

Merce Bernardo

List of Publications by Year in descending order

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Version: 2024-02-01

46
papers

1,678
citations

304743

22
h-index

302126

39
g-index

47
all docs

47
docs citations

47
times ranked

987
citing authors

#	ARTICLE	IF	CITATIONS
1	How integrated are environmental, quality and other standardized management systems? An empirical study. <i>Journal of Cleaner Production</i> , 2009, 17, 742-750.	9.3	214
2	Benefits of management systems integration: a literature review. <i>Journal of Cleaner Production</i> , 2015, 94, 260-267.	9.3	131
3	Functional quality and hedonic quality: A study of the dimensions of e-service quality in online travel agencies. <i>Information and Management</i> , 2012, 49, 342-347.	6.5	109
4	Integration of standardized environmental and quality management systems audits. <i>Journal of Cleaner Production</i> , 2011, 19, 2057-2065.	9.3	106
5	Comparative analysis of diffusion of the ISO 14001 standard by sector of activity. <i>Journal of Cleaner Production</i> , 2011, 19, 1734-1744.	9.3	98
6	Determinants of online booking loyalties for the purchasing of airline tickets. <i>Tourism Management</i> , 2013, 35, 23-31.	9.8	97
7	Do integration difficulties influence management system integration levels?. <i>Journal of Cleaner Production</i> , 2012, 21, 23-33.	9.3	88
8	Integration of management systems as an innovation: a proposal for a new model. <i>Journal of Cleaner Production</i> , 2014, 82, 132-142.	9.3	82
9	An empirical study on the integration of management system audits. <i>Journal of Cleaner Production</i> , 2010, 18, 486-495.	9.3	78
10	Integration of standardized management systems: does the implementation order matter?. <i>International Journal of Operations and Production Management</i> , 2012, 32, 291-307.	5.9	55
11	Do multiple certifications leverage firm performance? A dynamic approach. <i>International Journal of Production Economics</i> , 2019, 218, 386-399.	8.9	54
12	ISO 9001 diffusion analysis according to activity sectors. <i>Industrial Management and Data Systems</i> , 2011, 111, 298-316.	3.7	52
13	Sustainable innovation through management systems integration. <i>Journal of Cleaner Production</i> , 2018, 196, 1176-1187.	9.3	47
14	Guiding principles of integrated management systems: Towards unifying a starting point for researchers and practitioners. <i>Journal of Cleaner Production</i> , 2019, 210, 977-993.	9.3	41
15	Implementing integrated management systems in chemical firms. <i>Total Quality Management and Business Excellence</i> , 2013, 24, 294-309.	3.8	39
16	Is there a common pattern to integrate multiple management systems? A comparative analysis between organizations in Greece and Spain. <i>Journal of Cleaner Production</i> , 2017, 151, 121-133.	9.3	35
17	Diffusion of quality standards in the hospitality sector. <i>International Journal of Operations and Production Management</i> , 2013, 33, 504-527.	5.9	32
18	Openness and management systems integration: Pursuing innovation benefits. <i>Journal of Engineering and Technology Management - JET-M</i> , 2018, 49, 76-90.	2.7	27

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19	The balance of the impact of quality and recovery on satisfaction: the case of e-travel. <i>Total Quality Management and Business Excellence</i> , 2013, 24, 1390-1404.	3.8	26
20	Competence Assessment in Higher Education: A Dynamic Approach. <i>Human Factors and Ergonomics in Manufacturing</i> , 2014, 24, 454-467.	2.7	25
21	Integrated management systems diffusion models in South European countries. <i>International Journal of Quality and Reliability Management</i> , 2018, 35, 2289-2303.	2.0	25
22	Building loyalty through functional and hedonic quality. <i>Industrial Management and Data Systems</i> , 2014, 114, 387-404.	3.7	24
23	Rethinking the Way of Doing Business: A Reframe of Management Structures for Developing Corporate Sustainability. <i>Sustainability</i> , 2020, 12, 1177.	3.2	23
24	A qualitative study on integrated management systems in a non-leading country in certifications. <i>Total Quality Management and Business Excellence</i> , 2018, 29, 453-480.	3.8	22
25	A case study of a simultaneous integration in an SME. <i>International Journal of Quality and Reliability Management</i> , 2018, 35, 319-334.	2.0	18
26	Relationships between the integration of audits and management systems. <i>TQM Journal</i> , 2011, 23, 659-672.	3.3	17
27	Relating open innovation, innovation and management systems integration. <i>Industrial Management and Data Systems</i> , 2016, 116, 1540-1556.	3.7	16
28	Quality and environmental management systems as business tools to enhance ESG performance: a cross-regional empirical study. <i>Environment, Development and Sustainability</i> , 2023, 25, 9067-9109.	5.0	14
29	Strategic alliances: an analysis of Catalan hospitals. <i>Revista Panamericana De Salud Publica/Pan American Journal of Public Health</i> , 2012, 31, 40-47.	1.1	11
30	Cultural compatibility in internal knowledge transfers: an application to hotel chain growth. <i>Service Industries Journal</i> , 2011, 31, 1645-1657.	8.3	10
31	Corporate social responsibility in a local subsidiary: internal and external stakeholders' power. <i>EuroMed Journal of Business</i> , 2019, 15, 377-393.	3.2	10
32	Campus information systems for students: classification in Spain. <i>Campus Wide Information Systems</i> , 2008, 25, 50-64.	1.1	9
33	How do creative industries innovate? A model proposal. <i>Creative Industries Journal</i> , 2017, 10, 211-225.	1.7	9
34	A factorial structure of university absenteeism in higher education: A student perspective. <i>Innovations in Education and Teaching International</i> , 2020, 57, 136-147.	2.5	6
35	Is It Possible to Retain Customer Loyalty When a Service Has Failed?. <i>Human Factors and Ergonomics in Manufacturing</i> , 2015, 25, 599-613.	2.7	5
36	Guidelines to build the bridge between sustainability and integrated management systems: A way to increase stakeholder engagement toward sustainable development. <i>Corporate Social Responsibility and Environmental Management</i> , 2022, 29, 1617-1635.	8.7	5

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37	A Conceptual Model to Evaluate Service Quality of Direct-to-Consumer Telemedicine Consultation from Patient Perspective. <i>Telemedicine Journal and E-Health</i> , 2023, 29, 156-171.	2.8	5
38	Gastronomy management. <i>International Journal of Quality and Reliability Management</i> , 2017, 34, 163-175.	2.0	4
39	Organisational innovations in Catalan hospitals: the case of telemedicine. <i>International Journal of Healthcare Technology and Management</i> , 2011, 12, 307.	0.1	2
40	Implementing Multiple Management Systems: Is It Sustainable?. , 2014, , 115-125.		2
41	Analysis of training programs related to quality management system: the Spanish case. <i>International Journal of Quality and Reliability Management</i> , 2017, 34, 216-230.	2.0	2
42	Analysis of the relationship between the integration of management systems and the creation of value. , 2015, , .		1
43	STUDENT ABSENTEEISM IN HIGHER EDUCATION: THE CASE OF THE FACULTY OF ECONOMICS AND BUSINESS AT THE UNIVERSITAT DE BARCELONA. , 2017, , .		1
44	Knowledge Transfer in Haute Cuisine: The Relationship between Chefs as an Enabler Factor. <i>Journal of Culinary Science and Technology</i> , 0, , 1-22.	1.4	1
45	Implantaci3n de recursos did3cticos digitales en asignaturas de Organizaci3n de Empresas. @tic: Revista D'Innovaci3 Educativa, 2013, .	0.3	0
46	Propuesta de Modelo de Satisfacci3n e Intenci3n de Comportamiento en Educaci3n Superior a Distancia. <i>Fronteiras</i> , 2021, 10, 155-173.	0.1	0