

Dogan Gursoy

List of Publications by Year in descending order

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Version: 2024-02-01

170
papers

16,554
citations

21215

62
h-index

20625

120
g-index

171
all docs

171
docs citations

171
times ranked

7687
citing authors

#	ARTICLE	IF	CITATIONS
1	Resident attitudes. <i>Annals of Tourism Research</i> , 2002, 29, 79-105.	3.7	873
2	Host attitudes toward tourism. <i>Annals of Tourism Research</i> , 2004, 31, 495-516.	3.7	708
3	Residents'™ support for tourism. <i>Annals of Tourism Research</i> , 2012, 39, 243-268.	3.7	502
4	AN INTEGRATIVE MODEL OF TOURISTS'™ INFORMATION SEARCH BEHAVIOR. <i>Annals of Tourism Research</i> , 2004, 31, 353-373.	3.7	477
5	Consumers acceptance of artificially intelligent (AI) device use in service delivery. <i>International Journal of Information Management</i> , 2019, 49, 157-169.	10.5	445
6	Generational differences: An examination of work values and generational gaps in the hospitality workforce. <i>International Journal of Hospitality Management</i> , 2008, 27, 448-458.	5.3	439
7	Employee satisfaction, customer satisfaction, and financial performance: An empirical examination. <i>International Journal of Hospitality Management</i> , 2009, 28, 245-253.	5.3	436
8	Hosting mega events. <i>Annals of Tourism Research</i> , 2006, 33, 603-623.	3.7	424
9	Developing and validating a service robot integration willingness scale. <i>International Journal of Hospitality Management</i> , 2019, 80, 36-51.	5.3	418
10	Structural modeling of resident perceptions of tourism and associated development on the Sunshine Coast, Australia. <i>Tourism Management</i> , 2007, 28, 409-422.	5.8	405
11	Effects of COVID-19 pandemic on hospitality industry: review of the current situations and a research agenda. <i>Journal of Hospitality Marketing and Management</i> , 2020, 29, 527-529.	5.1	405
12	DISTANCE EFFECTS ON RESIDENTS'™ ATTITUDES TOWARD TOURISM. <i>Annals of Tourism Research</i> , 2004, 31, 296-312.	3.7	367
13	Validating a tourism development theory with structural equation modeling. <i>Tourism Management</i> , 2001, 22, 363-372.	5.8	366
14	Locals'™ Attitudes toward Mass and Alternative Tourism: The Case of Sunshine Coast, Australia. <i>Journal of Travel Research</i> , 2010, 49, 381-394.	5.8	366
15	Perceived impacts of festivals and special events by organizers: an extension and validation. <i>Tourism Management</i> , 2004, 25, 171-181.	5.8	350
16	An investigation of tourists'™ destination loyalty and preferences. <i>International Journal of Contemporary Hospitality Management</i> , 2001, 13, 79-85.	5.3	340
17	The impact of the 2002 World Cup on South Korea: comparisons of pre- and post-games. <i>Tourism Management</i> , 2006, 27, 86-96.	5.8	306
18	Use of Structural Equation Modeling in Tourism Research. <i>Journal of Travel Research</i> , 2013, 52, 759-771.	5.8	214

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19	Work engagement, job satisfaction, and turnover intentions. <i>International Journal of Contemporary Hospitality Management</i> , 2016, 28, 737-761.	5.3	207
20	Generational differences in work values and attitudes among frontline and service contact employees. <i>International Journal of Hospitality Management</i> , 2013, 32, 40-48.	5.3	201
21	International leisure tourists's involvement profile. <i>Annals of Tourism Research</i> , 2003, 30, 906-926.	3.7	193
22	Impact of Job Burnout on Satisfaction and Turnover Intention. <i>Journal of Hospitality and Tourism Research</i> , 2016, 40, 210-235.	1.8	191
23	Impacts of festivals and events on residents' well-being. <i>Annals of Tourism Research</i> , 2016, 61, 1-18.	3.7	185
24	Generation effects on work engagement among U.S. hotel employees. <i>International Journal of Hospitality Management</i> , 2012, 31, 1195-1202.	5.3	184
25	Authenticity perceptions, brand equity and brand choice intention: The case of ethnic restaurants. <i>International Journal of Hospitality Management</i> , 2015, 50, 36-45.	5.3	179
26	Role of trust, emotions and event attachment on residents' attitudes toward tourism. <i>Tourism Management</i> , 2017, 63, 426-438.	5.8	169
27	Theoretical examination of destination loyalty formation. <i>International Journal of Contemporary Hospitality Management</i> , 2014, 26, 809-827.	5.3	165
28	Public trust in tourism institutions. <i>Annals of Tourism Research</i> , 2012, 39, 1538-1564.	3.7	163
29	The metaverse in the hospitality and tourism industry: An overview of current trends and future research directions. <i>Journal of Hospitality Marketing and Management</i> , 2022, 31, 527-534.	5.1	163
30	The Hedonic and Utilitarian Dimensions of Attendees' Attitudes Toward Festivals. <i>Journal of Hospitality and Tourism Research</i> , 2006, 30, 279-294.	1.8	160
31	Competitive analysis of cross cultural information search behavior. <i>Tourism Management</i> , 2000, 21, 583-590.	5.8	142
32	Tourist information search behavior: cross-cultural comparison of European union member states. <i>International Journal of Hospitality Management</i> , 2004, 23, 55-70.	5.3	135
33	The US airlines relative positioning based on attributes of service quality. <i>Tourism Management</i> , 2005, 26, 57-67.	5.8	134
34	Antecedents of customers' acceptance of artificially intelligent robotic device use in hospitality services. <i>Journal of Hospitality Marketing and Management</i> , 2020, 29, 530-549.	5.1	133
35	Residents' impact perceptions of and attitudes towards tourism development: a meta-analysis. <i>Journal of Hospitality Marketing and Management</i> , 2019, 28, 306-333.	5.1	130
36	Impact of tourist-to-tourist interaction on tourism experience: The mediating role of cohesion and intimacy. <i>Annals of Tourism Research</i> , 2019, 76, 153-167.	3.7	126

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37	A Multifaceted Analysis of Tourism Satisfaction. <i>Journal of Travel Research</i> , 2008, 47, 53-62.	5.8	125
38	Impact of Trust on Local Residents's™ Mega-Event Perceptions and Their Support. <i>Journal of Travel Research</i> , 2017, 56, 393-406.	5.8	125
39	Cross-cultural comparison of the information sources used by first-time and repeat travelers and its marketing implications. <i>International Journal of Hospitality Management</i> , 2000, 19, 191-203.	5.3	121
40	The importance of water management in hotels: a framework for sustainability through innovation. <i>Journal of Sustainable Tourism</i> , 2014, 22, 1090-1107.	5.7	119
41	Influence of sustainable hospitality supply chain management on customers's™ attitudes and behaviors. <i>International Journal of Hospitality Management</i> , 2015, 49, 105-116.	5.3	115
42	Travelers's™ Prior Knowledge and its Impact on their Information Search Behavior. <i>Journal of Hospitality and Tourism Research</i> , 2004, 28, 66-94.	1.8	108
43	Residents's™ perceptions toward tourism development: A factor-cluster approach. <i>Journal of Destination Marketing & Management</i> , 2015, 4, 36-45.	3.4	105
44	A Conceptual Framework of Sustainable Hospitality Supply Chain Management. <i>Journal of Hospitality Marketing and Management</i> , 2015, 24, 229-259.	5.1	98
45	The Impacts of Service Failure and Recovery Efforts on Airline Customers's™ Emotions and Satisfaction. <i>Journal of Travel Research</i> , 2019, 58, 1034-1051.	5.8	98
46	Artificially intelligent device use in service delivery: a systematic review, synthesis, and research agenda. <i>Journal of Hospitality Marketing and Management</i> , 2020, 29, 757-786.	5.1	96
47	A critical review of determinants of information search behavior and utilization of online reviews in decision making process (invited paper for "luminaries" special issue of <i>International Journal of</i>) Tj ETQq1 1 05784314 r9BT /Overlo	5.8	93
48	Residents's™ support for red tourism in China: The moderating effect of central government. <i>Annals of Tourism Research</i> , 2017, 64, 51-63.	3.7	91
49	AN EXAMINATION OF LOCALS's™ ATTITUDES. <i>Annals of Tourism Research</i> , 2009, 36, 723-726.	3.7	89
50	Temporal Change in Resident Perceptions of a Mega-event: The Beijing 2008 Olympic Games. <i>Tourism Geographies</i> , 2011, 13, 299-324.	2.2	83
51	Evaluation nudge: Effect of evaluation mode of online customer reviews on consumers's™ preferences. <i>Tourism Management</i> , 2018, 65, 29-40.	5.8	82
52	Development and validation of a destination personality scale for mainland Chinese travelers. <i>Tourism Management</i> , 2017, 59, 338-348.	5.8	81
53	Developing a formative scale to measure consumers's™ trust toward interaction with artificially intelligent (AI) social robots in service delivery. <i>Computers in Human Behavior</i> , 2021, 118, 106700.	5.1	81
54	Effect of disruptive customer behaviors on others' overall service experience: An appraisal theory perspective. <i>Tourism Management</i> , 2018, 69, 330-344.	5.8	76

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55	Customer Acceptance of Autonomous Vehicles in Travel and Tourism. <i>Journal of Travel Research</i> , 2022, 61, 620-636.	5.8	76
56	Developments in Hospitality Marketing and Management: Social Network Analysis and Research Themes. <i>Journal of Hospitality Marketing and Management</i> , 2013, 22, 269-288.	5.1	75
57	Antecedents of Trust and Adoption Intention toward Artificially Intelligent Recommendation Systems in Travel Planning: A Heuristicâ€™Systematic Model. <i>Journal of Travel Research</i> , 2021, 60, 1714-1734.	5.8	75
58	Performance-enhancing internal strategic factors and competencies: Impacts on financial success. <i>International Journal of Hospitality Management</i> , 2007, 26, 213-227.	5.3	73
59	Island residents' identities and their support for tourism: an integration of two theories. <i>Journal of Sustainable Tourism</i> , 2010, 18, 675-693.	5.7	73
60	Rethinking The Role of Power and Trust in Tourism Planning. <i>Journal of Hospitality Marketing and Management</i> , 2016, 25, 512-522.	5.1	73
61	How to help your graduates secure better jobs? An industry perspective. <i>International Journal of Contemporary Hospitality Management</i> , 2009, 21, 308-322.	5.3	72
62	An Updated Ranking of Hospitality and Tourism Journals. <i>Journal of Hospitality and Tourism Research</i> , 2016, 40, 3-18.	1.8	72
63	Political trust and residentsâ€™ support for alternative and mass tourism: an improved structural model. <i>Tourism Geographies</i> , 2017, 19, 318-339.	2.2	69
64	Residents' perceptions of hotels' corporate social responsibility initiatives and its impact on residents' sentiments to community and support for additional tourism development. <i>Journal of Hospitality and Tourism Management</i> , 2019, 39, 117-128.	3.5	69
65	Prior Product Knowledge and Its Influence on the Traveler's Information Search Behavior. <i>Journal of Hospitality Marketing and Management</i> , 2003, 10, 113-131.	0.4	68
66	Propensity To Complain: Effects of Personality and Behavioral Factors. <i>Journal of Hospitality and Tourism Research</i> , 2007, 31, 358-386.	1.8	68
67	Exploring Residents' Perceptions of the Social Impacts of Tourism on the Sunshine Coast, Australia. <i>International Journal of Hospitality and Tourism Administration</i> , 2008, 9, 288-311.	1.7	67
68	Identifying the complex relationships among emotional labor and its correlates. <i>International Journal of Hospitality Management</i> , 2011, 30, 783-794.	5.3	67
69	The Influence of Materialism on Ecotourism Attitudes and Behaviors. <i>Journal of Travel Research</i> , 2016, 55, 176-189.	5.8	66
70	Message framing and regulatory focus effects on destination image formation. <i>Tourism Management</i> , 2018, 69, 397-407.	5.8	66
71	Touristsâ€™ Attitudes toward the Use of Artificially Intelligent (AI) Devices in Tourism Service Delivery: Moderating Role of Service Value Seeking. <i>Journal of Travel Research</i> , 2022, 61, 170-185.	5.8	66
72	Religiosity and entrepreneurship behaviours. <i>International Journal of Hospitality Management</i> , 2017, 67, 87-94.	5.3	61

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73	Segmenting Dissatisfied Restaurant Customers Based on Their Complaining Response Styles. <i>Journal of Foodservice Business Research</i> , 2003, 6, 25-44.	1.3	60
74	Exploring Students's™ Evaluations of Teaching Effectiveness: What Factors are Important?. <i>Journal of Hospitality and Tourism Research</i> , 2005, 29, 91-109.	1.8	59
75	An Industry-Driven Model of Hospitality Curriculum for Programs Housed in Accredited Colleges of Business: e-assessment Tool (e-AT) – Part IV. <i>Journal of Hospitality and Tourism Education</i> , 2010, 22, 5-19.	2.5	59
76	Antecedents and outcomes of consumers's™ confusion in the online tourism domain. <i>Annals of Tourism Research</i> , 2016, 57, 76-93.	3.7	58
77	Consumer perceptions towards sustainable supply chain practices in the hospitality industry. <i>Current Issues in Tourism</i> , 2020, 23, 358-375.	4.6	58
78	Impact of anthropomorphic features of artificially intelligent service robots on consumer acceptance: moderating role of sense of humor. <i>International Journal of Contemporary Hospitality Management</i> , 2021, 33, 3883-3905.	5.3	58
79	Industry's Expectations from Hospitality Schools: What has changed?. <i>Journal of Hospitality and Tourism Education</i> , 2012, 24, 32-42.	2.5	57
80	Impact of personality traits and involvement on prior knowledge. <i>Annals of Tourism Research</i> , 2014, 48, 42-57.	3.7	56
81	Developing a typology of disruptive customer behaviors. <i>International Journal of Contemporary Hospitality Management</i> , 2017, 29, 2341-2360.	5.3	56
82	Imperialism and tourism: The case of developing island countries. <i>Annals of Tourism Research</i> , 2015, 50, 143-158.	3.7	55
83	Public trust in mega event planning institutions: The role of knowledge, transparency and corruption. <i>Tourism Management</i> , 2018, 66, 155-166.	5.8	55
84	A conceptual model of consumers's™ online tourism confusion. <i>International Journal of Contemporary Hospitality Management</i> , 2015, 27, 1320-1342.	5.3	54
85	The effect of celebrity endorsement on destination brand love: A comparison of previous visitors and potential tourists. <i>Journal of Destination Marketing & Management</i> , 2020, 17, 100454.	3.4	53
86	A yield management model for five-star hotels: Computerized and non-computerized implementation. <i>International Journal of Hospitality Management</i> , 2006, 25, 536-551.	5.3	52
87	Evolving impacts of COVID-19 vaccination intentions on travel intentions. <i>Service Industries Journal</i> , 2021, 41, 719-733.	5.0	52
88	Effectiveness of message framing in changing COVID-19 vaccination intentions: Moderating role of travel desire. <i>Tourism Management</i> , 2022, 90, 104468.	5.8	52
89	To buy or not to buy: Impact of labeling on purchasing intentions of genetically modified foods. <i>International Journal of Hospitality Management</i> , 2007, 26, 117-130.	5.3	51
90	Residents' support for a mega-event: The case of the 2014 FIFA World Cup, Natal, Brazil. <i>Journal of Destination Marketing & Management</i> , 2017, 6, 344-352.	3.4	51

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91	Conceptualizing home-sharing lodging experience and its impact on destination image perception: A mixed method approach. <i>Tourism Management</i> , 2019, 75, 245-256.	5.8	48
92	Impact of nonverbal customer-to-customer interactions on customer satisfaction and loyalty intentions. <i>International Journal of Contemporary Hospitality Management</i> , 2020, 32, 1967-1985.	5.3	47
93	An Investigation of the Relationship Between Tourism Impacts and Host Communities' Characteristics. <i>Anatolia</i> , 1999, 10, 29-44.	1.3	46
94	Future of hospitality marketing and management research. <i>Tourism Management Perspectives</i> , 2018, 25, 185-188.	3.2	46
95	An Industry-Driven Model of Hospitality Curriculum for Programs Housed in Accredited Colleges of Business: Part II. <i>Journal of Hospitality and Tourism Education</i> , 2005, 17, 46-56.	2.5	45
96	Homogeneity versus heterogeneity of cultural values: An item-response theoretical approach applying Hofstede's cultural dimensions in a single nation. <i>Tourism Management</i> , 2015, 48, 299-304.	5.8	45
97	It's all about life: Exploring the role of residents' quality of life perceptions on attitudes toward a recurring hallmark event over time. <i>Tourism Management</i> , 2019, 75, 99-111.	5.8	45
98	A look back and a leap forward: a review and synthesis of big data and artificial intelligence literature in hospitality and tourism. <i>Journal of Hospitality Marketing and Management</i> , 2022, 31, 145-175.	5.1	45
99	Tacit knowledge spillover and sustainability in destination development. <i>Journal of Sustainable Tourism</i> , 2015, 23, 1029-1048.	5.7	42
100	A Conceptual Model of Residents' Support for Tourism Development in Developing Countries. <i>Tourism Planning and Development</i> , 2016, 13, 1-22.	1.3	42
101	The Effects of Associative Slogans on Tourists' Attitudes and Travel Intention. <i>Journal of Travel Research</i> , 2017, 56, 206-220.	5.8	42
102	Does offering an organic food menu help restaurants excel in competition? An examination of diners' decision-making. <i>International Journal of Hospitality Management</i> , 2017, 63, 72-81.	5.3	42
103	Impact of customer-to-customer interactions on overall service experience: A social servicescape perspective. <i>International Journal of Hospitality Management</i> , 2020, 87, 102376.	5.3	42
104	A Pilot Study on Spectators' Motivations and Their Socio-Economic Perceptions of a Film Festival. <i>Journal of Convention and Event Tourism</i> , 2015, 16, 253-271.	1.8	41
105	Employees' perceptions of younger and older managers by generation and job category. <i>International Journal of Hospitality Management</i> , 2013, 34, 42-50.	5.3	40
106	An Industry-Driven Model of Hospitality Curriculum for Programs Housed in Accredited Colleges of Business. <i>Journal of Hospitality and Tourism Education</i> , 2004, 16, 13-20.	2.5	39
107	An Examination of Changes in Residents' Perceptions of Tourism Impacts Over Time: The Impact of Residents' Socio-demographic Characteristics. <i>Asia Pacific Journal of Tourism Research</i> , 2015, 20, 1332-1352.	1.8	38
108	Impact of destination familiarity on external information source selection process. <i>Journal of Destination Marketing & Management</i> , 2018, 8, 137-146.	3.4	37

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109	An examination of interactive effects of employees' warmth and competence and service failure types on customer's service recovery cooperation intention. <i>International Journal of Contemporary Hospitality Management</i> , 2020, 32, 2429-2451.	5.3	36
110	Interactive effects of message framing and information content on carbon offsetting behaviors. <i>Tourism Management</i> , 2021, 83, 104244.	5.8	35
111	An examination of the gap between carbon offsetting attitudes and behaviors: Role of knowledge, credibility and trust. <i>International Journal of Hospitality Management</i> , 2020, 90, 102608.	5.3	32
112	Hotels' sustainability practices and guests' familiarity, attitudes and behaviours. <i>Journal of Sustainable Tourism</i> , 2021, 29, 1063-1081.	5.7	32
113	Destination Competitiveness of Middle Eastern Countries: An Examination of Relative Positioning. <i>Anatolia</i> , 2009, 20, 151-163.	1.3	30
114	Impact of the COVID-19 pandemic on management-level hotel employees' work behaviors: Moderating effects of working-from-home. <i>International Journal of Hospitality Management</i> , 2021, 98, 103020.	5.3	28
115	Effects of social media on residents' attitudes to tourism: conceptual framework and research propositions. <i>Journal of Sustainable Tourism</i> , 2023, 31, 350-366.	5.7	27
116	Exploring the relationship between servicescape, place attachment, and intention to recommend accommodations marketed through sharing economy platforms. <i>Journal of Travel and Tourism Marketing</i> , 2020, 37, 429-446.	3.1	27
117	Longitudinal impacts of a recurring sport event on local residents with different level of event involvement. <i>Tourism Management Perspectives</i> , 2018, 28, 228-238.	3.2	26
118	The impact of power on destination advertising effectiveness: The moderating role of arousal in advertising. <i>Annals of Tourism Research</i> , 2020, 83, 102926.	3.7	25
119	A Longitudinal Investigation of the Importance of Course Subjects in the Hospitality Curriculum: An Industry Perspective. <i>Journal of Hospitality and Tourism Education</i> , 2016, 28, 10-20.	2.5	24
120	An Industry-Driven Model of Hospitality Curriculum for Programs Housed in Accredited Colleges of Business: Program Learning Outcomes-Part III. <i>Journal of Hospitality and Tourism Education</i> , 2007, 19, 14-22.	2.5	23
121	Preparing Students for Careers in the Leisure, Recreation, and Tourism Field. <i>Journal of Teaching in Travel and Tourism</i> , 2008, 7, 21-41.	1.9	23
122	Would Consumers Pay More for Nongenetically Modified Menu Items? An Examination of Factors Influencing Diners' Behavioral Intentions. <i>Journal of Hospitality Marketing and Management</i> , 2017, 26, 215-237.	5.1	23
123	Determinants of locals' heritage resource protection and conservation responsibility behaviors. <i>International Journal of Contemporary Hospitality Management</i> , 2019, 31, 2339-2357.	5.3	22
124	Effects of customer-to-customer social interactions in virtual travel communities on brand attachment: The mediating role of social well-being. <i>Tourism Management Perspectives</i> , 2021, 38, 100790.	3.2	22
125	Understanding the heritage experience: a content analysis of online reviews of World Heritage Sites in Istanbul. <i>Journal of Tourism and Cultural Change</i> , 2022, 20, 311-334.	1.5	22
126	Effects of Tourist-to-Tourist Interactions on Experience Cocreation: A Self-Determination Theory Perspective. <i>Journal of Travel Research</i> , 2022, 61, 1105-1120.	5.8	22

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127	Factors Influencing Camping Behavior: The Case of Taiwan. <i>Journal of Hospitality Marketing and Management</i> , 2012, 21, 659-678.	5.1	21
128	Preferences regarding external information sources: a conjoint analysis of visitors to Sardinia, Italy. <i>Journal of Travel and Tourism Marketing</i> , 2017, 34, 806-820.	3.1	21
129	How consumption values affect destination image formation. <i>Advances in Culture, Tourism and Hospitality Research</i> , 2009, , 143-168.	0.3	20
130	Impacts of Organizational Responses on Complainants' Justice Perceptions and Post-Purchase Behaviors. <i>Journal of Quality Assurance in Hospitality and Tourism</i> , 2007, 8, 1-25.	1.7	19
131	Predictive Validity of Sustas. <i>Tourism Analysis</i> , 2013, 18, 601-605.	0.5	18
132	Effects of the new COVID-19 normal on customer satisfaction: Can facemasks level off the playing field between average-looking and attractive-looking employees?. <i>International Journal of Hospitality Management</i> , 2021, 97, 102996.	5.3	18
133	Interactivity in online chat: Conversational cues and visual cues in the service recovery process. <i>International Journal of Information Management</i> , 2021, 60, 102360.	10.5	18
134	RESEARCH NOTE: An Examination of Destination-Originated (Pull) Factors. <i>Tourism Analysis</i> , 2002, 7, 75-81.	0.5	17
135	A Managerial Approach to Positioning and Branding: Eponymous or Efficient. <i>Tourism Analysis</i> , 2007, 12, 473-483.	0.5	17
136	Developing a Consumer Complaining and Recovery Effort Scale. <i>Journal of Hospitality and Tourism Research</i> , 2018, 42, 686-715.	1.8	17
137	Residents'™ identity and tourism development: the Jamaican perspective. <i>International Journal of Tourism Sciences</i> , 2017, 17, 107-125.	1.2	16
138	Impact of culture on perceptions of landscape names. <i>Tourism Geographies</i> , 2015, 17, 134-150.	2.2	15
139	How cultural confidence affects local residents'™ wellbeing. <i>Service Industries Journal</i> , 2021, 41, 581-605.	5.0	15
140	Does travel desire influence COVID-19 vaccination intentions?. <i>Journal of Hospitality Marketing and Management</i> , 2022, 31, 413-430.	5.1	15
141	Life Dynamism Explorations on Perceived Quality of Life and Social Exchange Paradigms in Casino Settings. <i>Leisure Sciences</i> , 2009, 31, 136-157.	2.2	13
142	An Examination of General, Nondestination-Specific Versus Destination-Specific Motivational Factors. <i>Journal of Hospitality Marketing and Management</i> , 2010, 19, 340-357.	5.1	13
143	Traveling to a Gendered Destination: A Goal-Framed Advertising Perspective. <i>Journal of Hospitality and Tourism Research</i> , 2020, 44, 499-522.	1.8	13
144	Celebrating 30 years of excellence amid the COVID-19 pandemic – An update on the effects of COVID-19 pandemic and COVID-19 vaccines on hospitality industry: overview of the current situation and a research agenda. <i>Journal of Hospitality Marketing and Management</i> , 2021, 30, 277-281.	5.1	13

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145	The bright side of work-related deviant behavior for hotel employees themselves: Impacts on recovery level and work engagement. <i>Tourism Management</i> , 2021, 87, 104375.	5.8	13
146	An examination of market orientation and environmental marketing strategy: the case of Chinese firms. <i>Service Industries Journal</i> , 2019, 39, 1046-1071.	5.0	11
147	STHRSCAPE: Developing and validating a collaborative economy based short-term hospitality rental servicescape scale. <i>International Journal of Hospitality Management</i> , 2021, 94, 102833.	5.3	11
148	Impact of Transparency and Corruption on Mega-Event Support. <i>Event Management</i> , 2019, 23, 27-40.	0.6	11
149	Maximizing Profits Through Optimal Pricing and Sustainability Strategies: A Joint Optimization Approach. <i>Journal of Hospitality Marketing and Management</i> , 2017, 26, 395-415.	5.1	10
150	Effects of offering incentives for reviews on trust: Role of review quality and incentive source. <i>International Journal of Hospitality Management</i> , 2022, 100, 103101.	5.3	10
151	The effect of basic personality traits on service orientation and tendency to work in the hospitality and tourism industry. <i>Journal of Teaching in Travel and Tourism</i> , 2019, 19, 140-162.	1.9	8
152	Effects of social interaction flow on experiential quality, service quality and satisfaction: moderating effects of self-service technologies to reduce employee interruptions. <i>Journal of Hospitality Marketing and Management</i> , 2021, 30, 571-591.	5.1	8
153	Risk return and cost of equity of small and large casual-dining restaurants. <i>International Journal of Hospitality Management</i> , 2008, 27, 109-118.	5.3	7
154	Analysis of the projected image of tourism accommodations: a methodological proposal. <i>International Journal of Contemporary Hospitality Management</i> , 2019, 31, 3325-3351.	5.3	7
155	Destination experiencescape: conceptualization and scale development amid COVID-19 pandemic. <i>Current Issues in Tourism</i> , 2022, 25, 4047-4074.	4.6	7
156	The Couple Life Cycle. <i>Journal of Hospitality Marketing and Management</i> , 1999, 6, 67-90.	0.4	6
157	U.S. Travelers' Healthy-Living Attitudes' Impacts on Their Travel Information Environment. <i>Journal of Hospitality Marketing and Management</i> , 2006, 14, 5-21.	0.4	6
158	Travelers' information search behavior. , 2008, , 266-295.		6
159	Effects of religiosity and travel desire on COVID-19 vaccination intentions. <i>Current Issues in Tourism</i> , 2022, 25, 3888-3904.	4.6	6
160	Impact of social media posts on travelers' attitudes and behaviors towards a destination after a natural disaster: moderating role of the source of the post. <i>Journal of Sustainable Tourism</i> , 2020, , 1-19.	5.7	5
161	An examination of critical determinants of carbon offsetting attitudes: the role of gender. <i>Journal of Sustainable Tourism</i> , 2022, 30, 1539-1561.	5.7	5
162	The Macroeconomic Environment and Airline Profitability: A Study of us Regional Airlines. <i>Tourism Analysis</i> , 2006, 11, 381-395.	0.5	4

#	ARTICLE	IF	CITATIONS
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