

Paul D Cleary

List of Publications by Year in descending order

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Version: 2024-02-01

137
papers

11,837
citations

28274

55
h-index

26613

107
g-index

140
all docs

140
docs citations

140
times ranked

8548
citing authors

#	ARTICLE	IF	CITATIONS
1	Adjusting for Patient Characteristics to Compare Quality of Care Provided by Serious Illness Programs. <i>Journal of Palliative Medicine</i> , 2022, , .	1.1	2
2	Adding telephone follow-up can improve representativeness of surveys of seriously ill people. <i>Journal of the American Geriatrics Society</i> , 2022, 70, 1870-1873.	2.6	2
3	Summary of the 2020 AHRQ research meeting on "advancing methods of implementing and evaluating patient experience improvement using consumer assessment of healthcare providers and systems (CAHPS®) surveys". <i>Expert Review of Pharmacoeconomics and Outcomes Research</i> , 2022, 22, 883-890.	1.4	3
4	How responding in Spanish affects CAHPS results. <i>BMC Health Services Research</i> , 2022, 22, .	2.2	0
5	Associations of Mail Survey Length and Layout With Response Rates. <i>Medical Care Research and Review</i> , 2021, 78, 441-448.	2.1	12
6	Effects of Leader Tactics on the Creativity, Implementation, and Evolution of Ideas to Improve Healthcare Delivery. <i>Journal of General Internal Medicine</i> , 2021, 36, 341-348.	2.6	4
7	Is Patient-Physician Gender Concordance Related to the Quality of Patient Care Experiences?. <i>Journal of General Internal Medicine</i> , 2021, 36, 3058-3063.	2.6	8
8	The development and evaluation of an HIV implementation science network in New England: lessons learned. <i>Implementation Science Communications</i> , 2021, 2, 64.	2.2	4
9	Comparing Web and Mail Protocols for Administering Hospital Consumer Assessment of Healthcare Providers and Systems Surveys. <i>Medical Care</i> , 2021, 59, 907-912.	2.4	2
10	Reliable and Valid Survey-Based Measures to Assess Quality of Care in Home-Based Serious Illness Programs. <i>Journal of Palliative Medicine</i> , 2021, , .	1.1	3
11	Dissatisfied Creators: Generating Creative Ideas Amid Negative Emotion in Health Care. <i>Work and Occupations</i> , 2020, 47, 200-227.	4.4	10
12	The How Matters. <i>Medical Care</i> , 2020, 58, 643-650.	2.4	2
13	Communicating in a public health crisis. <i>The Lancet Digital Health</i> , 2020, 2, e503.	12.3	19
14	A quasi-experiment assessing the six-months effects of a nurse care coordination program on patient care experiences and clinician teamwork in community health centers. <i>BMC Health Services Research</i> , 2020, 20, 137.	2.2	8
15	International variations in trust in health care systems. <i>International Journal of Health Planning and Management</i> , 2019, 34, 130-139.	1.7	25
16	The effect of different sampling and recall periods in the CAHPS Clinician & Group (CG-CAHPS) survey. <i>Health Services Research</i> , 2019, 54, 1036-1044.	2.0	8
17	The effect of administration mode on <sc>CAHPS</sc> survey response rates and results: A comparison of mail and web-based approaches. <i>Health Services Research</i> , 2019, 54, 714-721.	2.0	36
18	The effects of survey version on patient experience scores and plan rankings. <i>Health Services Research</i> , 2019, 54, 1016-1022.	2.0	2

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19	Differences in Hospitalizations Between Fee-for-Service and Medicare Advantage Beneficiaries. <i>Medical Care</i> , 2019, 57, 8-12.	2.4	15
20	Understanding the determinants of public trust in the health care system in China: an analysis of a cross-sectional survey. <i>Journal of Health Services Research and Policy</i> , 2019, 24, 37-43.	1.7	22
21	Hospital quality indicators are not unidimensional: A reanalysis of Lieberthal and Comer. <i>Health Services Research</i> , 2019, 54, 502-508.	2.0	8
22	An Adaptive Approach to Locating Mobile HIV Testing Services. <i>Medical Decision Making</i> , 2018, 38, 262-272.	2.4	6
23	Advice to Quit Smoking and Ratings of Health Care among Medicare Beneficiaries Aged 65+. <i>Health Services Research</i> , 2017, 52, 207-219.	2.0	12
24	Chronic Obstructive Pulmonary Disease Readmissions and Other Measures of Hospital Quality. <i>American Journal of Respiratory and Critical Care Medicine</i> , 2017, 196, 47-55.	5.6	23
25	House Staff Communication Training and Patient Experience Scores. <i>Journal of Patient Experience</i> , 2017, 4, 28-36.	0.9	9
26	Association of State Access Standards With Accessibility to Specialists for Medicaid Managed Care Enrollees. <i>JAMA Internal Medicine</i> , 2017, 177, 1445.	5.1	22
27	The US Cancer Moonshot initiative. <i>Lancet Oncology</i> , The, 2016, 17, e178-e180.	10.7	15
28	Evolving Concepts of Patient-Centered Care and the Assessment of Patient Care Experiences: Optimism and Opposition. <i>Journal of Health Politics, Policy and Law</i> , 2016, 41, 675-696.	1.9	69
29	Understanding The Role Played By Medicare's Patient Experience Points System In Hospital Reimbursement. <i>Health Affairs</i> , 2016, 35, 1673-1680.	5.2	46
30	Accelerating Improvement and Narrowing Gaps: Trends in Patients' Experiences with Hospital Care Reflected in HCAHPS Public Reporting. <i>Health Services Research</i> , 2015, 50, 1850-1867.	2.0	74
31	Methodological Considerations When Studying the Association between Patient-Reported Care Experiences and Mortality. <i>Health Services Research</i> , 2015, 50, 1146-1161.	2.0	16
32	Should Health Care Providers be Accountable for Patients' Care Experiences?. <i>Journal of General Internal Medicine</i> , 2015, 30, 253-256.	2.6	53
33	Clinician advice to quit smoking among seniors. <i>Preventive Medicine</i> , 2015, 70, 83-89.	3.4	18
34	Examining the Role of Patient Experience Surveys in Measuring Health Care Quality. <i>Medical Care Research and Review</i> , 2014, 71, 522-554.	2.1	577
35	Are Comparisons of Patient Experiences Across Hospitals Fair? A Study in Veterans Health Administration Hospitals. <i>Medical Care</i> , 2014, 52, 619-625.	2.4	11
36	Development and Evaluation of the CAHPS (Consumer Assessment of Healthcare Providers and) Tj ETQq0 0 0 rgBT /Overlock 10 Tf 50 6 753-760.	1.9	40

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37	Expanding the use of patient reports about patient-centered care. Israel Journal of Health Policy Research, 2013, 2, 36.	2.6	1
38	Care Experiences of Managed Care Medicare Enrollees Near the End of Life. Journal of the American Geriatrics Society, 2013, 61, 407-412.	2.6	16
39	Multilevel Interventions: Study Design and Analysis Issues. Journal of the National Cancer Institute Monographs, 2012, 2012, 49-55.	2.1	49
40	Introduction. Medical Care, 2012, 50, S1.	2.4	9
41	Psychometric Properties of the Consumer Assessment of Healthcare Providers and Systems (CAHPS®) Clinician and Group Adult Visit Survey. Medical Care, 2012, 50, S28-S34.	2.4	159
42	Improving Organizational Climate for Quality and Quality of Care. Medical Care, 2012, 50, S74-S82.	2.4	14
43	Development of and Field Test Results for the CAHPS PCMH Survey. Medical Care, 2012, 50, S2-S10.	2.4	81
44	Effects of Direct-to-Consumer Advertising and Clinical Guidelines on Appropriate Use of Human Papillomavirus DNA Tests. Medical Care, 2011, 49, 132-138.	2.4	8
45	Market Variations in Intensity of Medicare Service Use and Beneficiary Experiences with Care. Health Services Research, 2010, 45, 647-669.	2.0	18
46	The Relationship between Patients' Perception of Care and Measures of Hospital Quality and Safety. Health Services Research, 2010, 45, 1024-1040.	2.0	274
47	A Randomized Trial Comparing Mail versus In-Office Distribution of the CAHPS Clinician and Group Survey. Health Services Research, 2010, 45, 1345-1359.	2.0	21
48	Mortality among Patients with Acute Myocardial Infarction: The Influences of Patient-Centered Care and Evidence-Based Medicine. Health Services Research, 2010, 45, 1188-1204.	2.0	180
49	Hospital Survey Shows Improvements In Patient Experience. Health Affairs, 2010, 29, 2061-2067.	5.2	105
50	Development of a New Patient-Based Measure of Pediatric Ambulatory Care. Pediatrics, 2009, 124, 1348-1354.	2.1	14
51	Quality Assessments by Sick and Healthy Beneficiaries in Traditional Medicare and Medicare Managed Care. Medical Care, 2009, 47, 882-888.	2.4	32
52	Psychometric properties of an instrument to assess Medicare beneficiaries' prescription drug plan experiences. Health Care Financing Review, 2009, 30, 41-53.	1.8	31
53	Case-Mix Adjustment of Consumer Reports about Managed Behavioral Health Care and Health Plans. Health Services Research, 2008, 43, 2014-2032.	2.0	23
54	Evaluating the use of a modified CAHPS® survey to support improvements in patient-centred care: lessons from a quality improvement collaborative. Health Expectations, 2008, 11, 160-176.	2.6	132

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55	Correlations among measures of quality in HIV care in the United States: cross sectional study. <i>BMJ: British Medical Journal</i> , 2007, 335, 1085.	2.3	30
56	Voluntary Physician Switching by Human Immunodeficiency Virus-Infected Individuals. <i>Medical Care</i> , 2007, 45, 189-198.	2.4	16
57	The Reliability of Survey Assessments of Characteristics of Medical Clinics. <i>Health Services Research</i> , 2006, 41, 265-283.	2.0	20
58	Are finite population corrections appropriate when profiling institutions?. <i>Health Services and Outcomes Research Methodology</i> , 2006, 6, 153-156.	1.8	11
59	Case-Mix Adjustment of the CAHPS® Hospital Survey. <i>Health Services Research</i> , 2005, 40, 2162-2181.	2.0	174
60	Exploratory Factor Analyses of the CAHPS® Hospital Pilot Survey Responses across and within Medical, Surgical, and Obstetric Services. <i>Health Services Research</i> , 2005, 40, 2078-2095.	2.0	88
61	Methods Used to Streamline the CAHPS® Hospital Survey. <i>Health Services Research</i> , 2005, 40, 2057-2077.	2.0	77
62	Adjusting Pediatric Consumer Assessment of Health Plans Study (CAHPS) Scores to Ensure Fair Comparison of Health Plan Performances. <i>Medical Care</i> , 2005, 43, 44-52.	2.4	25
63	Psychometric properties of a group-level Consumer Assessment of Health Plans Study (CAHPS) instrument. <i>Medical Care</i> , 2005, 43, 53-60.	2.4	64
64	Comparison of Performance of Traditional Medicare vs Medicare Managed Care. <i>JAMA - Journal of the American Medical Association</i> , 2004, 291, 1744.	7.4	110
65	Plan, Geographical, and Temporal Variation of Consumer Assessments of Ambulatory Health Care. <i>Health Services Research</i> , 2004, 39, 1467-1486.	2.0	38
66	Effects of a Quality Improvement Collaborative on the Outcome of Care of Patients with HIV Infection: The EQHIV Study. <i>Annals of Internal Medicine</i> , 2004, 140, 887.	3.9	145
67	Improving Improvement. <i>Annals of Internal Medicine</i> , 2004, 141, 821.	3.9	0
68	Psychometric Properties of the Consumer Assessment of Health Plans Study (CAHPS®) 2.0 Adult Core Survey. <i>Health Services Research</i> , 2003, 38, 1509-1528.	2.0	246
69	A Hospitalization from Hell: A Patient's Perspective on Quality. <i>Annals of Internal Medicine</i> , 2003, 138, 33.	3.9	65
70	Beneficiary reported experience and voluntary disenrollment in Medicare managed care. <i>Health Care Financing Review</i> , 2003, 25, 55-66.	1.8	44
71	Dimensions of Plan Performance for Sick and Healthy Members on the Consumer Assessments of Health Plans Study 2.0 Survey. <i>Medical Care</i> , 2002, 40, 951-964.	2.4	29
72	How are patients' specific ambulatory care experiences related to trust, satisfaction, and considering changing physicians?. <i>Journal of General Internal Medicine</i> , 2002, 17, 29-39.	2.6	224

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73	Specialty training and specialization among physicians who treat HIV/AIDS in the United States. Journal of General Internal Medicine, 2002, 17, 12-22.	2.6	76
74	Adjusting for Patient Characteristics When Analyzing Reports From Patients About Hospital Care. Medical Care, 2001, 39, 635-641.	2.4	165
75	National Quality Monitoring of Medicare Health Plans. Medical Care, 2001, 39, 1313-1325.	2.4	106
76	Toward a national consumer survey: Evaluation of the CABHS and MHSIP instruments. Journal of Behavioral Health Services and Research, 2001, 28, 347-369.	1.4	43
77	Patient-centered processes of care and long-term outcomes of myocardial infarction. Journal of General Internal Medicine, 2001, 16, 800-808.	2.6	110
78	Physician incentives and disclosure of payment methods to patients. Journal of General Internal Medicine, 2001, 16, 181-188.	2.6	22
79	Patients'™ Experiences With Hospital Care In Five Countries. Health Affairs, 2001, 20, 244-252.	5.2	153
80	Medicare Managed Care CAHPS: A Tool for Performance Improvement. Health Care Financing Review, 2001, 22, 101-107.	1.8	63
81	Adjusting Performance Measures to Ensure Equitable Plan Comparisons. Health Care Financing Review, 2001, 22, 109-126.	1.8	94
82	Providing Consumers with Information About the Quality of Health Plans: The Consumer Assessment of Health Plans Demonstration in Washington State. The Joint Commission Journal on Quality Improvement, 2000, 26, 410-420.	1.5	25
83	Is the professional satisfaction of general internists associated with patient satisfaction?. Journal of General Internal Medicine, 2000, 15, 122-128.	2.6	548
84	Information and its impact on satisfaction among surgical patients. Social Science and Medicine, 2000, 51, 1817-1825.	3.8	64
85	Reliability and validity of the Functional Status Questionnaire. Quality of Life Research, 2000, 9, 747-753.	3.1	33
86	Health-related quality of life in patients with human immunodeficiency virus infection in the United States: results from the HIV cost and services utilization study. American Journal of Medicine, 2000, 108, 714-722.	1.5	306
87	Sex differences in assessments of the quality of medicare managed care. Women's Health Issues, 2000, 10, 70-79.	2.0	22
88	Sample allocation for overlapping domains in a physician survey with a limited population. , 1999, 18, 935-946.		1
89	Changing Clinician Behavior: Necessary Path to Improvement or Impossible Dream?. Annals of Internal Medicine, 1999, 131, 859.	3.9	9
90	The Consumer Assessment of Health Plan Study (CAHPS) Survey of Children'™s Health Care. The Joint Commission Journal on Quality Improvement, 1999, 25, 369-377.	1.5	50

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91	Psychometric Properties of the CAHPS, 1.0 Survey Measures. <i>Medical Care</i> , 1999, 37, MS22-MS31.	2.4	235
92	Differences in the professional satisfaction of general internists in academically affiliated practices in the greater-Boston area. <i>Journal of General Internal Medicine</i> , 1998, 13, 127-130.	2.6	20
93	Patients' trust in their physicians. <i>Journal of General Internal Medicine</i> , 1998, 13, 681-686.	2.6	295
94	Debating Survey Approaches. <i>Health Affairs</i> , 1998, 17, 265-266.	5.2	18
95	Health Care Quality. <i>JAMA - Journal of the American Medical Association</i> , 1997, 278, 1608.	7.4	224
96	Subjective and Objective Measures of Health: Which is Better When?. <i>Journal of Health Services Research and Policy</i> , 1997, 2, 3-4.	1.7	48
97	Clinical Predictors of Declines in Physical Functioning in Persons With AIDS: Results of a Longitudinal Study. <i>Journal of Acquired Immune Deficiency Syndromes</i> , 1997, 16, 343-349.	0.3	48
98	Subsyndromal Delirium. <i>American Journal of Geriatric Psychiatry</i> , 1996, 4, 320-329.	1.2	85
99	Measuring Quality of Care. <i>New England Journal of Medicine</i> , 1996, 335, 966-970.	27.0	754
100	Clinical Predictors of Functioning in Persons with Acquired Immunodeficiency Syndrome. <i>Medical Care</i> , 1996, 34, 610-623.	2.4	76
101	The Influence of Health-Related Quality of Life and Social Characteristics on Hospital Use by Patients with AIDS in the Boston Health Study. <i>Medical Care</i> , 1996, 34, 1037-1056.	2.4	19
102	How Consistent Is Patient-Reported Pre-admission Health Status When Collected During and After Hospital Stay?. <i>Medical Care</i> , 1995, 33, 106-112.	2.4	49
103	Predictors of blood loss during total hip replacement surgery. <i>Arthritis and Rheumatism</i> , 1995, 8, 167-173.	6.7	62
104	Variation in the Use of Cardiac Procedures after Acute Myocardial Infarction. <i>New England Journal of Medicine</i> , 1995, 333, 573-578.	27.0	210
105	Differences between men and women undergoing major orthopedic surgery for degenerative arthritis. <i>Arthritis and Rheumatism</i> , 1994, 37, 687-694.	6.7	229
106	Using health-related quality-of-life information. <i>Journal of General Internal Medicine</i> , 1994, 9, 576-582.	2.6	98
107	Progression and Resolution of Delirium in Elderly Patients Hospitalized for Acute Care. <i>American Journal of Geriatric Psychiatry</i> , 1994, 2, 230-238.	1.2	53
108	Health-Related Quality of Life in Persons with Acquired Immune Deficiency Syndrome. <i>Medical Care</i> , 1993, 31, 569-580.	2.4	166

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109	Using patient reports to improve medical care. <i>Quality Management in Health Care</i> , 1993, 2, 31-38.	0.8	74
110	The Law, Public Policy, and the Peddlers of Tobacco-Reply. <i>JAMA - Journal of the American Medical Association</i> , 1992, 267, 1614.	7.4	0
111	Some Methodological Lessons for Surveys of Persons With AIDS. <i>Medical Care</i> , 1992, 30, 1059-1066.	2.4	23
112	The Relationship Between Reported Problems and Patient Summary Evaluations of Hospital Care. <i>QRB Quality Review Bulletin</i> , 1992, 18, 53-59.	0.9	124
113	Health-Related Quality of Life Among Patients Undergoing Percutaneous Transluminal Coronary Angioplasty. <i>Medical Care</i> , 1991, 29, 939-950.	2.4	63
114	Patients Evaluate Their Hospital Care: A National Survey. <i>Health Affairs</i> , 1991, 10, 254-267.	5.2	470
115	Epidemiology of Delirium: An Overview of Research Issues and Findings. <i>International Psychogeriatrics</i> , 1991, 3, 149-167.	1.0	101
116	Review of Research Instruments and Techniques Used to Detect Delirium. <i>International Psychogeriatrics</i> , 1991, 3, 253-271.	1.0	40
117	Variations in Length of Stay and Outcomes for Six Medical and Surgical Conditions in Massachusetts and California. <i>JAMA - Journal of the American Medical Association</i> , 1991, 266, 73.	7.4	163
118	Adolescent Smoking: Research and Health Policy. <i>Milbank Quarterly</i> , 1988, 66, 137.	4.4	50
119	Compulsory Premarital Screening for HIV-Reply. <i>JAMA - Journal of the American Medical Association</i> , 1988, 259, 1014.	7.4	0
120	Education and the Prevention of AIDS. <i>Journal of Law, Medicine, and Ethics</i> , 1988, 16, 267-273.	0.6	3
121	Identification of Factors Associated with the Diagnosis of Delirium in Elderly Hospitalized Patients. <i>Journal of the American Geriatrics Society</i> , 1988, 36, 1099-1104.	2.6	103
122	Illness Behavior in the Aged. <i>Journal of the American Geriatrics Society</i> , 1988, 36, 622-629.	2.6	59
123	Differences in the Appraisal of Health Between Aged and Middle-aged Adults. <i>Journal of Gerontology</i> , 1987, 42, 114-120.	1.9	87
124	The Response of Primary Care Physicians to Problem Drinkers. <i>American Journal of Drug and Alcohol Abuse</i> , 1987, 13, 199-209.	2.1	35
125	Functional Disability Assessment. <i>Physical Therapy</i> , 1987, 67, 1854-1859.	2.4	101
126	Why people take precautions against health risks. , 1987, , 119-149.		29

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127	Hip fracture. Journal of General Internal Medicine, 1987, 2, 78-82.	2.6	74
128	The functional status questionnaire. Journal of General Internal Medicine, 1986, 1, 143-149.	2.6	483
129	Health Education about AIDS among Seropositive Blood Donors. Health Education Quarterly, 1986, 13, 317-329.	1.4	37
130	New Directions in Illness Behaviour Research. , 1986, , 343-353.		0
131	The Psychological Impact of the Three Mile Island Incident. Journal of Human Stress, 1984, 10, 28-34.	0.7	32
132	The Growth of HMOs: Issues of Enrollment and Disenrollment. Medical Care, 1983, 21, 338-347.	2.4	59
133	Health and other Service Needs in a Metropolitan Area. Health and Social Work, 1983, 8, 165-173.	1.0	1
134	The smoking problem: A review of the research and theory in behavioral risk modification.. Psychological Bulletin, 1980, 88, 370-405.	6.1	734
135	Social Class and Psychological Distress. American Sociological Review, 1980, 45, 463.	5.2	396
136	Factors associated with the maintenance of positive health behavior. Preventive Medicine, 1980, 9, 805-814.	3.4	156
137	Why Haven't More People Quit Smoking?. The Sciences, 1977, 17, 12-15.	0.1	1