## William Bolander

List of Publications by Year in descending order

Source: https://exaly.com/author-pdf/276788/publications.pdf

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26 papers 1,632 citations

471509 17 h-index 552781 26 g-index

27 all docs

27 docs citations

times ranked

27

1092 citing authors

#	Article	IF	CITATIONS
1	Hiring for sales success: The emerging importance of salesperson analytical skills. Journal of Business Research, 2022, 144, 17-30.	10.2	14
2	Curbing the Undesirable Effects of Emotional Exhaustion on Ethical Behaviors and Performance: A Salesperson–Manager Dyadic Approach. Journal of Business Ethics, 2021, 169, 747-766.	6.0	45
3	Selling your network: how political skill builds social capital and enhances salesperson performance. Journal of Personal Selling and Sales Management, 2021, 41, 233-249.	2.8	19
4	Operationalizing salesperson performance with secondary data: aligning practice, scholarship, and theory. Journal of the Academy of Marketing Science, 2021, 49, 462-481.	11.2	44
5	An Investigation of Consumer Subjective Knowledge in Frontline Interactions. Journal of Retailing, 2021, 97, 336-346.	6.2	15
6	Whom to hire and how to coach them: a longitudinal analysis of newly hired salesperson performance. Journal of Personal Selling and Sales Management, 2020, 40, 78-94.	2.8	27
7	The case for hiring neurotic salespeople: A longitudinal growth modeling analysis. Journal of Business Research, 2020, 116, 123-136.	10.2	8
8	Internal selling: Antecedents and the importance of networking ability in converting internal selling behavior into salesperson performance. Journal of Business Research, 2020, 117, 176-188.	10.2	15
9	Sales management, education, and scholarship across cultures: early findings from a global study and an agenda for future research. Journal of Personal Selling and Sales Management, 2020, 40, 198-212.	2.8	10
10	Adapting influence approaches to informed consumers in high-involvement purchases: are salespeople really doomed?. Journal of the Academy of Marketing Science, 2019, 47, 118-137.	11,2	63
11	Toward an Optimal Donation Solicitation: Evidence from the Field of the Differential Influence of Donor-Related and Organization-Related Information on Donation Choice and Amount. Journal of Marketing, 2018, 82, 142-152.	11.3	59
12	The Disruptive Impact of Customer Engagement on the Business-to-Consumer Sales Force. , 2018, , 203-218.		3
13	Why study intraorganizational issues in selling and sales management?. Journal of Personal Selling and Sales Management, 2018, 38, 169-171.	2.8	11
14	Managing New Salespeople's Ethical Behaviors during Repetitive Failures: When Trying to Help Actually Hurts. Journal of Business Ethics, 2017, 144, 519-532.	6.0	23
15	Time, change, and longitudinally emergent conditions: understanding and applying longitudinal growth modeling in sales research. Journal of Personal Selling and Sales Management, 2017, 37, 153-159.	2.8	66
16	"Let's make a deal:―Price outcomes and the interaction of customer persuasion knowledge and salesperson negotiation strategies. Journal of Business Research, 2017, 78, 81-92.	10.2	29
17	Exploring the unintended negative impact of an ethical climate in competitive environments. Marketing Letters, 2017, 28, 621-635.	2.9	21
18	Does the Customer Matter Most? Exploring Strategic Frontline Employees' Influence of Customers, the Internal Business Team, and External Business Partners. Journal of Marketing, 2016, 80, 106-123.	11.3	135

#	Article	IF	CITATION
19	Social Networks within Sales Organizations: Their Development and Importance for Salesperson Performance. Journal of Marketing, 2015, 79, 1-16.	11.3	567
20	Sales Education Efficacy. Journal of Marketing Education, 2014, 36, 169-181.	2.4	55
21	Learned Helplessness among Newly Hired Salespeople and the Influence of Leadership. Journal of Marketing, 2014, 78, 95-111.	11.3	73
22	Which influence tactics lead to sales performance? It is a matter of style. Journal of Personal Selling and Sales Management, 2014, 34, 141-159.	2.8	45
23	Why Are Some Salespeople Better at Adapting to Organizational Change?. Journal of Marketing, 2010, 74, 65-79.	11.3	71
24	Why Are Some Salespeople Better at Adapting to Organizational Change?. Journal of Marketing, 2010, 74, 65-79.	11.3	97
25	Managing the Drivers of Organizational Commitment and Salesperson Effort: An Application of Meyer and Allen's Three-Component Model. Journal of Marketing Theory and Practice, 2009, 17, 335-350.	4.3	73
26	Product Innovativeness, Customer Newness, and New Product Performance: A Time-Lagged Examination of the Impact of Salesperson Selling Intentions on New Product Performance. Journal of Personal Selling and Sales Management, 2008, 28, 351-364.	2.8	42