

# Gavriel Salvendy

## List of Publications by Year in descending order

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238  
papers

6,887  
citations

66343  
42  
h-index

98798  
67  
g-index

359  
all docs

359  
docs citations

359  
times ranked

4489  
citing authors

#	ARTICLE	IF	CITATIONS
1	Number of people required for usability evaluation. Communications of the ACM, 2010, 53, 130-133.	4.5	282
2	Seven HCI Grand Challenges. International Journal of Human-Computer Interaction, 2019, 35, 1229-1269.	4.8	273
3	A proposed index of usability: A method for comparing the relative usability of different software systems. Behaviour and Information Technology, 1997, 16, 267-277.	4.0	225
4	Can Traditional Divergent Thinking Tests Be Trusted in Measuring and Predicting Real-World Creativity?. Creativity Research Journal, 2011, 23, 24-37.	2.6	211
5	Review and reappraisal of modelling and predicting mental workload in single- and multi-task environments. Work and Stress, 2000, 14, 74-99.	4.5	183
6	Measuring Player Immersion in the Computer Game Narrative. International Journal of Human-Computer Interaction, 2009, 25, 107-133.	4.8	155
7	Prediction of Mental Workload in Single and Multiple Tasks Environments. International Journal of Cognitive Ergonomics, 2000, 4, 213-242.	0.2	116
8	Toward an Information Society for All: An International Research and Development Agenda. International Journal of Human-Computer Interaction, 1998, 10, 107-134.	4.8	104
9	Hierarchical Menu Design: Breadth, Depth, and Task Complexity. Perceptual and Motor Skills, 1996, 82, 1187-1201.	1.3	100
10	Consumer-based assessment of product creativity: A review and reappraisal. Human Factors and Ergonomics in Manufacturing, 2006, 16, 155-175.	2.7	98
11	Microbreak length, performance, and stress in a data entry task. Ergonomics, 1989, 32, 855-864.	2.1	97
12	Use and Design of Handheld Computers for Older Adults: A Review and Appraisal. International Journal of Human-Computer Interaction, 2012, 28, 799-826.	4.8	94
13	Usability and Security An Appraisal of Usability Issues in Information Security Methods. Computers and Security, 2001, 20, 620-634.	6.0	90
14	Factors affecting perception of information security and their impacts on IT adoption and security practices. International Journal of Human Computer Studies, 2011, 69, 870-883.	5.6	89
15	Information visualization; assisting low spatial individuals with information access tasks through the use of visual mediators. Ergonomics, 1995, 38, 1184-1198.	2.1	88
16	Perception of Interactivity: Affects of Four Key Variables in Mobile Advertising. International Journal of Human-Computer Interaction, 2009, 25, 479-505.	4.8	83
17	Occupational Stress: Review and Reappraisal. Human Factors, 1982, 24, 129-162.	3.5	81
18	Effective advertising on mobile phones: a literature review and presentation of results from 53 case studies. Behaviour and Information Technology, 2008, 27, 355-373.	4.0	81

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19	Older Adults' Acceptance of Information Technology. Educational Gerontology, 2011, 37, 1081-1099.	1.3	79
20	Older adults' use of smart phones: an investigation of the factors influencing the acceptance of new functions. Behaviour and Information Technology, 2014, 33, 552-560.	4.0	79
21	Improving computer security for authentication of users: Influence of proactive password restrictions. Behavior Research Methods, 2002, 34, 163-169.	1.3	76
22	Design of icons for use by Chinese in mainland China. Interacting With Computers, 1998, 9, 417-430.	1.5	73
23	Measuring consumer perception of product creativity: Impact on satisfaction and purchasability. Human Factors and Ergonomics in Manufacturing, 2009, 19, 223-240.	2.7	73
24	Shopping behaviour and preferences in e-commerce of Turkish and American university students: Implications from cross-cultural design. Behaviour and Information Technology, 2002, 21, 373-385.	4.0	72
25	Review and reappraisal of adaptive interfaces: Toward biologically inspired paradigms. Theoretical Issues in Ergonomics Science, 2002, 3, 47-84.	1.8	70
26	The cognitive task analysis methods for job and task design: review and reappraisal. Behaviour and Information Technology, 2004, 23, 273-299.	4.0	69
27	Effects of different scenarios of game difficulty on player immersion. Interacting With Computers, 2010, 22, 230-239.	1.5	69
28	Perception of information security. Behaviour and Information Technology, 2010, 29, 221-232.	4.0	65
29	Toward an Information Society for All: HCI Challenges and R&D Recommendations. International Journal of Human-Computer Interaction, 1999, 11, 1-28.	4.8	64
30	Predicting real-world ergonomic measurements by simulation in a virtual environment. International Journal of Industrial Ergonomics, 2011, 41, 64-71.	2.6	63
31	Measuring perceived interactivity of mobile advertisements. Behaviour and Information Technology, 2010, 29, 35-44.	4.0	62
32	Predictive models of carpal tunnel syndrome causation among VDT operators. Ergonomics, 1998, 41, 213-226.	2.1	61
33	Effective Utilization of Industrial Robots—A Job and Skills Analysis Approach. A I E Transactions, 1980, 12, 216-225.	0.3	59
34	Affective and Pleasurable Design. , 2006, , 543-572.		57
35	A survey of what customers want in a cell phone design. Behaviour and Information Technology, 2007, 26, 149-163.	4.0	55
36	Measuring consistency of web page design and its effects on performance and satisfaction. Ergonomics, 2000, 43, 443-460.	2.1	53

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37	Older Adultsâ€™ Text Entry on Smartphones and Tablets: Investigating Effects of Display Size and Input Method on Acceptance and Performance. International Journal of Human-Computer Interaction, 2014, 30, 727-739.	4.8	52
38	Factor structure of web site creativity. Computers in Human Behavior, 2009, 25, 568-577.	8.5	50
39	What is wrong with the World-Wide Web?: a diagnosis of some problems and prescription of some remedies. Ergonomics, 1996, 39, 995-1004.	2.1	48
40	A cross cultural study on knowledge representation and structure in human computer interfaces. International Journal of Industrial Ergonomics, 2004, 34, 117-129.	2.6	48
41	Designing menus for the Chinese population: Horizontal or vertical?. Behaviour and Information Technology, 1999, 18, 467-471.	4.0	47
42	Effectiveness of user testing and heuristic evaluation as a function of performance classification. Behaviour and Information Technology, 2002, 21, 137-143.	4.0	46
43	Age-related difference in the use of mobile phones. Universal Access in the Information Society, 2014, 13, 401-413.	3.0	45
44	Diversified usersâ€™ satisfaction with advanced mobile phone features. Universal Access in the Information Society, 2006, 5, 239-249.	3.0	44
45	Content Preparation and Management for Web Design: Eliciting, Structuring, Searching, and Displaying Information. International Journal of Human-Computer Interaction, 2002, 14, 25-92.	4.8	43
46	Modelling of menu design in computerized work. Interacting With Computers, 1995, 7, 304-330.	1.5	40
47	Implications for Design of Computer Interfaces for Chinese Users in Mainland China. International Journal of Human-Computer Interaction, 1999, 11, 29-46.	4.8	40
48	An ergonomics study of computerized emergency operating procedures: Presentation style, task complexity, and training level. Reliability Engineering and System Safety, 2008, 93, 1500-1511.	8.9	40
49	Integration of humans and computers in the operation and control of flexible manufacturing systems. International Journal of Production Research, 1984, 22, 841-856.	7.5	39
50	The Implications of Visualization Ability and Structure Preview Design for Web Information Search Tasks. International Journal of Human-Computer Interaction, 2001, 13, 75-95.	4.8	39
51	A framework for integrated assembly systems: humans, automation and robots. International Journal of Production Research, 1982, 20, 431-448.	7.5	38
52	An experimental study of human decision-making in computer-based scheduling of flexible manufacturing system. International Journal of Production Research, 1988, 26, 567-583.	7.5	38
53	Gender Differences in Persistence in Computer-Related Fields. Journal of Educational Computing Research, 1988, 4, 185-202.	5.5	38
54	The effects of computer interface design on human postural dynamics. Ergonomics, 1994, 37, 703-724.	2.1	38

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55	Strategies and biases in human decision-making and their implications for expert systems. Behaviour and Information Technology, 1986, 5, 119-140.	4.0	36
56	Concurrent engineering and virtual reality for human resource planning. Computers in Industry, 2000, 42, 109-125.	9.9	36
57	Customer-centered rules for design of e-commerce Web sites. Communications of the ACM, 2003, 46, 332-336.	4.5	36
58	Cognitive performance of super-experts on computer program modification tasks. Ergonomics, 1991, 34, 1095-1112.	2.1	35
59	Analytical modeling and experimental study of human workload in scheduling of advanced manufacturing systems. International Journal of Human Factors in Manufacturing, 1994, 4, 205-234.	0.4	35
60	Design and evaluation of smart home user interface: effects of age, tasks and intelligence level. Behaviour and Information Technology, 2009, 28, 239-249.	4.0	35
61	Impact of Depth of Menu Hierarchy on Performance Effectiveness in a Supervisory Task: Computerized Flexible Manufacturing System. Human Factors, 1985, 27, 713-722.	3.5	34
62	Percentage of procedural knowledge acquired as a function of the number of experts from whom knowledge is acquired for diagnosis, debugging, and interpretation tasks. International Journal of Human-Computer Interaction, 1994, 6, 221-233.	4.8	33
63	Quantitative and qualitative differences between experts and novices in chunking computer software knowledge. International Journal of Human-Computer Interaction, 1994, 6, 105-118.	4.8	31
64	Effects of measurement errors on psychometric measurements in ergonomics studies: Implications for correlations, ANOVA, linear regression, factor analysis, and linear discriminant analysis. Ergonomics, 2009, 52, 499-511.	2.1	31
65	Chinese and US online consumers's preferences for content of e-commerce websites: a survey. Theoretical Issues in Ergonomics Science, 2009, 10, 19-42.	1.8	29
66	A conceptual framework for knowledge elicitation. International Journal of Man-Machine Studies, 1987, 26, 521-531.	0.7	28
67	Expert-novice knowledge of computer programming at different levels of abstraction. Ergonomics, 1996, 39, 461-481.	2.1	27
68	How consistent is your web design?. Behaviour and Information Technology, 2001, 20, 433-447.	4.0	27
69	The contribution of apparent and inherent usability to a user's satisfaction in a searching and browsing task on the Web. Ergonomics, 2002, 45, 415-424.	2.1	27
70	Design for Aging. , 2006, , 1418-1445.		26
71	Creativity in Ergonomic Design: A Supplemental Value-Adding Source for Product and Service Development. Human Factors, 2010, 52, 503-525.	3.5	26
72	Assessments of risky driving: A Go/No-Go simulator driving task to evaluate risky decision-making and associated behavioral patterns. Applied Ergonomics, 2016, 52, 265-274.	3.1	26

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73	The relation between usability and product success in cell phones. Behaviour and Information Technology, 2012, 31, 969-982.	4.0	25
74	A proposed methodology for the prediction of mental workload, based on engineering system parameters. Work and Stress, 1994, 8, 355-371.	4.5	23
75	Intranets and Organizational Learning: A Research and Development Agenda. International Journal of Human-Computer Interaction, 2002, 14, 93-130.	4.8	23
76	Fostering Creativity in Service Development: Facilitating Service Innovation by the Creative Cognition Approach. Service Science, 2009, 1, 142-153.	1.3	23
77	A structured knowledge elicitation methodology for building expert systems. International Journal of Man-Machine Studies, 1988, 29, 377-406.	0.7	22
78	Smart home design and operation preferences of Americans and Koreans. Ergonomics, 2010, 53, 636-660.	2.1	22
79	Fostering Creativity in Product and Service Development: Validation in the Domain of Information Technology. Human Factors, 2011, 53, 245-270.	3.5	22
80	Risk-taking on the road and in the mind: behavioural and neural patterns of decision making between risky and safe drivers. Ergonomics, 2016, 59, 27-38.	2.1	22
81	Consistency of Human-Computer Interface Design: Quantification and Validation. Human Factors, 1991, 33, 653-676.	3.5	20
82	Job enrichment and mental workload in computer-based work: Implications for adaptive job design. International Journal of Industrial Ergonomics, 1999, 24, 13-23.	2.6	20
83	A framework for reuse of user experience in Web browsing. Behaviour and Information Technology, 2003, 22, 79-90.	4.0	20
84	Twenty guidelines for the design of Web-based interfaces with consistent language. Computers in Human Behavior, 2004, 20, 149-161.	8.5	20
85	Exploring critical usability factors for handsets. Behaviour and Information Technology, 2010, 29, 45-55.	4.0	19
86	Development of a knowledge-based decision support system for diagnosing malfunctions of advanced production equipment. International Journal of Production Research, 1990, 28, 2259-2276.	7.5	18
87	A human-centered approach for designing World-Wide Web browsers. Behavior Research Methods, 1997, 29, 172-179.	1.3	18
88	Keyword comparison: a user-centered feature for improving web search tools. International Journal of Human Computer Studies, 2000, 52, 915-931.	5.6	17
89	Content preparation and management for e-commerce Web sites. Communications of the ACM, 2003, 46, 289-299.	4.5	17
90	Perception of computer dialogue personality: an exploratory study. International Journal of Man-Machine Studies, 1989, 31, 717-728.	0.7	16

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91	Effects of respirators on performance of physical, psychomotor and cognitive tasks. <i>Ergonomics</i> , 1991, 34, 321-334.	2.1	16
92	Critical purchasing incidents in e-business. <i>Behaviour and Information Technology</i> , 2008, 27, 63-77.	4.0	16
93	Visual search-based design and evaluation of screen magnifiers for older and visually impaired users. <i>International Journal of Human Computer Studies</i> , 2009, 67, 663-675.	5.6	16
94	Factor structure of content preparation for e-business web sites: results of a survey of 428 industrial employees in the People's Republic of China. <i>Behaviour and Information Technology</i> , 2009, 28, 73-86.	4.0	16
95	The contributions of cognitive engineering to the safe design and operation of CAM and robotics. <i>Journal of Occupational Accidents</i> , 1986, 8, 49-67.	0.1	15
96	A Real-Time Interactive Computer Model of a Flexible Manufacturing System. <i>IIE Transactions</i> , 1987, 19, 167-177.	2.1	15
97	Cognitive issues in the process of software development: review and reappraisal. <i>International Journal of Man-Machine Studies</i> , 1989, 30, 171-191.	0.7	15
98	Development of The Purdue Cognitive Job Analysis Methodology. <i>International Journal of Cognitive Ergonomics</i> , 2000, 4, 277-295.	0.2	15
99	The effect of language inconsistency on performance and satisfaction in using the Web: results from three experiments. <i>Behaviour and Information Technology</i> , 2003, 22, 155-163.	4.0	15
100	User-based assessment of website creativity: a review and appraisal. <i>Behaviour and Information Technology</i> , 2012, 31, 383-400.	4.0	15
101	Emotional Factors in Advertising Via Mobile Phones. <i>International Journal of Human-Computer Interaction</i> , 2012, 28, 597-612.	4.8	15
102	The effect of communicational signals on drivers' subjective appraisal and visual attention during interactive driving scenarios. <i>Behaviour and Information Technology</i> , 2015, 34, 1107-1118.	4.0	15
103	Automation and Robotics. , 0, , 354-400.		15
104	External and internal attentional environments II. Reconsideration of the relationship between sinus arrhythmia and information load —. <i>Ergonomics</i> , 1982, 25, 121-132.	2.1	14
105	Human-computer communications with special reference to technological developments, occupational stress and educational needs*. <i>Ergonomics</i> , 1982, 25, 435-447.	2.1	14
106	Predicting performance in computer programming courses. <i>Behaviour and Information Technology</i> , 1985, 4, 113-129.	4.0	14
107	An approach to the design of a skill adaptive interface. <i>International Journal of Human-Computer Interaction</i> , 1995, 7, 365-383.	4.8	14
108	Impact of multimodal feedback on simulated ergonomic measurements in a virtual environment: A case study with manufacturing workers. <i>Human Factors and Ergonomics in Manufacturing</i> , 2012, 22, 145-155.	2.7	14

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109	Review and reappraisal of human aspects in planning robotic systems. Behaviour and Information Technology, 1983, 2, 263-287.	4.0	13
110	Effects of personality and task strength on performance in computerized tasks. Ergonomics, 1995, 38, 281-291.	2.1	13
111	Impact of Consistency in Customer Relationship Management on E-Commerce Shopper Preferences. Journal of Organizational Computing and Electronic Commerce, 2007, 17, 283-309.	1.8	13
112	Operator performance and subjective response in control of flexible manufacturing systems. Work and Stress, 1988, 2, 27-39.	4.5	12
113	A predictive model for the successful integration of concurrent engineering with people and organizational factors: Based on data of 25 companies. International Journal of Human Factors in Manufacturing, 1995, 5, 429-445.	0.4	12
114	Smartâ€”Home Interface Design: Layout Organization Adapted to Americans' and Koreans' Cognitive Styles. Human Factors and Ergonomics in Manufacturing, 2013, 23, 322-335.	2.7	12
115	A Survey of Factors Influencing Peopleâ€™s Perception of Information Security. , 2007, , 906-915.		12
116	Effects of Personality, Perceptual Difficulty and Pacing of a Task on Productivity, Job Satisfaction, and Physiological Stress. Perceptual and Motor Skills, 1979, 49, 219-222.	1.3	11
117	External and internal attentional environments I. The utilization of cardiac deceleratory and acceleratory response data for evaluating differences in mental workload between machine-paced and self-paced work â€”. Ergonomics, 1982, 25, 107-120.	2.1	11
118	Eliciting knowledge for software development. Behaviour and Information Technology, 1987, 6, 427-440.	4.0	11
119	Effects of diversity in cognitive restructuring skills on human-computer performance. Ergonomics, 1994, 37, 595-609.	2.1	11
120	Influence of step complexity and presentation style on step performance of computerized emergency operating procedures. Reliability Engineering and System Safety, 2009, 94, 670-674.	8.9	11
121	A Qualitative Study of Older Adultsâ€™ Acceptance of New Functions on Smart Phones and Tablets. Lecture Notes in Computer Science, 2013, , 525-534.	1.3	11
122	Continuous, unobtrusive, performance and physiological monitoring of industrial workers*. Ergonomics, 1980, 23, 501-506.	2.1	10
123	A proposed theoretical framework for design of decision support systems in computer-integrated manufacturing systems: A cognitive engineering approach. International Journal of Production Research, 1988, 26, 1037-1063.	7.5	10
124	Integrating social and cognitive factors in design of humanâ€”computer interactive communication. International Journal of Human-Computer Interaction, 1990, 2, 1-27.	4.8	10
125	The use of protocol analysis for determining ability requirements for personnel selection on a computer-based task. Ergonomics, 1994, 37, 1787-1800.	2.1	10
126	Optimizing Heuristic Evaluation Process in E-Commerce: Use of the Taguchi Method. International Journal of Human-Computer Interaction, 2007, 22, 271-287.	4.8	10



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127	Visualization support to better comprehend and improve decision tree classification modelling process: a survey and appraisal. Theoretical Issues in Ergonomics Science, 2007, 8, 63-92.	1.8	10
128	New Service Development Process. , 0, , 253-267.		10
129	Cognitive engineering based knowledge representation in neural networks. Behaviour and Information Technology, 1991, 10, 403-418.	4.0	9
130	Impact of cognitive abilities of experts on the effectiveness of elicited knowledge. Behaviour and Information Technology, 1995, 14, 174-182.	4.0	9
131	Integration of Usability Evaluation Studies via a Novel Meta-Analytic Approach: What are Significant Attributes for Effective Evaluation?. International Journal of Human-Computer Interaction, 2009, 25, 282-306.	4.8	9
132	Service Processes. , 0, , 338-364.		9
133	Managing Service Innovation. , 0, , 576-601.		9
134	Customer-Centered Design of Service Organizations. , 0, , 177-206.		9
135	Programming Perceptions and Computer Literacy of Students Enrolled in Computer-Related Curricula. IEEE Transactions on Education, 1987, E-30, 201-211.	2.4	8
136	Design of E-Business Web Sites. , 2006, , 1344-1363.		8
137	Design and evaluation of visualization support to facilitate association rules modeling. International Journal of Human-Computer Interaction, 2006, 21, 15-38.	4.8	8
138	Communication and Human Factors. , 2006, , 150-176.		8
139	Content Preparation for E-Commerce Involving Chinese and U.S. Online Consumers. International Journal of Human-Computer Interaction, 2009, 25, 729-761.	4.8	8
140	Comparison of 3D and 2D menus for cell phones. Computers in Human Behavior, 2011, 27, 2056-2066.	8.5	8
141	Factors for Customer Information Satisfaction: User Approved and Empirically Evaluated. International Journal of Human-Computer Interaction, 2016, 32, 695-707.	4.8	8
142	Prediction of effectiveness of concurrent engineering in electronics manufacturing in the U.S.. Human Factors and Ergonomics in Manufacturing, 1997, 7, 351-373.	2.7	7
143	Agent-based features for CAD browsers to foster engineering collaboration over the Internet. International Journal of Production Research, 2003, 41, 3809-3829.	7.5	7
144	Carpal tunnel syndrome causation among VDT operators. Occupational Ergonomics, 1998, 1, 55-66.	0.3	7

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145	Improvements in physiological performance as a function of practice— . International Journal of Production Research, 1974, 12, 519-531.	7.5	6
146	Underlying dimensions of human problem solving and learning: implications for personnel selection, training, task design and expert system. International Journal of Man-Machine Studies, 1989, 30, 235-254.	0.7	6
147	The implementation and evaluation of a theory for high level cognitive skill acquisition through expert systems modelling techniques. Ergonomics, 1989, 32, 1419-1429.	2.1	6
148	Combining natural language with direct manipulation: the conceptual framework for a hybrid human-computer interface. Behaviour and Information Technology, 1993, 12, 48-53.	4.0	6
149	Concurrent engineering integrating people, organization and technology diagnostic model. International Journal of Computer Integrated Manufacturing, 1998, 11, 461-474.	4.6	6
150	A Unified Service Theory. , 0, , 31-47.		6
151	Prioritising usability considerations on B2C websites. Theoretical Issues in Ergonomics Science, 2013, 14, 69-98.	1.8	6
152	Instruction Effect on Human Error Reduction. International Journal of Cognitive Ergonomics, 1999, 3, 115-129.	0.2	6
153	Development of a Conceptual Model for Predicting Skills Needed in the Operation of New Technologies. International Journal of Cognitive Ergonomics, 1999, 3, 333-350.	0.2	6
154	The contribution of cognitive engineering to the effective design and use of information systems. Information Services and Use, 1986, 6, 235-252.	0.2	5
155	Use of subjective rating scores in ergonomics research and practice. Ergonomics, 2002, 45, 1005-1007.	2.1	5
156	The utilization of the Purdue cognitive job analysis methodology. Human Factors and Ergonomics in Manufacturing, 2003, 13, 59-84.	2.7	5
157	USABILITY COMPARISON: SIMILARITY AND DIFFERENCES BETWEEN E-COMMERCE AND WORLD WIDE WEB. Journal of the Chinese Institute of Industrial Engineers, 2003, 20, 258-268.	0.5	5
158	Classification of human motions. Theoretical Issues in Ergonomics Science, 2004, 5, 169-178.	1.8	5
159	Development of a human information processing model for cognitive task analysis and design. Theoretical Issues in Ergonomics Science, 2006, 7, 345-370.	1.8	5
160	Improved method to individualize head-related transfer function using anthropometric measurements. Acoustical Science and Technology, 2008, 29, 388-390.	0.5	5
161	Service Operations and Management. , 0, , 295-315.		5
162	Developing Instrument for Handset Usability Evaluation: A Survey Study. , 2007, , 662-671.		5

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163	Integration of Creativity into Website Design. Lecture Notes in Computer Science, 2009, , 769-776.	1.3	5
164	Web Site Design and Evaluation. , 2006, , 1317-1343.		4
165	Virtual Environments. , 2006, , 1079-1096.		4
166	Architecture of Service Organizations. , 0, , 109-134.		4
167	Exploring the cognitive costs and benefits of using multiple-view visualisations. Behaviour and Information Technology, 2013, 32, 824-835.	4.0	4
168	Ergonomics in Digital Environments. , 0, , 1111-1130.		4
169	Effects of equitable and inequitable financial compensation on operator's productivity, satisfaction and motivation. International Journal of Production Research, 1976, 14, 305-310.	7.5	3
170	A minicomputer system for long-term automatic blood pressure monitoring. Annals of Biomedical Engineering, 1979, 7, 369-374.	2.5	3
171	The application of cognitive simulation techniques to work measurement and methods analysis of production control tasks. International Journal of Production Research, 1991, 29, 1565-1586.	7.5	3
172	Automated tuning of an electronic circuit board using the artificial neural network approach. Journal of Intelligent Manufacturing, 1996, 7, 329-339.	7.3	3
173	A personal perspective on behaviour and information technology: A 20-year progress and future trend. Behaviour and Information Technology, 2001, 20, 357-366.	4.0	3
174	Awareness support for asynchronous engineering collaboration. Human Factors and Ergonomics in Manufacturing, 2003, 13, 97-113.	2.7	3
175	Design for All: Computer-Assisted Design of User Interface Adaptation. , 2006, , 1459-1484.		3
176	Design of Collaborative e-Service Systems. , 0, , 227-252.		3
177	Factor Structure of Content Preparation for E-Business Web Sites: A Survey Results of Industrial Employees in P.R. China. , 2007, , 784-795.		3
178	Problem Solving in an AMT Environment: Differences in the Knowledge Requirements for an Interdisciplinary Team. International Journal of Cognitive Ergonomics, 1999, 3, 23-35.	0.2	3
179	Assessment and Design of Service Systems. , 0, , 634-650.		3
180	Circulatory responses to machine-paced and self-paced work: an industrial study. Ergonomics, 1983, 26, 713-717.	2.1	2

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181	Derivation and Validation of a Quantitative Method for the Analysis of Consistency for Interface Design. Proceedings of the Human Factors Society Annual Meeting, 1990, 34, 329-333.	0.1	2
182	Knowledge representation in human problem solving: implications for expert system design. Behaviour and Information Technology, 1990, 9, 191-200.	4.0	2
183	Templates for Search Queries: A User-Centered Feature for Improving Web Search Tools. International Journal of Human-Computer Interaction, 1999, 11, 301-315.	4.8	2
184	Human Factors and Ergonomic Methods. , 2006, , 292-321.		2
185	A Survey of Smart Home Interface Preferences for U.S. and Korean Users. Proceedings of the Human Factors and Ergonomics Society, 2009, 53, 541-545.	0.3	2
186	The Development of Web-Based Services. , 0, , 502-532.		2
187	Service Enterprise Modeling. , 0, , 135-158.		2
188	Content information desired by Chinese users for effective use of information appliances. Computers in Human Behavior, 2010, 26, 1685-1693.	8.5	2
189	Harnessing the User's Mental Power to Enhance Website Creativity: The Meta-design Approach to Web Personalization. Proceedings of the Human Factors and Ergonomics Society, 2010, 54, 1817-1821.	0.3	2
190	User Satisfaction with Tablet PC Features. Human Factors and Ergonomics in Manufacturing, 2016, 26, 149-158.	2.7	2
191	Selection, Training, and Development of Personnel. , 0, , 920-947.		2
192	What Do Users Want to See? A Content Preparation Study for Consumer Electronics. Lecture Notes in Computer Science, 2009, , 413-420.	1.3	2
193	Menu Design in Cell Phones: Use of 3D Menus. Lecture Notes in Computer Science, 2009, , 48-57.	1.3	2
194	Cognitive Tasks. , 0, , 1011-1040.		2
195	Methods Engineering. , 0, , 1351-1390.		2
196	An analogue and propositional hybrid model for the perception of computer generated graphical images. Behaviour and Information Technology, 1989, 8, 257-272.	4.0	1
197	Aggregation of Evidence in a Fuzzy Knowledge-Based Method for Automated Tuning of Microwave Electric Circuits. Journal of Intelligent and Fuzzy Systems, 1994, 2, 299-313.	1.4	1
198	Warning Effect on Human Error Reduction. International Journal of Cognitive Ergonomics, 2000, 4, 145-161.	0.2	1

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199	Perception of Information Security and its Implications for Mobile Phone. Proceedings of the Human Factors and Ergonomics Society, 2008, 52, 1650-1654.	0.3	1
200	Development of Hybrid Solutions for Customers-A Challenge for Organizations in a Competitive Environment. , 0, , 71-99.		1
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