

Dogan Gursoy

List of Publications by Year in descending order

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Version: 2024-02-01

170
papers

16,554
citations

18482

62
h-index

18130

120
g-index

171
all docs

171
docs citations

171
times ranked

6944
citing authors

#	ARTICLE	IF	CITATIONS
1	Effects of social media on residents's attitudes to tourism: conceptual framework and research propositions. <i>Journal of Sustainable Tourism</i> , 2023, 31, 350-366.	9.2	27
2	Tourists's Attitudes toward the Use of Artificially Intelligent (AI) Devices in Tourism Service Delivery: Moderating Role of Service Value Seeking. <i>Journal of Travel Research</i> , 2022, 61, 170-185.	9.0	66
3	Customer Acceptance of Autonomous Vehicles in Travel and Tourism. <i>Journal of Travel Research</i> , 2022, 61, 620-636.	9.0	76
4	An examination of critical determinants of carbon offsetting attitudes: the role of gender. <i>Journal of Sustainable Tourism</i> , 2022, 30, 1539-1561.	9.2	5
5	Understanding the heritage experience: a content analysis of online reviews of World Heritage Sites in Istanbul. <i>Journal of Tourism and Cultural Change</i> , 2022, 20, 311-334.	2.8	22
6	A look back and a leap forward: a review and synthesis of big data and artificial intelligence literature in hospitality and tourism. <i>Journal of Hospitality Marketing and Management</i> , 2022, 31, 145-175.	8.2	45
7	Effects of Tourist-to-Tourist Interactions on Experience Cocreation: A Self-Determination Theory Perspective. <i>Journal of Travel Research</i> , 2022, 61, 1105-1120.	9.0	22
8	Effects of offering incentives for reviews on trust: Role of review quality and incentive source. <i>International Journal of Hospitality Management</i> , 2022, 100, 103101.	8.8	10
9	Effectiveness of message framing in changing COVID-19 vaccination intentions: Moderating role of travel desire. <i>Tourism Management</i> , 2022, 90, 104468.	9.8	52
10	Effects of religiosity and travel desire on COVID-19 vaccination intentions. <i>Current Issues in Tourism</i> , 2022, 25, 3888-3904.	7.2	6
11	Does travel desire influence COVID-19 vaccination intentions?. <i>Journal of Hospitality Marketing and Management</i> , 2022, 31, 413-430.	8.2	15
12	The metaverse in the hospitality and tourism industry: An overview of current trends and future research directions. <i>Journal of Hospitality Marketing and Management</i> , 2022, 31, 527-534.	8.2	163
13	Destination experiencescape: conceptualization and scale development amid COVID-19 pandemic. <i>Current Issues in Tourism</i> , 2022, 25, 4047-4074.	7.2	7
14	Antecedents of Trust and Adoption Intention toward Artificially Intelligent Recommendation Systems in Travel Planning: A Heuristic's Systematic Model. <i>Journal of Travel Research</i> , 2021, 60, 1714-1734.	9.0	75
15	Hotels's sustainability practices and guests's familiarity, attitudes and behaviours. <i>Journal of Sustainable Tourism</i> , 2021, 29, 1063-1081.	9.2	32
16	How cultural confidence affects local residents's wellbeing. <i>Service Industries Journal</i> , 2021, 41, 581-605.	8.3	15
17	Interactive effects of message framing and information content on carbon offsetting behaviors. <i>Tourism Management</i> , 2021, 83, 104244.	9.8	35
18	Effects of social interaction flow on experiential quality, service quality and satisfaction: moderating effects of self-service technologies to reduce employee interruptions. <i>Journal of Hospitality Marketing and Management</i> , 2021, 30, 571-591.	8.2	8

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19	Effects of customer-to-customer social interactions in virtual travel communities on brand attachment: The mediating role of social well-being. <i>Tourism Management Perspectives</i> , 2021, 38, 100790.	5.2	22
20	STHRSCAPE: Developing and validating a collaborative economy based short-term hospitality rental servicescape scale. <i>International Journal of Hospitality Management</i> , 2021, 94, 102833.	8.8	11
21	Celebrating 30 years of excellence amid the COVID-19 pandemic – An update on the effects of COVID-19 pandemic and COVID-19 vaccines on hospitality industry: overview of the current situation and a research agenda. <i>Journal of Hospitality Marketing and Management</i> , 2021, 30, 277-281.	8.2	13
22	Developing a formative scale to measure consumers' trust toward interaction with artificially intelligent (AI) social robots in service delivery. <i>Computers in Human Behavior</i> , 2021, 118, 106700.	8.5	81
23	The Silk Road and the service industries. <i>Service Industries Journal</i> , 2021, 41, 441-445.	8.3	4
24	Evolving impacts of COVID-19 vaccination intentions on travel intentions. <i>Service Industries Journal</i> , 2021, 41, 719-733.	8.3	52
25	Effects of the new COVID-19 normal on customer satisfaction: Can facemasks level off the playing field between average-looking and attractive-looking employees?. <i>International Journal of Hospitality Management</i> , 2021, 97, 102996.	8.8	18
26	Impact of the COVID-19 pandemic on management-level hotel employees' work behaviors: Moderating effects of working-from-home. <i>International Journal of Hospitality Management</i> , 2021, 98, 103020.	8.8	28
27	Impact of anthropomorphic features of artificially intelligent service robots on consumer acceptance: moderating role of sense of humor. <i>International Journal of Contemporary Hospitality Management</i> , 2021, 33, 3883-3905.	8.0	58
28	Interactivity in online chat: Conversational cues and visual cues in the service recovery process. <i>International Journal of Information Management</i> , 2021, 60, 102360.	17.5	18
29	The bright side of work-related deviant behavior for hotel employees themselves: Impacts on recovery level and work engagement. <i>Tourism Management</i> , 2021, 87, 104375.	9.8	13
30	Consumer perceptions towards sustainable supply chain practices in the hospitality industry. <i>Current Issues in Tourism</i> , 2020, 23, 358-375.	7.2	58
31	Impact of customer-to-customer interactions on overall service experience: A social servicescape perspective. <i>International Journal of Hospitality Management</i> , 2020, 87, 102376.	8.8	42
32	Antecedents of customers' acceptance of artificially intelligent robotic device use in hospitality services. <i>Journal of Hospitality Marketing and Management</i> , 2020, 29, 530-549.	8.2	133
33	Impact of social media posts on travelers' attitudes and behaviors towards a destination after a natural disaster: moderating role of the source of the post. <i>Journal of Sustainable Tourism</i> , 2020, , 1-19.	9.2	5
34	An examination of interactive effects of employees' warmth and competence and service failure types on customer's service recovery cooperation intention. <i>International Journal of Contemporary Hospitality Management</i> , 2020, 32, 2429-2451.	8.0	36
35	Impact of nonverbal customer-to-customer interactions on customer satisfaction and loyalty intentions. <i>International Journal of Contemporary Hospitality Management</i> , 2020, 32, 1967-1985.	8.0	47
36	Experimental research in tourism. <i>Asia Pacific Journal of Tourism Research</i> , 2020, 25, 707-709.	3.7	4

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37	Exploring the relationship between servicescape, place attachment, and intention to recommend accommodations marketed through sharing economy platforms. <i>Journal of Travel and Tourism Marketing</i> , 2020, 37, 429-446.	7.0	27
38	An examination of the gap between carbon offsetting attitudes and behaviors: Role of knowledge, credibility and trust. <i>International Journal of Hospitality Management</i> , 2020, 90, 102608.	8.8	32
39	The effect of celebrity endorsement on destination brand love: A comparison of previous visitors and potential tourists. <i>Journal of Destination Marketing & Management</i> , 2020, 17, 100454.	5.3	53
40	Effects of COVID-19 pandemic on hospitality industry: review of the current situations and a research agenda. <i>Journal of Hospitality Marketing and Management</i> , 2020, 29, 527-529.	8.2	405
41	Traveling to a Gendered Destination: A Goal-Framed Advertising Perspective. <i>Journal of Hospitality and Tourism Research</i> , 2020, 44, 499-522.	2.9	13
42	Artificially intelligent device use in service delivery: a systematic review, synthesis, and research agenda. <i>Journal of Hospitality Marketing and Management</i> , 2020, 29, 757-786.	8.2	96
43	The impact of power on destination advertising effectiveness: The moderating role of arousal in advertising. <i>Annals of Tourism Research</i> , 2020, 83, 102926.	6.4	25
44	A critical review of determinants of information search behavior and utilization of online reviews in decision making process (invited paper for "luminaries" special issue of <i>International Journal of</i>)	8.8	10
45	The Impacts of Service Failure and Recovery Efforts on Airline Customers' Emotions and Satisfaction. <i>Journal of Travel Research</i> , 2019, 58, 1034-1051.	9.0	98
46	Developing and validating a service robot integration willingness scale. <i>International Journal of Hospitality Management</i> , 2019, 80, 36-51.	8.8	418
47	Conceptualizing home-sharing lodging experience and its impact on destination image perception: A mixed method approach. <i>Tourism Management</i> , 2019, 75, 245-256.	9.8	48
48	Analysis of the projected image of tourism accommodations: a methodological proposal. <i>International Journal of Contemporary Hospitality Management</i> , 2019, 31, 3325-3351.	8.0	7
49	It's all about life: Exploring the role of residents' quality of life perceptions on attitudes toward a recurring hallmark event over time. <i>Tourism Management</i> , 2019, 75, 99-111.	9.8	45
50	Impact of tourist-to-tourist interaction on tourism experience: The mediating role of cohesion and intimacy. <i>Annals of Tourism Research</i> , 2019, 76, 153-167.	6.4	126
51	Determinants of locals' heritage resource protection and conservation responsibility behaviors. <i>International Journal of Contemporary Hospitality Management</i> , 2019, 31, 2339-2357.	8.0	22
52	Consumers acceptance of artificially intelligent (AI) device use in service delivery. <i>International Journal of Information Management</i> , 2019, 49, 157-169.	17.5	445
53	Residents' perceptions of hotels' corporate social responsibility initiatives and its impact on residents' sentiments to community and support for additional tourism development. <i>Journal of Hospitality and Tourism Management</i> , 2019, 39, 117-128.	6.6	69
54	An examination of market orientation and environmental marketing strategy: the case of Chinese firms. <i>Service Industries Journal</i> , 2019, 39, 1046-1071.	8.3	11

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55	The effect of basic personality traits on service orientation and tendency to work in the hospitality and tourism industry. <i>Journal of Teaching in Travel and Tourism</i> , 2019, 19, 140-162.	2.4	8
56	Residents' impact perceptions of and attitudes towards tourism development: a meta-analysis. <i>Journal of Hospitality Marketing and Management</i> , 2019, 28, 306-333.	8.2	130
57	Impact of Transparency and Corruption on Mega-Event Support. <i>Event Management</i> , 2019, 23, 27-40.	1.1	11
58	Introduction to tourism impacts. , 2019, , 1-20.		3
59	Developing a Consumer Complaining and Recovery Effort Scale. <i>Journal of Hospitality and Tourism Research</i> , 2018, 42, 686-715.	2.9	17
60	Future of hospitality marketing and management research. <i>Tourism Management Perspectives</i> , 2018, 25, 185-188.	5.2	46
61	Impact of destination familiarity on external information source selection process. <i>Journal of Destination Marketing & Management</i> , 2018, 8, 137-146.	5.3	37
62	Evaluation nudge: Effect of evaluation mode of online customer reviews on consumers' preferences. <i>Tourism Management</i> , 2018, 65, 29-40.	9.8	82
63	Public trust in mega event planning institutions: The role of knowledge, transparency and corruption. <i>Tourism Management</i> , 2018, 66, 155-166.	9.8	55
64	Longitudinal impacts of a recurring sport event on local residents with different level of event involvement. <i>Tourism Management Perspectives</i> , 2018, 28, 228-238.	5.2	26
65	Effect of disruptive customer behaviors on others' overall service experience: An appraisal theory perspective. <i>Tourism Management</i> , 2018, 69, 330-344.	9.8	76
66	Message framing and regulatory focus effects on destination image formation. <i>Tourism Management</i> , 2018, 69, 397-407.	9.8	66
67	The 7th Advances in Hospitality and Tourism Marketing and Management. <i>Anatolia</i> , 2018, 29, 146-147.	2.4	1
68	The Effects of Associative Slogans on Tourists' Attitudes and Travel Intention. <i>Journal of Travel Research</i> , 2017, 56, 206-220.	9.0	42
69	Political trust and residents' support for alternative and mass tourism: an improved structural model. <i>Tourism Geographies</i> , 2017, 19, 318-339.	4.0	69
70	Impact of Trust on Local Residents' Mega-Event Perceptions and Their Support. <i>Journal of Travel Research</i> , 2017, 56, 393-406.	9.0	125
71	Would Consumers Pay More for Nongenetically Modified Menu Items? An Examination of Factors Influencing Diners' Behavioral Intentions. <i>Journal of Hospitality Marketing and Management</i> , 2017, 26, 215-237.	8.2	23
72	Residents' identity and tourism development: the Jamaican perspective. <i>International Journal of Tourism Sciences</i> , 2017, 17, 107-125.	1.2	16

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73	Does offering an organic food menu help restaurants excel in competition? An examination of diners' decision-making. <i>International Journal of Hospitality Management</i> , 2017, 63, 72-81.	8.8	42
74	Residents' support for red tourism in China: The moderating effect of central government. <i>Annals of Tourism Research</i> , 2017, 64, 51-63.	6.4	91
75	Religiosity and entrepreneurship behaviours. <i>International Journal of Hospitality Management</i> , 2017, 67, 87-94.	8.8	61
76	Role of trust, emotions and event attachment on residents' attitudes toward tourism. <i>Tourism Management</i> , 2017, 63, 426-438.	9.8	169
77	Developing a typology of disruptive customer behaviors. <i>International Journal of Contemporary Hospitality Management</i> , 2017, 29, 2341-2360.	8.0	56
78	Residents' support for a mega-event: The case of the 2014 FIFA World Cup, Natal, Brazil. <i>Journal of Destination Marketing & Management</i> , 2017, 6, 344-352.	5.3	51
79	Preferences regarding external information sources: a conjoint analysis of visitors to Sardinia, Italy. <i>Journal of Travel and Tourism Marketing</i> , 2017, 34, 806-820.	7.0	21
80	Maximizing Profits Through Optimal Pricing and Sustainability Strategies: A Joint Optimization Approach. <i>Journal of Hospitality Marketing and Management</i> , 2017, 26, 395-415.	8.2	10
81	Development and validation of a destination personality scale for mainland Chinese travelers. <i>Tourism Management</i> , 2017, 59, 338-348.	9.8	81
82	Impact of Job Burnout on Satisfaction and Turnover Intention. <i>Journal of Hospitality and Tourism Research</i> , 2016, 40, 210-235.	2.9	191
83	An Updated Ranking of Hospitality and Tourism Journals. <i>Journal of Hospitality and Tourism Research</i> , 2016, 40, 3-18.	2.9	72
84	The Influence of Materialism on Ecotourism Attitudes and Behaviors. <i>Journal of Travel Research</i> , 2016, 55, 176-189.	9.0	66
85	A Longitudinal Investigation of the Importance of Course Subjects in the Hospitality Curriculum: An Industry Perspective. <i>Journal of Hospitality and Tourism Education</i> , 2016, 28, 10-20.	3.2	24
86	Impacts of festivals and events on residents' well-being. <i>Annals of Tourism Research</i> , 2016, 61, 1-18.	6.4	185
87	Antecedents and outcomes of consumers' confusion in the online tourism domain. <i>Annals of Tourism Research</i> , 2016, 57, 76-93.	6.4	58
88	Work engagement, job satisfaction, and turnover intentions. <i>International Journal of Contemporary Hospitality Management</i> , 2016, 28, 737-761.	8.0	207
89	A Conceptual Model of Residents' Support for Tourism Development in Developing Countries. <i>Tourism Planning and Development</i> , 2016, 13, 1-22.	2.2	42
90	Rethinking The Role of Power and Trust in Tourism Planning. <i>Journal of Hospitality Marketing and Management</i> , 2016, 25, 512-522.	8.2	73

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91	Examining the Perceptions of Mobility-Impaired Travelers: an Analysis of Service Expectations, Evaluations, and Travel Barriers. <i>Tourism Review International</i> , 2015, 19, 19-30.	1.3	1
92	Tacit knowledge spillover and sustainability in destination development. <i>Journal of Sustainable Tourism</i> , 2015, 23, 1029-1048.	9.2	42
93	A Pilot Study on Spectators's™ Motivations and Their Socio-Economic Perceptions of a Film Festival. <i>Journal of Convention and Event Tourism</i> , 2015, 16, 253-271.	3.0	41
94	A conceptual model of consumers's™ online tourism confusion. <i>International Journal of Contemporary Hospitality Management</i> , 2015, 27, 1320-1342.	8.0	54
95	Imperialism and tourism: The case of developing island countries. <i>Annals of Tourism Research</i> , 2015, 50, 143-158.	6.4	55
96	An Examination of Changes in Residents' Perceptions of Tourism Impacts Over Time: The Impact of Residents' Socio-demographic Characteristics. <i>Asia Pacific Journal of Tourism Research</i> , 2015, 20, 1332-1352.	3.7	38
97	Impact of culture on perceptions of landscape names. <i>Tourism Geographies</i> , 2015, 17, 134-150.	4.0	15
98	Authenticity perceptions, brand equity and brand choice intention: The case of ethnic restaurants. <i>International Journal of Hospitality Management</i> , 2015, 50, 36-45.	8.8	179
99	Influence of sustainable hospitality supply chain management on customers's™ attitudes and behaviors. <i>International Journal of Hospitality Management</i> , 2015, 49, 105-116.	8.8	115
100	Residents's™ perceptions toward tourism development: A factor-cluster approach. <i>Journal of Destination Marketing & Management</i> , 2015, 4, 36-45.	5.3	105
101	Homogeneity versus heterogeneity of cultural values: An item-response theoretical approach applying Hofstede's cultural dimensions in a single nation. <i>Tourism Management</i> , 2015, 48, 299-304.	9.8	45
102	A Conceptual Framework of Sustainable Hospitality Supply Chain Management. <i>Journal of Hospitality Marketing and Management</i> , 2015, 24, 229-259.	8.2	98
103	Theoretical examination of destination loyalty formation. <i>International Journal of Contemporary Hospitality Management</i> , 2014, 26, 809-827.	8.0	165
104	The importance of water management in hotels: a framework for sustainability through innovation. <i>Journal of Sustainable Tourism</i> , 2014, 22, 1090-1107.	9.2	119
105	Impact of personality traits and involvement on prior knowledge. <i>Annals of Tourism Research</i> , 2014, 48, 42-57.	6.4	56
106	Developments in Hospitality Marketing and Management: Social Network Analysis and Research Themes. <i>Journal of Hospitality Marketing and Management</i> , 2013, 22, 269-288.	8.2	75
107	Use of Structural Equation Modeling in Tourism Research. <i>Journal of Travel Research</i> , 2013, 52, 759-771.	9.0	214
108	Employees's™ perceptions of younger and older managers by generation and job category. <i>International Journal of Hospitality Management</i> , 2013, 34, 42-50.	8.8	40

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109	Generational differences in work values and attitudes among frontline and service contact employees. <i>International Journal of Hospitality Management</i> , 2013, 32, 40-48.	8.8	201
110	Predictive Validity of Sustas. <i>Tourism Analysis</i> , 2013, 18, 601-605.	0.9	18
111	An Examination of Tourist Arrivals Dynamics Using Short-Term Time Series Data: A Space-Time Cluster Approach. <i>Tourism Economics</i> , 2013, 19, 761-777.	4.1	4
112	Generation effects on work engagement among U.S. hotel employees. <i>International Journal of Hospitality Management</i> , 2012, 31, 1195-1202.	8.8	184
113	Factors Influencing Camping Behavior: The Case of Taiwan. <i>Journal of Hospitality Marketing and Management</i> , 2012, 21, 659-678.	8.2	21
114	Industry's Expectations from Hospitality Schools: What has changed?. <i>Journal of Hospitality and Tourism Education</i> , 2012, 24, 32-42.	3.2	57
115	Residents' support for tourism. <i>Annals of Tourism Research</i> , 2012, 39, 243-268.	6.4	502
116	Public trust in tourism institutions. <i>Annals of Tourism Research</i> , 2012, 39, 1538-1564.	6.4	163
117	Identifying the complex relationships among emotional labor and its correlates. <i>International Journal of Hospitality Management</i> , 2011, 30, 783-794.	8.8	67
118	Alcohol-service liability: Consequences of guest intoxication. <i>International Journal of Hospitality Management</i> , 2011, 30, 714-724.	8.8	3
119	Temporal Change in Resident Perceptions of a Mega-event: The Beijing 2008 Olympic Games. <i>Tourism Geographies</i> , 2011, 13, 299-324.	4.0	83
120	Island residents' identities and their support for tourism: an integration of two theories. <i>Journal of Sustainable Tourism</i> , 2010, 18, 675-693.	9.2	73
121	An Examination of General, Nondestination-Specific Versus Destination-Specific Motivational Factors. <i>Journal of Hospitality Marketing and Management</i> , 2010, 19, 340-357.	8.2	13
122	Locals' Attitudes toward Mass and Alternative Tourism: The Case of Sunshine Coast, Australia. <i>Journal of Travel Research</i> , 2010, 49, 381-394.	9.0	366
123	An Industry-Driven Model of Hospitality Curriculum for Programs Housed in Accredited Colleges of Business: e-assessment Tool (e-AT) – Part IV. <i>Journal of Hospitality and Tourism Education</i> , 2010, 22, 5-19.	3.2	59
124	Appointment of a New Editor and the Name Change. <i>Journal of Hospitality Marketing and Management</i> , 2009, 18, 1-3.	8.2	3
125	Life Dynamism Explorations on Perceived Quality of Life and Social Exchange Paradigms in Casino Settings. <i>Leisure Sciences</i> , 2009, 31, 136-157.	3.1	13
126	How consumption values affect destination image formation. <i>Advances in Culture, Tourism and Hospitality Research</i> , 2009, , 143-168.	0.3	20

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127	AN EXAMINATION OF LOCALS' ATTITUDES. Annals of Tourism Research, 2009, 36, 723-726.	6.4	89
128	Destination Competitiveness of Middle Eastern Countries: An Examination of Relative Positioning. Anatolia, 2009, 20, 151-163.	2.4	30
129	Employee satisfaction, customer satisfaction, and financial performance: An empirical examination. International Journal of Hospitality Management, 2009, 28, 245-253.	8.8	436
130	How to help your graduates secure better jobs? An industry perspective. International Journal of Contemporary Hospitality Management, 2009, 21, 308-322.	8.0	72
131	Risk return and cost of equity of small and large casual-dining restaurants. International Journal of Hospitality Management, 2008, 27, 109-118.	8.8	7
132	Generational differences: An examination of work values and generational gaps in the hospitality workforce. International Journal of Hospitality Management, 2008, 27, 448-458.	8.8	439
133	Exploring Residents' Perceptions of the Social Impacts of Tourism on the Sunshine Coast, Australia. International Journal of Hospitality and Tourism Administration, 2008, 9, 288-311.	2.5	67
134	A Multifaceted Analysis of Tourism Satisfaction. Journal of Travel Research, 2008, 47, 53-62.	9.0	125
135	Preparing Students for Careers in the Leisure, Recreation, and Tourism Field. Journal of Teaching in Travel and Tourism, 2008, 7, 21-41.	2.4	23
136	Travelers' information search behavior. , 2008, , 266-295.		6
137	Impacts of Organizational Responses on Complainants' Justice Perceptions and Post-Purchase Behaviors. Journal of Quality Assurance in Hospitality and Tourism, 2007, 8, 1-25.	3.0	19
138	Propensity To Complain: Effects of Personality and Behavioral Factors. Journal of Hospitality and Tourism Research, 2007, 31, 358-386.	2.9	68
139	A Managerial Approach to Positioning and Branding: Eponymous or Efficient. Tourism Analysis, 2007, 12, 473-483.	0.9	17
140	To buy or not to buy: Impact of labeling on purchasing intentions of genetically modified foods. International Journal of Hospitality Management, 2007, 26, 117-130.	8.8	51
141	Performance-enhancing internal strategic factors and competencies: Impacts on financial success. International Journal of Hospitality Management, 2007, 26, 213-227.	8.8	73
142	An Industry-Driven Model of Hospitality Curriculum for Programs Housed in Accredited Colleges of Business: Program Learning Outcomes-Part III. Journal of Hospitality and Tourism Education, 2007, 19, 14-22.	3.2	23
143	Structural modeling of resident perceptions of tourism and associated development on the Sunshine Coast, Australia. Tourism Management, 2007, 28, 409-422.	9.8	405
144	U.S. Travelers' Healthy-Living Attitudes' Impacts on Their Travel Information Environment. Journal of Hospitality Marketing and Management, 2006, 14, 5-21.	0.4	6

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145	The Hedonic and Utilitarian Dimensions of Attendees' Attitudes Toward Festivals. Journal of Hospitality and Tourism Research, 2006, 30, 279-294.	2.9	160
146	A yield management model for five-star hotels: Computerized and non-computerized implementation. International Journal of Hospitality Management, 2006, 25, 536-551.	8.8	52
147	The Macroeconomic Environment and Airline Profitability: A Study of us Regional Airlines. Tourism Analysis, 2006, 11, 381-395.	0.9	4
148	The impact of the 2002 World Cup on South Korea: comparisons of pre- and post-games. Tourism Management, 2006, 27, 86-96.	9.8	306
149	Hosting mega events. Annals of Tourism Research, 2006, 33, 603-623.	6.4	424
150	The US airlines relative positioning based on attributes of service quality. Tourism Management, 2005, 26, 57-67.	9.8	134
151	Exploring Students'™ Evaluations of Teaching Effectiveness: What Factors are Important?. Journal of Hospitality and Tourism Research, 2005, 29, 91-109.	2.9	59
152	An Industry-Driven Model of Hospitality Curriculum for Programs Housed in Accredited Colleges of Business: Part II. Journal of Hospitality and Tourism Education, 2005, 17, 46-56.	3.2	45
153	Perceived impacts of festivals and special events by organizers: an extension and validation. Tourism Management, 2004, 25, 171-181.	9.8	350
154	Travelers'™ Prior Knowledge and its Impact on their Information Search Behavior. Journal of Hospitality and Tourism Research, 2004, 28, 66-94.	2.9	108
155	Tourist information search behavior: cross-cultural comparison of European union member states. International Journal of Hospitality Management, 2004, 23, 55-70.	8.8	135
156	Host attitudes toward tourism. Annals of Tourism Research, 2004, 31, 495-516.	6.4	708
157	AN INTEGRATIVE MODEL OF TOURISTS'™ INFORMATION SEARCH BEHAVIOR. Annals of Tourism Research, 2004, 31, 353-373.	6.4	477
158	DISTANCE EFFECTS ON RESIDENTS'™ ATTITUDES TOWARD TOURISM. Annals of Tourism Research, 2004, 31, 296-312.	6.4	367
159	An Industry-Driven Model of Hospitality Curriculum for Programs Housed in Accredited Colleges of Business. Journal of Hospitality and Tourism Education, 2004, 16, 13-20.	3.2	39
160	Prior Product Knowledge and Its Influence on the Traveler's Information Search Behavior. Journal of Hospitality Marketing and Management, 2003, 10, 113-131.	0.4	68
161	International leisure tourists'™ involvement profile. Annals of Tourism Research, 2003, 30, 906-926.	6.4	193
162	Segmenting Dissatisfied Restaurant Customers Based on Their Complaining Response Styles. Journal of Foodservice Business Research, 2003, 6, 25-44.	2.3	60

#	ARTICLE	IF	CITATIONS
163	RESEARCH NOTE: An Examination of Destination-Originated (Pull) Factors. <i>Tourism Analysis</i> , 2002, 7, 75-81.	0.9	17
164	Resident attitudes. <i>Annals of Tourism Research</i> , 2002, 29, 79-105.	6.4	873
165	An investigation of tourists's™ destination loyalty and preferences. <i>International Journal of Contemporary Hospitality Management</i> , 2001, 13, 79-85.	8.0	340
166	Validating a tourism development theory with structural equation modeling. <i>Tourism Management</i> , 2001, 22, 363-372.	9.8	366
167	Competitive analysis of cross cultural information search behavior. <i>Tourism Management</i> , 2000, 21, 583-590.	9.8	142
168	Cross-cultural comparison of the information sources used by first-time and repeat travelers and its marketing implications. <i>International Journal of Hospitality Management</i> , 2000, 19, 191-203.	8.8	121
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