Maureen F Dollard

List of Publications by Year
in descending order

157 papers	8,471 citations	44042 48 h-index	53190 85 g-index
184 all docs	184 docs citations	184 times ranked	5584 citing authors

#	Article	IF	Citations
1	Psychosocial safety climate as a precursor to conducive work environments, psychological health problems, and employee engagement. Journal of Occupational and Organizational Psychology, 2010, 83, 579-599.	2.6	569
2	When do job demands particularly predict burnout?. Journal of Managerial Psychology, 2007, 22, 766-786.	1.3	352
3	The Relationship Between the Big Five Personality Factors and Burnout: A Study Among Volunteer Counselors. Journal of Social Psychology, 2006, 146, 31-50.	1.0	330
4	How job demands affect partners' experience of exhaustion: Integrating work-family conflict and crossover theory.. Journal of Applied Psychology, 2008, 93, 901-911.	4.2	319
5	Emotional dissonance, emotional exhaustion and job satisfaction in call centre workers. European Journal of Work and Organizational Psychology, 2003, 12, 366-392.	2.2	317
6	Psychosocial safety climate as a lead indicator of workplace bullying and harassment, job resources, psychological health and employee engagement. Accident Analysis and Prevention, 2011, 43, 1782-1793.	3.0	305
7	Testing reciprocal relationships between job characteristics and psychological well-being: A cross-lagged structural equation model. Journal of Occupational and Organizational Psychology, 2001, 74, 29-46.	2.6	273
8	Psychosocial safety climate: Development of the PSC-12.. International Journal of Stress Management, 2010, 17, 353-383.	0.9	248
9	Empowering leaders optimize working conditions for engagement: A multilevel study.. Journal of Occupational Health Psychology, 2012, 17, 15-27.	2.3	213
10	Peer and teacher bullying/victimization of South Australian secondary school students: Prevalence and psychosocial profiles. British Journal of Educational Psychology, 2006, 76, 71-90.	1.6	208
11	Psychosocial safety climate: Conceptual distinctiveness and effect on job demands and worker psychological health. Safety Science, 2012, 50, 19-28.	2.6	184
12	Job demands, work–family conflict, and emotional exhaustion in police officers: A longitudinal test of competing theories. Journal of Occupational and Organizational Psychology, 2010, 83, 237-250.	2.6	174
13	A test of the demand–control/support model of work stress in correctional officers.. Journal of Occupational Health Psychology, 1998, 3, 243-264.	2.3	164
14	Depression in the workplace: An economic cost analysis of depression-related productivity loss attributable to job strain and bullying. Work and Stress, 2013, 27, 321-338.	2.8	159
15	Burnout and connectedness among Australian volunteers: A test of the Job Demands–Resources model. Journal of Vocational Behavior, 2007, 71, 429-445.	1.9	133
16	Stress and Student Job Design: Satisfaction, Well-Being, and Performance in University Students. International Journal of Stress Management, 2002, 9, 147-162.	0.9	127
17	Psychosocial safety climate moderates the job demand–resource interaction in predicting workgroup distress. Accident Analysis and Prevention, 2012, 45, 694-704.	3.0	126
18	The Demand-Control Model: Specific Demands, Specific Control, and Well-Defined Groups. International Journal of Stress Management, 2000, 7, 269-287.	0.9	125

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19	Psychosocial job strain and productivity in human service workers: A test of the demand-control-support model. Journal of Occupational and Organizational Psychology, 2000, 73, 501-510.	2.6	119
20	Psychosocial safety climate, emotional demands, burnout, and depression: A longitudinal multilevel study in the Malaysian private sector.. Journal of Occupational Health Psychology, 2014, 19, 291-302.	2.3	118
21	National surveillance of psychosocial risk factors in the workplace: An international overview. Work and Stress, 2007, 21, 1-29.	2.8	115
22	Work–family conflict in East vs Western countries. Cross Cultural Management, 2010, 17, 30-49.	1.2	109
23	Psychosocial safety climate as an antecedent of work characteristics and psychological strain: A multilevel model. Work and Stress, 2012, 26, 385-404.	2.8	108
24	Workplace bullying: The role of psychosocial work environment factors.. International Journal of Stress Management, 2009, 16, 215-232.	0.9	103
25	Worker health is good for the economy: Union density and psychosocial safety climate as determinants of country differences in worker health and productivity in 31 European countries. Social Science and Medicine, 2013, 92, 114-123.	1.8	98
26	Unique aspects of stress in human service work. Australian Psychologist, 2003, 38, 84-91.	0.9	95
27	Psychosocial safety climate (PSC) and enacted PSC for workplace bullying and psychological health problem reduction. European Journal of Work and Organizational Psychology, 2017, 26, 844-857.	2.2	95
28	The role of personality in the job demands–resources model. Career Development International, 2010, 15, 622-636.	1.3	94
29	Organisational intervention to reduce occupational stress and turnover in hospital nurses in the Northern Territory, Australia. Collegian, 2012, 19, 211-221.	0.6	94
30	Environmental exposure to organophosphorus and pyrethroid pesticides in South Australian preschool children: A cross sectional study. Environment International, 2012, 48, 109-120.	4.8	83
31	A Review of Occupational Stress Interventions in Australia.. International Journal of Stress Management, 2004, 11, 149-166.	0.9	82
32	Psychosocial safety climate buffers effects of job demands on depression and positive organizational behaviors. Anxiety, Stress and Coping, 2013, 26, 355-377.	1.7	82
33	On the positive aspects of customers: Customer-initiated support and affective crossover in employee-customer dyads. Journal of Occupational and Organizational Psychology, 2011, 84, 31-57.	2.6	80
34	Psychosocial safety climate, work conditions, and emotions in the workplace: A Malaysian population-based work stress study.. International Journal of Stress Management, 2011, 18, 324-347.	0.9	77
35	A national standard for psychosocial safety climate (PSC): PSC 41 as the benchmark for low risk of job strain and depressive symptoms.. Journal of Occupational Health Psychology, 2015, 20, 15-26.	2.3	74
36	Psychosocial safety climate: a multilevel theory of work stress in the health and community service sector. Epidemiology and Psychiatric Sciences, 2011, 20, 287-293.	1.8	71

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37	Psychosocial safety climate as a management tool for employee engagement and performance: A multilevel analysis.. International Journal of Stress Management, 2015, 22, 183-206.	0.9	71
38	Psychosocial safety climate as a moderator of the moderators: Contextualizing JDR models and emotional demands effects. Journal of Occupational and Organizational Psychology, 2018, 91, 620-644.	2.6	66
39	The role of the psychosocial safety climate in coping with workplace bullying: A grounded theory and sequential tree analysis. European Journal of Work and Organizational Psychology, 2016, 25, 133-148.	2.2	62
40	Nursing workforce in very remote Australia, characteristics and key issues. Australian Journal of Rural Health, 2011, 19, 32-37.	0.7	57
41	Psychosocial safety climate, psychosocial and physical factors in the aetiology of musculoskeletal disorder symptoms and workplace injury compensation claims. Work and Stress, 2015, 29, 190-211.	2.8	56
42	Climate congruence: How espoused psychosocial safety climate and enacted managerial support affect emotional exhaustion and work engagement. Safety Science, 2017, 96, 132-142.	2.6	56
43	Job stress in the Australian and international health and community services sector: A review of the literature.. International Journal of Stress Management, 2007, 14, 417-445.	0.9	55
44	Public and private sector work stress: Workers compensation, levels of distress and job satisfaction, and the demand-control-support model. Australian Journal of Psychology, 2006, 58, 130-143.	1.4	54
45	Increasing the probability of finding an interaction in work stress research: A two‐wave longitudinal test of the triple‐match principle. Journal of Occupational and Organizational Psychology, 2010, 83, 17-37.	2.6	54
46	Levels of occupational stress in the remote area nursing workforce. Australian Journal of Rural Health, 2010, 18, 235-241.	0.7	54
47	Stress and help‐seeking for drought‐stricken citrus growers in the Riverland of South Australia. Australian Journal of Rural Health, 2009, 17, 147-154.	0.7	53
48	What stresses remote area nurses? Current knowledge and future action. Australian Journal of Rural Health, 2009, 17, 208-213.	0.7	53
49	Short-Term and Long-Term Effects of Off-Job Activities on Recovery and Sleep: A Two-Wave Panel Study among Health Care Employees. International Journal of Environmental Research and Public Health, 2018, 15, 2044.	1.2	52
50	Work stress and driving anger in Japan. Accident Analysis and Prevention, 2010, 42, 174-181.	3.0	51
51	Integrating psychosocial safety climate in the JD-R model: A study amongst Malaysian workers. SA Journal of Industrial Psychology, 2011, 37, .	0.5	48
52	Personal and Economic Empowerment in Rural Indian Women. International Journal of Rural Management, 2006, 2, 245-266.	0.6	47
53	Effort‐reward imbalance at work and driving anger in an Australian community sample: Is there a link between work stress and road rage?. Accident Analysis and Prevention, 2007, 39, 1286-1295.	3.0	45
54	Associations between work stress and suicidal ideation: Individual-participant data from six cross-sectional studies. Journal of Psychosomatic Research, 2016, 90, 62-69.	1.2	45

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55	Lay theory explanations of occupational stress: the Malaysian context. Cross Cultural Management, 2010, 17, 135-153.	1.2	37
56	New perspectives on psychosocial safety climate in healthcare: A mixed methods approach. Safety Science, 2018, 109, 236-245.	2.6	37
57	Social construction of work stress: Australian newsprint media portrayal of stress at work, 1997â€"98. Work and Stress, 2001, 15, 179-190.	2.8	35
58	Psychosocial culture and pathways to psychological injury within policing. Police Practice and Research, 2012, 13, 224-240.	1.1	35
59	Assessing a national work health and safety policy intervention using the psychosocial safety climate framework. Safety Science, 2017, 100, 91-102.	2.6	35
60	Building psychosocial safety climate in turbulent times: The case of COVID-19.. Journal of Applied Psychology, 2021, 106, 951-964.	4.2	34
61	Mental health: overemployment, underemployment, unemployment and healthy jobs. Australian E-Journal for the Advancement of Mental Health, 2002, 1, 170-195.	0.2	33
62	Managing occupational stress: A national and international perspective. International Journal of Stress Management, 1996, 3, 69-83.	0.9	32
63	Analytical review of the Australian policy context for work-related psychological health and psychosocial risks. Safety Science, 2019, 111, 37-48.	2.6	32
64	Effort-reward imbalance at work: the effects of work stress on anger and cardiovascular disease symptoms in a community sample. Stress and Health, 2005, 21, 113-128.	1.4	29
65	Job design for mindful work: The boosting effect of psychosocial safety climate.. Journal of Occupational Health Psychology, 2018, 23, 483-495.	2.3	29
66	An exploration of the component validity of job crafting. European Journal of Work and Organizational Psychology, 2020, 29, 776-793.	2.2	27
67	Pre-Survey Text Messages (SMS) Improve Participation Rate in an Australian Mobile Telephone Survey: An Experimental Study. PLoS ONE, 2016, 11, e0150231.	1.1	27
68	Trait anxiety, work demand, social support and psychological distress in correctional officers. Anxiety, Stress and Coping, 1995, 8, 25-35.	1.7	26
69	Psychosocial Safety Climate of Employees During the COVID-19 Pandemic in Iran: A Policy Analysis. Disaster Medicine and Public Health Preparedness, 2020, , 1-7.	0.7	26
70	Evaluation of a participatory risk management work stress intervention.. International Journal of Stress Management, 2014, 21, 27-42.	0.9	25
71	Reducing occupational stress among registered nurses in very remote Australia: A participatory action research approach. Collegian, 2018, 25, 181-191.	0.6	25
72	An Integrated Model of Workâ€"Study Conflict and Workâ€"Study Facilitation. Journal of Career Development, 2018, 45, 504-517.	1.6	25

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73	Organization–environment adaptation: A macro‐level shift in modeling work distress and morale. Journal of Organizational Behavior, 2013, 34, 629-647.	2.9	23
74	Psychosocial Safety Climate as a Multilevel Extension of ERI Theory: Evidence from Australia. Aligning Perspectives on Health, Safety and Well-being, 2016, , 189-217.	0.2	23
75	A Multi-level Study of Psychosocial Safety Climate, Challenge and Hindrance Demands, Employee Exhaustion, Engagement and Physical Health. , 2014, , 127-143.		23
76	Negative workplace behaviour: temporal associations with cardiovascular outcomes and psychological health problems in Australian police. Stress and Health, 2010, 26, 372-381.	1.4	22
77	Psychosocial Safety Climate: A Review of the Evidence. , 2019, , 31-75.		22
78	Should psychosocial safety climate theory be extended to include climate strength?. Journal of Occupational Health Psychology, 2018, 23, 496-507.	2.3	21
79	Predicting work stress compensation claims and return to work in welfare workers.. Journal of Occupational Health Psychology, 1999, 4, 279-287.	2.3	20
80	Predicting new major depression symptoms from long working hours, psychosocial safety climate and work engagement: a population-based cohort study. BMJ Open, 2021, 11, e044133.	0.8	20
81	Job demands, resource deficiencies, and workplace harassment: Evidence for micro-level effects.. International Journal of Stress Management, 2012, 19, 292-310.	0.9	19
82	Psychosocial Safety Climate: Past, Present, and Future Research. , 2016, , 89-134.		18
83	Translating cross-lagged effects into incidence rates and risk ratios: The case of psychosocial safety climate and depression. Work and Stress, 2018, 32, 248-261.	2.8	18
84	Benchmarks for Evidence-Based Risk Assessment with the Swedish Version of the 4-Item Psychosocial Safety Climate Scale. International Journal of Environmental Research and Public Health, 2020, 17, 8675.	1.2	18
85	Effect of psychosocial safety climate on psychological distress via job resources, work engagement and workaholism: a multilevel longitudinal study. International Journal of Occupational Safety and Ergonomics, 2022, 28, 691-708.	1.1	18
86	Cardiovascular disease is associated with the perception of worsening psychosocial work characteristics. International Journal of Cardiology, 2015, 186, 149-151.	0.8	17
87	Psychosocial Safety Climate as a Factor in Organisational Resilience: Implications for Worker Psychological Health, Resilience, and Engagement. , 2019, , 199-228.		17
88	Prevention through job design: Identifying high-risk job characteristics associated with workplace bullying.. Journal of Occupational Health Psychology, 2019, 24, 297-306.	2.3	17
89	Participatory action research as work stress intervention. , 2008, , 353-379.		16
90	Identification and Measurement of Work-Related Psychological Injury: Piloting the Psychological Injury Risk Indicator Among Frontline Police. Journal of Occupational and Environmental Medicine, 2009, 51, 1057-1065.	0.9	16

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91	The Effect of Globalization on Employee Psychological Health and Job Satisfaction in Malaysian Workplaces. Journal of Occupational Health, 2011, 53, 447-454.	1.0	16
92	Predicting Circulatory Diseases from Psychosocial Safety Climate: A Prospective Cohort Study from Australia. International Journal of Environmental Research and Public Health, 2018, 15, 415.	1.2	16
93	The dynamic interplay of physical and psychosocial safety climates in frontline healthcare. Stress and Health, 2019, 35, 650-664.	1.4	16
94	Resource Crafting: Is It Really 'Resource' Crafting—Or Just Crafting?. Frontiers in Psychology, 2019, 10, 614.	1.1	16
95	Organizational context matters: Psychosocial safety climate as a precursor to team and individual motivational functioning. Safety Science, 2022, 145, 105524.	2.6	15
96	Linking objective and subjective job demands and resources in the JD-R model: A multilevel design. Work and Stress, 2023, 37, 27-54.	2.8	15
97	Benchmarking working conditions for health and safety in the frontline healthcare industry: Perspectives from Australia and Malaysia. Journal of Advanced Nursing, 2018, 74, 1851-1862.	1.5	14
98	Psychosocial Safety Climate: A New Work Stress Theory and Implications for Method. , 2019, , 3-30.		14
99	The PSC-4; A Short PSC Tool. , 2019, , 385-409.		14
100	Enhanced Co-Worker Social Support in Isolated Work Groups and Its Mitigating Role on the Work-Family Conflict-Depression Loss Spiral. International Journal of Environmental Research and Public Health, 2016, 13, 382.	1.2	13
101	Organizational response to recommendations based on a study of stress among correctional officers. International Journal of Stress Management, 1994, 1, 81-101.	0.9	12
102	Managing employee creativity and health in nursing homes: The moderating role of matching job resources and matching occupational rewards.. International Journal of Stress Management, 2014, 21, 361-383.	0.9	12
103	Theory and methods to prevent and manage occupational stress: Innovations from around the globe.. International Journal of Stress Management, 2014, 21, 1-6.	0.9	12
104	Evaluation of national work-related psychosocial risk management policies: An international review of the literature. Safety Science, 2022, 154, 105854.	2.6	12
105	Psychosocial Factors and Workers' Health and Safety. BioMed Research International, 2015, 2015, 1-3.	0.9	11
106	Psychosocial Safety Climate from Two Different Cultural Perspectives in the Asia Pacific: Iran and Australia Hospitals. , 2016, , 187-201.		11
107	Refugees at Work: The Preventative Role of Psychosocial Safety Climate against Workplace Harassment, Discrimination and Psychological Distress. International Journal of Environmental Research and Public Health, 2021, 18, 10696.	1.2	11
108	The Malaysian Workplace Bullying Index (MWBI): A new measure of workplace bullying in Eastern countries. PLoS ONE, 2020, 15, e0223235.	1.1	9

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109	Multilevel emotional exhaustion: psychosocial safety climate and workplace bullying as higher level contextual and individual explanatory factors. European Journal of Work and Organizational Psychology, 2021, 30, 742-752.	2.2	9
110	Digital communication, health & wellbeing in universities: a double-edged sword. Journal of Higher Education Policy and Management, 2022, 44, 72-89.	1.5	9
111	Dominant Culture and Bullying; Personal Accounts of Workers in Malaysia. , 2014, , 177-200.		9
112	Rural Indian and Indigenous Australian Women Working Towards Empowerment. International Journal of Rural Management, 2008, 4, 153-168.	0.6	8
113	Further Validation of the Psychological Injury Risk Indicator Scale. Journal of Occupational and Environmental Medicine, 2012, 54, 478-484.	0.9	8
114	Psychosocial Safety Climate and Job Demandsâ€"Resources: A Multilevel Study Predicting Boredom. , 2019, , 129-148.		8
115	Occupational Stress in Remote Area Nursing: Development of the Remote Area Nursing Stress Scale (RANSS). Journal of Nursing Measurement, 2013, 21, 246-263.	0.2	7
116	Identity and belonging: refugee youth and their parentsâ€™ perception of being Australian. Australian Psychologist, 2021, 56, 123-136.	0.9	7
117	Psychological Research, Practice, and Production: The Occupational Stress Problem. International Journal of Stress Management, 1999, 6, 241-253.	0.9	6
118	A time-lagged study on health-centric leadership styles and psychological health: the mediating role of psychosocial safety climate. Current Psychology, 2023, 42, 8164-8175.	1.7	6
119	Refugee Youth and Transition to Further Education, Training, and Employment in Australia: Protocol for a Mixed Methods Study. JMIR Research Protocols, 2019, 8, e12632.	0.5	6
120	National Status of Psychosocial Factors at Work in Japan, Korea, Australia, and China. , 2014, , 27-52.		6
121	A Corruption of Public Values at Work; Psychosocial Safety Climate, Work Conditions, and Worker Health Across 31 European Countries. , 2019, , 77-106.		6
122	Review of practice & policy strategies for managing digital communication and ICT use in Australian universities. Computers in Human Behavior Reports, 2022, 5, 100160.	2.3	6
123	Australian work health and safety policy for the regulation of psychosocial risks: perspectives from key informants. Policy and Practice in Health and Safety, 2019, 17, 112-132.	0.5	5
124	A Qualitative Investigation into High Psychosocial Safety Climate University Work Groups. , 2019, , 251-270.		5
125	The Context of Psychosocial Factors at Work in the Asia Pacific. , 2014, , 3-26.		5
126	Malaysian Model of Work-Family Interface: Similar or Different from the West?. , 2014, , 293-307.		5

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127	Clergy in Crisis. , 2003, , 311-357.		5
128	Beneath the Surface: An Exploration of Remoteness and Work Stress in the Mines. , 2016, , 341-358.		5
129	A Mixed-Methods Study of Creative Problem Solving and Psychosocial Safety Climate: Preparing Engineers for the Future of Work. Frontiers in Psychology, 2021, 12, 759226.	1.1	5
130	How psychosocial safety climate (PSC) gets stronger over time: A first look at leadership and climate strength.. Journal of Occupational Health Psychology, 2021, 26, 522-536.	2.3	5
131	Physical and Psychosocial Safety Climate Among Malaysian Healthcare Workers: A Qualitative Study. , 2019, , 229-250.		4
132	Psychosocial Safety Climate and PSC Ideal; Direct and Interaction Effects on JD-R for Mental Health, Job Satisfaction and Work Engagement (Iran). , 2019, , 273-303.		4
133	PSC in Practice. , 2019, , 411-430.		4
134	PSC; Current Status and Implications for Future Research. , 2019, , 431-449.		4
135	Psychosocial Safety Climate and Occupational Health. , 2020, , 1-27.		4
136	Contextualising the Effectiveness of an Employee Assistance Program Intervention on Psychological Health: The Role of Corporate Climate. International Journal of Environmental Research and Public Health, 2022, 19, 5067.	1.2	4
137	Conducive Production: How to Produce a Par Worksite Proposal. New Solutions, 1997, 7, 58-69.	0.6	3
138	The impact of dayshifts and sleepover nightshifts on the eating and driving behaviours of residential support workers: An exploratory workplace study. Work, 2020, 66, 827-839.	0.6	3
139	Psychosocial Safety Climate and Occupational Health. , 2020, , 397-422.		3
140	The management of psychosocial risk factors amongst rural development workers in india. International Journal of Rural Management, 2005, 1, 97-123.	0.6	2
141	Organizational Tools for Psychosocial Risk Management: A Critical International Review. , 2016, , 205-224.		2
142	Family influence on refugee youth education and employment aspirations and choices. Journal of Family Studies, 0, , 1-19.	0.9	2
143	PSC, Effort-Reward Imbalance and Cognitive Decline; A Road Safety Experiment. , 2019, , 109-128.		2
144	Information and computer technology use in Australian social work education. Australian Social Work, 2000, 53, 21-28.	0.7	1

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145	Psychosocial risk factors for stress and stress claim differences between the public and private sectors. , 2013, , .		1
146	Psychosocial Safety Climate, Psychological Health, Cynicism, and Professional Efficacy in Policing. , 2019, , 169-198.		1
147	National Benchmarking and Standards for Psychosocial Factors. , 2014, , 377-386.		1
148	State of the Art: The Context of Psychosocial Factors at Work in the Asia Pacific?. , 2016, , 3-22.		1
149	Reliability and Validity of the Japanese Version of the 12-Item Psychosocial Safety Climate Scale (PSC-12J). International Journal of Environmental Research and Public Health, 2021, 18, 12954.	1.2	1
150	Predicting work stress compensation claims and return to work in welfare workers.. Journal of Occupational Health Psychology, 1999, 4, 279-287.	2.3	1
151	An Organisational Survey of Human Service Workers: Results. , 2001, , 98-131.		0
152	An Organisational Survey of Human Service Workers: Method. , 2001, , 87-97.		0
153	The Views of the Research Reference Group. , 2001, , 36-50.		0
154	The Problem, the Organisation, the Context. , 2001, , 1-12.		0
155	Measurement and Methodological Issues in Work Stress Research. , 2003, , 75-101.		0
156	Psychosocial Factors at Work in the Asia Pacific: Final Thoughts and Future Research Directions. , 2014, , 389-396.		0
157	Key Contributions and Future Research Directions. , 2016, , 361-369.		0