

Carl R May

List of Publications by Year in descending order

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294
papers

21,055
citations

10389
72
h-index

12597
132
g-index

313
all docs

313
docs citations

313
times ranked

19068
citing authors

#	ARTICLE	IF	CITATIONS
1	Implementing, Embedding, and Integrating Practices: An Outline of Normalization Process Theory. Sociology, 2009, 43, 535-554.	2.5	1,284
2	Normalisation process theory: a framework for developing, evaluating and implementing complex interventions. BMC Medicine, 2010, 8, 63.	5.5	858
3	Development of a theory of implementation and integration: Normalization Process Theory. Implementation Science, 2009, 4, 29.	6.9	839
4	Implementation, context and complexity. Implementation Science, 2016, 11, 141.	6.9	542
5	We need minimally disruptive medicine. BMJ: British Medical Journal, 2009, 339, b2803-b2803.	2.3	533
6	Understanding the implementation of complex interventions in health care: the normalization process model. BMC Health Services Research, 2007, 7, 148.	2.2	495
7	Cumulative complexity: a functional, patient-centered model of patient complexity can improve research and practice. Journal of Clinical Epidemiology, 2012, 65, 1041-1051.	5.0	479
8	Towards a general theory of implementation. Implementation Science, 2013, 8, 18.	6.9	463
9	Factors that promote or inhibit the implementation of e-health systems: an explanatory systematic review. Bulletin of the World Health Organization, 2012, 90, 357-364.	3.3	441
10	Rethinking the patient: using Burden of Treatment Theory to understand the changing dynamics of illness. BMC Health Services Research, 2014, 14, 281.	2.2	435
11	Systematic review of cost effectiveness studies of telemedicine interventions. BMJ: British Medical Journal, 2002, 324, 1434-1437.	2.3	391
12	Using Normalization Process Theory in feasibility studies and process evaluations of complex healthcare interventions: a systematic review. Implementation Science, 2018, 13, 80.	6.9	350
13	Promoting professional behaviour change in healthcare: what interventions work, and why? A theory-led overview of systematic reviews. BMJ Open, 2015, 5, e008592.	1.9	342
14	A rational model for assessing and evaluating complex interventions in health care. BMC Health Services Research, 2006, 6, 86.	2.2	305
15	Understanding Patients' Experiences of Treatment Burden in Chronic Heart Failure Using Normalization Process Theory. Annals of Family Medicine, 2011, 9, 235-243.	1.9	279
16	Building a measurement framework of burden of treatment in complex patients with chronic conditions: a qualitative study. Patient Related Outcome Measures, 2012, 3, 39.	1.2	239
17	An open letter to <i>The BMJ</i> editors on qualitative research. BMJ, The, 2016, 352, i563.	6.0	234
18	From compliance to concordance: barriers to accomplishing a re-framed model of health care interactions. Social Science and Medicine, 2004, 58, 851-862.	3.8	229

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19	Barriers to Advance Care Planning at the End of Life: An Explanatory Systematic Review of Implementation Studies. PLoS ONE, 2015, 10, e0116629.	2.5	228
20	Disclosing a diagnosis of dementia: a systematic review. International Journal of Geriatric Psychiatry, 2004, 19, 151-169.	2.7	224
21	Resisting and promoting new technologies in clinical practice: the case of telepsychiatry. Social Science and Medicine, 2001, 52, 1889-1901.	3.8	219
22	Why is it difficult to implement e-health initiatives? A qualitative study. Implementation Science, 2011, 6, 6.	6.9	204
23	Thinking about the burden of treatment. BMJ, The, 2014, 349, g6680-g6680.	6.0	192
24	Collaborative deliberation: A model for patient care. Patient Education and Counseling, 2014, 97, 158-164.	2.2	181
25	Limitations of Patient Satisfaction Studies in Telehealthcare: A Systematic Review of the Literature. Telemedicine Journal and E-Health, 2001, 7, 293-316.	2.8	178
26	Evaluating complex interventions and health technologies using normalization process theory: development of a simplified approach and web-enabled toolkit. BMC Health Services Research, 2011, 11, 245.	2.2	173
27	Integrating telecare for chronic disease management in the community: What needs to be done?. BMC Health Services Research, 2011, 11, 131.	2.2	166
28	Framing the doctor-patient relationship in chronic illness: a comparative study of general practitioners' accounts. Sociology of Health and Illness, 2004, 26, 135-158.	2.1	163
29	Medically unexplained symptoms and the problem of power in the primary care consultation: a qualitative study. Family Practice, 2002, 19, 178-182.	1.9	152
30	Types of centredness in health care: themes and concepts. Medicine, Health Care and Philosophy, 2008, 11, 455-463.	1.8	152
31	Uncovering Treatment Burden as a Key Concept for Stroke Care: A Systematic Review of Qualitative Research. PLoS Medicine, 2013, 10, e1001473.	8.4	150
32	Using digital interventions for self-management of chronic physical health conditions: A meta-ethnography review of published studies. Patient Education and Counseling, 2017, 100, 616-635.	2.2	147
33	The burden of comorbidity in people with chronic kidney disease stage 3: a cohort study. BMC Nephrology, 2015, 16, 193.	1.8	146
34	Development and validation of the Patient Experience with Treatment and Self-management (PETS): a patient-reported measure of treatment burden. Quality of Life Research, 2017, 26, 489-503.	3.1	141
35	Qualitative research and the problem of judgement: lessons from interviewing fellow professionals. Family Practice, 2002, 19, 285-289.	1.9	140
36	Improving the normalization of complex interventions: part 2 - validation of the NoMAD instrument for assessing implementation work based on normalization process theory (NPT). BMC Medical Research Methodology, 2018, 18, 135.	3.1	139

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37	Young adults' (16-25 years) suggestions for providing developmentally appropriate diabetes services: a qualitative study. <i>Health and Social Care in the Community</i> , 2005, 13, 409-419.	1.6	137
38	Transforming general practice: the redistribution of medical work in primary care. <i>Sociology of Health and Illness</i> , 2003, 25, 71-92.	2.1	136
39	Agency and implementation: Understanding the embedding of healthcare innovations in practice. <i>Social Science and Medicine</i> , 2013, 78, 26-33.	3.8	131
40	Understanding the Normalization of Telemedicine Services through Qualitative Evaluation: Table 1. <i>Journal of the American Medical Informatics Association: JAMIA</i> , 2003, 10, 596-604.	4.4	130
41	Systematic review and meta-analysis of maintenance of physical activity behaviour change in cancer survivors. <i>International Journal of Behavioral Nutrition and Physical Activity</i> , 2019, 16, 37.	4.6	127
42	Process evaluation for complex interventions in primary care: understanding trials using the normalization process model. <i>BMC Family Practice</i> , 2007, 8, 42.	2.9	126
43	Remote Doctors and Absent Patients: Acting at a Distance in Telemedicine?. <i>Science Technology and Human Values</i> , 2003, 28, 274-295.	3.1	125
44	Arduous implementation: Does the Normalisation Process Model explain why it's so difficult to embed decision support technologies for patients in routine clinical practice. <i>Implementation Science</i> , 2008, 3, 57.	6.9	124
45	Stroke, multimorbidity and polypharmacy in a nationally representative sample of 1,424,378 patients in Scotland: implications for treatment burden. <i>BMC Medicine</i> , 2014, 12, 151.	5.5	124
46	Health technology assessment in its local contexts: studies of telehealthcare. <i>Social Science and Medicine</i> , 2003, 57, 697-710.	3.8	117
47	Chronic diseases and multi-morbidity - a conceptual modification to the WHO ICC model for countries in health transition. <i>BMC Public Health</i> , 2014, 14, 575.	2.9	116
48	Technogovernance: Evidence, subjectivity, and the clinical encounter in primary care medicine. <i>Social Science and Medicine</i> , 2006, 62, 1022-1030.	3.8	115
49	A patient decision aid to support shared decision-making on anti-thrombotic treatment of patients with atrial fibrillation: randomised controlled trial. <i>Quality and Safety in Health Care</i> , 2007, 16, 216-223.	2.5	115
50	Models of transitional care for young people with complex health needs: a scoping review. <i>Child: Care, Health and Development</i> , 2011, 37, 780-791.	1.7	115
51	Improving the normalization of complex interventions: measure development based on normalization process theory (NoMAD): study protocol. <i>Implementation Science</i> , 2013, 8, 43.	6.9	115
52	Intervention planning for a digital intervention for self-management of hypertension: a theory-, evidence- and person-based approach. <i>Implementation Science</i> , 2017, 12, 25.	6.9	107
53	Home and Online Management and Evaluation of Blood Pressure (HOME BP) using a digital intervention in poorly controlled hypertension: randomised controlled trial. <i>BMJ, The</i> , 2021, 372, m4858.	6.0	106
54	Finalizing a measurement framework for the burden of treatment in complex patients with chronic conditions. <i>Patient Related Outcome Measures</i> , 2015, 6, 117.	1.2	102

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55	Digital Health Interventions for Adults With Type 2 Diabetes: Qualitative Study of Patient Perspectives on Diabetes Self-Management Education and Support. <i>Journal of Medical Internet Research</i> , 2018, 20, e40.	4.3	98
56	Improving the normalization of complex interventions: part 1 - development of the NoMAD instrument for assessing implementation work based on normalization process theory (NPT). <i>BMC Medical Research Methodology</i> , 2018, 18, 133.	3.1	97
57	Nursing work, nurses' knowledge, and the subjectification of the patient.. <i>Sociology of Health and Illness</i> , 1992, 14, 472-487.	2.1	95
58	Patient satisfaction with teledermatology is related to perceived quality of life. <i>British Journal of Dermatology</i> , 2001, 145, 911-917.	1.5	95
59	From theory to 'measurement' in complex interventions: Methodological lessons from the development of an e-health normalisation instrument. <i>BMC Medical Research Methodology</i> , 2012, 12, 69.	3.1	93
60	Patient capacity and constraints in the experience of chronic disease: a qualitative systematic review and thematic synthesis. <i>BMC Family Practice</i> , 2016, 17, 127.	2.9	93
61	Preventing Type 2 diabetes after gestational diabetes: women's experiences and implications for diabetes prevention interventions. <i>Diabetic Medicine</i> , 2013, 30, 986-993.	2.3	88
62	Research on nurse-patient relationships: problems of theory, problems of practice. <i>Journal of Advanced Nursing</i> , 1990, 15, 307-315.	3.3	87
63	Chronic low back pain in general practice: the challenge of the consultation. <i>Family Practice</i> , 1999, 16, 46-49.	1.9	86
64	Making and Unmaking Telepatients. <i>Science Technology and Human Values</i> , 2009, 34, 9-33.	3.1	85
65	Integrating service development with evaluation in telehealthcare: an ethnographic study. <i>BMJ: British Medical Journal</i> , 2003, 327, 1205-1209.	2.3	83
66	A feasibility study of implementing grip strength measurement into routine hospital practice (GRIMP): study protocol. <i>Pilot and Feasibility Studies</i> , 2016, 2, 27.	1.2	83
67	Work of being an adult patient with chronic kidney disease: a systematic review of qualitative studies. <i>BMJ Open</i> , 2018, 8, e023507.	1.9	83
68	Experiencing depression, experiencing the depressed: The separate worlds of patients and doctors. <i>Journal of Mental Health</i> , 2001, 10, 317-333.	1.9	80
69	Still a difficult business? Negotiating alcohol-related problems in general practice consultations. <i>Social Science and Medicine</i> , 2006, 63, 2418-2428.	3.8	79
70	Using computer decision support systems in NHS emergency and urgent care: ethnographic study using normalisation process theory. <i>BMC Health Services Research</i> , 2013, 13, 111.	2.2	79
71	Patients' perceptions of a telemedicine specialty clinic. <i>Journal of Telemedicine and Telecare</i> , 2000, 6, 36-40.	2.7	78
72	A conceptual model of treatment burden and patient capacity in stroke. <i>BMC Family Practice</i> , 2018, 19, 9.	2.9	77

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73	Overwhelmed Patients. <i>Diabetes Care</i> , 2012, 35, 47-49.	8.6	75
74	A web-based intervention (RESTORE) to support self-management of cancer-related fatigue following primary cancer treatment: a multi-centre proof of concept randomised controlled trial. <i>Supportive Care in Cancer</i> , 2016, 24, 2445-2453.	2.2	75
75	Web-based self-management support for people with type 2 diabetes (HeLP-Diabetes): randomised controlled trial in English primary care. <i>BMJ Open</i> , 2017, 7, e016009.	1.9	75
76	Managing depression in primary care: another example of the inverse care law?. <i>Family Practice</i> , 2002, 19, 632-637.	1.9	74
77	Regulatory Objectivity in Action. <i>Social Studies of Science</i> , 2009, 39, 665-690.	2.5	74
78	Interventions for compassionate nursing care: A systematic review. <i>International Journal of Nursing Studies</i> , 2016, 62, 137-155.	5.6	74
79	Developing an implementation strategy for a digital health intervention: an example in routine healthcare. <i>BMC Health Services Research</i> , 2018, 18, 794.	2.2	74
80	Towards a wireless patient: Chronic illness, scarce care and technological innovation in the United Kingdom. <i>Social Science and Medicine</i> , 2005, 61, 1485-1494.	3.8	73
81	Teledermatology in the U.K.: lessons in service innovation. <i>British Journal of Dermatology</i> , 2007, 156, 521-527.	1.5	73
82	Patient, Carer and Professional Perspectives on Barriers and Facilitators to Quality Care in Advanced Heart Failure. <i>PLoS ONE</i> , 2014, 9, e93288.	2.5	72
83	Experiences of abortion: A narrative review of qualitative studies. <i>BMC Health Services Research</i> , 2008, 8, 150.	2.2	70
84	The nursing work of hospital-based clinical practice guideline implementation: An explanatory systematic review using Normalisation Process Theory. <i>International Journal of Nursing Studies</i> , 2014, 51, 289-299.	5.6	70
85	Individual Care? Power and Subjectivity in Therapeutic Relationships. <i>Sociology</i> , 1992, 26, 589-602.	2.5	69
86	Doctors' understanding of palliative care. <i>Palliative Medicine</i> , 2006, 20, 493-497.	3.1	68
87	Experiences of long-term life-limiting conditions among patients and carers: what can we learn from a meta-review of systematic reviews of qualitative studies of chronic heart failure, chronic obstructive pulmonary disease and chronic kidney disease?. <i>BMJ Open</i> , 2016, 6, e011694.	1.9	68
88	When protocols fail: technical evaluation, biomedical knowledge, and the social production of "facts" about a telemedicine clinic. <i>Social Science and Medicine</i> , 2001, 53, 989-1002.	3.8	66
89	The Clinical Encounter and the Problem of Context. <i>Sociology</i> , 2007, 41, 29-45.	2.5	66
90	Which quality of life score is best for glaucoma patients and why?. <i>BMC Ophthalmology</i> , 2008, 8, 2.	1.4	65

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91	Embedding effective depression care: using theory for primary care organisational and systems change. <i>Implementation Science</i> , 2010, 5, 62.	6.9	65
92	Incontinence and sexuality: findings from a qualitative perspective. <i>Journal of Advanced Nursing</i> , 1999, 30, 573-579.	3.3	64
93	Mobilising modern facts: health technology assessment and the politics of evidence. <i>Sociology of Health and Illness</i> , 2006, 28, 513-532.	2.1	62
94	The professional imagination: narrative and the symbolic boundaries between medicine and nursing. <i>Journal of Advanced Nursing</i> , 1997, 25, 1094-1100.	3.3	61
95	Dealing with doubt. <i>Journal of Psychosomatic Research</i> , 2000, 49, 223-225.	2.6	60
96	Qualitative systematic reviews of treatment burden in stroke, heart failure and diabetes - Methodological challenges and solutions. <i>BMC Medical Research Methodology</i> , 2013, 13, 10.	3.1	60
97	Established users and the making of telecare work in long term condition management: Implications for health policy. <i>Social Science and Medicine</i> , 2011, 72, 1077-1084.	3.8	59
98	Patients and informal caregiversâ€™ experiences of burden of treatment in lung cancer and chronic obstructive pulmonary disease (COPD): a systematic review and synthesis of qualitative research. <i>BMJ Open</i> , 2019, 9, e020515.	1.9	59
99	Development and formative evaluation of the e-Health Implementation Toolkit (e-HIT). <i>BMC Medical Informatics and Decision Making</i> , 2010, 10, 61.	3.0	58
100	Clinical terminology: anxiety and confusion amongst families undergoing genetic counseling. <i>Patient Education and Counseling</i> , 1997, 32, 81-91.	2.2	57
101	Qualitative study of patients' perceptions of the quality of care for depression in general practice. <i>British Journal of General Practice</i> , 2003, 53, 278-83.	1.4	57
102	Affective neutrality and involvement in nurse?patient relationships: perceptions of appropriate behaviour among nurses in acute medical and surgical wards. <i>Journal of Advanced Nursing</i> , 1991, 16, 552-558.	3.3	54
103	Lay understanding of genetic disease: A British study of families attending a genetic counseling service. <i>Journal of Genetic Counseling</i> , 1995, 4, 281-300.	1.6	54
104	Medical knowledge and the intractable patient: the case of chronic low back pain. <i>Social Science and Medicine</i> , 1999, 48, 523-534.	3.8	54
105	Implementing nutrition guidelines for older people in residential care homes: a qualitative study using Normalization Process Theory. <i>Implementation Science</i> , 2012, 7, 106.	6.9	54
106	Barriers and facilitators to discontinuing antidepressant use: A systematic review and thematic synthesis. <i>Journal of Affective Disorders</i> , 2019, 245, 38-62.	4.1	54
107	Normative models of health technology assessment and the social production of evidence about telehealth care. <i>Health Policy</i> , 2003, 64, 39-54.	3.0	52
108	The influence of diabetes upon adolescent and young adult development: A qualitative study. <i>British Journal of Health Psychology</i> , 2007, 12, 75-91.	3.5	52

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109	The place of information and communication technology-mediated consultations in primary care: GPs' perspectives. <i>Family Practice</i> , 2012, 29, 361-366.	1.9	51
110	Translational framework for implementation evaluation and research: a normalisation process theory coding manual for qualitative research and instrument development. <i>Implementation Science</i> , 2022, 17, 19.	6.9	50
111	The harmful consequences of elevating the doctor-patient relationship to be a primary goal of the general practice consultation. <i>Family Practice</i> , 2004, 21, 229-231.	1.9	49
112	Pathology, Identity and the Social Construction of Alcohol Dependence. <i>Sociology</i> , 2001, 35, 385-401.	2.5	48
113	Future patients? Telehealthcare, roles and responsibilities. <i>Health and Social Care in the Community</i> , 2007, 16, 86-95.	1.6	48
114	“Your whole life is lived through your teeth”: biographical disruption and experiences of tooth loss and replacement. <i>Sociology of Health and Illness</i> , 2014, 36, 462-476.	2.1	48
115	Optimising impact and sustainability: a qualitative process evaluation of a complex intervention targeted at compassionate care. <i>BMJ Quality and Safety</i> , 2017, 26, 970-977.	3.7	48
116	Health professionals' responses to the introduction of a home telehealth service. <i>Journal of Telemedicine and Telecare</i> , 2004, 10, 226-230.	2.7	47
117	What General Practitioners Find Satisfying in Their Work: Implications for Health Care System Reform. <i>Annals of Family Medicine</i> , 2006, 4, 500-505.	1.9	47
118	Juvenile idiopathic arthritis: improved outcome requires improved access to care. <i>Rheumatology</i> , 2010, 49, 401-403.	1.9	47
119	What is the patient acceptability of real time 1:1 videoconferencing in an orthopaedics setting? A systematic review. <i>Physiotherapy</i> , 2018, 104, 178-186.	0.4	47
120	Supporting insulin initiation in type 2 diabetes in primary care: results of the Stepping Up pragmatic cluster randomised controlled clinical trial. <i>BMJ: British Medical Journal</i> , 2017, 356, j783.	2.3	46
121	Patients or research subjects? A qualitative study of participation in a randomised controlled trial of a complex intervention. <i>Patient Education and Counseling</i> , 2006, 62, 260-270.	2.2	45
122	Patient autonomy and the politics of professional relationships. <i>Journal of Advanced Nursing</i> , 1995, 21, 83-87.	3.3	42
123	“They leave at least believing they had a part in the discussion”: Understanding decision aid use and patient-clinician decision-making through qualitative research. <i>Patient Education and Counseling</i> , 2013, 93, 86-94.	2.2	42
124	Identifying treatment burden as an important concept for end of life care in those with advanced heart failure. <i>Current Opinion in Supportive and Palliative Care</i> , 2013, 7, 3-7.	1.3	41
125	Negotiating palliative care expertise in the medical world. <i>Social Science and Medicine</i> , 2003, 57, 277-288.	3.8	40
126	Seeing through the glass darkly? A qualitative exploration of GPs' drinking and their alcohol intervention practices. <i>Family Practice</i> , 2006, 23, 481-487.	1.9	40

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127	Telepsychiatry evaluation in the north-west of England: Preliminary results of a qualitative study. <i>Journal of Telemedicine and Telecare</i> , 2000, 6, 20-22.	2.7	37
128	Why do telemedicine systems fail to normalize as stable models of service delivery?. <i>Journal of Telemedicine and Telecare</i> , 2003, 9, 25-26.	2.7	37
129	A digital self-management intervention for adults with type 2 diabetes: Combining theory, data and participatory design to develop HeLP-Diabetes. <i>Internet Interventions</i> , 2019, 17, 100241.	2.7	36
130	Chronic illness and intractability: professionalâ€™patient interactions in primary care. <i>Chronic Illness</i> , 2005, 1, 15-20.	1.5	35
131	Remote shared decision making through telemedicine: A systematic review of the literature. <i>Patient Education and Counseling</i> , 2022, 105, 356-365.	2.2	35
132	Patient Satisfaction with Store-and-Forward Teledermatology. <i>Journal of Telemedicine and Telecare</i> , 2001, 7, 45-46.	2.7	34
133	Subjectivity and culpability in the constitution of nurse-patient relationships. <i>International Journal of Nursing Studies</i> , 1993, 30, 181-192.	5.6	32
134	Patients' Influence on Doctors' Behavior: A Case Study of Patient Strategies in Somatization. <i>International Journal of Psychiatry in Medicine</i> , 1995, 25, 319-329.	1.8	31
135	Implementation of grip strength measurement in medicine for older people wards as part of routine admission assessment: identifying facilitators and barriers using a theory-led intervention. <i>BMC Geriatrics</i> , 2018, 18, 79.	2.7	31
136	Parental guilt: The part played by the clinical geneticist. <i>Journal of Genetic Counseling</i> , 1995, 4, 179-191.	1.6	30
137	Medical communication and technology: a video-based process study of the use of decision aids in primary care consultations. <i>BMC Medical Informatics and Decision Making</i> , 2007, 7, 2.	3.0	30
138	Negotiations of distress between East Timorese and Vietnamese refugees and their family doctors in Melbourne. <i>Sociology of Health and Illness</i> , 2010, 32, 511-527.	2.1	30
139	Food work and feeding assistance on hospital wards. <i>Sociology of Health and Illness</i> , 2013, 35, 628-642.	2.1	30
140	RESTORE: an exploratory trial of a web-based intervention to enhance self-management of cancer-related fatigue: findings from a qualitative process evaluation. <i>BMC Medical Informatics and Decision Making</i> , 2015, 15, 94.	3.0	30
141	Implementation of secondary fracture prevention services after hip fracture: a qualitative study using extended Normalization Process Theory. <i>Implementation Science</i> , 2015, 10, 57.	6.9	30
142	Disclosure of terminal prognoses in a general hospital: the nurse's view. <i>Journal of Advanced Nursing</i> , 1993, 18, 1362-1368.	3.3	29
143	Resistance to peer group pressure: an inadequate basis for alcohol education. <i>Health Education Research</i> , 1993, 8, 159-165.	1.9	29
144	Implementation of self-management support in cancer care and normalization into routine practice: a systematic scoping literature review protocol. <i>Systematic Reviews</i> , 2019, 8, 37.	5.3	29

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145	Doctorâ€‘patient interaction in a randomised controlled trial of decision-support tools. Social Science and Medicine, 2006, 62, 2267-2278.	3.8	28
146	Illness identity as an important component of candidacy: Contrasting experiences of help-seeking and access to care in cancer and heart disease. Social Science and Medicine, 2016, 168, 101-110.	3.8	28
147	Pediatric regional examination of the musculoskeletal system: A practiceâ€‘and consensusâ€‘based approach. Arthritis Care and Research, 2011, 63, 1503-1510.	3.4	27
148	Art, Science and Placebo: Incorporating Homeopathy in General Practice. Sociology of Health and Illness, 1998, 20, 168-190.	2.1	26
149	Telecare: Perspectives on the changing role of patients and citizens. Journal of Telemedicine and Telecare, 2005, 11, 51-53.	2.7	26
150	A new method of analysis enabled a better understanding of clinical practice guideline development processes. Journal of Clinical Epidemiology, 2006, 59, 1199-1206.	5.0	26
151	The challenges of implementing a telestroke network: a systematic review and case study. BMC Medical Informatics and Decision Making, 2013, 13, 125.	3.0	26
152	Understanding how primary care practitioners perceive an online intervention for the management of hypertension. BMC Medical Informatics and Decision Making, 2017, 17, 5.	3.0	26
153	Domains of consultation research in primary care. Patient Education and Counseling, 2001, 45, 3-11.	2.2	25
154	The impact of decision aids to enhance shared decision making for diabetes (the DAD study): protocol of a cluster randomized trial. BMC Health Services Research, 2012, 12, 130.	2.2	25
155	Successfully implementing and embedding guidelines to improve the nutrition and growth of preterm infants in neonatal intensive care: a prospective interventional study. BMJ Open, 2017, 7, e017727.	1.9	25
156	Tailored implementation of internet-based cognitive behavioural therapy in the multinational context of the ImpleMentAll project: a study protocol for a stepped wedge cluster randomized trial. Trials, 2020, 21, 893.	1.6	25
157	Patient satisfaction with store-and-forward teledermatology. Journal of Telemedicine and Telecare, 2001, 7, 45-46.	2.7	24
158	Review Essay : Personal Identity and Social Change: Some Theoretical Considerations. Acta Sociologica, 1995, 38, 75-85.	1.9	23
159	The listening loop: a model of choice about cues within primary care consultations. Medical Education, 2005, 39, 999-1005.	2.1	23
160	RESTORE: an exploratory trial of an online intervention to enhance self-efficacy to manage problems associated with cancer-related fatigue following primary cancer treatment: study protocol for a randomized controlled trial. Trials, 2013, 14, 184.	1.6	23
161	Chronic illness and intractability: professionalâ€‘patient interactions in primary care. Chronic Illness, 2005, 1, 15-20.	1.5	23
162	Minimizing bias in self-reports of health beliefs and behaviours. Health Education Research, 1995, 10, 107-112.	1.9	22

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163	The Confidential Patient: The Social Construction of Therapeutic Relationships in General Medical Practice. <i>Sociological Review</i> , 1996, 44, 187-203.	1.6	22
164	Digitized patientâ€“provider interaction: How does it matter? A qualitative meta-synthesis. <i>Social Science and Medicine</i> , 2018, 215, 36-44.	3.8	22
165	Non-face-to-face consultations and communications in primary care: the role and perspective of general practice managers in Scotland. <i>Journal of Innovation in Health Informatics</i> , 2011, 19, 17-24.	0.9	22
166	What explains variations in the clinical use of mild cognitive impairment (MCI) as a diagnostic category?. <i>International Psychogeriatrics</i> , 2008, 20, 697-709.	1.0	21
167	The Politics of Conducting Research on Depression in a Cross-Cultural Context. <i>Qualitative Health Research</i> , 2009, 19, 708-717.	2.1	21
168	Detecting deterioration in patients with chronic disease using telemonitoring: navigating the â€“trough of disillusionmentâ€™. <i>Journal of Evaluation in Clinical Practice</i> , 2012, 18, 896-903.	1.8	21
169	The burden of depression in primary care: a qualitative investigation of general practitioners' constructs of depresses people in the inner city. <i>Primary Care and Community Psychiatry</i> , 2000, 6, 137-141.	0.4	20
170	Palliative medicine: is it really specialist territory?. <i>Journal of the Royal Society of Medicine</i> , 1998, 91, 568-572.	2.0	19
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