

Taegoo Terry Kim

List of Publications by Year in descending order

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33
papers

2,978
citations

304368

22
h-index

377514

34
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34
all docs

34
docs citations

34
times ranked

2164
citing authors

#	ARTICLE	IF	CITATIONS
1	The effects of perceived justice on recovery satisfaction, trust, word-of-mouth, and revisit intention in upscale hotels. <i>Tourism Management</i> , 2009, 30, 51-62.	5.8	470
2	Modeling roles of subjective norms and eTrust in customers' acceptance of airline B2C eCommerce websites. <i>Tourism Management</i> , 2009, 30, 266-277.	5.8	304
3	An empirical examination of the acceptance behaviour of hotel front office systems: An extended technology acceptance model. <i>Tourism Management</i> , 2008, 29, 500-513.	5.8	276
4	Hospitality employee knowledge-sharing behaviors in the relationship between goal orientations and service innovative behavior. <i>International Journal of Hospitality Management</i> , 2013, 34, 324-337.	5.3	224
5	Why is hospitality employees' psychological capital important? The effects of psychological capital on work engagement and employee morale. <i>International Journal of Hospitality Management</i> , 2015, 50, 9-26.	5.3	212
6	Testing the stressor-strain-outcome model of customer-related social stressors in predicting emotional exhaustion, customer orientation and service recovery performance. <i>International Journal of Hospitality Management</i> , 2014, 36, 272-285.	5.3	158
7	An exploration of the factors influencing social media continuance usage and information sharing intentions among Korean travellers. <i>Tourism Management</i> , 2017, 63, 170-178.	5.8	156
8	A comparison of competing theoretical models for understanding acceptance behavior of information systems in upscale hotels. <i>International Journal of Hospitality Management</i> , 2009, 28, 121-134.	5.3	150
9	Social capital, knowledge sharing and organizational performance. <i>International Journal of Contemporary Hospitality Management</i> , 2013, 25, 683-704.	5.3	128
10	Motivate to innovate. <i>International Journal of Contemporary Hospitality Management</i> , 2018, 30, 776-796.	5.3	126
11	Modelling roles of task-technology fit and self-efficacy in hotel employees' usage behaviours of hotel information systems. <i>International Journal of Tourism Research</i> , 2010, 12, 709-725.	2.1	92
12	Servant leadership, organisational trust, and bank employee outcomes. <i>Service Industries Journal</i> , 2019, 39, 86-108.	5.0	86
13	Intellectual Capital and Business Performance: What Structural Relationships Do They Have in Upper-Upscale Hotels?. <i>International Journal of Tourism Research</i> , 2012, 14, 391-408.	2.1	65
14	Frontline service employees' customer-related social stressors, emotional exhaustion, and service recovery performance: customer orientation as a moderator. <i>Service Business</i> , 2012, 6, 503-526.	2.2	63
15	Management commitment to the ecological environment, green work engagement and their effects on hotel employees' green work outcomes. <i>International Journal of Contemporary Hospitality Management</i> , 2022, 34, 3084-3112.	5.3	58
16	Psychological contract breach and service innovation behavior: psychological capital as a mediator. <i>Service Business</i> , 2018, 12, 305-329.	2.2	45
17	The HOINCAP scale: measuring intellectual capital in the hotel industry. <i>Service Industries Journal</i> , 2011, 31, 2243-2272.	5.0	34
18	A modified and extended Triandis model for the enablers-process-outcomes relationship in hotel employees' knowledge sharing. <i>Service Industries Journal</i> , 2012, 32, 2059-2090.	5.0	34

#	ARTICLE	IF	CITATIONS
19	The managed heart: The structural analysis of the stressorâ€™strain relationship and customer orientation among emotional labor workers in Korean hotels. <i>International Journal of Hospitality Management</i> , 2012, 31, 1067-1082.	5.3	34
20	Factors Affecting the Travel Expenditure of Visitors to Macau, China. <i>Tourism Economics</i> , 2011, 17, 857-883.	2.6	29
21	Is political skill really an antidote in the workplace incivility-emotional exhaustion and outcome relationship in the hotel industry?. <i>Journal of Hospitality and Tourism Management</i> , 2019, 40, 40-49.	3.5	29
22	Online travel information value and its influence on the continuance usage intention of social media. <i>Service Business</i> , 2018, 12, 85-120.	2.2	25
23	The effects of nonwork and personal resources on frontline bank employeesâ€™ work engagement and critical job outcomes. <i>International Journal of Bank Marketing</i> , 2019, 37, 858-879.	3.6	25
24	Social Network Analysis as a Valuable Tool for Understanding Touristsâ€™ Multi-Attraction Travel Behavioral Intention to Revisit and Recommend. <i>Sustainability</i> , 2019, 11, 2497.	1.6	24
25	Do Gender and Prior Experience Moderate the Factors Influencing Attitude toward Using Social Media for Festival Attendance?. <i>Sustainability</i> , 2018, 10, 3509.	1.6	21
26	When Customers Complain. <i>Cornell Hospitality Quarterly</i> , 2015, 56, 411-426.	2.2	19
27	Got political skill?. <i>International Journal of Contemporary Hospitality Management</i> , 2019, 31, 1367-1389.	5.3	17
28	A Study on the Instructor Role in Dealing with Mixed Contents: How It Affects Learner Satisfaction and Retention in e-Learning. <i>Sustainability</i> , 2018, 10, 850.	1.6	16
29	The Moderating Effects of Resident Characteristics on Perceived Gaming Impacts and Gaming Industry Support: The Case of Macao. <i>Journal of Travel and Tourism Marketing</i> , 2014, 31, 229-250.	3.1	15
30	Test of an integrative model of travel-related social media usersâ€™ switching intentions. <i>Service Business</i> , 2019, 13, 339-361.	2.2	12
31	Investigating the selected consequences of boreout among cabin crew. <i>Journal of Air Transport Management</i> , 2020, 82, 101739.	2.4	12
32	Structural Relationships among Antecedents to Perceived Value of Ecotourism for Sichuan Giant Pandas in China. <i>Sustainability</i> , 2019, 11, 210.	1.6	10
33	Leader political skill and casino dealer morale: the mediating role of follower perceptions of leaderâ€™member exchange. <i>Service Business</i> , 2017, 11, 665-692.	2.2	6