

# Paul D Cleary

## List of Publications by Year in descending order

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137  
papers

11,837  
citations

28274

55  
h-index

26613

107  
g-index

140  
all docs

140  
docs citations

140  
times ranked

8548  
citing authors

#	ARTICLE	IF	CITATIONS
1	Measuring Quality of Care. <i>New England Journal of Medicine</i> , 1996, 335, 966-970.	27.0	754
2	The smoking problem: A review of the research and theory in behavioral risk modification.. <i>Psychological Bulletin</i> , 1980, 88, 370-405.	6.1	734
3	Examining the Role of Patient Experience Surveys in Measuring Health Care Quality. <i>Medical Care Research and Review</i> , 2014, 71, 522-554.	2.1	577
4	Is the professional satisfaction of general internists associated with patient satisfaction?. <i>Journal of General Internal Medicine</i> , 2000, 15, 122-128.	2.6	548
5	The functional status questionnaire. <i>Journal of General Internal Medicine</i> , 1986, 1, 143-149.	2.6	483
6	Patients Evaluate Their Hospital Care: A National Survey. <i>Health Affairs</i> , 1991, 10, 254-267.	5.2	470
7	Social Class and Psychological Distress. <i>American Sociological Review</i> , 1980, 45, 463.	5.2	396
8	Health-related quality of life in patients with human immunodeficiency virus infection in the United States: results from the HIV cost and services utilization study. <i>American Journal of Medicine</i> , 2000, 108, 714-722.	1.5	306
9	Patients' trust in their physicians. <i>Journal of General Internal Medicine</i> , 1998, 13, 681-686.	2.6	295
10	The Relationship between Patients' Perception of Care and Measures of Hospital Quality and Safety. <i>Health Services Research</i> , 2010, 45, 1024-1040.	2.0	274
11	Psychometric Properties of the Consumer Assessment of Health Plans Study (CAHPS®) 2.0 Adult Core Survey. <i>Health Services Research</i> , 2003, 38, 1509-1528.	2.0	246
12	Psychometric Properties of the CAHPS® 1.0 Survey Measures. <i>Medical Care</i> , 1999, 37, MS22-MS31.	2.4	235
13	Differences between men and women undergoing major orthopedic surgery for degenerative arthritis. <i>Arthritis and Rheumatism</i> , 1994, 37, 687-694.	6.7	229
14	Health Care Quality. <i>JAMA - Journal of the American Medical Association</i> , 1997, 278, 1608.	7.4	224
15	How are patients' specific ambulatory care experiences related to trust, satisfaction, and considering changing physicians?. <i>Journal of General Internal Medicine</i> , 2002, 17, 29-39.	2.6	224
16	Variation in the Use of Cardiac Procedures after Acute Myocardial Infarction. <i>New England Journal of Medicine</i> , 1995, 333, 573-578.	27.0	210
17	Mortality among Patients with Acute Myocardial Infarction: The Influences of Patient-Centered Care and Evidence-Based Medicine. <i>Health Services Research</i> , 2010, 45, 1188-1204.	2.0	180
18	Case-Mix Adjustment of the CAHPS® Hospital Survey. <i>Health Services Research</i> , 2005, 40, 2162-2181.	2.0	174

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19	Health-Related Quality of Life in Persons with Acquired Immune Deficiency Syndrome. <i>Medical Care</i> , 1993, 31, 569-580.	2.4	166
20	Adjusting for Patient Characteristics When Analyzing Reports From Patients About Hospital Care. <i>Medical Care</i> , 2001, 39, 635-641.	2.4	165
21	Variations in Length of Stay and Outcomes for Six Medical and Surgical Conditions in Massachusetts and California. <i>JAMA - Journal of the American Medical Association</i> , 1991, 266, 73.	7.4	163
22	Psychometric Properties of the Consumer Assessment of Healthcare Providers and Systems (CAHPS®) Clinician and Group Adult Visit Survey. <i>Medical Care</i> , 2012, 50, S28-S34.	2.4	159
23	Factors associated with the maintenance of positive health behavior. <i>Preventive Medicine</i> , 1980, 9, 805-814.	3.4	156
24	Patients'™ Experiences With Hospital Care In Five Countries. <i>Health Affairs</i> , 2001, 20, 244-252.	5.2	153
25	Effects of a Quality Improvement Collaborative on the Outcome of Care of Patients with HIV Infection: The EQHIV Study. <i>Annals of Internal Medicine</i> , 2004, 140, 887.	3.9	145
26	Evaluating the use of a modified CAHPS® survey to support improvements in patient-centered care: lessons from a quality improvement collaborative. <i>Health Expectations</i> , 2008, 11, 160-176.	2.6	132
27	The Relationship Between Reported Problems and Patient Summary Evaluations of Hospital Care. <i>QRB Quality Review Bulletin</i> , 1992, 18, 53-59.	0.9	124
28	Patient-centered processes of care and long-term outcomes of myocardial infarction. <i>Journal of General Internal Medicine</i> , 2001, 16, 800-808.	2.6	110
29	Comparison of Performance of Traditional Medicare vs Medicare Managed Care. <i>JAMA - Journal of the American Medical Association</i> , 2004, 291, 1744.	7.4	110
30	National Quality Monitoring of Medicare Health Plans. <i>Medical Care</i> , 2001, 39, 1313-1325.	2.4	106
31	Hospital Survey Shows Improvements In Patient Experience. <i>Health Affairs</i> , 2010, 29, 2061-2067.	5.2	105
32	Identification of Factors Associated with the Diagnosis of Delirium in Elderly Hospitalized Patients. <i>Journal of the American Geriatrics Society</i> , 1988, 36, 1099-1104.	2.6	103
33	Functional Disability Assessment. <i>Physical Therapy</i> , 1987, 67, 1854-1859.	2.4	101
34	Epidemiology of Delirium: An Overview of Research Issues and Findings. <i>International Psychogeriatrics</i> , 1991, 3, 149-167.	1.0	101
35	Using health-related quality-of-life information. <i>Journal of General Internal Medicine</i> , 1994, 9, 576-582.	2.6	98
36	Adjusting Performance Measures to Ensure Equitable Plan Comparisons. <i>Health Care Financing Review</i> , 2001, 22, 109-126.	1.8	94

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37	Exploratory Factor Analyses of the CAHPS® Hospital Pilot Survey Responses across and within Medical, Surgical, and Obstetric Services. <i>Health Services Research</i> , 2005, 40, 2078-2095.	2.0	88
38	Differences in the Appraisal of Health Between Aged and Middle-aged Adults. <i>Journal of Gerontology</i> , 1987, 42, 114-120.	1.9	87
39	Subsyndromal Delirium. <i>American Journal of Geriatric Psychiatry</i> , 1996, 4, 320-329.	1.2	85
40	Development of and Field Test Results for the CAHPS PCMH Survey. <i>Medical Care</i> , 2012, 50, S2-S10.	2.4	81
41	Methods Used to Streamline the CAHPS® Hospital Survey. <i>Health Services Research</i> , 2005, 40, 2057-2077.	2.0	77
42	Specialty training and specialization among physicians who treat HIV/AIDS in the United States. <i>Journal of General Internal Medicine</i> , 2002, 17, 12-22.	2.6	76
43	Clinical Predictors of Functioning in Persons with Acquired Immunodeficiency Syndrome. <i>Medical Care</i> , 1996, 34, 610-623.	2.4	76
44	Hip fracture. <i>Journal of General Internal Medicine</i> , 1987, 2, 78-82.	2.6	74
45	Using patient reports to improve medical care. <i>Quality Management in Health Care</i> , 1993, 2, 31-38.	0.8	74
46	Accelerating Improvement and Narrowing Gaps: Trends in Patients' Experiences with Hospital Care Reflected in HCAHPS Public Reporting. <i>Health Services Research</i> , 2015, 50, 1850-1867.	2.0	74
47	Evolving Concepts of Patient-Centered Care and the Assessment of Patient Care Experiences: Optimism and Opposition. <i>Journal of Health Politics, Policy and Law</i> , 2016, 41, 675-696.	1.9	69
48	A Hospitalization from Hell: A Patient's Perspective on Quality. <i>Annals of Internal Medicine</i> , 2003, 138, 33.	3.9	65
49	Information and its impact on satisfaction among surgical patients. <i>Social Science and Medicine</i> , 2000, 51, 1817-1825.	3.8	64
50	Psychometric properties of a group-level Consumer Assessment of Health Plans Study (CAHPS) instrument. <i>Medical Care</i> , 2005, 43, 53-60.	2.4	64
51	Health-Related Quality of Life Among Patients Undergoing Percutaneous Transluminal Coronary Angioplasty. <i>Medical Care</i> , 1991, 29, 939-950.	2.4	63
52	Medicare Managed Care CAHPS: A Tool for Performance Improvement. <i>Health Care Financing Review</i> , 2001, 22, 101-107.	1.8	63
53	Predictors of blood loss during total hip replacement surgery. <i>Arthritis and Rheumatism</i> , 1995, 8, 167-173.	6.7	62
54	The Growth of HMOs: Issues of Enrollment and Disenrollment. <i>Medical Care</i> , 1983, 21, 338-347.	2.4	59

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55	Illness Behavior in the Aged. Journal of the American Geriatrics Society, 1988, 36, 622-629.	2.6	59
56	Progression and Resolution of Delirium in Elderly Patients Hospitalized for Acute Care. American Journal of Geriatric Psychiatry, 1994, 2, 230-238.	1.2	53
57	Should Health Care Providers be Accountable for Patients's Care Experiences?. Journal of General Internal Medicine, 2015, 30, 253-256.	2.6	53
58	Adolescent Smoking: Research and Health Policy. Milbank Quarterly, 1988, 66, 137.	4.4	50
59	The Consumer Assessment of Health Plan Study (CAHPS) Survey of Children's Health Care. The Joint Commission Journal on Quality Improvement, 1999, 25, 369-377.	1.5	50
60	How Consistent Is Patient-Reported Pre-admission Health Status When Collected During and After Hospital Stay?. Medical Care, 1995, 33, 106-112.	2.4	49
61	Multilevel Interventions: Study Design and Analysis Issues. Journal of the National Cancer Institute Monographs, 2012, 2012, 49-55.	2.1	49
62	Subjective and Objective Measures of Health: Which is Better When?. Journal of Health Services Research and Policy, 1997, 2, 3-4.	1.7	48
63	Clinical Predictors of Declines in Physical Functioning in Persons With AIDS: Results of a Longitudinal Study. Journal of Acquired Immune Deficiency Syndromes, 1997, 16, 343-349.	0.3	48
64	Understanding The Role Played By Medicare's Patient Experience Points System In Hospital Reimbursement. Health Affairs, 2016, 35, 1673-1680.	5.2	46
65	Beneficiary reported experience and voluntary disenrollment in Medicare managed care. Health Care Financing Review, 2003, 25, 55-66.	1.8	44
66	Toward a national consumer survey: Evaluation of the CABHS and MHSIP instruments. Journal of Behavioral Health Services and Research, 2001, 28, 347-369.	1.4	43
67	Review of Research Instruments and Techniques Used to Detect Delirium. International Psychogeriatrics, 1991, 3, 253-271.	1.0	40
68	Development and Evaluation of the CAHPS (Consumer Assessment of Healthcare Providers and) Tj ETQq0 0 0 rgBT /Overlock 10 Tf 50 2 753-760.	1.9	40
69	Plan, Geographical, and Temporal Variation of Consumer Assessments of Ambulatory Health Care. Health Services Research, 2004, 39, 1467-1486.	2.0	38
70	Health Education about AIDS among Seropositive Blood Donors. Health Education Quarterly, 1986, 13, 317-329.	1.4	37
71	The effect of administration mode on <sc>CAHPS</sc> survey response rates and results: A comparison of mail and web-based approaches. Health Services Research, 2019, 54, 714-721.	2.0	36
72	The Response of Primary Care Physicians to Problem Drinkers. American Journal of Drug and Alcohol Abuse, 1987, 13, 199-209.	2.1	35

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73	Reliability and validity of the Functional Status Questionnaire. <i>Quality of Life Research</i> , 2000, 9, 747-753.	3.1	33
74	The Psychological Impact of the Three Mile Island Incident. <i>Journal of Human Stress</i> , 1984, 10, 28-34.	0.7	32
75	Quality Assessments by Sick and Healthy Beneficiaries in Traditional Medicare and Medicare Managed Care. <i>Medical Care</i> , 2009, 47, 882-888.	2.4	32
76	Psychometric properties of an instrument to assess Medicare beneficiaries' prescription drug plan experiences. <i>Health Care Financing Review</i> , 2009, 30, 41-53.	1.8	31
77	Correlations among measures of quality in HIV care in the United States: cross sectional study. <i>BMJ: British Medical Journal</i> , 2007, 335, 1085.	2.3	30
78	Why people take precautions against health risks. , 1987, , 119-149.		29
79	Dimensions of Plan Performance for Sick and Healthy Members on the Consumer Assessments of Health Plans Study 2.0 Survey. <i>Medical Care</i> , 2002, 40, 951-964.	2.4	29
80	Providing Consumers with Information About the Quality of Health Plans: The Consumer Assessment of Health Plans Demonstration in Washington State. <i>The Joint Commission Journal on Quality Improvement</i> , 2000, 26, 410-420.	1.5	25
81	International variations in trust in health care systems. <i>International Journal of Health Planning and Management</i> , 2019, 34, 130-139.	1.7	25
82	Adjusting Pediatric Consumer Assessment of Health Plans Study (CAHPS) Scores to Ensure Fair Comparison of Health Plan Performances. <i>Medical Care</i> , 2005, 43, 44-52.	2.4	25
83	Some Methodological Lessons for Surveys of Persons With AIDS. <i>Medical Care</i> , 1992, 30, 1059-1066.	2.4	23
84	Case-Mix Adjustment of Consumer Reports about Managed Behavioral Health Care and Health Plans. <i>Health Services Research</i> , 2008, 43, 2014-2032.	2.0	23
85	Chronic Obstructive Pulmonary Disease Readmissions and Other Measures of Hospital Quality. <i>American Journal of Respiratory and Critical Care Medicine</i> , 2017, 196, 47-55.	5.6	23
86	Sex differences in assessments of the quality of medicare managed care. <i>Women's Health Issues</i> , 2000, 10, 70-79.	2.0	22
87	Physician incentives and disclosure of payment methods to patients. <i>Journal of General Internal Medicine</i> , 2001, 16, 181-188.	2.6	22
88	Association of State Access Standards With Accessibility to Specialists for Medicaid Managed Care Enrollees. <i>JAMA Internal Medicine</i> , 2017, 177, 1445.	5.1	22
89	Understanding the determinants of public trust in the health care system in China: an analysis of a cross-sectional survey. <i>Journal of Health Services Research and Policy</i> , 2019, 24, 37-43.	1.7	22
90	A Randomized Trial Comparing Mail versus In-Office Distribution of the CAHPS Clinician and Group Survey. <i>Health Services Research</i> , 2010, 45, 1345-1359.	2.0	21

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91	Differences in the professional satisfaction of general internists in academically affiliated practices in the greater-Boston area. <i>Journal of General Internal Medicine</i> , 1998, 13, 127-130.	2.6	20
92	The Reliability of Survey Assessments of Characteristics of Medical Clinics. <i>Health Services Research</i> , 2006, 41, 265-283.	2.0	20
93	Communicating in a public health crisis. <i>The Lancet Digital Health</i> , 2020, 2, e503.	12.3	19
94	The Influence of Health-Related Quality of Life and Social Characteristics on Hospital Use by Patients with AIDS in the Boston Health Study. <i>Medical Care</i> , 1996, 34, 1037-1056.	2.4	19
95	Debating Survey Approaches. <i>Health Affairs</i> , 1998, 17, 265-266.	5.2	18
96	Market Variations in Intensity of Medicare Service Use and Beneficiary Experiences with Care. <i>Health Services Research</i> , 2010, 45, 647-669.	2.0	18
97	Clinician advice to quit smoking among seniors. <i>Preventive Medicine</i> , 2015, 70, 83-89.	3.4	18
98	Voluntary Physician Switching by Human Immunodeficiency Virus-Infected Individuals. <i>Medical Care</i> , 2007, 45, 189-198.	2.4	16
99	Care Experiences of Managed Care Medicare Enrollees Near the End of Life. <i>Journal of the American Geriatrics Society</i> , 2013, 61, 407-412.	2.6	16
100	Methodological Considerations When Studying the Association between Patient-Reported Care Experiences and Mortality. <i>Health Services Research</i> , 2015, 50, 1146-1161.	2.0	16
101	The US Cancer Moonshot initiative. <i>Lancet Oncology</i> , The, 2016, 17, e178-e180.	10.7	15
102	Differences in Hospitalizations Between Fee-for-Service and Medicare Advantage Beneficiaries. <i>Medical Care</i> , 2019, 57, 8-12.	2.4	15
103	Development of a New Patient-Based Measure of Pediatric Ambulatory Care. <i>Pediatrics</i> , 2009, 124, 1348-1354.	2.1	14
104	Improving Organizational Climate for Quality and Quality of Care. <i>Medical Care</i> , 2012, 50, S74-S82.	2.4	14
105	Advice to Quit Smoking and Ratings of Health Care among Medicare Beneficiaries Aged 65+. <i>Health Services Research</i> , 2017, 52, 207-219.	2.0	12
106	Associations of Mail Survey Length and Layout With Response Rates. <i>Medical Care Research and Review</i> , 2021, 78, 441-448.	2.1	12
107	Are finite population corrections appropriate when profiling institutions?. <i>Health Services and Outcomes Research Methodology</i> , 2006, 6, 153-156.	1.8	11
108	Are Comparisons of Patient Experiences Across Hospitals Fair? A Study in Veterans Health Administration Hospitals. <i>Medical Care</i> , 2014, 52, 619-625.	2.4	11

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109	Dissatisfied Creators: Generating Creative Ideas Amid Negative Emotion in Health Care. <i>Work and Occupations</i> , 2020, 47, 200-227.	4.4	10
110	Changing Clinician Behavior: Necessary Path to Improvement or Impossible Dream?. <i>Annals of Internal Medicine</i> , 1999, 131, 859.	3.9	9
111	Introduction. <i>Medical Care</i> , 2012, 50, S1.	2.4	9
112	House Staff Communication Training and Patient Experience Scores. <i>Journal of Patient Experience</i> , 2017, 4, 28-36.	0.9	9
113	Effects of Direct-to-Consumer Advertising and Clinical Guidelines on Appropriate Use of Human Papillomavirus DNA Tests. <i>Medical Care</i> , 2011, 49, 132-138.	2.4	8
114	The effect of different sampling and recall periods in the CAHPS Clinician & Group (CG&CAHPS) survey. <i>Health Services Research</i> , 2019, 54, 1036-1044.	2.0	8
115	Hospital quality indicators are not unidimensional: A reanalysis of Lieberthal and Comer. <i>Health Services Research</i> , 2019, 54, 502-508.	2.0	8
116	A quasi-experiment assessing the six-months effects of a nurse care coordination program on patient care experiences and clinician teamwork in community health centers. <i>BMC Health Services Research</i> , 2020, 20, 137.	2.2	8
117	Is Patient-Physician Gender Concordance Related to the Quality of Patient Care Experiences?. <i>Journal of General Internal Medicine</i> , 2021, 36, 3058-3063.	2.6	8
118	An Adaptive Approach to Locating Mobile HIV Testing Services. <i>Medical Decision Making</i> , 2018, 38, 262-272.	2.4	6
119	Effects of Leader Tactics on the Creativity, Implementation, and Evolution of Ideas to Improve Healthcare Delivery. <i>Journal of General Internal Medicine</i> , 2021, 36, 341-348.	2.6	4
120	The development and evaluation of an HIV implementation science network in New England: lessons learned. <i>Implementation Science Communications</i> , 2021, 2, 64.	2.2	4
121	Education and the Prevention of AIDS. <i>Journal of Law, Medicine, and Ethics</i> , 1988, 16, 267-273.	0.6	3
122	Reliable and Valid Survey-Based Measures to Assess Quality of Care in Home-Based Serious Illness Programs. <i>Journal of Palliative Medicine</i> , 2021, , .	1.1	3
123	Summary of the 2020 AHRQ research meeting on "advancing methods of implementing and evaluating patient experience improvement using consumer assessment of healthcare providers and systems (CAHPS®) surveys". <i>Expert Review of Pharmacoeconomics and Outcomes Research</i> , 2022, 22, 883-890.	1.4	3
124	The effects of survey version on patient experience scores and plan rankings. <i>Health Services Research</i> , 2019, 54, 1016-1022.	2.0	2
125	The How Matters. <i>Medical Care</i> , 2020, 58, 643-650.	2.4	2
126	Comparing Web and Mail Protocols for Administering Hospital Consumer Assessment of Healthcare Providers and Systems Surveys. <i>Medical Care</i> , 2021, 59, 907-912.	2.4	2



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127	Adjusting for Patient Characteristics to Compare Quality of Care Provided by Serious Illness Programs. Journal of Palliative Medicine, 2022, , .	1.1	2
128	Adding telephone follow-up can improve representativeness of surveys of seriously ill people. Journal of the American Geriatrics Society, 2022, 70, 1870-1873.	2.6	2
129	Why Haven't More People Quit Smoking?. The Sciences, 1977, 17, 12-15.	0.1	1
130	Health and other Service Needs in a Metropolitan Area. Health and Social Work, 1983, 8, 165-173.	1.0	1
131	Sample allocation for overlapping domains in a physician survey with a limited population. , 1999, 18, 935-946.		1
132	Expanding the use of patient reports about patient-centered care. Israel Journal of Health Policy Research, 2013, 2, 36.	2.6	1
133	Compulsory Premarital Screening for HIV-Reply. JAMA - Journal of the American Medical Association, 1988, 259, 1014.	7.4	0
134	The Law, Public Policy, and the Peddlers of Tobacco-Reply. JAMA - Journal of the American Medical Association, 1992, 267, 1614.	7.4	0
135	Improving Improvement. Annals of Internal Medicine, 2004, 141, 821.	3.9	0
136	New Directions in Illness Behaviour Research. , 1986, , 343-353.		0
137	How responding in Spanish affects CAHPS results. BMC Health Services Research, 2022, 22, .	2.2	0