Dogan Gursoy

List of Publications by Year
in descending order

170 papers	16,554 citations	21215 62 h-index	20625 120 g-index
171 all docs	171 docs citations	171 times ranked	7687 citing authors

#	Article	IF	Citations
1	Effects of social media on residentsâ€™ attitudes to tourism: conceptual framework and research propositions. Journal of Sustainable Tourism, 2023, 31, 350-366.	5.7	27
2	Touristsâ€™ Attitudes toward the Use of Artificially Intelligent (AI) Devices in Tourism Service Delivery: Moderating Role of Service Value Seeking. Journal of Travel Research, 2022, 61, 170-185.	5.8	66
3	Customer Acceptance of Autonomous Vehicles in Travel and Tourism. Journal of Travel Research, 2022, 61, 620-636.	5.8	76
4	An examination of critical determinants of carbon offsetting attitudes: the role of gender. Journal of Sustainable Tourism, 2022, 30, 1539-1561.	5.7	5
5	Understanding the heritage experience: a content analysis of online reviews of World Heritage Sites in Istanbul. Journal of Tourism and Cultural Change, 2022, 20, 311-334.	1.5	22
6	A look back and a leap forward: a review and synthesis of big data and artificial intelligence literature in hospitality and tourism. Journal of Hospitality Marketing and Management, 2022, 31, 145-175.	5.1	45
7	Effects of Tourist-to-Tourist Interactions on Experience Cocreation: A Self-Determination Theory Perspective. Journal of Travel Research, 2022, 61, 1105-1120.	5.8	22
8	Effects of offering incentives for reviews on trust: Role of review quality and incentive source. International Journal of Hospitality Management, 2022, 100, 103101.	5.3	10
9	Effectiveness of message framing in changing COVID-19 vaccination intentions: Moderating role of travel desire. Tourism Management, 2022, 90, 104468.	5.8	52
10	Effects of religiosity and travel desire on COVID-19 vaccination intentions. Current Issues in Tourism, 2022, 25, 3888-3904.	4.6	6
11	Does travel desire influence COVID-19 vaccination intentions?. Journal of Hospitality Marketing and Management, 2022, 31, 413-430.	5.1	15
12	The metaverse in the hospitality and tourism industry: An overview of current trends and future research directions. Journal of Hospitality Marketing and Management, 2022, 31, 527-534.	5.1	163
13	Destination experiencescape: conceptualization and scale development amid COVID-19 pandemic. Current Issues in Tourism, 2022, 25, 4047-4074.	4.6	7
14	Antecedents of Trust and Adoption Intention toward Artificially Intelligent Recommendation Systems in Travel Planning: A Heuristicâ€"Systematic Model. Journal of Travel Research, 2021, 60, 1714-1734.	5.8	75
15	Hotelsâ€™ sustainability practices and guestsâ€™ familiarity, attitudes and behaviours. Journal of Sustainable Tourism, 2021, 29, 1063-1081.	5.7	32
16	How cultural confidence affects local residentsâ€™ wellbeing. Service Industries Journal, 2021, 41, 581-605.	5.0	15
17	Interactive effects of message framing and information content on carbon offsetting behaviors. Tourism Management, 2021, 83, 104244.	5.8	35
18	Effects of social interaction flow on experiential quality, service quality and satisfaction: moderating effects of self-service technologies to reduce employee interruptions. Journal of Hospitality Marketing and Management, 2021, 30, 571-591.	5.1	8

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19	Effects of customer-to-customer social interactions in virtual travel communities on brand attachment: The mediating role of social well-being. Tourism Management Perspectives, 2021, 38, 100790.	3.2	22
20	STHRSCAPE: Developing and validating a collaborative economy based short-term hospitality rental servicescape scale. International Journal of Hospitality Management, 2021, 94, 102833.	5.3	11
21	Celebrating 30 years of excellence amid the COVID-19 pandemic â€" An update on the effects of COVID-19 pandemic and COVID-19 vaccines on hospitality industry: overview of the current situation and a research agenda. Journal of Hospitality Marketing and Management, 2021, 30, 277-281.	5.1	13
22	Developing a formative scale to measure consumersâ€™ trust toward interaction with artificially intelligent (AI) social robots in service delivery. Computers in Human Behavior, 2021, 118, 106700.	5.1	81
23	The Silk Road and the service industries. Service Industries Journal, 2021, 41, 441-445.	5.0	4
24	Evolving impacts of COVID-19 vaccination intentions on travel intentions. Service Industries Journal, 2021, 41, 719-733.	5.0	52
25	Effects of the new COVID-19 normal on customer satisfaction: Can facemasks level off the playing field between average-looking and attractive-looking employees?. International Journal of Hospitality Management, 2021, 97, 102996.	5.3	18
26	Impact of the COVID-19 pandemic on management-level hotel employeesâ€™ work behaviors: Moderating effects of working-from-home. International Journal of Hospitality Management, 2021, 98, 103020.	5.3	28
27	Impact of anthropomorphic features of artificially intelligent service robots on consumer acceptance: moderating role of sense of humor. International Journal of Contemporary Hospitality Management, 2021, 33, 3883-3905.	5.3	58
28	Interactivity in online chat: Conversational cues and visual cues in the service recovery process. International Journal of Information Management, 2021, 60, 102360.	10.5	18
29	The bright side of work-related deviant behavior for hotel employees themselves: Impacts on recovery level and work engagement. Tourism Management, 2021, 87, 104375.	5.8	13
30	Consumer perceptions towards sustainable supply chain practices in the hospitality industry. Current Issues in Tourism, 2020, 23, 358-375.	4.6	58
31	Impact of customer-to-customer interactions on overall service experience: A social servicescape perspective. International Journal of Hospitality Management, 2020, 87, 102376.	5.3	42
32	Antecedents of customersâ€™ acceptance of artificially intelligent robotic device use in hospitality services. Journal of Hospitality Marketing and Management, 2020, 29, 530-549.	5.1	133
33	Impact of social media posts on travelersâ€™ attitudes and behaviors towards a destination after a natural disaster: moderating role of the source of the post. Journal of Sustainable Tourism, 2020, , 1-19.	5.7	5
34	An examination of interactive effects of employeesâ€™ warmth and competence and service failure types on customerâ€™s service recovery cooperation intention. International Journal of Contemporary Hospitality Management, 2020, 32, 2429-2451.	5.3	36
35	Impact of nonverbal customer-to-customer interactions on customer satisfaction and loyalty intentions. International Journal of Contemporary Hospitality Management, 2020, 32, 1967-1985.	5.3	47
36	Experimental research in tourism. Asia Pacific Journal of Tourism Research, 2020, 25, 707-709.	1.8	4

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37	Exploring the relationship between servicescape, place attachment, and intention to recommend accommodations marketed through sharing economy platforms. Journal of Travel and Tourism Marketing, 2020, 37, 429-446.	3.1	27
38	An examination of the gap between carbon offsetting attitudes and behaviors: Role of knowledge, credibility and trust. International Journal of Hospitality Management, 2020, 90, 102608.	5.3	32
39	The effect of celebrity endorsement on destination brand love: A comparison of previous visitors and potential tourists. Journal of Destination Marketing & Management, 2020, 17, 100454.	3.4	53
40	Effects of COVID-19 pandemic on hospitality industry: review of the current situations and a research agenda. Journal of Hospitality Marketing and Management, 2020, 29, 527-529.	5.1	405
41	Traveling to a Gendered Destination: A Goal-Framed Advertising Perspective. Journal of Hospitality and Tourism Research, 2020, 44, 499-522.	1.8	13
42	Artificially intelligent device use in service delivery: a systematic review, synthesis, and research agenda. Journal of Hospitality Marketing and Management, 2020, 29, 757-786.	5.1	96
43	The impact of power on destination advertising effectiveness: The moderating role of arousal in advertising. Annals of Tourism Research, 2020, 83, 102926.	3.7	25
44	A critical review of determinants of information search behavior and utilization of online reviews in decision making process (invited paper for 'luminaries' special issue of International Journal of) Tj ETQq0 0 0 rgBT /Overlock 10 Tf	5.3	94
45	The Impacts of Service Failure and Recovery Efforts on Airline Customers' Emotions and Satisfaction. Journal of Travel Research, 2019, 58, 1034-1051.	5.8	98
46	Developing and validating a service robot integration willingness scale. International Journal of Hospitality Management, 2019, 80, 36-51.	5.3	418
47	Conceptualizing home-sharing lodging experience and its impact on destination image perception: A mixed method approach. Tourism Management, 2019, 75, 245-256.	5.8	48
48	Analysis of the projected image of tourism accommodations: a methodological proposal. International Journal of Contemporary Hospitality Management, 2019, 31, 3325-3351.	5.3	7
49	It's all about life: Exploring the role of residents' quality of life perceptions on attitudes toward a recurring hallmark event over time. Tourism Management, 2019, 75, 99-111.	5.8	45
50	Impact of tourist-to-tourist interaction on tourism experience: The mediating role of cohesion and intimacy. Annals of Tourism Research, 2019, 76, 153-167.	3.7	126
51	Determinants of locals' heritage resource protection and conservation responsibility behaviors. International Journal of Contemporary Hospitality Management, 2019, 31, 2339-2357.	5.3	22
52	Consumers acceptance of artificially intelligent (AI) device use in service delivery. International Journal of Information Management, 2019, 49, 157-169.	10.5	445
53	Residents' perceptions of hotels' corporate social responsibility initiatives and its impact on residents' sentiments to community and support for additional tourism development. Journal of Hospitality and Tourism Management, 2019, 39, 117-128.	3.5	69
54	An examination of market orientation and environmental marketing strategy: the case of Chinese firms. Service Industries Journal, 2019, 39, 1046-1071.	5.0	11

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55	The effect of basic personality traits on service orientation and tendency to work in the hospitality and tourism industry. Journal of Teaching in Travel and Tourism, 2019, 19, 140-162.	1.9	8
56	Residentsâ€™ impact perceptions of and attitudes towards tourism development: a meta-analysis. Journal of Hospitality Marketing and Management, 2019, 28, 306-333.	5.1	130
57	Impact of Transparency and Corruption on Mega-Event Support. Event Management, 2019, 23, 27-40.	0.6	11
58	Introduction to tourism impacts. , 2019, , 1-20.		3
59	Developing a Consumer Complaining and Recovery Effort Scale. Journal of Hospitality and Tourism Research, 2018, 42, 686-715.	1.8	17
60	Future of hospitality marketing and management research. Tourism Management Perspectives, 2018, 25, 185-188.	3.2	46
61	Impact of destination familiarity on external information source selection process. Journal of Destination Marketing & Management, 2018, 8, 137-146.	3.4	37
62	Evaluation nudge: Effect of evaluation mode of online customer reviews on consumersâ€™ preferences. Tourism Management, 2018, 65, 29-40.	5.8	82
63	Public trust in mega event planning institutions: The role of knowledge, transparency and corruption. Tourism Management, 2018, 66, 155-166.	5.8	55
64	Longitudinal impacts of a recurring sport event on local residents with different level of event involvement. Tourism Management Perspectives, 2018, 28, 228-238.	3.2	26
65	Effect of disruptive customer behaviors on others' overall service experience: An appraisal theory perspective. Tourism Management, 2018, 69, 330-344.	5.8	76
66	Message framing and regulatory focus effects on destination image formation. Tourism Management, 2018, 69, 397-407.	5.8	66
67	The 7th Advances in Hospitality and Tourism Marketing and Management. Anatolia, 2018, 29, 146-147.	1.3	1
68	The Effects of Associative Slogans on Touristsâ€™ Attitudes and Travel Intention. Journal of Travel Research, 2017, 56, 206-220.	5.8	42
69	Political trust and residentsâ€™ support for alternative and mass tourism: an improved structural model. Tourism Geographies, 2017, 19, 318-339.	2.2	69
70	Impact of Trust on Local Residentsâ€™ Mega-Event Perceptions and Their Support. Journal of Travel Research, 2017, 56, 393-406.	5.8	125
71	Would Consumers Pay More for Nongenetically Modified Menu Items? An Examination of Factors Influencing Dinersâ€™ Behavioral Intentions. Journal of Hospitality Marketing and Management, 2017, 26, 215-237.	5.1	23
72	Residentsâ€™ identity and tourism development: the Jamaican perspective. International Journal of Tourism Sciences, 2017, 17, 107-125.	1.2	16

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73	Does offering an organic food menu help restaurants excel in competition? An examination of diners' decision-making. International Journal of Hospitality Management, 2017, 63, 72-81.	5.3	42
74	Residents' support for red tourism in China: The moderating effect of central government. Annals of Tourism Research, 2017, 64, 51-63.	3.7	91
75	Religiosity and entrepreneurship behaviours. International Journal of Hospitality Management, 2017, 67, 87-94.	5.3	61
76	Role of trust, emotions and event attachment on residents' attitudes toward tourism. Tourism Management, 2017, 63, 426-438.	5.8	169
77	Developing a typology of disruptive customer behaviors. International Journal of Contemporary Hospitality Management, 2017, 29, 2341-2360.	5.3	56
78	Residents' support for a mega-event: The case of the 2014 FIFA World Cup, Natal, Brazil. Journal of Destination Marketing & Management, 2017, 6, 344-352.	3.4	51
79	Preferences regarding external information sources: a conjoint analysis of visitors to Sardinia, Italy. Journal of Travel and Tourism Marketing, 2017, 34, 806-820.	3.1	21
80	Maximizing Profits Through Optimal Pricing and Sustainability Strategies: A Joint Optimization Approach. Journal of Hospitality Marketing and Management, 2017, 26, 395-415.	5.1	10
81	Development and validation of a destination personality scale for mainland Chinese travelers. Tourism Management, 2017, 59, 338-348.	5.8	81
82	Impact of Job Burnout on Satisfaction and Turnover Intention. Journal of Hospitality and Tourism Research, 2016, 40, 210-235.	1.8	191
83	An Updated Ranking of Hospitality and Tourism Journals. Journal of Hospitality and Tourism Research, 2016, 40, 3-18.	1.8	72
84	The Influence of Materialism on Ecotourism Attitudes and Behaviors. Journal of Travel Research, 2016, 55, 176-189.	5.8	66
85	A Longitudinal Investigation of the Importance of Course Subjects in the Hospitality Curriculum: An Industry Perspective. Journal of Hospitality and Tourism Education, 2016, 28, 10-20.	2.5	24
86	Impacts of festivals and events on residents' well-being. Annals of Tourism Research, 2016, 61, 1-18.	3.7	185
87	Antecedents and outcomes of consumers' confusion in the online tourism domain. Annals of Tourism Research, 2016, 57, 76-93.	3.7	58
88	Work engagement, job satisfaction, and turnover intentions. International Journal of Contemporary Hospitality Management, 2016, 28, 737-761.	5.3	207
89	A Conceptual Model of Residents' Support for Tourism Development in Developing Countries. Tourism Planning and Development, 2016, 13, 1-22.	1.3	42
90	Rethinking The Role of Power and Trust in Tourism Planning. Journal of Hospitality Marketing and Management, 2016, 25, 512-522.	5.1	73

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91	Examining the Perceptions of Mobility-Impaired Travelers: an Analysis of Service Expectations, Evaluations, and Travel Barriers. Tourism Review International, 2015, 19, 19-30.	0.9	1
92	Tacit knowledge spillover and sustainability in destination development. Journal of Sustainable Tourism, 2015, 23, 1029-1048.	5.7	42
93	A Pilot Study on Spectators' Motivations and Their Socio-Economic Perceptions of a Film Festival. Journal of Convention and Event Tourism, 2015, 16, 253-271.	1.8	41
94	A conceptual model of consumers' online tourism confusion. International Journal of Contemporary Hospitality Management, 2015, 27, 1320-1342.	5.3	54
95	Imperialism and tourism: The case of developing island countries. Annals of Tourism Research, 2015, 50, 143-158.	3.7	55
96	An Examination of Changes in Residents' Perceptions of Tourism Impacts Over Time: The Impact of Residents' Socio-demographic Characteristics. Asia Pacific Journal of Tourism Research, 2015, 20, 1332-1352.	1.8	38
97	Impact of culture on perceptions of landscape names. Tourism Geographies, 2015, 17, 134-150.	2.2	15
98	Authenticity perceptions, brand equity and brand choice intention: The case of ethnic restaurants. International Journal of Hospitality Management, 2015, 50, 36-45.	5.3	179
99	Influence of sustainable hospitality supply chain management on customers' attitudes and behaviors. International Journal of Hospitality Management, 2015, 49, 105-116.	5.3	115
100	Residents×³ perceptions toward tourism development: A factor-cluster approach. Journal of Destination Marketing & Management, 2015, 4, 36-45.	3.4	105
101	Homogeneity versus heterogeneity of cultural values: An item-response theoretical approach applying Hofstede's cultural dimensions in a single nation. Tourism Management, 2015, 48, 299-304.	5.8	45
102	A Conceptual Framework of Sustainable Hospitality Supply Chain Management. Journal of Hospitality Marketing and Management, 2015, 24, 229-259.	5.1	98
103	Theoretical examination of destination loyalty formation. International Journal of Contemporary Hospitality Management, 2014, 26, 809-827.	5.3	165
104	The importance of water management in hotels: a framework for sustainability through innovation. Journal of Sustainable Tourism, 2014, 22, 1090-1107.	5.7	119
105	Impact of personality traits and involvement on prior knowledge. Annals of Tourism Research, 2014, 48, 42-57.	3.7	56
106	Developments in Hospitality Marketing and Management: Social Network Analysis and Research Themes. Journal of Hospitality Marketing and Management, 2013, 22, 269-288.	5.1	75
107	Use of Structural Equation Modeling in Tourism Research. Journal of Travel Research, 2013, 52, 759-771.	5.8	214
108	Employees' perceptions of younger and older managers by generation and job category. International Journal of Hospitality Management, 2013, 34, 42-50.	5.3	40

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109	Generational differences in work values and attitudes among frontline and service contact employees. International Journal of Hospitality Management, 2013, 32, 40-48.	5.3	201
110	Predictive Validity of Sustas. Tourism Analysis, 2013, 18, 601-605.	0.5	18
111	An Examination of Tourist Arrivals Dynamics Using Short-Term Time Series Data: A Space–Time Cluster Approach. Tourism Economics, 2013, 19, 761-777.	2.6	4
112	Generation effects on work engagement among U.S. hotel employees. International Journal of Hospitality Management, 2012, 31, 1195-1202.	5.3	184
113	Factors Influencing Camping Behavior: The Case of Taiwan. Journal of Hospitality Marketing and Management, 2012, 21, 659-678.	5.1	21
114	Industry's Expectations from Hospitality Schools: What has changed?. Journal of Hospitality and Tourism Education, 2012, 24, 32-42.	2.5	57
115	Residents' support for tourism. Annals of Tourism Research, 2012, 39, 243-268.	3.7	502
116	Public trust in tourism institutions. Annals of Tourism Research, 2012, 39, 1538-1564.	3.7	163
117	Identifying the complex relationships among emotional labor and its correlates. International Journal of Hospitality Management, 2011, 30, 783-794.	5.3	67
118	Alcohol-service liability: Consequences of guest intoxication. International Journal of Hospitality Management, 2011, 30, 714-724.	5.3	3
119	Temporal Change in Resident Perceptions of a Mega-event: The Beijing 2008 Olympic Games. Tourism Geographies, 2011, 13, 299-324.	2.2	83
120	Island residents' identities and their support for tourism: an integration of two theories. Journal of Sustainable Tourism, 2010, 18, 675-693.	5.7	73
121	An Examination of General, Nondestination-Specific Versus Destination-Specific Motivational Factors. Journal of Hospitality Marketing and Management, 2010, 19, 340-357.	5.1	13
122	Locals' Attitudes toward Mass and Alternative Tourism: The Case of Sunshine Coast, Australia. Journal of Travel Research, 2010, 49, 381-394.	5.8	366
123	An Industry-Driven Model of Hospitality Curriculum for Programs Housed in Accredited Colleges of Business: e-assessment Tool (e-AT) – Part IV. Journal of Hospitality and Tourism Education, 2010, 22, 5-19.	2.5	59
124	Appointment of a New Editor and the Name Change. Journal of Hospitality Marketing and Management, 2009, 18, 1-3.	5.1	3
125	Life Dynamism Explorations on Perceived Quality of Life and Social Exchange Paradigms in Casino Settings. Leisure Sciences, 2009, 31, 136-157.	2.2	13
126	How consumption values affect destination image formation. Advances in Culture, Tourism and Hospitality Research, 2009, , 143-168.	0.3	20

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127	AN EXAMINATION OF LOCALSâ€™ ATTITUDES. Annals of Tourism Research, 2009, 36, 723-726.	3.7	89
128	Destination Competitiveness of Middle Eastern Countries: An Examination of Relative Positioning. Anatolia, 2009, 20, 151-163.	1.3	30
129	Employee satisfaction, customer satisfaction, and financial performance: An empirical examination. International Journal of Hospitality Management, 2009, 28, 245-253.	5.3	436
130	How to help your graduates secure better jobs? An industry perspective. International Journal of Contemporary Hospitality Management, 2009, 21, 308-322.	5.3	72
131	Risk return and cost of equity of small and large casual-dining restaurants. International Journal of Hospitality Management, 2008, 27, 109-118.	5.3	7
132	Generational differences: An examination of work values and generational gaps in the hospitality workforce. International Journal of Hospitality Management, 2008, 27, 448-458.	5.3	439
133	Exploring Residents' Perceptions of the Social Impacts of Tourism on the Sunshine Coast, Australia. International Journal of Hospitality and Tourism Administration, 2008, 9, 288-311.	1.7	67
134	A Multifaceted Analysis of Tourism Satisfaction. Journal of Travel Research, 2008, 47, 53-62.	5.8	125
135	Preparing Students for Careers in the Leisure, Recreation, and Tourism Field. Journal of Teaching in Travel and Tourism, 2008, 7, 21-41.	1.9	23
136	Travelers' information search behavior. , 2008, , 266-295.		6
137	Impacts of Organizational Responses on Complainants' Justice Perceptions and Post-Purchase Behaviors. Journal of Quality Assurance in Hospitality and Tourism, 2007, 8, 1-25.	1.7	19
138	Propensity To Complain: Effects of Personality and Behavioral Factors. Journal of Hospitality and Tourism Research, 2007, 31, 358-386.	1.8	68
139	A Managerial Approach to Positioning and Branding: Eponymous or Efficient. Tourism Analysis, 2007, 12, 473-483.	0.5	17
140	To buy or not to buy: Impact of labeling on purchasing intentions of genetically modified foods. International Journal of Hospitality Management, 2007, 26, 117-130.	5.3	51
141	Performance-enhancing internal strategic factors and competencies: Impacts on financial success. International Journal of Hospitality Management, 2007, 26, 213-227.	5.3	73
142	An Industry-Driven Model of Hospitality Curriculum for Programs Housed in Accredited Colleges of Business: Program Learning Outcomes-Part III. Journal of Hospitality and Tourism Education, 2007, 19, 14-22.	2.5	23
143	Structural modeling of resident perceptions of tourism and associated development on the Sunshine Coast, Australia. Tourism Management, 2007, 28, 409-422.	5.8	405
144	U.S. Travelers' Healthy-Living Attitudes' Impacts on Their Travel Information Environment. Journal of Hospitality Marketing and Management, 2006, 14, 5-21.	0.4	6

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145	The Hedonic and Utilitarian Dimensions of Attendees' Attitudes Toward Festivals. Journal of Hospitality and Tourism Research, 2006, 30, 279-294.	1.8	160
146	A yield management model for five-star hotels: Computerized and non-computerized implementation. International Journal of Hospitality Management, 2006, 25, 536-551.	5.3	52
147	The Macroeconomic Environment and Airline Profitability: A Study of us Regional Airlines. Tourism Analysis, 2006, 11, 381-395.	0.5	4
148	The impact of the 2002 World Cup on South Korea: comparisons of pre- and post-games. Tourism Management, 2006, 27, 86-96.	5.8	306
149	Hosting mega events. Annals of Tourism Research, 2006, 33, 603-623.	3.7	424
150	The US airlines relative positioning based on attributes of service quality. Tourism Management, 2005, 26, 57-67.	5.8	134
151	Exploring Students' Evaluations of Teaching Effectiveness: What Factors are Important?. Journal of Hospitality and Tourism Research, 2005, 29, 91-109.	1.8	59
152	An Industry-Driven Model of Hospitality Curriculum for Programs Housed in Accredited Colleges of Business: Part II. Journal of Hospitality and Tourism Education, 2005, 17, 46-56.	2.5	45
153	Perceived impacts of festivals and special events by organizers: an extension and validation. Tourism Management, 2004, 25, 171-181.	5.8	350
154	Travelers' Prior Knowledge and its Impact on their Information Search Behavior. Journal of Hospitality and Tourism Research, 2004, 28, 66-94.	1.8	108
155	Tourist information search behavior: cross-cultural comparison of European union member states. International Journal of Hospitality Management, 2004, 23, 55-70.	5.3	135
156	Host attitudes toward tourism. Annals of Tourism Research, 2004, 31, 495-516.	3.7	708
157	AN INTEGRATIVE MODEL OF TOURISTS' INFORMATION SEARCH BEHAVIOR. Annals of Tourism Research, 2004, 31, 353-373.	3.7	477
158	DISTANCE EFFECTS ON RESIDENTS' ATTITUDES TOWARD TOURISM. Annals of Tourism Research, 2004, 31, 296-312.	3.7	367
159	An Industry-Driven Model of Hospitality Curriculum for Programs Housed in Accredited Colleges of Business. Journal of Hospitality and Tourism Education, 2004, 16, 13-20.	2.5	39
160	Prior Product Knowledge and Its Influence on the Traveler's Information Search Behavior. Journal of Hospitality Marketing and Management, 2003, 10, 113-131.	0.4	68
161	International leisure tourists' involvement profile. Annals of Tourism Research, 2003, 30, 906-926.	3.7	193
162	Segmenting Dissatisfied Restaurant Customers Based on Their Complaining Response Styles. Journal of Foodservice Business Research, 2003, 6, 25-44.	1.3	60

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163	RESEARCH NOTE: An Examination of Destination-Originated (Pull) Factors. Tourism Analysis, 2002, 7, 75-81.	0.5	17
164	Resident attitudes. Annals of Tourism Research, 2002, 29, 79-105.	3.7	873
165	An investigation of tourists' destination loyalty and preferences. International Journal of Contemporary Hospitality Management, 2001, 13, 79-85.	5.3	340
166	Validating a tourism development theory with structural equation modeling. Tourism Management, 2001, 22, 363-372.	5.8	366
167	Competitive analysis of cross cultural information search behavior. Tourism Management, 2000, 21, 583-590.	5.8	142
168	Cross-cultural comparison of the information sources used by first-time and repeat travelers and its marketing implications. International Journal of Hospitality Management, 2000, 19, 191-203.	5.3	121
169	The Couple Life Cycle. Journal of Hospitality Marketing and Management, 1999, 6, 67-90.	0.4	6
170	An Investigation of the Relationship Between Tourism Impacts and Host Communities' Characteristics. Anatolia, 1999, 10, 29-44.	1.3	46