Total Quality Management-Related Programs: A Singaporean Case. <i>Quality Management Journal</i> , 1996, 3, 51-65.	0.9	10
31	The multiple banking behaviour of Singaporeans. <i>International Journal of Bank Marketing</i> , 1999, 17, 26-35.	3.6	10
32	The Management System: Its Functions and Processes. <i>Management Science</i> , 1979, 25, 657-670.	2.4	9
33	Compressed Shift Schedules: Altering the Relationship between Work and Non-Work. <i>Public Administration Review</i> , 1982, 42, 438.	2.9	9
34	Productive and Reâ€productive Thinking in Solving Insight Problems. <i>Journal of Creative Behavior</i> , 2014, 48, 44-63.	1.6	9
35	Exploring the impact of a tenâ€hour compressed shift schedule. <i>Journal of Organizational Behavior</i> , 1981, 2, 217-222.	2.9	8
36	Strategic Considerations in Using Action Research for Improving Personnel Practices. <i>Public Personnel Management</i> , 1995, 24, 515-529.	1.5	8

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37	Individual competencies that older workers use in successfully adapting during their careers. International Journal of Human Resources Development and Management, 2009, 9, 198.	0.0	7
38	Entrepreneurship: Some Popular Impressions and New Information. Journal of Small Business and Entrepreneurship, 1993, 10, 46-50.	3.0	6
39	A cybernetic framework linking personality and other variables in understanding general health. Personnel Review, 2004, 33, 55-80.	1.6	6
40	The Echo Approach in Developing Items for Student Evaluation of Teaching Performance. Teaching of Psychology, 2006, 33, 96-100.	0.7	6
41	Theory Can Be Practical: How Managers Develop Their Skills. Leadership and Organization Development Journal, 1992, 13, 20-26.	1.6	5
42	Promoting Organizational Fit in Strategic HRM: Applying the HR Scorecard in Public Service Organizations. Public Personnel Management, 2011, 40, 193-213.	1.5	5
43	Motivational goals and competencies of older workers who re-engaged in the workforce. , 2015, , .		5
44	A Proposed Programme for Developing Managers. Journal of Management Development, 1991, 10, 64-74.	1.1	4
45	SUCCESSION IN ENTREPRENEURIAL ORGANIZATIONS: A COMPARISON OF SUCCESSFUL AND LESS SUCCESSFUL CASES. Journal of Small Business and Entrepreneurship, 1994, 11, 79-96.	3.0	3
46	Developing Benchmarks for Guiding CAO Performance. Local Government Studies, 2014, 40, 851-868.	1.6	3
47	To be or not to be at work while ill. Journal of Organizational Effectiveness, 2018, 5, 314-327.	1.4	3
48	Strategic Human Resource Management in the Public Arena. , 2016, , .		3
49	Systems Problem Solving: Unravelling the "Mess". Management Decision, 1989, 27, .	2.2	2
50	Leadership in Planning and Problem Solving. Leadership and Organization Development Journal, 1991, 12, 22-27.	1.6	2
51	Recruiting and retaining of Indigenous Probation Officers. Equality, Diversity and Inclusion, 2019, 39, 145-165.	0.7	2
52	A Self-Report Measure of Productive Thinking in Solving Insight Problems. Journal of Creative Behavior, 2019, 53, 97-108.	1.6	2
53	Simulating a Disaster. Group & Organization Studies, 1980, 5, 478-490.	0.7	1
54	THE DYNAMICS OF GROWTH AND SUCCESSION IN ENTREPRENEURIAL ORGANISATIONS. Journal of Enterprising Culture, 1994, 02, 571-600.	0.2	1

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55	Community program assessment: A functional approach. <i>Social Indicators Research</i> , 1980, 7, 71-89.	1.4	0
56	WHAT SHOULD WE EMPHASISE IN MANAGEMENT DEVELOPMENT?. <i>Management Research Review</i> , 1990, 13, 19-29.	0.8	0
57	Using "Paperback" and Academic Theories for Practice. <i>Management Decision</i> , 1991, 29, .	2.2	0
58	Determining the future challenges in industrial relations management in Singapore: A Delphi approach. <i>Asia Pacific Business Review</i> , 1998, 5, 71-91.	2.0	0
59	Moneychangers: an appraisal of their service. <i>International Journal of Retail and Distribution Management</i> , 2005, 33, 749-765.	2.7	0
60	Assessing the Reliability of Four Job Evaluation Plans. <i>Canadian Journal of Administrative Sciences</i> , 1993, 10, 31-47.	0.9	0
61	Defining Competencies and Critical Requirements for a Job. , 2016, , 49-67.		0
62	Encouraging Employee Development in Reviewing Performance. , 2016, , 157-184.		0
63	Reducing Stress and Improving Workplace Health and Safety. , 2016, , 214-237.		0
64	Using a SHRM Balanced Scorecard as a Strategic Framework. , 2016, , 25-46.		0
65	Workforce Forecasting and Planning. , 2016, , 89-107.		0
66	An Experimental Comparison of Approaches to Training Insight. <i>Creativity</i> , 2019, 6, 155-181.	0.5	0