

Russell Mannion

List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/2720753/publications.pdf>

Version: 2024-02-01

165
papers

5,076
citations

117625

34
h-index

110387

64
g-index

179
all docs

179
docs citations

179
times ranked

4925
citing authors

#	ARTICLE	IF	CITATIONS
1	The case of the disappearing whistleblower: an analysis of National Health Service inquiries. <i>Public Money and Management</i> , 2022, 42, 59-69.	2.1	4
2	Implications of resource constraints and high workload on speaking up about threats to patient safety: a qualitative study of surgical teams in Ghana. <i>BMJ Quality and Safety</i> , 2022, 31, 662-669.	3.7	5
3	How, when, and why do inter-organisational collaborations in healthcare work? A realist evaluation. <i>PLoS ONE</i> , 2022, 17, e0266899.	2.5	9
4	Collaboration over competition? Regulatory reform and inter-organisational relations in the NHS amidst the COVID-19 pandemic: a qualitative study. <i>BMC Health Services Research</i> , 2022, 22, 640.	2.2	5
5	Why do acute healthcare staff engage in unprofessional behaviours towards each other and how can these behaviours be reduced? A realist review protocol. <i>BMJ Open</i> , 2022, 12, e061771.	1.9	4
6	Effectiveness of training and educational programs for hospital managers: A systematic review. <i>Health Services Management Research</i> , 2021, 34, 113-126.	1.7	13
7	Populism, pestilence and plague in the time of coronavirus. <i>International Journal of Human Rights in Healthcare</i> , 2021, 14, 175-181.	0.9	3
8	Is the end in sight? A study of how and why services are decommissioned in the English National Health Service. <i>Sociology of Health and Illness</i> , 2021, 43, 441-458.	2.1	8
9	A qualitative study of organisational response to national quality standards for 7-day services in English hospitals. <i>BMC Health Services Research</i> , 2021, 21, 205.	2.2	1
10	Why do some inter-organisational collaborations in healthcare work when others do not? A realist review. <i>Systematic Reviews</i> , 2021, 10, 82.	5.3	40
11	Interventions promoting employee "speaking-up" within healthcare workplaces: A systematic narrative review of the international literature. <i>Health Policy</i> , 2021, 125, 375-384.	3.0	43
12	Increasing specialist intensity at weekends to improve outcomes for patients undergoing emergency hospital admission: the HiSLAC two-phase mixed-methods study. <i>Health Services and Delivery Research</i> , 2021, 9, 1-166.	1.4	8
13	Resource dependency and strategy in healthcare organizations during a time of scarce resources: evidence from the metropolitan area of cologne. <i>Journal of Health Organization and Management</i> , 2021, 35, 211-227.	1.3	7
14	Measuring social capital of hospital management boards in European hospitals: A validation study on psychometric properties of a questionnaire for Chief Executive Officers. <i>BMC Health Services Research</i> , 2021, 21, 1036.	2.2	3
15	Performing Populist Health Policy: The Case of the English National Health Service. <i>Organizational Behaviour in Health Care</i> , 2021, , 49-66.	0.4	1
16	Roles and behaviours of diligent and dynamic healthcare boards. <i>Health Services Management Research</i> , 2020, 33, 96-108.	1.7	9
17	Managerial workarounds in three European DRG systems. <i>Journal of Health Organization and Management</i> , 2020, 34, 295-311.	1.3	11
18	Changes in weekend and weekday care quality of emergency medical admissions to 20 hospitals in England during implementation of the 7-day services national health policy. <i>BMJ Quality and Safety</i> , 2020, 30, bmjqs-2020-011165.	3.7	10

#	ARTICLE	IF	CITATIONS
19	Populism and health policy: three international case studies of right-wing populist policy frames. <i>Sociology of Health and Illness</i> , 2020, 42, 1967-1981.	2.1	27
20	Building an initial realist theory of partnering across National Health Service providers. <i>Journal of Integrated Care</i> , 2020, 29, 111-125.	0.5	8
21	Publication and related biases in health services research: a systematic review of empirical evidence. <i>BMC Medical Research Methodology</i> , 2020, 20, 137.	3.1	13
22	Models and methods for determining the optimal number of beds in hospitals and regions: a systematic scoping review. <i>BMC Health Services Research</i> , 2020, 20, 186.	2.2	54
23	Stakeholder views on publication bias in health services research. <i>Journal of Health Services Research and Policy</i> , 2020, 25, 162-171.	1.7	3
24	Buddies and Mergers: Decentring the Performance of Healthcare Provider Partnerships. <i>Organizational Behaviour in Health Care</i> , 2020, , 67-94.	0.4	2
25	Assessment of publication bias and outcome reporting bias in systematic reviews of health services and delivery research: A meta-epidemiological study. <i>PLoS ONE</i> , 2020, 15, e0227580.	2.5	34
26	Publication and related bias in quantitative health services and delivery research: a multimethod study. <i>Health Services and Delivery Research</i> , 2020, 8, 1-134.	1.4	0
27	Title is missing!. , 2020, 15, e0227580.		0
28	Title is missing!. , 2020, 15, e0227580.		0
29	Title is missing!. , 2020, 15, e0227580.		0
30	Title is missing!. , 2020, 15, e0227580.		0
31	Raising and responding to frontline concerns in healthcare. <i>BMJ: British Medical Journal</i> , 2019, 366, l4944.	2.3	14
32	Healthcare scandals and the failings of doctors. <i>Journal of Health Organization and Management</i> , 2019, 33, 221-240.	1.3	23
33	Whistleblowing over patient safety and care quality: a review of the literature. <i>Journal of Health Organization and Management</i> , 2019, 33, 737-756.	1.3	32
34	Repositioning the boundaries between public and private healthcare providers in the English NHS. <i>Journal of Health Organization and Management</i> , 2019, 33, 776-790.	1.3	8
35	Meta-regulation meets Deliberation: Situating the Governor within NHS Foundation Trust Hospitals. <i>Journal of Social Policy</i> , 2019, 48, 595-613.	1.1	2
36	Where is Patient Safety Research and Practice Heading? A Response to Recent Commentaries. <i>International Journal of Health Policy and Management</i> , 2019, 8, 136-137.	0.9	5

#	ARTICLE	IF	CITATIONS
37	Whatâ€™s Needed to Develop Strategic Purchasing in Healthcare? Policy Lessons from a Realist Review. International Journal of Health Policy and Management, 2019, 8, 4-17.	0.9	34
38	On Folk Devils, Moral Panics and New Wave Public Health. International Journal of Health Policy and Management, 2019, 8, 678-683.	0.9	10
39	On the Limitations and Pitfalls of Performance Measurement Systems in Health Care. , 2019, , 158-169.		0
40	Inside the Black Box: Organisational Buying Behaviour and Strategic Purchasing in Healthcare: A Response to Recent Commentary. International Journal of Health Policy and Management, 2019, 8, 675-677.	0.9	1
41	Hospital culture and clinical performance: where next?. BMJ Quality and Safety, 2018, 27, 179-181.	3.7	8
42	The future of health systems to 2030: a roadmap for global progress and sustainability. International Journal for Quality in Health Care, 2018, 30, 823-831.	1.8	47
43	Understanding organisational culture for healthcare quality improvement. BMJ: British Medical Journal, 2018, 363, k4907.	2.3	174
44	Healthcare governance, professions and populism: Is there a relationship? An explorative comparison of five European countries. Health Policy, 2018, 122, 1140-1148.	3.0	21
45	Doing More with Less in Health Care: Findings from a Multi-Method Study of Decommissioning in the English National Health Service. Journal of Social Policy, 2018, 47, 543-564.	1.1	11
46	The Politics and Power of Populism: A Response to the Recent Commentaries. International Journal of Health Policy and Management, 2018, 7, 365-366.	0.9	3
47	Researching the Co-Existence and Continuity of Standardization and Customization in Healthcare: A Response to Recent Commentaries. International Journal of Health Policy and Management, 2018, 7, 572-573.	0.9	3
48	Understanding the knowledge gaps in whistleblowing and speaking up in health care: narrative reviews of the research literature and formal inquiries, a legal analysis and stakeholder interviews. Health Services and Delivery Research, 2018, 6, 1-190.	1.4	27
49	Board governance for better, safer healthcare. , 2018, , 43-57.		2
50	Central and Eastern Europe. , 2018, , 281-286.		0
51	A principal-agent perspective on clinical governance. , 2018, , 67-78.		1
52	Accomplishing reform: successful case studies drawn from the health systems of 60 countries. International Journal for Quality in Health Care, 2017, 29, 880-886.	1.8	25
53	Two-epoch cross-sectional case record review protocol comparing quality of care of hospital emergency admissions at weekends versus weekdays. BMJ Open, 2017, 7, e018747.	1.9	9
54	(Re) Making the Procrustean Bed? Standardization and Customization as Competing Logics in Healthcare. International Journal of Health Policy and Management, 2017, 6, 301-304.	0.9	49

#	ARTICLE	IF	CITATIONS
55	The Rise of Post-truth Populism in Pluralist Liberal Democracies: Challenges for Health Policy. <i>International Journal of Health Policy and Management</i> , 2017, 6, 249-251.	0.9	104
56	False Dawns and New Horizons in Patient Safety Research and Practice. <i>International Journal of Health Policy and Management</i> , 2017, 6, 685-689.	0.9	43
57	Decommissioning health care: identifying best practice through primary and secondary research – a prospective mixed-methods study. <i>Health Services and Delivery Research</i> , 2017, 5, 1-194.	1.4	19
58	Decentring patient safety governance. , 2017, , 70-89.		1
59	Organizational failure and turnaround in public sector organizations: A systematic review of the evidence. <i>Medical Journal of the Islamic Republic of Iran</i> , 2017, 31, 434-444.	0.9	2
60	Culture in Health Care Organizations. , 2016, , .		4
61	Challenges in Achieving Collaboration in Clinical Practice: The Case of Norwegian Health Care. <i>International Journal of Integrated Care</i> , 2016, 16, 3.	0.2	54
62	How to do better health reform: a snapshot of change and improvement initiatives in the health systems of 30 countries. <i>International Journal for Quality in Health Care</i> , 2016, 28, 843-846.	1.8	15
63	Weekend specialist intensity and admission mortality in acute hospital trusts in England: a cross-sectional study. <i>Lancet, The</i> , 2016, 388, 178-186.	13.7	107
64	Enacting corporate governance of healthcare safety and quality: a dramaturgy of hospital boards in England. <i>Sociology of Health and Illness</i> , 2016, 38, 233-251.	2.1	24
65	A qualitative study of diverse providers' behaviour in response to commissioners, patients and innovators in England: research protocol: Table A1. <i>BMJ Open</i> , 2016, 6, e010680.	1.9	2
66	Healthcare reform in China: making sense of a policy experiment?. <i>Journal of Health Organization and Management</i> , 2016, 30, 324-330.	1.3	15
67	Sustaining organizational culture change in health systems. <i>Journal of Health Organization and Management</i> , 2016, 30, 2-30.	1.3	109
68	An open letter to <i>The BMJ</i> editors on qualitative research. <i>BMJ, The</i> , 2016, 352, i563.	6.0	234
69	Effective board governance of safe care: a (theoretically underpinned) cross-sectioned examination of the breadth and depth of relationships through national quantitative surveys and in-depth qualitative case studies. <i>Health Services and Delivery Research</i> , 2016, 4, 1-166.	1.4	19
70	Whistleblowing in the Wind Towards a Socially Situated Research Agenda: A Response to Recent Commentaries. <i>International Journal of Health Policy and Management</i> , 2016, 5, 395-396.	0.9	2
71	Evaluating the impact of NHS reforms – policy, process and power. , 2016, , .		0
72	– Groundhog Day™: the Coalition government's quality and safety reforms. , 2016, , .		0

#	ARTICLE	IF	CITATIONS
73	Organizational Failure in an NHS Hospital Trust. <i>Health Care Manager</i> , 2015, 34, 367-375.	1.3	14
74	Cultures of Silence and Cultures of Voice: The Role of Whistleblowing in Healthcare Organisations. <i>International Journal of Health Policy and Management</i> , 2015, 4, 503-505.	0.9	65
75	Hospital board oversight of quality and safety: a stakeholder analysis exploring the role of trust and intelligence. <i>BMC Health Services Research</i> , 2015, 15, 196.	2.2	26
76	Overseeing oversight: governance of quality and safety by hospital boards in the English NHS. <i>Journal of Health Services Research and Policy</i> , 2015, 20, 9-16.	1.7	21
77	The dysfunctional consequences of a performance measurement system: the case of the Iranian national hospital grading programme. <i>Journal of Health Services Research and Policy</i> , 2015, 20, 138-145.	1.7	12
78	The influence of context on the effectiveness of hospital quality improvement strategies: a review of systematic reviews. <i>BMC Health Services Research</i> , 2015, 15, 277.	2.2	109
79	Improving practice in safeguarding at the interface between hospital services and children's social care: a mixed-methods case study. <i>Health Services and Delivery Research</i> , 2015, 3, 1-164.	1.4	5
80	NHS commissioning practice and health system governance: a mixed-methods realistic evaluation. <i>Health Services and Delivery Research</i> , 2015, 3, 1-184.	1.4	11
81	Towards a framework for enhancing procurement and supply chain management practice in the NHS: lessons for managers and clinicians from a synthesis of the theoretical and empirical literature. <i>Health Services and Delivery Research</i> , 2015, 3, 1-134.	1.4	23
82	Patient mobility in the global marketplace: a multidisciplinary perspective. <i>International Journal of Health Policy and Management</i> , 2014, 2, 155-157.	0.9	42
83	Measuring clinical management by physicians and nurses in European hospitals: development and validation of two scales. <i>International Journal for Quality in Health Care</i> , 2014, 26, 56-65.	1.8	11
84	Market size, market share and market strategy: three myths of medical tourism. <i>Policy and Politics</i> , 2014, 42, 597-614.	2.4	73
85	Systematic biases in group decision-making: implications for patient safety. <i>International Journal for Quality in Health Care</i> , 2014, 26, 606-612.	1.8	60
86	Impact of the Iranian hospital grading system on hospitals' adherence to audited standards: An examination of possible mechanisms. <i>Health Policy</i> , 2014, 115, 206-214.	3.0	8
87	Take the money and run: the challenges of designing and evaluating financial incentives in healthcare; Comment on "Paying for performance in healthcare organisations". <i>International Journal of Health Policy and Management</i> , 2014, 2, 95-96.	0.9	5
88	Enabling compassionate healthcare: perils, prospects and perspectives. <i>International Journal of Health Policy and Management</i> , 2014, 2, 115-117.	0.9	36
89	Implications for the NHS of inward and outward medical tourism: a policy and economic analysis using literature review and mixed-methods approaches. <i>Health Services and Delivery Research</i> , 2014, 2, 1-234.	1.4	50
90	Local Dynamic Reform in the NHS Since 2000. , 2014, , 83-112.		0

#	ARTICLE	IF	CITATIONS
91	The Prospects for NHS Reorganisation Post-2010. , 2014, , 113-146.		0
92	The NHS in 1990. , 2014, , 11-28.		0
93	â€œCentral Controlâ€™ Reorganisation in the NHS in the 2000s. , 2014, , 53-82.		0
94	Reorganising the NHS, 1990â€™2010. , 2014, , 29-52.		0
95	A Framework for Exploring the Policy Implications of UK Medical Tourism and International Patient Flows. Social Policy and Administration, 2013, 47, 1-25.	3.0	56
96	The practice of commissioning healthcare from a private provider: learning from an in-depth case study. BMC Health Services Research, 2013, 13, S4.	2.2	15
97	How managed a market? Modes of commissioning in England and Germany. BMC Health Services Research, 2013, 13, S8.	2.2	13
98	The relationship between organizational culture and performance in acute hospitals. Social Science and Medicine, 2013, 76, 115-125.	3.8	139
99	Role of pay-for-performance in a hospital performance measurement system: a multiple case study in Iran. Health Policy and Planning, 2013, 28, 206-214.	2.7	14
100	Hospital Board Oversight of Quality and Patient Safety: A Narrative Review and Synthesis of Recent Empirical Research. Milbank Quarterly, 2013, 91, 738-770.	4.4	75
101	Will prescriptions for cultural change improve the NHS?. BMJ, The, 2013, 346, f1305-f1305.	6.0	60
102	The Relationship between Social Capital and Quality Management Systems in European Hospitals: A Quantitative Study. PLoS ONE, 2013, 8, e85662.	2.5	26
103	Are there implications for quality of care for patients who participate in international medical tourism?. Expert Review of Pharmacoeconomics and Outcomes Research, 2011, 11, 133-136.	1.4	11
104	Government plans for public reporting of performance data in health care: the case against. Medical Journal of Australia, 2011, 195, 41-41.	1.7	6
105	Understanding culture and culture management in the English NHS: a comparison of professional and patient perspectives. Journal of Evaluation in Clinical Practice, 2011, 17, 111-117.	1.8	16
106	Statistical Synthesis of Contextual Knowledge to Increase the Effectiveness of Theory-Based Behaviour Change Interventions. Journal of Health Services Research and Policy, 2011, 16, 167-171.	1.7	8
107	General practitioner-led commissioning in the NHS: progress, prospects and pitfalls. British Medical Bulletin, 2011, 97, 7-15.	6.9	19
108	Managing cultural diversity in healthcare partnerships: the case of LIFT. Journal of Health Organization and Management, 2011, 25, 645-657.	1.3	10

#	ARTICLE	IF	CITATIONS
109	Thank you to the outgoing editorial team. <i>Journal of Health Organization and Management</i> , 2011, 25, 244-6.	1.3	1
110	Network resilience in the face of health system reform. <i>Social Science and Medicine</i> , 2010, 70, 779-786.	3.8	29
111	Translating research into practice in Leeds and Bradford (TRIPLaB): a protocol for a programme of research. <i>Implementation Science</i> , 2010, 5, 37.	6.9	19
112	Nip, Tuck and Click: Medical Tourism and the Emergence of Web-Based Health Information. <i>Open Medical Informatics Journal</i> , 2010, 4, 1-11.	1.0	126
113	Changing Management Cultures in the English National Health Service. , 2010, , 19-30.		2
114	Patient choice in the NHS: what is the effect of choice policies on patients and relationships in health economies?. <i>Public Money and Management</i> , 2009, 29, 95-100.	2.1	20
115	Risky behaviour and patient safety: a critical culturist perspective. <i>Journal of Health Organization and Management</i> , 2009, 23, 494-504.	1.3	6
116	From cultural cohesion to rules and competition: the trajectory of senior management culture in English NHS hospitals, 2001â€“2008. <i>Journal of the Royal Society of Medicine</i> , 2009, 102, 332-336.	2.0	15
117	Instruments for Exploring Organizational Culture: A Review of the Literature. <i>Public Administration Review</i> , 2009, 69, 1087-1096.	4.1	200
118	Managing activity and expenditure in the new NHS market. <i>Public Money and Management</i> , 2009, 29, 27-34.	2.1	4
119	A realistic evaluation of practice-based commissioning. <i>Policy and Politics</i> , 2009, 37, 57-73.	2.4	8
120	Will Practice-Based Commissioning in the English NHS Resolve the Problems Experienced by GP Fundholding. <i>Public Money and Management</i> , 2008, 28, 231-238.	2.1	6
121	Implementing payment by results in the English NHS. <i>Journal of Health Organization and Management</i> , 2008, 22, 79-88.	1.3	27
122	General Practitioner Commissioning in the English National Health Service: Continuity, Change, and Future Challenges. <i>International Journal of Health Services</i> , 2008, 38, 717-730.	2.5	16
123	Payment for performance in health care. <i>BMJ: British Medical Journal</i> , 2008, 336, 306-308.	2.3	106
124	Clinical governance views on culture and quality improvement. <i>Clinical Governance</i> , 2008, 13, 200-207.	0.3	22
125	Va Va Voom, Size Doesnâ€™t Matter: Form and Function in the NHS. , 2008, , 59-74.		0
126	Incentives in health systems: developing theory, investigating practice. <i>Journal of Health Organization and Management</i> , 2008, 22, .	1.3	0

#	ARTICLE	IF	CITATIONS
127	ALIGNING INCENTIVES AND MOTIVATIONS IN HEALTH CARE: THE CASE OF EARNED AUTONOMY. Financial Accountability and Management, 2007, 23, 401-420.	3.2	21
128	Does practice based commissioning avoid the problems of fundholding?. BMJ: British Medical Journal, 2006, 333, 1168-1170.	2.3	9
129	Decentralising the NHS: rhetoric, reality and paradox. Journal of Health Organization and Management, 2006, 20, 67-73.	1.3	11
130	Q methodology in health economics. Journal of Health Services Research and Policy, 2006, 11, 38-45.	1.7	94
131	Impact of star performance ratings in English acute hospital trusts. Journal of Health Services Research and Policy, 2005, 10, 18-24.	1.7	63
132	Alternative futures for health economics: implications for nursing management. Journal of Nursing Management, 2005, 13, 377-386.	3.4	4
133	Taking stock of social capital in the production of health care. Journal of Health Services Research and Policy, 2005, 10, 129-130.	1.7	7
134	A hermeneutic science: health economics and Habermas. Journal of Health Organization and Management, 2005, 19, 219-235.	1.3	15
135	Decentralisation Strategies and Provider Incentives in Healthcare. Applied Health Economics and Health Policy, 2005, 4, 47-54.	2.1	7
136	Impact of star performance ratings in English acute hospital trusts. Journal of Health Services Research and Policy, 2005, 10, 18-24.	1.7	48
137	Developing an evidence base for intermediate care delivered by GPs with a special interest. British Journal of General Practice, 2005, 55, 908-10.	1.4	7
138	General practitioners'™ assessments of hospital quality and performance. Clinical Governance, 2004, 9, 42-47.	0.3	6
139	Public disclosure of comparative clinical performance data: lessons from the Scottish experience. Journal of Evaluation in Clinical Practice, 2003, 9, 277-286.	1.8	45
140	The Quantitative Measurement of Organizational Culture in Health Care: A Review of the Available Instruments. Health Services Research, 2003, 38, 923-945.	2.0	450
141	Implementing culture change in health care: theory and practice. International Journal for Quality in Health Care, 2003, 15, 111-118.	1.8	308
142	Does organisational culture influence health care performance? A review of the evidence. Journal of Health Services Research and Policy, 2003, 8, 105-117.	1.7	263
143	Managing change in the culture of general practice: qualitative case studies in primary care trusts. BMJ: British Medical Journal, 2003, 327, 599-602.	2.3	49
144	Clinical Performance Measurement: Part 2 "Avoiding the Pitfalls. Journal of the Royal Society of Medicine, 2002, 95, 549-551.	2.0	4

#	ARTICLE	IF	CITATIONS
145	Reporting health care performance: learning from the past, prospects for the future. Journal of Evaluation in Clinical Practice, 2002, 8, 215-228.	1.8	57
146	Clinical performance measurement: part 1--getting the best out of it. Journal of the Royal Society of Medicine, 2002, 95, 508-510.	2.0	15
147	Clinical performance measurement: part 2--avoiding the pitfalls. Journal of the Royal Society of Medicine, 2002, 95, 549-551.	2.0	14
148	Complexity and clinical governance: using the insights to develop the strategy. British Journal of General Practice, 2002, 52 Suppl, S4-9.	1.4	1
149	Performance measurement and improvement in health care. Applied Health Economics and Health Policy, 2002, 1, 13-23.	2.1	16
150	Impact of published clinical outcomes data: case study in NHS hospital trusts. BMJ: British Medical Journal, 2001, 323, 260-263.	2.3	55
151	Treading a Third Way for Quality in Health Care. Public Money and Management, 2001, 21, 6-8.	2.1	2
152	Enhancing performance in health care: a theoretical perspective on agency and the role of information. , 2000, 9, 95-107.		94
153	Enhancing performance in health care: a theoretical perspective on agency and the role of information. Health Economics (United Kingdom), 2000, 9, 95-107.	1.7	1
154	Postmodern health economics. , 1999, 7, 255-272.		20
155	The Rise of Oversight and the Decline of Mutuality?. Public Money and Management, 1999, 19, 55-59.	2.1	6
156	Assessing the performance of NHS Hospital Trusts: the role of "hard" and "soft" information. Health Policy, 1999, 48, 119-134.	3.0	60
157	From competition to co-operation: new economic relationships in the National Health Service. , 1998, 7, 105-119.		41
158	Contracting in the UK NHS: Purpose, Process and Policy. Nursing Management, 1998, 4, 27-27.	0.2	0
159	How Purchasing Decisions are Made in the Mixed Economy of Community Care. Financial Accountability and Management, 1997, 13, 243-260.	3.2	8
160	Trust and Reputation in Community Care: theory and evidence. , 1997, , 141-161.		4
161	ECONOMIC DISCOURSE AND THE MARKET: THE CASE OF COMMUNITY CARE. Public Administration, 1996, 74, 369-391.	3.5	16
162	Karen Rowlinson: Money Lenders and their Customers, Joseph Rowntree Foundation/Policy Studies Institute, London, 1995. 192pp, paper.. Journal of Social Policy, 1995, 24, 598-599.	1.1	0

#	ARTICLE	IF	CITATIONS
163	â€œGroundhog Dayâ€™. , 0 , 323-342.		3
164	Is There a Link between Organisational Culture and Hospital Performance?: Evidence from the English NHS. SSRN Electronic Journal, 0 , , .	0.4	0
165	Healthcare Performance and Organisational Culture. , 0 , , .		14